

# MOUNT PROSPECT Village News

**FALL 2014** 



early 1,500 people participate in the Experience Mount
Prospect program, that is only a small fraction of the number of residents in town. This either means it is the best kept secret in town, or people have not heard the buzz. If you have not yet visited the website, it is easy and worth checking out for local events and business deals. The website is managed by the Village and highlights opportunities to "Shop, Dine and Enjoy" Mount Prospect.

By signing up for the Experience Mount Prospect E-Newsletter, you will receive emails of exciting community events like Oktoberfest, Fall Fest, Irish Fest, Block Party, Fridays on the Green, concerts, fundraisers, events and much more! In addition to a Community Events E-Newsletter, you'll also receive an E-Newsletter filled with deals and monthly specials from local merchants. Subscribing is easy and takes two minutes. Follow these simple steps:

- 1) Go to experiencemountprospect. org/signup
- 2) Click on the words "Click here to subscribe"
- 3) Type in your name & email.

Our aim is to get you a glimpse of what is happening around town and ways you can save money, so we promise to not clutter your email inbox. The E-Newsletters are sent on a regular basis, an average of once per month, for both events and business deals.

Would you rather not get an E-Newsletter? No worries. You can still view deals and events online by visiting:

#### experiencemountprospect.org

You can also visit the main Village website (mountprospect.org) and click on the Experience Mount Prospect logo on the left side. We Downtown Block Party 2014 (photographer Mike Zarnek)



hope more people will take part in the Experience Mount Prospect program and learn why Mount Prospect is a great place to live, work and play.

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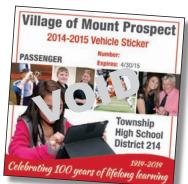
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# **NEWS & NOTES**

#### **Did You Purchase a Vehicle Sticker?**

The deadline for displaying 2014-2015 vehicle stickers was April 30. The Police Department is now issuing citations to owners of locally registered vehicles on which 2014-2015 vehicle stickers are not displayed. The penalty will not initially apply to new Village residents or to residents who have purchased replacement vehicles after May 1. In either case, residents have 30 days to purchase their sticker. During the grace period, proof of



purchase or move-in date will be required to ensure

that a penalty is not imposed. Residents who change vehicles during the year require a transfer. Call the Finance Department at 847/392-6000 for more information.

# Pay Village Utility Bills Online or through Direct Debit

The Village offers several different payment options for the Water/Sewer and Refuse utility bill. In addition to coming into Village Hall or mailing in a payment, residents can opt to pay online or sign up for direct deposit through the Village's website.

Online payment is secure, conveniently available 24 hours a day and is provided at no charge to the user. For residents who prefer direct debit, funds for payment to their utility account will be withdrawn on the due date, thus avoiding late fees. Authorization forms are available on the website at mountprospect.org. Utility customers may elect to end participation in the direct debit program at any time. Residents with questions, please contact Utility Billing at 847/392-6000.

# **Submit Water Meter Readings on the Web**

Mount Prospect provides several options for residents serviced by Village water to submit their water meter reads:

- on the bill payment stub
- online at mountprospect.org/watermeter
- by fax (847/818-5336)
- by phone (847/392-6000).

Residents with questions, please contact Utility Billing at 847/392-6000.



## **General Election Tuesday, November 4**

#### Offices up for election

U.S. Senator
Governor
Lieutenant Governor
Attorney General
Secretary of State
Comptroller
Treasurer

State Senators

Representatives in the General Assembly
County Commissioners of Cook County
County Clerk of Cook County
Treasurer of Cook County
Sheriff of Cook County
Assessor of Cook County

Representatives in Congress

Commissioners of the Metropolitan Water Reclamation District of Greater Chicago

President of the Cook County Board of Commissioners Commissioner of the Board of Review of Cook County Supreme, Appellate, Circuit Court and Sub-circuit Judges

#### **Voter Registration**

- To be eligible to vote in the November 4, 2014, General Election, residents must be registered to vote by October 7, 2014.\*
   (Residents who have moved or changed their name since the last election, need to re-register.) Voter registration requirements:
- United States Citizen
- At least 18 years of age by the General Election November 4\*
- A resident of a precinct for at least 30 days prior to an election.
- Residents must present two forms of identification with at least one showing their current address.

\*High School Students - If you are 18 or will be 18 by November 4, be sure to register to vote and be a part of the electoral process.

Resources for additional election/voter registration information can be found at cookcountyclerk.com or mountprospect.org, including:

- Election day registration (election day registration will only be available at selected sites – not in every precinct; locations to be announced when finalized)
- On-line voter registration
- · Grace period voter registration and voting
- Mail-in voting
- Early voting dates and locations
- Sample ballots

More information on Voter Registration and offices up for election continued on page 13.

# **VOMP Centennial Information Meeting**

Wednesday, October 1 at 7 p.m.

#### Village Hall, 50 S. Emerson St., Community Room

Community groups, organizations, Village departments and commissions, service clubs, religious organizations, schools and park districts serving the Mount Prospect community are invited to send a representative to an informational meeting about the upcoming 2017 Centennial celebration in Mount Prospect. The meeting will be held from 7 to 8 p.m., Wednesday, October 1 at Village Hall, 50 S. Emerson St., in the Community Room. All residents have played a part in the Village's history, so please come and learn how groups can play an important role in the Village's year-long Centennial celebration. For more information, contact Sharon Anderson, mp100@mountprospect.org. *Hosted by the Mount Prospect Centennial Commission*.

# **COMMUNITY EVENTS**

#### **Senior Health Fair**

Thursday, September 25 9 a.m. - Noon Village Hall Community Room 50 S. Emerson St.

Hosted by State Representative David Harris. The event will feature many services including flu shots, glucose testing, hearing screening and 35 presenters from local health agencies. For additional information, contact Human Services 847/870-5680.

# Mount Prospect Fire Department Open House

Saturday, September 27 10 a.m. - 2 p.m. Fire Department, Station 13 112 E. Northwest Hwy.

Come meet Mount Prospect firefighters and Sparky the Fire Dog and see firefighting equipment and apparatus up close. This family-friendly event will feature a vehicle

extrication demonstration, dunk tank and two magic shows performed by Marshall Brodien Jr., son of Marshall Brodien from the Bozo Show. A climbing wall, fire pole and FREE hot dog lunch will also be provided. All age groups are welcome to attend. For more information, contact the Fire Department at 847/870-5660.

Visit the October calendar at mppl.org for a complete listing of programs. The Library's annual Cultural Series, highlighting the diverse regions of the world, is funded through the generosity of the Elizabeth J. Clough Memorial Fund.

for all ages celebrating the sights, sounds, food,

natural beauty and traditions of the Far East.



Sunday, October 5 2:30 p.m. - 5 p.m. Retro Bistro 1746 W. Golf Rd.

