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MOUNT PROSPECT VILLAGE news

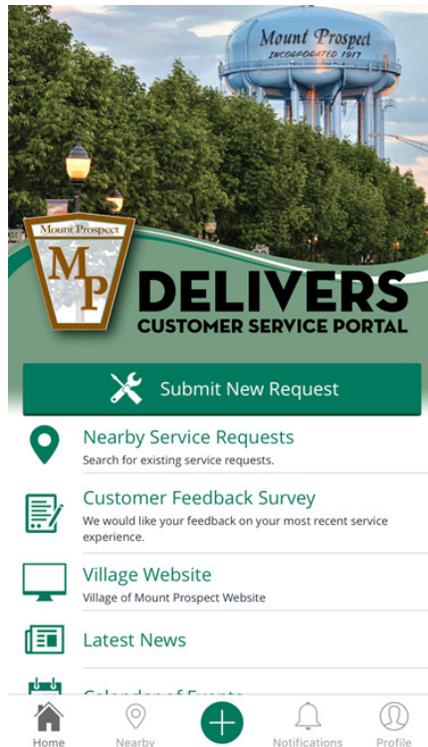
MARCH | APRIL 2017

The Village's New Customer Response Management Program to Allow for Prompt Issue Resolution

Whether you notice a pothole on a Village street, want to report a broken parking kiosk at the Commuter Lot, or would like to participate in the Village's Tree Planting Program, the Village's new Customer Response Management (CRM) program is the official customer service and civic engagement tool to connect with the Village of Mount Prospect.

The CRM, *MP Delivers*, makes it easy for residents and businesses to report a concern using a smartphone, tablet or computer. Your service request is routed to the appropriate Village department for immediate action, allowing the Village to respond quickly and efficiently. The person who submitted the issue can then check its status throughout the process, receive comments, and receive notification the instant it is resolved.

"The CRM is designed with our residents and businesses in mind and offers an enhanced response platform to ensure requests for service



"THE CRM is designed with our residents and businesses in mind and offers an enhanced response platform to ensure requests for service are processed efficiently with visibility to the customer,"

VILLAGE MANAGER MICHAEL J. CASSADY.

are processed efficiently with visibility to the customer," said Village Manager Michael J. Cassady.

MP Delivers, is downloadable as a mobile app and is available on Apple and Android devices by searching for *Mount Prospect* in the app stores.

"The Village is always looking for opportunities to improve our services for the community. We are excited to launch this innovative customer service tool for our residents and businesses to connect with our staff," said Chief Technology and Innovation Officer Andrew Schaeffer.

The Village is one of many local municipalities to offer a CRM program in 2016, thanks to Municipal GIS Partners (MGP). MGP collaborated with various communities to review and recommend a service provider, which resulted in a cost savings.

For more information, email Andy Schaeffer at aschaeffer@mountprospect.org.



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2017-2018 Vehicle Stickers

Village vehicle stickers for 2017-2018 are currently for sale online (www.mountprospect.org/vehiclestickers) or at Village Hall. The deadline for displaying the new sticker is May 1. Prices for stickers are:

| | |
|------------------------------------|-------------------------------|
| Passenger Vehicles | \$45 |
| Motorcycle & Motorbikes | \$30 |
| Trucks with B Plates | \$68. |
| Full-size Trucks | Charged by body weight |

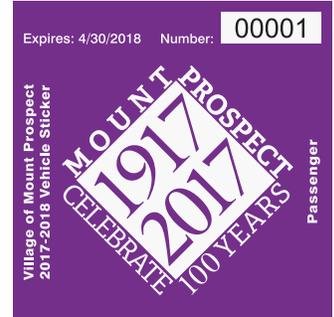
To purchase new vehicle stickers in person, residents may stop by Village Hall, Monday through Friday, between 8:30 a.m. and 5:00 p.m. For added convenience, the Finance Department will be open from 9:00 a.m. to noon on April 22 and 29. Full-price passenger stickers only may be purchased at the Algonquin-Busse Currency Exchange located at 1725 West Algonquin Road. There is an additional \$2.00 service fee per sticker at the currency exchange.

One reduced rate (\$15) vehicle sticker per family household is allowed for residents 65 years of age and older. The vehicle must be owned and operated by the senior for a noncommercial purpose. First-time senior purchasers must come to Village Hall to obtain that sticker, as a current driver's license is required at the time of purchase.

Residents who had a vehicle sticker in 2016-2017 and did not receive a renewal application in the mail are still responsible for purchasing a sticker by April 30. A late purchase penalty will be added to the cost of a vehicle sticker if not displayed by the May 1 deadline. New residents or residents who purchase vehicles on or after May 1 have 30 days in which to purchase vehicle stickers without the late penalty.

