



MOUNT PROSPECT VILLAGE news

MAY 2024

MOUNT PROSPECT RECEIVES RAVE REVIEWS!

Results from a recently completed 2023 Community Survey indicate high marks for the Village of Mount Prospect, noting residents have a very positive perception of the Village and experience high levels of satisfaction with Village services. The results also show the Village trending in a positive direction when compared to the 2020 and 2016 survey results.

The Village's positive perception is evident as 91% of respondents are satisfied with the overall quality of Village services and 89% are satisfied with the overall quality of life in Mount Prospect. Other services that hold a 90% satisfaction rate or higher include:

- **Public Safety/Feelings of Safety:** overall feeling of safety in your neighborhood during the day and overall in the Village; friendliness and professionalism of the Fire Department; quality of both fire protection and emergency medical services
- **Public Works Services/Village Infrastructure:** maintenance of Village buildings, facilities, and the Downtown; quality of residential garbage collection and curbside recycling; cleanliness of public areas; snow removal on major Village streets; maintenance of street signs and traffic signals
- **Quality of Life:** quality of Village customer service; quality of Library services

Mount Prospect rated significantly higher (5% or more) than the U.S. average in all 52 survey categories. The Village also rated above the regional average in all 52 survey categories, 51 of which were rated significantly higher (5% or more).

The Village of Mount Prospect takes great pride in the services it provides to the community and the manner of which they are delivered. The Village was rated at 91% for quality of customer service and quality of services offered (as noted above), which is significantly higher compared to the national and regional percentages below:

- Satisfaction with Overall Quality of Village Services rated 42% above the U.S. average and 39% above the regional average
- Satisfaction with Customer Service from Village Employees rated 52% above the U.S. average and 49% above the regional average

When compared against itself, ratings show the Village of Mount Prospect is moving in the right direction. Satisfaction ratings have increased or stayed the



same in 83 of 102 areas since 2016, and satisfaction ratings have increased or stayed the same in 68 of 112 areas since 2020.

The Village of Mount Prospect utilizes the services of ETC Institute of Kansas City, MO, to conduct the community surveys. This is the third survey administered, with the first one taking place in 2016

and the second in 2020. Results from the 2023 survey, which was administered from November 2023 – January 2024, were presented to the Village Board at the April 9, 2024, Committee of the Whole meeting.

The Community Survey consists of seven pages with questions ranging from overall quality of life to specific department services. The survey also gives residents the opportunity to share their opinion on community priorities –helping to identify areas of focus for the Village in the coming years. These priorities are calculated through an Importance-Satisfaction Analysis that examines the level of satisfaction and perceived importance residents place on each Village service.

The analysis showed three top areas of importance: flow of traffic and traffic management; management of Village finances, and crime prevention. According to ETC, it is common among the communities they survey to see these categories identified as *High Priority* for residents.

ETC Institute is a national market research organization and has surveyed more than 900 communities since 2010. Utilizing the expertise of ETC Institute assures equity in representation across the entire Village as well as statistically relevant survey results.

Complete survey results are available on the Village website at mountprospect.org/communitysurvey.

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Community Events

MAY 1

StoryWalk
May 1 – 25
CLEARWATER PARK
1717 W. Lonnquist Blvd.
Enjoy the Mount Prospect Public Library's interactive StoryWalk® featuring Laurie Berkner's *We are the*

Dinosaurs at Clearwater Park. StoryWalk is a joint project between the Mount Prospect Park District and the Mount Prospect Public Library. No registration is required.



MAY 2

Conversations in English
Thursdays | May 2 & 16,
1 – 2 pm & Thursdays | May 9
& 23 | 5:30 – 6:30 pm
COMMUNITY
CONNECTIONS CENTER
1711 W. Algonquin Rd.



If you are learning English, join the Human Services Department for in-person classes where you can practice your conversational skills, learn new skills, and enjoy interesting discussions. For more information or to register, call 847.506.4930. The last class of this session will be May 23. Conversations in English will then go on summer break and return in September.

MAY 3

Fit 4 Life
Friday | May 3 | 10 – 10:45 am
Thursdays | May 16, 23, 30
11 – 11:45 am
FARLEY COMMUNITY ROOM
AT VILLAGE HALL
50 S. Emerson St.