Join Chef Chris Barth of Retro Bistro for a lesson in preparing a fabulous, seasonal, French hors d'oeuvres recipe at his restaurant in Mount Prospect. Wine and food samples will be included in this unique celebration of French culture sponsored by the Mount Prospect Sister Cities Commission. Tickets are \$30 and must be purchased in advance since space is limited. Tickets are available from Sister Cities Commissioners. They also can be purchased at Busse's Flowers & Gifts (100 E. Northwest Hwy.) and StayFit Physical Therapy (127 W. Prospect Ave.). For more information, contact Sister Cities Commissioners Judy McGinnis at 224/659-4522 or Diana Sahakian at 312/399-9379 or visit mountprospect.org/sistercities.



# Voyage to the Far East: Annual Cultural Series

October 1 - October 31 Mount Prospect Public Library 10 S. Emerson St.

Situated around one of the busiest shipping lanes in the world, Korea, Thailand, Malaysia, Singapore, China, and Japan offer an amazing array of places to explore. The countries that share the China Seas have all made contributions in the areas of religion, medicine, cuisine, commerce and art. Join the Library for an exotic adventure and series of programs

# **Fall Craft Show**

Saturday, October 11
10 a.m. - 4 p.m.
Friendship Park Conservatory
395 W. Algonquin Rd., Des Plaines
FREE Admission

Come out and shop for expert handmade textiles, unusual crafts, holiday items, unique jewelry and much more. For information about these or any Mt. Prospect Park District programs, events or classes, please call 847/640-1000 or visit mppd.org.

## Furry Faces Pet Parade

Saturday, October 11 10 - 11:30 a.m. Canine Commons at Melas

Canine Commons at Melas Park 1500 W. Central Rd. Fee: \$10 per dog

Bring your pet in costume for this special event. Prizes awarded for best overall costume, best dog/owner costume and other fun categories. Local businesses will be on site to share information about services and products. Dogs must be on a leash during the parade. Participation is open to all dogs. For information about these or any Mt. Prospect Park District programs, events or classes, please call 847/640-1000 or visit mppd.org.

# **Spooky Skate**

Friday, October 17 7 - 9 p.m. Central Community Center 1000 W. Central Rd.,

\$5 youth/\$7 adult (skate rental available \$5) Have the costumes and skates ready for this fun-filled night. Children and families can take to the rink during cosmic skate with a DJ, head to the gym for fun activities or embrace their creativity with arts and crafts. All costumes must be in good taste and may not restrict vision or ability to skate or play safely. Children under the age of 10 must be accompanied by an adult 17 years or older. For information about these or any Mt. Prospect Park District programs, events or classes, please

call 847/640-1000 or visit mppd.org.

#### **Monster's Bash**

Saturday, October 18 11 a.m. - 2 p.m. Weiss Community Center 1500 E. Euclid Ave. rtpd.org

Come dressed in your favorite costume to welcome the Halloween season! Join us for tricks and treats. Free event!



# **COMMUNITY EVENTS/PROGRAMS**



#### Howlin' Halloween Fest

Saturday, October 18

11 a.m. – 3 p.m. (last ticket sale at 2:15 p.m.) Lions Recreation Center

411 S. Maple St.

\$5 per child payable at the door

The Mt. Prospect Park District's hoppin' Halloween happening will take youngsters inside and out Lions Recreation Center for an arcade of kids' games, Halloween Hayride, moonwalk, crafts, face painters, the Hoot! Hoot! Express Train ride and live entertainment. Take a trip down Jack-O-Lantern Lane for some punkin' pickin'. Strollers permitted. All children must be accompanied by an adult. Trick-or-treat bags will be provided. All children are encouraged to wear costumes. For information, please call 847/640-1000 or visit mppd.org.

## Friends of the Library Book Sale

Saturday, October 18, 9 a.m. - 4:30 p.m. Sunday, October 19, Noon - 4 p.m. Mount Prospect Public Library 10 S. Emerson St.

Stock up on great books at bargain prices during the Friends of the Library's Used Book Sale on Saturday, October 18 from 9 a.m. - 4:30 p.m. and Sunday, October 19 from Noon - 4 p.m. Special members-only preview sale on Friday, October 17 from 6:30 - 9:30 p.m. For more information on the Friends and how to become a member, visit mppl.org or call 847/253-5675. Funds raised through the Book Sale will help the Friends support additional Library programs, events, and services.

# **Veterans' Day**

Tuesday, November 11 10:30 a.m.

**Lions Park Recreation Center** 

The Veterans' Day Ceremony will be held at the Lions Park Recreation Center. Please come out and honor and support our veterans.

## **Toy Drive**

November 1 - December 13

The Mount Prospect Fire, Human Services and Police Departments are once again conducting their annual Christmas Toys for Kids Program. New, unwrapped toys and gift cards to major department stores will be accepted at any Mount Prospect Fire Station from November 1 – December 13. For more information, contact the Fire Department at 847/870-5660.

# **Sister Cities Wine Tasting Event**

Thursday, November 6

6 - 8 p.m.

Fresh Thyme Farmers Market 211 W. Rand Rd.

Celebrate French week (November 5-11) with a Wine Tasting event! Enjoy French wine and selections of cheese and fruit. Advance Tickets \$10. Tickets at the door \$15. A wine basket will also be raffled. Tickets can be purchased from all Commission members or contact Paula Randant, at 847/922-7862. Tickets can also be purchased at Busse's Flowers & Gifts (100 E. Northwest Hwy.) and StayFit Physical Therapy (127 W. Prospect Ave.). For more information, visit mountprospect.org/sistercities.



#### **Gift of Reading**

Monday, November 10 through Sunday, December 7 Mount Prospect Public Library 10 S. Emerson St.

Give the Gift of Reading this holiday season by bringing new or like-new unwrapped books for local children in need, ages 6 and younger. Donations of books in English and Spanish are greatly appreciated and can be dropped off at the Library. For more information, call the Mount Prospect Public Library at 847/253-5675.

# Mollie's War: The Story of a WWII WAC in Europe

Tuesday, November 11
7:30 - 9 p.m.

Mount Prospect
Public Library
10 S. Emerson St.

Why did an average
American woman join the
WACs (Women's Army
Corps) during World
War II and place herself
in peril? Cyndee Schaffer
tells the story of her mothe



tells the story of her mother's experiences following the troops through Europe in *Mollie's War*, an award-winning memoir offering a glimpse into the life of a woman in uniform during this crucial time in history. Co-sponsored with the Mount Prospect Historical Society. To register, visit mppl.org, call 847/253-5675, or stop by the Library.

# Mount Prospect Stories: Life on the Homefront During the Great War

Thursday, November 13 7 - 8:30 p.m.

Mount Prospect Public Library 10 S. Emerson St.

In 1917, just two months after Mount Prospect was officially incorporated, Germany attacked the passenger ship Lusitania, prompting the United States to declare war and enter World War I. While the war raged on in Europe, residents of Mount Prospect had to cope with its effects and establish their new community. In honor of the 100th anniversary of World War I, Mount Prospect Historical Society Director Lindsay Rice will talk about life in our hometown during the war. To register, visit mppl.org, call 847/253-5675, or stop by the Library.