Residents who change vehicles after having purchased a 2017-2018 vehicle sticker should contact the Finance Department with updated vehicle information, as they may qualify to transfer the sticker to the replacement vehicle for no additional fee.

For more information about vehicle stickers, please call the Finance Department at 847.392.6000.



Spring Election

The 2017 Consolidated Election takes place on Tuesday, April 4. Offices to be elected include

Village President | *Mayor*

Village Trustees | *3*

Mount Prospect Public Library Trustees | *4-3 for 6 year terms and 1 for 4 year term*

Voter registration is available at the Village Clerk's Office on the 3rd floor of Village Hall, Monday through-Friday from 8:30 am to 5:00 pm.

Voter Registration Requirements

- United States Citizen
- At least 18 years of age by Election Day
- A resident of your present precinct for at least 30 days prior to an election
- You must present two forms of identification with at least one indicating current address

The Village of Mount Prospect offers early voting for the upcoming election. Early voting takes place at Village Hall in the Community Room on the

1st floor from March 20th through April 3rd. Early voting hours are 9:00 am to 5:00 pm, Monday through Friday.

VILLAGE HALL EARLY VOTING

50 South Emerson Street, 1st floor Community Room

For additional information and resources:

www.cookcountyclerk.com and click on *Your Voter Information* tool

www.elections.il.gov



Friday | February 10
EDWARD JONES
Financial Advisor | Aaron Buehler
409 East Euclid Avenue | Suite A
847.797.1745
www.edwardjones.com/aaron-buehler

Community Events

MARCH
4

Mini Golf at the Library

Saturday | March 4
11am-4pm

MOUNT PROSPECT PUBLIC LIBRARY

Join us for a day of family fun as we host an 18-hole miniature golf course. This

unique adventure is a fundraiser for the Mount Prospect Public Library Foundation and will have golfers putting throughout the Library, between the stacks, and down the stairs. There will also be a 19th Hole with refreshments, entertainment, and games.

The MPPLF provides funding to the Library for special programs and projects that are otherwise unattainable with tax dollars. For more information, visit www.mpppl.org.



MARCH
22

Secretary of State's Rules of the Road Class

Wednesday | March 22
1:30pm

MOUNT PROSPECT VILLAGE HALL COMMUNITY ROOM
50 South Emerson Street



This free class is intended as a refresher for senior citizens who are due to renew their Illinois State Driver's Licenses. Registration is required. Please call 847.870.5680.

APRIL
2

Centennial Spring

Mt. Prospect Community Band
Sunday | April 2 | 3:30pm

TRINITY UNITED METHODIST CHURCH
605 West Golf Road



Tickets \$7 advance/\$9 door
ADVANCE TICKETS SOLD ONLY AT RECPELEX
A musical celebration of our Village Centennial featuring selections by Sousa, Puccini and R. Strauss. Music Director Monty Adams will take you back in time along with Soprano Amy Keipert. The band is a program of the Mt. Prospect Park District www.mppd.org

APRIL
8

Easter Egg Hunt

Saturday | April 8
9:30-10:10 am | 3-4 yo
10:20-11:00 am | 4-5 yo
11:10-11:40 am | 5-8 yo



RECPELEX
420 West Dempster Street
\$5 per child Egg Hunt
\$3 Additional for Craft

Join the annual Park District indoor Egg Hunt. Jump into piles of grass and hunt for treat-filled eggs. Bring a basket for your treasures and a camera for a photo with the Easter Bunny. Kids are invited to stay after the hunt to make a special craft. Register early as this popular event sells out. www.mppd.org

APRIL
9

Easter Egg Hunt

Sunday | April 9 | 12pm
CENTENNIAL GREEN AT VILLAGE HALL



50 South Emerson Street
Enjoy an Easter Egg Hunt on the Village's Centennial Green. 5,000 eggs filled with candy for all to find!

Sponsored by Capannari Ice Cream.

APRIL
9

National Library Week

April 9-15
Join us for events celebrating National Library Week. Come discover how Libraries Transform!



Mount Prospect Public Library
explore the opportunities

APRIL
11

Trivia Contest

Tuesday | April 11
7:30-9:30 pm
MOUNT PROSPECT PUBLIC LIBRARY



Part of National Library Week commemorating Mount Prospect's 100th Birthday. Get a team of 2-5 participants together for a trivia contest featuring questions from categories including Mount Prospect history, pop culture, sports and more. Spectators welcome. Contact Anne Shaughnessy or Janine Sarto at 847.253.5675 by March 31.

APRIL
18

Opera for Everyone

Tuesday | April 18 | 7:30-9 pm
MOUNT PROSPECT PUBLIC LIBRARY



Main Street Opera brings a dynamic international opera program to Mount Prospect in celebration of the Village's centennial. Enjoy some of your favorite opera and operetta selections from Carmen, Eugene Onegin, American, Italian, Slavic, Latin American, and Asian folk tunes. To register, visit www.mpppl.org, call 847.253.5675, or stop by the Library.