This free seated exercise class welcomes seniors of all fitness levels. Fit 4 Life programming alternates between seated exercise with the Village Nurse, Whole Body Wellness, and Zumba Gold classes. It is a fun and socially engaging way to stay active. Class is open to Mount Prospect residents only. No registration is required.

MAY 4

Building with the Blue
Saturday | May 4
9 am – noon
THE HOME DEPOT
350 E. Kensington Rd.



Join the Mount Prospect Police Department in the parking lot of The Home Depot for the Building with the Blue event. Interact with police officers, get up close to police vehicles, and build a craft.

MAY 4

Derby de Mayo Pub Crawl
Saturday | May 4 | 2 – 7 pm
DOWNTOWN MOUNT
PROSPECT



Get a group of family, friends, and neighbors together for the Mount

Prospect Downtown Merchants Association pub crawl. You can enjoy a variety of eating and drinking establishments in the downtown area. Visit mpdowntown.com.

MAY 7

Play and Learn Group
Tuesdays | May 7, 14, 21
& 28
11:30 am – 12:15 pm
COMMUNITY
CONNECTIONS CENTER
1711 W. Algonquin R.



Children ages 2 through 5 and their parents or caretakers are invited to join The Human Services Department for bilingual English/Spanish story time, music, and play-based learning.

MAY 7

Introduction to Dementia: Causes, Symptoms and Treatment
Tuesday | May 7 | 1 pm
MOUNT PROSPECT
PUBLIC LIBRARY
10 S. Emerson St.



Margaret Konieczny, advanced practice nurse at Advocate Memory Center, will discuss the different forms of dementia, as well as risk factors, symptoms, available treatments, and resources. To register, visit mpl.org or call 847.253.5675.

MAY 7

Paul McCartney: The Solo Years (1970-1980)
Tuesday | May 7 | 7 pm
MOUNT PROSPECT
PUBLIC LIBRARY
10 S. Emerson St.



Join Gary Westrup as he takes you on a journey exploring Paul McCartney's life after the Beatles. To register, visit mpl.org or call 847.253.5675.

MAY 8

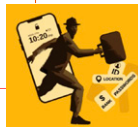
Bessie's Workbasket
Wednesday | May 8
10 am – noon & 7 – 9 pm
CENTRAL SCHOOL
MOUNT PROSPECT
HISTORICAL SOCIETY
103 S. Maple St.



Temari balls are a form of folk art that originated in China and was introduced to Japan in the 7th century. Originally, they were made from herbs and leather, and noblewomen of Japan developed theirs from silk and kimono scraps. Join the Mount Prospect Historical Society in learning how to make Temari balls. Admission is \$10. All experience levels are welcome. For more information or to register, visit mtphst.org or call the Society at 847.392.9006.

MAY 8

True Crime: Financial Fraud
Wednesday | May 8 | 2 pm
MOUNT PROSPECT
PUBLIC LIBRARY
10 S. Emerson St.



Detective John Napoleon of the Mount Prospect Police Department will review real case examples of common financial scams, offer tips on how to keep your finances safe, and discuss what to do if you are the victim of a financial crime. To register, visit mpl.org or call 847.253.5675.

MAY 9

Bi-Monthly Blood Drive
Thursday | May 9
2 – 7 pm
FIRE STATION 13
111 E. Rand Rd.



The Fire Department, partnered with Vitalant, hosts bi-monthly blood drives from 2-7 pm. New for 2024, blood drives will be held at the Fire Department Headquarters (Station 13) located at 111 E. Rand Road. In order to increase donations, blood drives are being held on odd-numbered months only.

MAY 9

Parks Foundation Pre-Plant Sale Fundraiser
Thursday | May 9
6 – 8 pm
FRIENDSHIP PARK
CONSERVATORY
395 Algonquin Rd.



Get early access to the Mount Prospect Park District's Plant Sale. Tickets are \$25 and include priority

access to buy hundreds of beautiful plants and flowers. Guests can also enjoy light appetizers, sweet treats, and a take-home gift. On site, guests can purchase tickets for the Grand Garden Summer Raffle. Proceeds benefit the Parks Foundation. Register online at mppd.org or in-person with code 48008.

MAY 9

Successful Vegetables for the Beginner Gardener
Thursday | May 9 | 7 pm
MOUNT PROSPECT
PUBLIC LIBRARY
10 S. Emerson St.



Whether you're a novice or looking to refine your gardening skills, enjoy a thriving vegetable garden this year with help from members of The Garden Club of Mount Prospect. To register, visit mpl.org or call 847.253.5675.