## **Holiday Market**

Saturday, November 15 10 a.m. - 4 p.m. Friendship Park Conservatory 395 W. Algonquin Rd. FREE Admission

The Holiday Market will feature the finest vendors all in one place...Partylite, Tupperware, Tastefully Simple, Longaberger and more. Get a jump on holiday shopping or find something special for yourself. For information about these or any Mt. Prospect Park District programs, events or classes, please call 847/640-1000 or visit mppd.org.

# Mt. Prospect Community Band Concert

Sunday, November 16 3:30 p.m. St. Paul Lutheran Church 100 S. School St.

The Mt. Prospect Community Band performs its fall concert entitled "A Concert of Audience Requests". The performance will be held in the sanctuary of the St. Paul Lutheran Church. The performance will begin at 3:30 p.m. and will feature some great music that was requested by our summer audience. Tickets can be obtained from the Mt. Prospect Park District or from band members. Tickets purchased in advance will be just \$7 or \$9 at the door.

# Holiday House Decorating Contest

Monday, December 1 – Friday, December 5
If your holiday lights are turned on during the evening hours of December 1 - 5, your home will be considered for the Village's Holiday Decorating Contest. Judges will be touring the Village on those dates to scout all the beautifully decorated houses of Mount Prospect. Award categories include Best Use of Lights, Best Block, Simple Yet Elegant, and more.

## Mount Prospect Historical Society 27th Annual Holiday Housewalk

Friday, December 5 3:30 - 9 p.m.

Stroll through one of Mount Prospect's historic neighborhoods, Prospect Park (located directly south of the Route 83 S-curve). Peruse the interiors of this year's featured homes, all decorated for the holidays. Enjoy refreshments and the museum store while you tour. Donation is \$25 in advance, \$23 for members when purchasing at the museum before the walk and \$27 on the day of the walk. Tickets will be available for purchase throughout the community on Nov. 1. For information, contact 847/392-9006 or visit mtphist.org.



# **Teddy Bear Walk**

Saturday, December 6 10 a.m. - Noon

Mount Prospect Public Library 10 S. Emerson St.

Don't miss the ultimate BEAR BASH as the Library celebrates the 34th annual Teddy Bear Walk! Bring your favorite Teddy Bear and see nationally known story-performer Chris Fascione act out best-loved stories. We will also sing along with Parents' Choice Gold Winner Mark Dvorak as he brings some of your favorite tunes to life. Ted E. Bear will then lead the march over to the Village Hall to welcome the arrival of Santa and Mrs. Claus, escorted by our own Mount Prospect Fire Department. This program is sponsored by the Friends of the Library. To register, visit mppl.org, call 847/253-5675, or stop by the Library.

# **COMMUNITY EVENTS/PROGRAMS**

## **Holiday Open House**

Saturday, December 6 11 a.m. – 3 p.m. Friendship Park Conservatory 395 W. Algonquin Rd. FREE Admission

Young or not so young...this event is one not to miss. Join us for a day of holiday fun. There will be musical groups of all ages, activities for kids, live reindeer, snowy hay rides, and, of course, the man in the big red suit! Poinsettias will be available for purchase. For information about these or any Mt. Prospect Park District programs, events or classes, please call 847/640-1000 or visit mppd.org.

#### **Breakfast with Santa**

Saturday, December 6, 10 - 11:30 a.m. Saturday, December 13, 10 - 11:30 a.m. River Trails Park District Rob Roy Golf Course Clubhouse 505 E. Camp McDonald Rd. Age: 1Y and up \$13(R)/\$15.60(N) 16Y and up \$9(R)/\$10.80(N) 1Y-15Y rtpd.org

Enjoy a visit with Santa & a breakfast buffet! Children under 1 yr. are free, but please list child on registration form. Please bring a high chair or booster seat. Please drop off a SMALL, wrapped gift to the Weiss Center by Dec. 2 for Santa to give to your child. Label gift with child's first & last name. Max. gift amount \$10. Registration deadline is Nov. 28 or when max. is reached. Please complete family seating request form available online at rtpd.org or at the Weiss Center by deadline.

# Senior Advisory Council Christmas Party

Sunday, December 7 Noon (start time) Atlantis Banquets 1273 N. Rand Rd., Arlington Hts.

This party is open to all senior citizens. There will be a cash bar from Noon – 1 p.m., and luncheon at 1 p.m. Entertainment and door prizes will be available. The cost is only \$25 per person, paid in advance at the Human Services Department, 50 South Emerson Street. Reservation deadline is Tuesday, December 2. For information, call 847/870-5680.



# **Encore! Singers Holiday Concert**

Presented by the Mount Prospect Library Foundation Tuesday, December 9 7:30 p.m. Mount Prospect Public Library 10 S. Emerson St.

Join us as "Encore!", the traveling ensemble shares the spirit of the season with "Holiday Harmonies". This joyful program features holiday classics, novelty selections and seasonal cheer. Encore! will bring a smile to your face as they sing holiday favorites including "Sleigh Ride", "Baby, It's Cold Outside", and a unique version of "Jingle Bells". There's something for everyone to enjoy and Encore! is certain to add warmth to the holiday season. To register, visit mppl.org, call 847/253-5675, or stop by the Library.

## **Stocking Deliveries**

Saturday, December 20 10 a.m. -1 p.m. River Trails Park District Age: 1Y and up \$16 1st child \$10 each add'l child rtpd.org

This year, Santa is making a special trip from the North Pole to make a personal delivery at your home! Imagine your child's delight or a friend's surprise when jolly old Saint Nick brings a stocking full of goodies to the door! We'll try to accommodate time requests; however no guarantees can be made. Deliveries are restricted to River Trails Park District residents. One stocking per child.

## **New Year's Eve-Eve**

Tuesday, December 30 \$12 per person Location: TBD

Hosted by the Village of Mount Prospect Special Events Commission, this special family event includes a DJ, dancing, food, entertainment and a balloon drop. Tickets will go on sale at the Tree Lighting Ceremony, November 26. After November 26, you may purchase them at the Mount Prospect Public Library. For more information, visit mountprospect.org (under the "About Us" tab within the "Special Events" category).

# North Pole Express

Monday, Dec. 15 Tuesday, Dec. 16 Wednesday, Dec. 17 Monday, Dec. 22 1:20 - 4 p.m. River Trails Park District

rtpd.org \$14 per person

Age: 1m and up w/adult

Join us for a ride on the North Pole Express! Meet at the Prospect Hts. train station. We'll stop at the North Pole's train station for more winter fun! Each child will receive a little gift to remind them of the River Trails Excursion! Please don't be late. An adult must accompany all youths. Additional parking fee of \$1.50 in change is needed at Prospect Hts. train station.