APRIL
22

Friends Book Sale

Saturday | April 22
9 am-4:30pm
Sunday | April 23 | 12-4 pm
MOUNT PROSPECT PUBLIC LIBRARY



Stock up on great books at bargain prices during the used book sale. Sale features gardening books. Special members-only preview sale on Friday, April 21 from 6:30-9:30 pm. Funds raised through the sale will help the Friends support additional Library programs, events, and services. For more info on the Friends and how to become a member, visit www.mpppl.org or call 847.253.5675.

APRIL
22

History in the Headlines

Resented by the Mount Prospect Historical Society
Saturday | April 22, 6:30 pm
ROB ROY COUNTRY CLUB
505 E. Camp McDonald Rd



Travel back in time to celebrate the 1917 founding of Mount Prospect and imagine yourselves in Wille Hall and Wille Tavern. Choose the \$30 *Wille Tavern* buffet meal or the *Wille Hall* meal for \$75. Dress casually, elegantly, or even wear clothing of 1917. After dinner, living history actress Leslie Goddard will play suffragette *Alice Paul*. To purchase tickets, visit www.mtphist.org or phone 847.392.9006.

APRIL
24

Money Smart Week

April 24 - 27
MOUNT PROSPECT PUBLIC LIBRARY
Monday | April 24 | 7-8:15 pm
Who Will Pay Your Retirement Income After the Paychecks Stop?
Tuesday | April 25 | 7:30-9 pm



Increase Returns and Minimize Risk with Asset Allocation
Thursday | April 27 | 1-2:30 pm
Beginner's Guide to Investing with Confidence
Thursday | April 27 | 7:30-8:45 pm
Understanding and Planning for Long-term Care

APRIL
28

Arbor Day Celebration

Friday | April 28 | Time TBD
CENTRAL SCHOOL HOUSE
101-103 South Maple Street
Please join Public Works for a very special Arbor Day celebrating the Village's 100th anniversary. The Mayor and Village Trustees will be present to help lead the celebration.



PW Paws may even make an appearance!

APRIL
28

Irish Fest

Friday | April 28 | 5pm-11pm
Saturday | April 29 | 11am-11pm
EMERSON ST & BUSSE AVE



Free Admission
Enjoy Irish food, beverages and goods while celebrating Irish heritage through live music (in a heated tent). Lots of great live entertainment. **New this year - Irish 5K on Saturday, April 29 at 10 am.** For the details visit mpirishfest.com. Sponsored by the Mount Prospect Chamber of Commerce.

MAY
11

Sister Cities Pot Luck Dinner

Thursday | May 11 | 6:30pm
VILLAGE HALL COMMUNITY ROOM



50 South Emerson Street
Celebrate our Sister City relationship with Sèvres, France. Enjoy an evening with the Prospect High School exchange students and their teachers. Please bring a dish to share; French recipes are encouraged. Attendees may bring wine to share at the beverage table. Reservations required. Reserve your free tickets at www.mountprospectisstercities.com/events. For more info, please contact commissioner Rafi Sahakian at events@mountprospectisstercities.com.

MAY
18

American Legion Post 525 Poppy Day

May 18 (rain date May 19)





Happy 100th Birthday

On February 3rd, the Mount Prospect Historical Society and the Mount Prospect Centennial Commission jointly presented a re-enactment of the 1917 vote to incorporate and other official events in the recently-restored 1896 Central School. Donors to the schoolhouse restoration effort were invited to three remote viewing locations and the re-enactment was streamed live, compliments of B & E Accounting, Busse Automotive and Car Wash, and The Moorings of Arlington Heights. All residents can view the historic program on the local cable station (MPTV) and via the Centennial website at www.mountprospect100.com.

That evening, Mayor Arlene A. Juracek and the Village Board formally re-dedicated the Village Green in front of Village Hall as *Centennial Green* while the Lion's Club

presented complimentary hot chocolate and cookies in a heated tent. The night wrapped up with a unique winter fireworks show set to music from 1917 sponsored by Randhurst Village.

Memorial markers for the four founding families of Mount Prospect will be added to the Green in October.

"The night was a wonderful opportunity for all families, residents and businesses to join as a community to celebrate the 100th birthday and dedicate a lasting memorial to our heritage," explained Mayor Juracek. "Fireworks synchronized to music were something we had never done before, so it was really special and fun for everyone."

Centennial Re-enactment & Centennial Green Dedication PHOTOS COURTESY OF MIKE ZARNEK



...Mount Prospect!