MAY 10

Spring Plant Sale
Friday | May 10
9 am – 4 pm
Saturday | May 11
9 am – noon
FRIENDSHIP PARK
CONSERVATORY
395 Algonquin Rd.



Shop the annual Mount Prospect Park District Plant Sale and get your Mother's Day plants and hanging baskets. You'll also find with hundreds of annuals, perennials, veggies, and herbs. Learn more at mppd.org.

MAY 11

Spring Fling Yoga and Mimosas
Saturday | May 11
9 am – noon
ROB ROY COUNTRY CLUB
505 E. Camp McDonald Rd.



Join the River Trails Park District for this one-day social yoga event to conclude the spring session. The morning starts with a Yoga Flow class taught by Janice Herbst accompanied by live acoustic music by Tom Herbst. Following the yoga class, attendees can enjoy a mimosa tasting and light breakfast items. Bring your friends to enjoy this special Saturday yoga event. Must be 21 years or older. Tickets are \$35 for residents and partner residents and \$42 for non-residents. Register online at rtpd.org.

MAY
11

Bluesmobile Cruise Nights

Saturdays | May 11 – September 28 | 3 – 9 pm
(No show on July 1)
EAST COMMUTER LOT
Northwest Hwy. & Emerson St.
Come view the coolest classic cars around. The Mount Prospect Lions Club is sponsoring Bluesmobile Cruse Nights every Saturday. Each week, there will be a new theme. Admission is free. For more information, visit mplions.org.



MAY
12

Second Sunday at the Society

Sunday | May 12
11:30 am – 1:30 pm
CENTRAL SCHOOL
MOUNT PROSPECT
HISTORICAL SOCIETY
103 S. Maple St.



Stop by Central School to try your hand at a variety of crafty paper blooms at this month's open house or pose for a photo op with Mom in our beautiful garden to celebrate Mother's Day. The Dietrich Friedrichs House will also be open for tours. This event is free, and no registration is necessary.

MAY
16

Mount Prospect Historical Society Book Club

Thursday | May 16 | 7 pm
CENTRAL SCHOOL
MOUNT PROSPECT
HISTORICAL SOCIETY
103 S. Maple St.



What's it like to be a historian? We'll find out at our inaugural Book Club meeting with Emily Dattilo, local author and Director of the Mount Prospect Historical Society. We'll discuss her new book, *Mount Prospect Historic Sites*, and find out about her process for building the museum's collection, cataloging and organizing artifacts and data, and creating a story about the first hundred years of our history. What should be included in the collection? What makes an artifact historical? How should citizen historians participate in identifying and appreciating local history? Bring your curiosity and participate in a lively discussion about our Village. Register at mtphist.org. A \$5 donation is suggested.

MAY
16

Obtaining Dual Citizenship

Thursday | May 16 | 7 pm
MOUNT PROSPECT
PUBLIC LIBRARY
10 S. Emerson St.
Genealogist Rhonda R. McClure will explain how genealogy research can help you gain dual citizenship through your ancestors. She will show examples of the documents needed and discuss some of the costs involved. To register, visit mopl.org or call 847.253.5675.



MAY
17

Garage Sale Weekend

May 17 – 19
HOMES ACROSS
MOUNT PROSPECT
One of the largest garage sale events in the suburbs takes place in Mount



Prospect. With hundreds of sales on the same weekend, this annual event draws shoppers from far and wide. Learn more, sign up to sell, and find a map of participating homes at mountprospectgaragesale.com.

MAY
18

Public Works Open House

Saturday | May 18
9 am – 1 pm
PUBLIC WORKS FACILITY
1700 W. Central Rd.



This annual event features games, a facility tour, and displays that demonstrate how our water and sewer system, parkway trees, buildings, streets, and vehicles are maintained. Attendees can meet PW Paws, the Public Works Department mascot, and enjoy free refreshments and hot dogs, courtesy of the Mount Prospect Lions Club. Visit mountprospect.org to learn more.

MAY
18

Garden Club of Mount Prospect's Annual Plant Sale

Saturday | May 18
9 am – 2 pm *(or until all plants are sold)*
Rain date: May 19
MOUNT PROSPECT
HISTORICAL SOCIETY
101 S. Maple St.