# **Shining Star Awards - Celestial Celebration**

Friday, February 6, 2015 Mark the Calendar!

Each year, the Village recognizes its Shining Stars – individuals and organizations that contribute to making Mount Prospect a better community – at the Celestial Celebration. The Village of Mount Prospect Special Events Commission is now accepting nominations for the 2014 Shining Star Awards. Nominations must be received by November 15. Forms and categories are available at mountprospect.org (under the "About Us" tab within the "Special Events" category).

Residents, if you are attending a local festival or Village function and the event is photographed, your image may be used for news and promotional purposes.

# FIRE DEPARTMENT



#### Fire Prevention Week: October 5 - 11

The Mount Prospect Fire Department is teaming up with the National Fire Protection Association (NFPA) for Fire Prevention Week 2014: October 5 - 11. This year's theme is "Working Smoke Alarms Save Lives: Test Yours Every Month!" Working smoke alarms can mean the difference between life and death in a fire. According to the latest NFPA research, roughly half of home fire deaths result from fires between 11 p.m. and 7 a.m., when most people are asleep. Home smoke alarms can alert people to a fire before it spreads, giving everyone enough time to get out.

In conjunction with Fire Prevention Week, the Mount Prospect Fire Department will once again be conducting its annual Poster/Essay Contest for students in Kindergarten through 8th grade. All Mount Prospect schools have been given the guidelines for the contest and we encourage all students to participate in this educational activity. For more information, please contact the Mount Prospect Fire Prevention Bureau at 847/818-5253.

# **Change Your Clocks, Change Your Batteries**

The end of Daylight Savings Time on November 2 is an ideal time to not only change clocks but to also replace old smoke alarm and carbon monoxide detector batteries. It's quick and easy-and can save a life!

The Mount Prospect Fire Department recommends the following guidelines for installing and maintaining smoke alarms and carbon monoxide detectors:

- Install new batteries at least twice a year and immediately if the alarm "chirps" warning of a low battery.
- Test smoke alarms every month.
- Choose a device that bears the label of a recognized testing UL laboratory.

- Install smoke alarms on every level of the home and outside all sleeping areas. Smoke alarms should also be installed in every room where people sleep.
- Replace smoke alarms every 10 years and carbon monoxide detectors every five years.
   An easy way to remember is to write the install date on the base of the device.

Residents who cannot afford a smoke alarm, or have physical limitations that would hinder them from installing or maintaining their smoke alarm, should contact the Mount Prospect Fire Prevention Bureau at 847/818-5253 for assistance.

# Citizen Emergency Preparedness Training

Does your family have an emergency plan? The Fire Department in conjunction with the Village's Community Emergency Response Team (CERT) offers Citizen Emergency Preparedness Training to help teach families the basics of emergency preparedness. Classes are free and meet once a week for seven weeks. Topics covered include: basic first aid, light search and rescue, severe weather and how to build an emergency kit.

This year, classes will run on Wednesday evenings from October 1 through November 12. The classes will be held from 6:30 p.m. to 9:30 p.m. at Mount Prospect Fire Station 14, located at 2000 E. Kensington Road. For more information, contact Jim Miller at 847/818-5253 or jmiller@mountprospect.org.

## **Winter Fire Safety**

Did you know that home fires are more prevalent in the winter than in any other season? Residents are at greater risk in the winter season if they use unsafe heat sources or do not follow fire safety rules in the kitchen or while using candles. As winter approaches, residents should remember these few, but precious, life saving tips to help keep warm and safe.

- Have fuel burning appliances professionally cleaned and checked once a year and whenever a problem is suspected.
- Keep all combustibles away from any heating device, including space heaters, and remember to unplug them when not in use.



- When using a fireplace, keep the fires small and always use a fireplace screen to prevent sparks from flying into the room. Never burn trash or paper in a fireplace and remove ashes in a metal container, storing them outside away from the building. Never leave children unattended in the presence of fire.
- Check smoke alarms regularly and keep them clear of dust and debris.
- Have a fire escape plan and practice it with all family members. Know at least two ways out of every room and designate a meeting place outside of the home.
- Carbon monoxide is also a serious problem in winter. Check carbon monoxide detectors regularly to ensure they are working properly.
- Always follow manufacturers' instructions on all appliances.



# **POLICE DEPARTMENT**



# **Traffic Enforcement** "Street Of The Week"

Mount Prospect police officers will concentrate their traffic enforcement efforts by implementing the "Street of the Week" program on designated roadways for one week periods. Here are the dates and the corresponding roadways for the "Street of the Week" program this fall:

September 22 – September 28 Rand Rd. (Rte. 12)

September 29 – October 5 Central Rd.

October 6 – October 12 Northwest Hwy. (Rte. 14)

October 13 - October 19 Lincoln St.

October 20 – October 26 Elmhurst Rd./Main St. (Rte. 83)

October 27 – November 2 Golf Rd. (Rte. 58)

November 3 – November 9 Burning Bush Ln.

November 10 - November 16 Wolf Rd.

November 17 – November 23 Busse Rd.

November 24 - November 30 Euclid Ave.

December 1 – December 7 Lonnquist Blvd.

# "LIKE" The Police Department

Remember you can now follow the Police Department on Facebook, Twitter and YouTube for news, safety tips and other information:

www.facebook.com/ mountprospectpolice

www.twitter.com/mountprospectpd

www.youtube.com/mountprospectpolice

#### **Protect Yourself from Phone Scams**

Across the nation, increased instances of phone scams continue to pop up. One of the latest scams is the phone call from the manufacturer of your computer's operating system. The scammer informs you that there are significant errors in your operating system. The scammer instructs you to open an error log and is very convincing that the items in the log are very serious and you have a serious problem. They will point you to a website where you are instructed to download software that gives control of your computer over to the scammer. Once they have control, they can look up personal

information or online banking information from your computer. Then, they ask for hundreds of dollars to fix your problem and hold control of your computer until you pay them. The Police Department wants to help you from being a victim of this type of a scam, as well as other types of scams. A few things to keep in mind:

- Service provider companies do not make it a practice to call their customers unless customers have called them first.
- Do not wire money to anyone unless you are absolutely sure it is someone you know and trust. Once wire funds are picked up, there is little that law enforcement can do.
- Don't send a check, cash, or money order or give out account information to anyone insisting on immediate payment.
- Don't let anyone rush you into making a decision. Take your time to ask questions and gather information about the product, contest, company, or charity and ask for written information to be sent to you. Scam artists typically will not take the time to provide this.
- Always check out unfamiliar companies with your local consumer protection agency, Better Business Bureau, Illinois State Attorney General Office, the National Fraud Information Center, or other watchdog groups. Unfortunately, not all bad businesses can be identified through these organizations.

If you feel you have become a victim of a scam, please dial 9-1-1 immediately for police assistance. And always remember that if it sounds too good to be true, it probably is.