The following night 650 guests attended the Centennial Celebration Dinner Dance at The Cotillion Banquets in Palatine. The evening was planned by the Special Events Commission and featured dinner, dancing and entertainment by The Orchestra 33. The cocktail hour entertainment featured Mount Prospect native Kaitlyn Bradley. Among those in attendance were descendants of our founders, including the Busses, the Willes, and the Meyns.

As the year unfolds, we invite you to visit the Centennial website at www.mountprospect100.com and view the resources listed under the *History* tab for important facts, profiles and a historical timeline.

- 1 Mount Prospect Mayor Arlene A. Juracek
- 2 Centennial cake, designed by Sweet T's Bakery
- 3 State Representatives Elaine Nekritz and David Harris offer proclamation to Mayor Juracek in honor of the Centennial Celebration
- 4 Cook County Commissioner Peter N. Silvestri offers Mayor Juracek a proclamation in honor of the Centennial Celebration
- 5 State Representative Elaine Nekritz, Linda Hoefert, Trustee Paul Wm. Hoefert, Ed Juracek, Village Manager Michael J. Cassidy, Trustee Steven S. Polit toast to Mount Prospect
- 6 Father Alex Steinmiller delivered the invocation
- 7 Special Events Commission Co-Chair Teresa VanOpdorp
- 8 Trustees John J. Matuszak, Richard F. Rogers, Steven S. Polit, Michael A. Zadel, Colleen E. Saccotelli, Paul Wm. Hoefert and Mayor Arlene A. Juracek cut the ceremonial cake
- 9 Special Events Commission; many thanks for the countless hours put in by these volunteers

Centennial Celebration

PHOTOS COURTESY OF MIKE & LAUREN ZARNEK



Smoke Alarms

According to the National Fire Protection Association, properly installed and maintained smoke alarms play a vital role in reducing deaths and injuries related to home fires. Nearly 60% of deaths related to home fires occurred in homes without a smoke alarm or with a smoke alarm that was not working.

The dangerous smoke and flames caused by a home fire can spread rapidly and early warning is critical to your safety and survival. The Mount Prospect Fire Department encourages you to abide by these important smoke alarm guidelines to protect your home, and the loved ones who live there with you:

- Install new batteries at least twice a year and immediately if the low battery warning chirps
- Test smoke alarms every month; set a reminder on your calendar for a specific day such as the 1st or 15th, or the first Monday of the month
- Choose a smoke alarm certified by a recognized UL testing facility
- Install smoke alarms on every level of your home and especially outside all sleeping areas. Smoke alarms should also be installed in all bedrooms
- It is best to use interconnected smoke alarms. When one sounds, they all sound
- Smoke alarms should be replaced every 10 years and carbon monoxide detectors every 5; keep track by writing the date you installed the alarm on the base or inside cover
- Alarms with strobe lights or bed shakers are available for the hard of hearing

Contact the Fire Prevention Bureau at 847.818.5253 if you need assistance installing a smoke alarm you have purchased or to inspect existing alarms in your home.



Change Your Clocks, Change Your Batteries

When you change your clocks on March 12 for daylight savings, remember to also change the batteries in your smoke alarms and carbon monoxide detectors? The Mount Prospect Fire Department recommends you change the batteries in these devices at least twice a year, and any time you hear the *chirp* warning of a low battery. *Change your clocks, change your batteries* is a simple way to remember so you always have working smoke alarms and carbon monoxide detectors.



Police Department

Police Department Rolls Out On-line Crime Mapping

The Mount Prospect Police Department has announced a new online Crime Alerting and Mapping Service through CrimeReports.com that provides easy to read incident crime maps and automated alerts to the Village of Mount Prospect community. The service provides neighborhood crime data for the past 6 months in near real-time.

The Crime Reports service is free to the public and allows the community to receive daily, weekly or monthly email alerts if/when crimes occur near their home, office, or school.

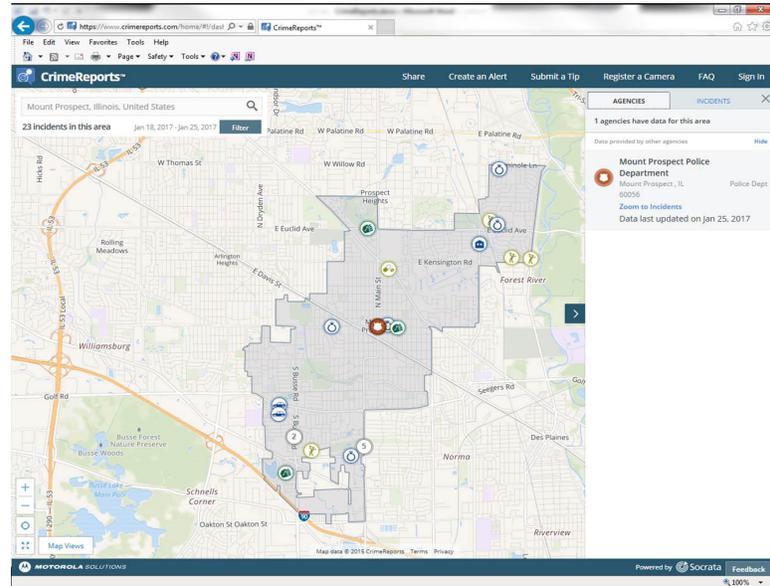
Members of the community can also view reported crime activity on an easy to use map for any location within the Village of Mount Prospect.

Crime incident data is updated daily and includes:

- Incident Type
- Date
- Location
- Distance from resident's address
- Event identification/case number
- Brief crime incident description

CrimeReports.com will prove particularly valuable to those in the community who want to stay informed about what is going on in their neighborhoods and empower residents to work with the police department to address neighborhood crime issues.

Check out www.mountprospect.org/police for more information on the Village of Mount Prospect and CrimeReports.com service.



Street of the Week Program

Mount Prospect police will concentrate traffic enforcement on designated roadways for one week periods. Here are the dates and the corresponding roadways for the program in the months ahead:

- | | |
|-----------------------------------|---------------------------------|
| March 6 -12 Rand Road | April 3-9 Elmhurst Rd/Main St |
| March 13-19 Central Road | April 10-16 Golf Road |
| March 20-26 Northwest Hwy | April 17-23 Burning Bush Ln |
| March 27- April 2 Lonquist Blvd | April 24-30 Busse Road |



Rail Crossing Dangers

In an effort to eliminate any collisions with trains at the rail crossings in our community, we encourage all resident to always *Look, Listen, Live!* Remember:

- Walking on the railroad tracks or the right-of-way on either side of them is illegal.
- It is not safe to walk or stand in between the railroad tracks. Trains overhang the tracks by at least 3 feet in both directions. If you are in the right-of-way next to the tracks, you can be hit.
- The only safe place to cross is at a designated public crossing with either a railroad crossing sign (crossbuck), flashing red lights or a gate.
- Do not cross the tracks immediately after a train passes. A second train might be blocked by the first. Wait until the gates are fully raised and the red lights stop flashing, look in both directions, and then cross.

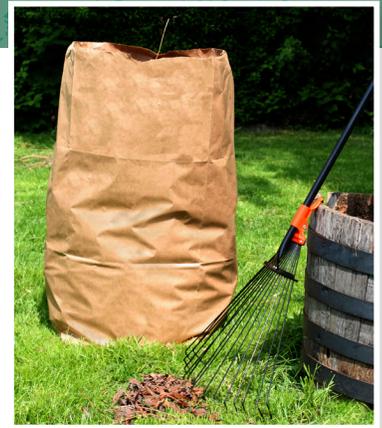


Sidewalk Obstruction

As warm weather brings more people outdoors, we need to remember to keep sidewalks free and clear. It can be dangerous for a small child or an elderly person to have to leave the sidewalk to get around an obstruction. Anyone found to be in violation of obstructing the sidewalk can be issued a citation for each offense.

Yard Waste Collection Resumes April 3

Acceptable yard waste includes grass clippings, leaves, weeds, brush and twigs only. Yard waste should be placed out for collection in either a 32 gallon maximum capacity rigid container or in kraft paper compost bags which must have the Village imprinted yard waste sticker affixed for collection. If you use a rigid container, you must affix a *Yard Waste* decal in addition to the purchased Village yard waste sticker to the container. *Yard Waste* decals are available, at no cost, at all locations selling the Village yard waste sticker. Each rigid container and/or compost bag placed at the curb cannot exceed 50 pounds in weight. Stickers are \$2.50 and are available at Village Hall, Public Works and other locations. For complete details visit www.mountprospect.org.



Unlimited Brush Collection Starts April 3



Residents may set out an unlimited number of properly prepared bundles of brush. Properly prepared brush bundles will be collected at no cost and no sticker is required. Tree limbs/branches are not to exceed 3.5" in diameter, 5' in length or 50 pounds in weight and must be secured with a biodegradable material.

Public Works Offers Electronic Recycling Drop off

To assist residents with collecting old electronics and to ensure environmentally safe recycling of these materials, the Village in association with the Solid Waste Agency of Northern Cook County (SWANCC) has developed the Electronics Recycling Drop-off Program to collect electronics on an ongoing basis. The following items will be accepted:

| | | |
|--|--------------------------------|------------------------------|
| Televisions | Videocassette Recorders | Scanners |
| Monitors | Portable Digital Music Players | Electronic Mice |
| Printers | Digital Video Disc Players | Digital Converter Boxes |
| Computers (including tablet computers) | Video Game Consoles | Cable Receivers |
| Electronic Keyboards | Small Scale Servers | Satellite Receivers |
| Facsimile Machines | | Digital Video Disc Recorders |

Each location will accept items from all SWANCC residents. If you do not see your electronic item listed please contact the Public Works Department.