# Being a "Nosy" Neighbor Can be a Good Thing

When people hear someone say they have a "nosy" neighbor, it is usually thought of as a bad thing. A simple internet search on the topic resulted in hundreds of thousands of hits on how to get rid of one, but not many praising them for watching out for everyone. But is having a "nosy" neighbor all that bad? Often times, we fall into the routine of our own lives and do not pay a whole lot of attention to what is going on around us. With the majority of residential burglaries taking place during the daytime while most people are out of their homes, we need to rely on those neighbors to watch out for us. Our neighborhoods could benefit from everyone being a little nosier and calling 9-1-1 whenever they see or hear any suspicious people or activity. Dialing 9-1-1 is the best way to get a police officer to respond to your location. The Police Department encourages all residents to call 9-1-1 of any suspicious activity in their neighborhood.



## **Halloween Safety**

Halloween is approaching fast and will be here soon. Here are some helpful tips to keep all of our little vampires and princesses safe.

- Make sure kids only trick-or-treat during the suggested times of 3 p.m. to 8 p.m.
- Avoid dark colored costumes, they are much harder to see at night. If dark costumes are worn, make sure your kids carry a flashlight, glow stick, or wear a reflective belt or vest to make sure they are easily spotted.
- Avoid wearing masks as they restrict vision, use face paint instead.
- Make sure kids trick-or-treat in groups and an adult should always tag along for extra safety.
- Trick-or-treaters should always cross at the crosswalks and never go between parked cars.
- A quick note to the drivers out there...make sure to drive a little bit slower in the residential areas and watch for those kids that forgot the last tip and run out from between parked cars.
- And finally, an adult should always check all candy.

Try to keep these tips in mind and enjoy a safe and happy Halloween.



# **Parking Restrictions**

As the weather cools, you will notice more soccer and football leagues playing games at the many parks across town. Please be reminded of the following when parking on the street during these events:

- Obey all posted signs, which may contain restricted parking hours or restrict which side of the street to park on.
- Be courteous of the neighbors by not blocking sidewalks or driveways.
- Parking within 15 feet of a fire hydrant or 20 feet of a crosswalk is prohibited and violators will be ticketed.
- Parking with the left wheels to the curb is prohibited.

Thank you for adhering to these laws and allowing a potentially stressful parking situation to be less stressful to the neighborhood and less costly.

# **PUBLIC WORKS**

# Do it the Right and Safe Way

The Village receives numerous inquiries on the proper process to "winterize" a water service. People request to "winterize" their homes for various reasons, such as extended vacations, renovations, vacancy, sale of the home, etc. In order to comply with the Village Code and ordinances, here are the steps to properly winterize water service:

- Please call Public Works at 847/870-5640 at least 48 hours in advance to schedule a
  water service shutoff at the b-box. If Public Works finds any problems with the operation
  of the b-box, the property owner will be notified. Sometimes debris or age will make a
  b-box inoperable.
- After the water service is shutoff by Public Works, homeowners will need to drain the interior plumbing by shutting off the water heater and opening the water heater drain port or by draining the lowest faucet or spigot in the system. Expect to drain several gallons of water from this spigot, so have a bucket handy. Contact a licensed plumber to properly drain piping, water heater, toilets, and traps to prevent damage from freezing.
- Do not turn off the heat to the property. Lower thermostats to maintain a minimum temperature to keep pipes from freezing. Contact a heating, ventilation, and air condition contractor to install a programmable thermostat if needed. Turning off the heat to a property is not advisable during the winter months as pipes can freeze or worse, burst and cause flooding.

The Village Code does not allow a property to be "winterized" by the removal of the water meter. Removal of a water meter is considered tampering with the water system and is prohibited by Village Code. B-boxes, round-ways or road boxes should only be operated by Public Works. Improper use of these devices by untrained persons can result in damage, including main breaks or service leaks causing service disruption to the property and others. Also, fines and fees can be imposed per the Village Code.

Do not use an air compressor to 'blow out' the private service piping. Using an air compressor allows grit, oils and other contaminants to enter the private and public water supply posing a potential health risk to homeowners and others who drink the water. Adding chemicals or antifreeze to the system may contaminate the piping and require expensive cleanup. This practice is not allowed by Village Code, is unsafe, and not sanitary.

Winterizing a property does not relieve the homeowner from paying sewer, cross-connection device and refuse flat fees. These are applicable whether there is water usage or not. Be safe, be smart – winterize the proper way.



# ENTREPRENEUR'S CAFÉ

The Entrepreneur's Café connects new and prospective business owners to resources that help ensure success.

Programming includes quarterly educational events, networking, and professional guidance.

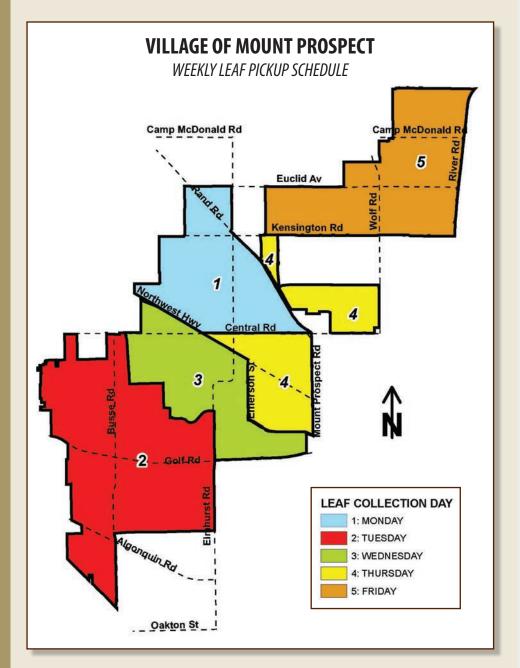


To learn more, or to sign up for our E-newsletter, visit mountprospect.org/Ecafe

# **PUBLIC WORKS**

## **Fall Leaf Collection Program**

The Village's fall leaf collection program provides residents with two methods to conveniently dispose of leaves at no cost. The program allows residents to set out loose leaves at the curb for collection by Public Works crews from October 6 - November 21. Additionally, bagged leaves will be collected from November 24 through December 12.



#### **BURNING LEAVES IN MOUNT PROSPECT VIOLATES ORDINANCE 24.115**



#### **Loose Leaf Collection**

The Loose Leaf Collection Program is for LEAVES ONLY and will take place from October 6 – November 21. Any leaf pile containing grass clippings or other yard material will NOT BE COLLECTED. Other tips to keep in mind:

- It is the responsibility of the homeowner to remove the unacceptable materials from the leaves for collection.
- Rake leaves onto the pavement one foot from the curb line one day prior to the scheduled collection day.
- Do not rake leaves into the street after the truck has passed. The machines travel each street weekly during the collection period, but only once on each side.

## **Bagged Leaf Collection**

ARC Disposal will conduct the extended Leaf Collection Program for bagged leaves on your regularly scheduled refuse collection day from November 24 - December 12.