Weekly Drop-off Locations

Collection locations will be closed on national holidays.

Mount Prospect Public Works

1700 West Central Road
Wednesdays only | 10am – 12pm
April 5-October 25

Glenview Transfer Station

1151 North River Road
Across from Maryville Academy
Saturdays only | 9am – 11:30am

PLEASE NOTE | Glenview Transfer Station will be closed following a holiday.

For more information, email publicworksdept@mountprospect.org or call 847.870.5640.

Keep Pet Waste Out of Our Waterways!

Cleaning up after your pet is a helpful way to help protect the waterways that run through the Village. Pet waste that enters a creek in Mount Prospect can have a long journey and impact a variety of plants, animals, ecosystems, and even people!

Pet waste left on sidewalks, streets or yards contains numerous pollutants such as nutrients and bacteria. These pollutants can easily be washed into nearby storm sewers. Please discard your pet's waste by wrapping it in a plastic bag and throwing it in the garbage.



Sidewalk Replacement

One of the more noticeable Public Works maintenance programs involves the public sidewalk and the Village's Shared Cost Sidewalk Program. The Village is currently accepting applications from property owners, including businesses, interested in replacing sections of the public sidewalk adjacent to their property. Sidewalk replacement work will occur throughout the summer. Applications will be accepted on a first come, first serve basis until funding runs out. The last day applications will be accepted is May 15th.

The resident's share of the cost is \$64.50 for a sidewalk square which is half of the cost of the square. The Village will pay the remaining amount. The contractor's work includes removing the existing square, replacing it with new concrete, and backfilling topsoil along the edges.

Applications are available online at www.mountprospect.org or at the Public Works Department located at 1700 West Central Road.

Community/Economic Development

2017 Comprehensive Plan Update

2017 will bring additional opportunities for residents to participate in our project to update the Village's Comprehensive Plan. The Comprehensive Plan is a long-range plan that sets goals, policies and strategies for addressing a wide range of issues in the community, including land uses, housing and service needs, economic vitality, and recreation and environmental conservation.



To learn more about the plan, or to receive details on Open Houses scheduled for April, visit www.envisionmp.org or contact Malika Hainer, Long Range Planner, at 847.818.5312 or Mhainer@mountprospect.org

Financial Assistance to Make Home Repairs Available through the Village

The Village of Mount Prospect offers residents several programs that can help offset the cost of certain home repairs or upgrades.

The Single-Family Rehabilitation Program provides an interest-free to correct code violations including electrical, plumbing and roof repairs, replace old equipment such as furnaces and water heaters, increase energy-efficiency and make improvements for disabled persons. The loans are available up to a maximum of \$25,000, which is repaid upon sale or change of title of the property.

The Home Weatherization Grant Program provides a \$1,500 matching grant to be used for energy efficiency improvements. Grants can be used to install insulation, storm windows and doors, weather-stripping, energy efficient furnaces and water heaters, and other items that can help save on the cost of home utilities.

Both programs are funded through Community Development Block Grant (CDBG) funds allocated to the Village by the U.S. Department of Housing and Urban Development (HUD). Applicants may choose one of the two available programs and must meet the program's qualifications which include:

- Living within the Village limits,
- have owned and occupied the home for at least one year, and
- meet HUD's low-income requirements.

These programs do not provide funding for general home improvement projects. For more information about these programs, please visit the CDBG Village webpage at www.mountprospect.org/index.aspx?page=952 or contact Janet Saewert, Neighborhood Planner at 847.818.5313 or jsaewert@mountprospect.org.

Contractor Scam Warning

This is the time of year to be especially conscious of potential construction or home repair scams. Unscrupulous home repair contractors may use some of these common techniques to take advantage of home owners. Please be cautious of dealing with contractors who:



- Contact you by a cold-call or comes to your home uninvited.
- Contact you right after a storm event.
- Pressure you to make immediate repairs or attempts to convince you that you are in danger without making the repairs
- Pressure you to sign papers right away, speaks quickly or attempts to confuse you
- Quote a price that seems too good to be true
- Offer to drive you to your bank or ATM to pay for work
- Can only be reached by leaving a message with an answering service
- Drive unmarked vehicles or have out-of-state license plates

Under no circumstances should you ever pay for the entire project up front.

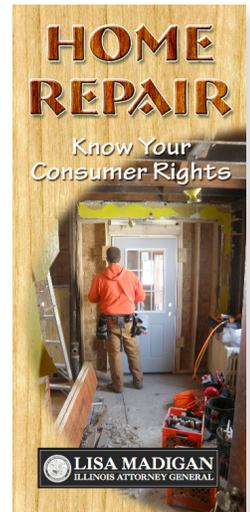
Before you hire a contractor ask for references and conduct online searches for their service history. Anyone engaging in the home repair and remodeling business is required to provide you with a copy of the *Home Repair: Know Your Consumer Rights* pamphlet. Do not sign any home repair or remodeling contract over \$1,000, without receiving the pamphlet.

Keep all paperwork related to your home repair project in one place. This includes copies of the contract, change orders, and any correspondence with any contractor. Keep a log of phone calls and take pictures of the work during the progress.

Before you make a final payment, go through the following checklist:

- Have all Village inspections been completed?
- Does the project meet your specifications and the contract requirements?
- Has the work area been cleaned and returned to good condition?
- Have copies of the written warranties been provided to you?
- Have you received a copy of the final waiver of liens with contractors' sworn statements? Sworn statements indicate who the contractor suppliers are and if they have been paid.

For more information on how to protect yourself when dealing with home contractors, contact the Building Division at building@mountprospect.org or 847.818.5289.



Human Services

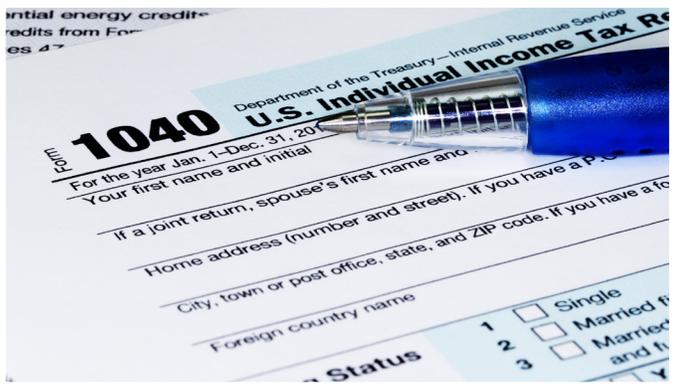
Senior Assessment Program

The Human Services Department is offering a free private assessment for homebound individuals who may be having difficulty living independently. A social worker and nurse will help assess the situation for those dealing with decreased mobility, medication management problems, chronic illnesses, transportation or meal preparation, or lack of family members living nearby. For more information call Human Services at 847.870.5680.



Make Your Appointment Now for Senior Program

As you prepare your 2016 tax returns, make an appointment with the Human Services Department for Real Estate Senior Exemptions and Tax Freeze Applications. For the Senior Tax Freeze you will need to bring your 2015 income figures.



Residents 60 years of age and over can make an appointment to meet with a trained tax preparer to complete standard income tax returns. If your return exceeds basic forms we advise that you seek the services of a tax professional.

Applications are being accepted for the State of Illinois Benefits Access Program License Plate Discount, Seniors Ride Free and Persons with

Disabilities Ride Free benefits. An approved application is good for two years. If you applied for the Benefits Access Program in 2015, you will need to reapply this year within ninety days of your Benefits Access expiration date. People new to the program should apply at least ninety days before their license sticker is due to expire, and not before. If applying before April 19th, 2017, income from 2015 must be used. If you don't qualify under the income guidelines, you may wait until after April 19th and use your 2016 income.

Spanish Speaking Grief Support Group

The Human Services Department is offering a 6-week Spanish-speaking Grief Support Group beginning February 28, 2017. El Proceso de Duelo: Grupo de Apoyo para Perdida de un Ser Querido offers support to adults grieving the death of a loved one and was developed in consultation with Rainbow Hospice. Call the Center to learn more about the program and schedule a screening interview at 847.506.4930.



Community Connections Center

You can see the Community Connections Center's monthly calendar, view current happenings and decide which programs you would like to attend through the Center's new Facebook page!

Find us at: www.facebook.com/communityconnectionscenter



March 2017



VILLAGE OF MOUNT PROSPECT

50 South Emerson Street
Mount Prospect | Illinois 60056
www.mountprospect.org

VILLAGE HALL HOURS

Monday - Friday | 8:30 a.m. to 5 p.m.

IMPORTANT PHONE NUMBERS

Emergency 911
Village Hall 847.392.6000
(includes Finance & Village Administration)
Village Clerk 847.818.5355
Television Services 847.870.5685
Community Development
Building Division 847.870.5675
Environmental Health 847.870.5668
Planning Division 847.818.5328
Fire Department (non-emergency) 847.870.5666
Human Services 847.870.5680
Police Department (non-emergency) 847.870.5656
Public Works 847.870.5640
Water Billing 847.392.6000

VILLAGE OFFICIALS

MAYOR | Arlene A. Juracek
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Colleen E. Saccotelli, Michael A. Zadel
VILLAGE MANAGER | Michael J. Cassidy
DEPUTY VILLAGE CLERK | Karen Agoranos

Mount Prospect E-News

Sign up to receive the latest information on community events, news and alerts at www.mountprospect.org.