- Kraft paper yard waste bags containing leaves only will be collected without the Village imprinted sticker.
- All other yard material and/or leaves in rigid containers must have the Village-imprinted sticker affixed to pay for collection and disposal of the yard material. Bags and/or containers must not exceed 50 lb. Rigid containers must also have the yard waste decal affixed.

Yard waste and brush collection ends December 12. Please make sure to place all properly prepared yard waste and brush at the curb prior to December 12. Yard waste or brush placed at the curb after December 12 will NOT be collected. Please visit the Village website in the spring for the start date of the 2015 yard waste program at mountprospect.org, click: Government tab>Village Departments>Public Works.

# **Holiday Tree Wanted!**

Do you have a fir or spruce tree in your yard that is no longer wanted? Consider donating the tree to the Village to be used for the 2014 Tree Lighting Ceremony. The Village will entertain requests from residents that have a fir or spruce tree with a minimum height of 30 feet that has uniform and full growth (tree cannot be trimmed up from the bottom). The Village will remove and transport the tree at no cost to the resident. Interested individuals should contact the Public Works Department at publicworksdept@mountprospect.org or 847/870-5640.

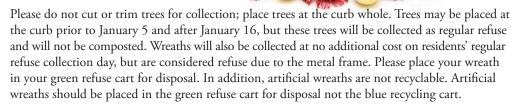


January 5 - 16, 2015

Residents are encouraged to participate in the Village's Christmas tree composting program. Christmas trees will be collected by the refuse hauler at no additional cost on residents' regular refuse collection day; no stickers required.

Christmas trees set out for composting must be free of all decorative debris such as:

- Lights
- Tinsel
- Ornaments/bulbs
- Strings/wires.



# **Caring for a Vehicle and the Environment**



Proper car care and maintenance is a very important part of efforts to protect the local environment. Many vehicle fluids can be hazardous to waterways. Whatever is dumped into storm drains or onto pavement will wind up in local creeks and, ultimately, in the Des Plaines River.

For residents who change their own oil, it is very important that it is disposed of properly. Put the used oil in a sturdy container, label it, and take it to a local oil recycling location. Call Public Works at 847/870-5640 for a current list of oil recycling stations.

Antifreeze is also dangerous to the environment. It contains ingredients that are poisonous to people, fish, and wildlife. It should be treated in the same manner as waste oil. In the case of a spill involving any of these types of materials, use kitty litter, sawdust, cornmeal, or special

oil absorbent products to absorb the spill. Sweep up the absorbent after a few hours. For more information about household hazardous collection events, visit mountprospect.org, at: Government tab>Village Departments>Public Works.

# **No Parking Reminder**

There is no parking on Village streets between the hours of 2 a.m. and 6 a.m. at any time of the year. There is no parking permitted on any Village street at any time within a 24-hour period of a snowfall of two inches (2") or more (Ordinance 2963). This ordinance cancels any overnight parking permission that previously may have been granted. The Village will tow parked vehicles not removed in time by their owner. Cost of the towing will be borne by the vehicle owners.

It is each vehicle owner's responsibility to monitor the weather conditions and to avoid problems if a snowfall of two-inches or greater occurs anytime. For more information about permission to park overnight on Village streets, call the Police Department at 847/870-5656.



# Supplemental Snowplow Drivers Wanted

If you have experience driving large trucks, have a valid-approved Class A or B commercial driver's license (CDL) with air brake endorsement, can be available whenever needed and could use some extra money, the Public Works Department wants you! The Department is currently looking for supplemental snow plow drivers, an orientation class must be attended by all first year drivers. For more information, please call 847/870-5640.

## **Street Plowing Procedures**

Since all streets cannot be plowed at the same time after a snowfall, there is a priority system.

- Principal intersections are plowed and salted first.
- Primary collector streets are then plowed enough to allow two-way traffic to pass safely. Cul-de-sacs are plowed after a 2-inch accumulation of snow.
- Feeder streets and dead ends are plowed last.

When all roads have been opened, repeat passes will be made to clear them curb-to-curb, and intersections also will be cleared completely.

Remember, it is hazardous and illegal to shovel or blow snow into any public street once the street has been plowed. All shoveled or blown snow should be piled in residents' yards or parkways. Shovel the snow to the side, in the direction of traffic, and clear a pocket for snow on the opposite side of your driveway. The accumulated snow in the plow will dump into the pocket and NOT into a resident's driveway.

# **HUMAN SERVICES**



1711 W. Algonquin Rd., • 847/506-4930

## **Tenants' Rights**

Pat Lyons, the Police Department's Crime Free Housing coordinator, and Jasmine Hernandez, Community Development's health inspector, provide a presentation regarding tenant issues, answer questions and receive complaints at the monthly Tenants' Rights Program held at the Community Connections Center every 2nd Thursday of the month from 4 – 5 p.m. Please register by calling 847/506-4930.



#### **Learn To Relax And Knit**

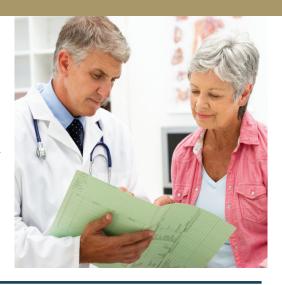
As the holiday season approaches, tensions often mount with rising expectations. Come join us at the Community Connections Center on November 4, from 1:30 - 3:30 p.m. for a bi-lingual class presented by Village Nurse Jill Heinking. The program, Recognizing Your Body's Stress Response and Dealing With It, will allow participants to learn how to knit a fashionable scarf. Supplies will be provided. The program is free of charge to Mount Prospect residents. Registration is required and space is limited to 20. Please register by calling 847/506-4930.

# **Food Pantry**

Residents experiencing a financial hardship may be eligible for food pantry assistance on a monthly basis. A financial assessment must be completed with a social worker/counselor to determine eligibility. For information, please call the Human Services Department at 847/870-5680.

## October is Senior Health Month

Several events will be held in October related to health and wellness. Programming will include educational opportunities, health screenings and a senior health fair. Life Line Screenings will be provided at Village Hall October 23, 2014. For more information, please call the Human Services Department at 847/870-5680.



#### **Senior Health Fair**

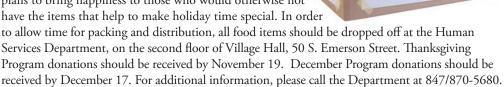
State Representative David Harris will host a Senior Health Fair, from 9 a.m. until noon on Thursday, September 25, in the Village Hall Community Room. The event will feature many services, including flu shots, glucose testing, hearing screening and 35 local health agencies. For additional information, contact Human Services 847/870-5680.

# Medicare D Prescription Drug Open Enrollment Period

Open enrollment for Medicare D begins October 15 and goes through December 7. Every year brings changes in premiums, co-pays, deductibles and drugs covered for all drug plans. Staff uses a tool available on the Medicare website to help residents determine which plan is best for then in the upcoming year. In addition, they will assess whether residents eligible for extra help with plan premiums and co-pays. Anyone who would like assistance with enrolling or reviewing their current plan should call 847/870-5680 to schedule an appointment.

# Thanksgiving & Holiday Programs

The holidays are approaching and help is available to low-income residents who live in Mount Prospect and may need assistance. Once again, through the generosity of the community, the Human Services Department plans to bring happiness to those who would otherwise not have the items that help to make holiday time special. In order



# **Senior Advisory Council Christmas Party**

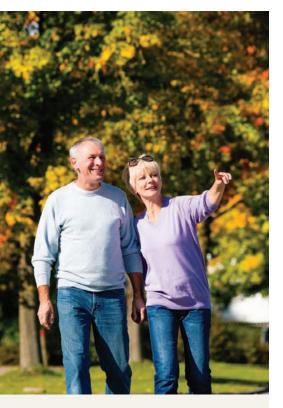
The Annual Mount Prospect Senior Advisory Council Christmas Party will be held on Sunday, December 7, at Atlantis Banquets, 1273 N. Rand Road, Arlington Heights. This party is open to all senior citizens. There will be a cash bar from noon – 1 p.m. Lunch is served at 1 p.m. Entertainment and door prizes will be available. The cost is \$25 per person, paid in advance at the Village of Mount Prospect Human Services Department, 50 S. Emerson Street. Reservation deadline is Tuesday, December 2. For further information, please call 847/870-5680.

FOOD

DONATIONS

## **Senior Walking Club**

The Village's Senior Walking Club, conducted by the Mount Prospect Medical Reserve Corps Nurses, will continue to take place on Tuesday mornings 8:30 - 9:30 a.m. throughout the month of October. All walks are held in the park behind the Mount Prospect Plaza at the corner of Westgate Road and Centennial Drive. All seniors are welcome to attend this free event.



#### **Driver Refresher Class**

This course is intended to give drivers the information and confidence they need to pass their license renewal examination. The next class will be held on Wednesday, November 19 at 1:30 p.m. To register, call the Human Services Department at 847/870-5680.



# **2014 GENERAL ELECTION**

DON'T FORGET TO REGISTER AND VOTE LAST DAY TO REGISTER – OCTOBER 7, 2014\*

#### **ELECTION DAY REGISTRATION**

Election Day registration will be available in Illinois at selected sites for the November 4, 2014, General Election; per legislation signed into law July 1, 2014.

**Locations:** For this pilot, Election Day Registration will only be available at selected sites – not in every precinct. Locations will be announced as soon as they are finalized for the November 4, 2014, General Election.

#### Information:

cookcountyclerk.com or mountprospect.org Mount Prospect Village Clerk's Office – 847/818-5355

#### **Elected Officials**

Federal Legislators (U.S. Senators and U.S. Representatives) State of Illinois Legislators (State Senators and State Representatives) Cook County Commissioners

District/elected official information is available on the Village's website: mountprospect.org >About Us>Elected Officials

# Congratulations to Centennial Commission Member and Resident

Mount Prospect resident John Zulaski was honored by the Institute of Electrical and Electronics Engineers – USA (IEEE) with a K-12 STEM Literacy Committee Educator-Engineer Partnership Award. He and educator Mary Smith were recognized "for creation of a STEM teaching program at public libraries in nine states utilizing STEM kits." The award is designed to recognize collaborative activities between K-12 educators and technical professionals who are IEEE members. STEM stands for Science, Technology, Engineering and Mathematics and offers students an opportunity to learn with a number of hands-on activities.



John Zulaski is currently president of the Mount Prospect Library Board Trustees and is a member of the Mount Prospect Centennial Commission.



# **COMMUNITY DEVELOPMENT**

# **Get to Know the Village's Environmental Health Division**

For those individuals that live or dine in Mount Prospect, chances are that the Environmental Health Division has contributed to making it a safer and healthier experience. The Environmental Health Division, a division of the Village's Community Development Department, has a wide range of responsibilities. The division is responsible for inspecting restaurants, multi-family rental buildings and enforcing reports of property maintenance, health, sign, zoning code problems, and the landlord tenant ordinance. Mount Prospect is one of the few communities in the state with a landlord and tenants right ordinance to curb abuses by both landlords and tenants. For those who have not recently worked with the Environmental Health Division, the following information will provide a brief summary of the Division's staff as well as their related duties.

Division Secretary Marie Johnson prioritizes and assigns reported problems and refers the public to available resources for assistance.

Environmental Health Inspector Frank Krupa inspects all food establishments for compliance with food preparation and serving requirements.

Inspectors Jasmine Hernandez, Rafaela Gasparas, and Cheryl Scherbaum inspect licensed multi-family dwellings, ensure all rental dwellings are licensed, and all landlords have completed the required crime-free housing class. These inspectors work closely with the Police Department on the crime-free housing program to help landlords learn their rights and properly manage their properties for the safety of their tenants and the neighborhood.

To maintain an attractive community, Part-time Inspector Joe Massani routinely inspects the main corridors of the Village for property maintenance, sign, and zoning problems. During the summer, the division has a summer intern who helps with the increased workload, such as complaints of long grass and other property maintenance problems, while also gaining experience.

Manager Bob Roels coordinates all the inspections and efforts to maintain a safe community.

We hope the information outlined above has helped to provide a brief introduction to the Environmental Health Division's staff as well as their various duties. For questions regarding the Environmental Health Division, please feel free to contact the Division directly at 847/870-5668.



# **Aluminum Wiring Safety**

The Village of Mount Prospect recommends that all homeowners and property owners check all existing wiring, including individual circuits, to assure safe and secure operating conditions. In particular, existing aluminum wiring should be regularly inspected by licensed and qualified electricians to make sure all connections and electrical devices are operating correctly and safely. For more questions, please contact the Building Division at 847/818-5289 or building@mountprospect.org.

# Thinking About a Building Project? Free Pre-Submittal Meeting Helps You Get Started!

Refreshing a bathroom? Updating a kitchen? Adding on to the house? Building a new house? The Building Division offers FREE pre-submittal meetings. These meetings are meant to ease homeowners through the application process, explain the requirements of what the Village is looking for, and make the permit review process go smoothly and quickly. This Village is happy to meet to discuss projects of any size; however, a presubmittal meeting is required for larger projects such as remodels, additions, or new construction. To schedule a pre-submittal meeting, please contact the Permit Coordinator at 847/818-5396.

# Home Repair and Construction Scams

According to the Illinois Attorney General's Office, unscrupulous home repair contractors try to gain the confidence of homeowners with common techniques. These contractors may attempt to frighten

homeowners with claims

that their house has health concerns or code violations. The contractors may also say they will work with a homeowner's insurance company or offer a "free" roof inspection or furnace cleaning. Remember, nothing is free and follow your instinct if something sounds too good to be true.