No Parking on Village Streets

2 a.m. to 6 a.m.

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Director of Communications
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| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|--|--|--|---|--|--|---|
| | | | 1 | 2 Blood Drive, 3-7:00pm, Village Hall | 3 | 4 Mini Golf at the Library, 11am-4pm, Mount Prospect Public Library |
| 5 | 6 Street of the Week Program, Rand Road | 7 Village Board Meeting, 7pm, Village Hall Board Room | 8 | 9 | 10 Sister Cities Commission Trivia Night, 7pm, Village Hall Community Room | 11 Coffee with Council, 9am-11am, Village Hall Community Room |
| 12 Restaurant Week, March 12-18, Randhurst Village | 13 Street of the Week Program, Central Road | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 Street of the Week Program, Northwest Hwy Early Voting Begins (through April 3), 9am-5pm, Village Hall Community Room | 21 Village Board Meeting, 7pm, Village Hall Board Room | 22 Secretary of State's Rules of the Road Class, 1-30pm, Mount Prospect Village Hall Community Room | 23 | 24 | 25 |
| 26 | 27 Street of the Week Program, Lonquist Blvd | 28 Village Committee of the Whole Meeting, 7pm, Village Hall | | | | |



Don't Forget to Vote!

2017 CONSOLIDATED ELECTION

TUESDAY | APRIL 4, 2017

Units of Local Government Conducting Elections:

Village of Mount Prospect President (Mayor)
Village of Mount Prospect Board of Trustees (3)
Village of Mount Prospect Public Library Trustees (4)

Park Districts | School Districts
Community College Districts | Townships

Resources for additional election/voter registration information including:

Grace period voter registration and voting Mail voting

Early voting dates and locations

Sample ballots

For more information:

www.cookcountyclerk.com

www.mountprospect.org

Mount Prospect Village Clerk's

office at **847.818.5332**



Coffee with Council

Meet informally with the Village Board of Trustees and Department Directors about anything concerning Mount Prospect. Coffee with Council is held on the second Saturday of every month (unless there is a conflict with a holiday) from 9 to 11 am at Village Hall, 50 South Emerson Street.

For more information, please call the Village Manager's Office at 847.392.6000 or visit mountprospect.org.



www.experiencemountprospect.org

April 2017



| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|--|---|--|---|--|---|--|
| | | | | | | 1 |
| 2 Centennial Spring: Mount Prospect Community Band, 3:30pm, Trinity United Methodist Church | 3 Street of the Week Program, Elmhurst Road/Main Street Last Day for Early Voting, 9am-5pm, Village Hall Community Room | 4 ELECTION DAY | 5 Village Board Meeting, 7pm, Village Hall Board Room | 6 Blood Drive, 3-7:00pm, Village Hall | 7 | 8 Coffee with Council, 9am-11am, Village Hall Community Room Easter Egg Hunt, 9:30-11:40 am, RecPlex |
| 9 National Library Week April 9-15 Caparrari's Easter Egg Hunt, 12pm, Centennial Green at Village Hall | 10 Street of the Week Program, Golf Road | 11 Village Committee of the Whole Meeting, 7pm, Village Hall Trivia Contest, 7:30-9:30pm, Mount Prospect Public Library | 12 | 13 | 14 | 15 |
| 16 | 17 Street of the Week Program, Burning Bush Lane | 18 Village Board Meeting, 7pm, Village Hall Board Room Opera for Everyone, 7:30-9pm, Mount Prospect Public Library | 19 | 20 | 21 | 22 Friends Book Sale, 9am-4:30pm, Mount Prospect Public Library History in the Headlines, 6:30 pm, Rob Roy Country Club |
| 23 Friends Book Sale, 12-4pm, Mount Prospect Public Library | 24 Money Smart Week, 7-8:15pm, Mount Prospect Public Library Street of the Week Program, Busse Road | 25 Money Smart Week, 7:30-9pm, Mount Prospect Public Library Village Committee of the Whole Meeting, 7pm, Village Hall | 26 | 27 Money Smart Week, 1-2:30pm, Mount Prospect Public Library Money Smart Week, 7:30-8:45pm, Mount Prospect Public Library | 28 Arbor Day Celebration, time TBD, Central Schoolhouse Irish Fest, 5pm-11pm, Emerson St & Busse Ave | 29 Irish Fest, 11am-11pm, Emerson St & Busse Ave |
| 30 | | | | | | |