The Attorney General's Office reminds residents to beware of a home repair contractor that:

- Contacts resident or comes to their home uninvited
- Tells residents that their safety is in danger if repairs are not done immediately
- Pressures resident to sign papers or contracts immediately
- Offers to drive residents to their bank
- Drives an unmarked vehicle
- Asks residents to pay for the entire project up front

If a construction company won't put its promises in writing, look for a company that will. Here are some handy ways to check the complaint history on the construction company.

- Contact the Better Business Bureau
- Check Angie's List
- Check local references (at least three)
- Google the contractor's name and the officers of the company
- Check with the Illinois Attorney General's Office

The Illinois Attorney General's Office has additional resources available at illinoisattorneygeneral.gov/consumers/consumer\_publications.html

Residents who have any additional questions or have a comment or concern regarding a contractor, call 847/818-5289.

# **RIBBON CUTTINGS**



#### Mr. Beef & Pizza

On June 12, Mr. Beef & Pizza, located at 1796 S. Elmhurst Road, celebrated 25 years in Mount Prospect. Congratulations! Mr. Beef & Pizza is a family-owned business that serves beef, pizza, hotdogs and more. In addition to their party room, they also offer catering. Dine-in or order-out through their convenient drive-thru. For more information, call 847/228-1210 or visit mrbeefpizza.com.

## **Massage Envy**

On June 17, Massage Envy enjoyed a Grand Opening and Ribbon Cutting. Located in Randhurst Village, Massage Envy offers a variety of massages, facials and additional spa services. For more information, call 847/577-3677 or visit massageenvy.com.



# desidences of the state of the

#### The Residences at 1550

On July 10, The Residences at 1550, located at 1550 Dempster Street, held a Ribbon Cutting celebrating new ownership – APM Management purchased Alpine, MP Place and Redwood Townhomes. The Residences at 1550 were renovated and have a new look and feel. For more information, call 847/593-3306 or visit apm-mgmt.com.

#### **Famous Footwear**

On August 2, Famous Footwear, located in Randhurst Village, held a Grand Opening and Ribbon Cutting to celebrate their recent move from Mount Prospect Plaza. From shoes to accessories, Famous Footwear has something for everyone. For more information, call 847/818-0732 or visit famous footwear.com.





## **Northwest Compass**

On August 5, Northwest Compass (formerly CEDA Northwest) celebrated a Ribbon Cutting to celebrate its new name and brand. Northwest Compass, located at 1300 W. Northwest Highway, offers a number of programs designed to enhance the community by providing emergency services, education and empower those who are vulnerable or in crisis. For more information, call 847/392-2344.



On August 7, Picket Fence Realty, located at 400 W. Central Road held an Open House and Ribbon Cutting celebrating its beautiful new location following displacement from the February 9 fire at their previous location. For more information, call 847/259-8600 or visit picketfencerealty.com.





#### Ramen Misoya

On August 18, Ramen Misoya, located at 1584 S. Busse Road held a Ribbon Cutting to celebrate its one-year anniversary. Ramen Misoya opened in early July of 2013. Misoya concentrates on three regional varieties of miso-based ramen. For more information, call 847/437-4590 or visit misoya.net/english.

#### VILLAGE OF MOUNT PROSPECT

50 S. Emerson Street Mount Prospect, IL 60056 mountprospect.org

#### **VILLAGE HALL HOURS**

8:30 a.m. to 5 p.m., Monday - Friday

<b>Emergency</b> 911
Village Hall392-6000
(includes Finance, Village Administration
<b>Village Clerk</b> 818-5355
<b>Television Services</b> 870-5685
Community Development
Building Division870-5675
Environmental Health 870-5668
Planning Division818-5328
<b>Fire Dept.</b> (non-emergency) 870-5666
<b>Human Services Dept.</b> 870-5680
Police Dept. (non-emergency)870-5656
<b>Public Works Dept.</b> 870-5640
<b>Water Billing</b> 392-6000
All phone numbers are (847) area code unless otherwise noted.

#### VILLAGE **OFFICIALS**

#### **MAYOR**

Arlene A. Juracek

#### **TRUSTEES**

Paul Wm. Hoefert John J. Matuszak Richard F. Rogers A. John Korn Steven S. Polit Michael A. Zadel

#### VILLAGE MANAGER

Michael E. Janonis

# VILLAGE CLERK

M. Lisa Angell

#### **Mount Prospect E-News**

Sign up to receive the latest information on community events, news and alerts at **mountprospect.org.** 

# NO PARKING ON VILLAGE STREETS

2 a.m. to 6 a.m.

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#### **EDITOR**

Marianthi Thanopoulos, Public Information Officer pio@mountprospect.org

Several photos are courtesy of Photographer/Resident Mike Zarnek.



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## **Important News for Residential Water Customers**

The Village of Mount Prospect is changing the way it collects water meter readings, by moving from a manual to an automated system the Village is calling "Easy Read." In the fall of 2013, the Village Board authorized the Public Works Department to install a new wireless technology network that reads and transmits water consumption on a daily basis for all Village water customers, including residential properties.

Easy Read is Mount Prospect's new project to install automated meter reading technology in homes and businesses throughout the Village (does not include Illinois American service area). Water meters will be upgraded and equipped with technology that will allow the Village to obtain meter readings without entering a property or requiring residents to submit a monthly read. Easy Read automatically transmits data wirelessly and

AUTOMATIC

WATER METER

READING PROGRAM

eliminates the need to manually read each meter. Easy Read delivers better customer service by providing accurate bills based on actual consumption and overall improved efficiency.

In recent months, staff has been busy installing the necessary infrastructure and converting approximately 1,200 commercial customers to the new automated read system. With a majority of the commercial accounts converted, staff will turn attention to converting all residential properties to the new read system. Residential conversions will start in the fall of 2014 with all conversions scheduled to be completed by the end of 2015.

There is no charge for installation or for the new metering system.

#### Benefits of the New Metering System:

- Eliminates the requirement to provide monthly meter reads to the Finance Department.
- Eliminates the need for a water meter reader to visit a premises.
- Provides an energy efficient, accurate, and cost effective way to read water meters.
- Helps the utility operate the water system more efficiently with more frequent water consumption data.

Customers will be contacted by mail to arrange for an installation appointment with Village staff or the contractor, PMI. In most cases, installations take about 30 minutes and will not interrupt water service. An adult over 18 must be present. The water meter must also be accessible, as has always been required. If the water meter needs to be exchanged or upgraded; additional time will be needed.

For information, visit mountprospect.org/ easyread. In addition residents can contact the Public Works Department at 847/870-5640 or via email publicworksdept@mountprospect.org.

# **COFFEE WITH COUNCIL**

Meet informally with the Village Board of Trustees and Department Directors about anything concerning Mount Prospect. Coffee with Council is held on the second Saturday of every month (unless there is a conflict with a holiday) from 9 to 11 a.m. at Village Hall, 50 S. Emerson Street. For more information, please call the Village Manager's Office at 847/392-6000, or visit mountprospect.org.