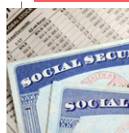
If you are interested in healthy, locally grown plants, visit the Garden Club's Annual Plant Sale. Come early to find member-grown perennials, some

annuals, tubers, and seeds. Learn more about the Garden Club of Mount Prospect at gcmp.weebly.com.

MAY
23

Making the Most of Social Security

Thursday | May 23 | 7 pm
MOUNT PROSPECT
PUBLIC LIBRARY
10 S. Emerson St.



Kristin McCoy, financial advisor at The Dala Group, will discuss the many facets of Social Security and how to make the best use of its benefits. To register, visit mopl.org or call 847.253.5675.

MAY
25

Meadows Pool Opening Weekend

May 25 – 27
Noon – 5 pm
MEADOWS PARK POOL
1401 W. Gregory St.



Join the Mount Prospect Park District at the opening weekend of the Meadows outdoor pool. Get more details at mppd.org.

MAY
27

Memorial Day Parade

Monday | May 27 | 9:40 am
DOWNTOWN MOUNT
PROSPECT



Join your friends and neighbors at the Mount Prospect Memorial Day Parade, sponsored by VFW Post 1337 and American Legion Post 525. The parade starts near Village Hall and ends at the Veterans Memorial Bandshell (411 S. Maple St.). Following the parade is a Ceremony of Remembrance, featuring a keynote speaker and patriotic music performances. All are welcome. Visit vfw1337.com for more information.

MAY
28

The Cutting-Edge Tech Series Presents: Animal Tech

Tuesday | May 28 | 6 pm
MOUNT PROSPECT
PUBLIC LIBRARY
10 S. Emerson St.



Dr. Alper Bozkurt, professor at North Carolina State University and director of the NSF ASSIST Center, IConS, and iBionicS Lab, presents his landmark research on wearable technology for animals. Innovations include wearable EKGs for dogs, mussels that detect toxins and more. To register, visit mopl.org or call 847.253.5675.

MAY
28

Evening Creations – All Summer Long Container Flower Garden

Tuesday, May 28 & Wednesday, May 29 | 6:30 pm
DOLORES HAUGH
EDUCATION CENTER
Behind 101 S. Maple St.



Learn new flower design ideas and create a perfect flower container that is beautifully balanced to last all summer long with instructor Jill Tumberger. The pot, soil, fertilizer, and sun annuals are provided. Bring your gardening gloves and tools. While you're at it, why not ask a friend to join you for this fun and creative workshop? For more information or to register, visit mtphist.org or call the Society at 847.392.9006. The event is \$60 per person.

Coming in June!

Lions Club Farmers Market

Sundays | June 2 – October 27
8 am – 1 pm
WEST METRA COMMUTER LOT

Head downtown and experience one of the busiest Farmers' Markets in the suburbs. Enjoy a wonderful array of fruits, vegetables, baked goods, and much more. For more information, visit mplions.org.

Mental Health Matters Community Event

Friday | June 14 | 5 – 6:30 pm
BUSSE POCKET PARK
Corner of Emerson St. and Busse Ave.

The Human Services Department is excited to announce the 4th Annual Mental Health Matters community event. This year, the event will partner with Fridays on the Green on June 14th. Join them for Feel Good Friday outside of Village Hall as they focus on wellness strategies that support positive mental health and resilience. The event will feature a resource fair with mental health agencies, local businesses that focus on wellness, kid activities, speaker presentations, wellness demonstrations, and a cash raffle. Visit mountprospect.org/mhm or call 847.870.5680 for more information and ongoing updates.



News from the Building Department

Clearing Blocked Sewer Lines

If you are experiencing a blocked residential sewer line, your first step is to contact your provider. Depending on your location in the Village, it will either be Mount Prospect Public Works (847) 870-5640 or Illinois-American (800) 422-2782. Your utility statement will tell you which provider services your home.

You can save time and money by having your plumbing contractor identify the location of the blockage as it could be in the private line or the sewer main. Contact the provider above if the blockage is found in the main or parkway.

Ask your contractor to run a camera in the line to record the interior as they clear the line. Save the recording so if you have future issues there will be a record of what was done.

Time to Put Those Holiday Lights Away

If you haven't put those holiday lights away it's time to get the ladder out. Most manufacturers intend for exterior lights to be displayed only temporarily. The UV light from the sun will deteriorate the low-gauge wire. Don't risk a fire by leaving them out any longer. As you put them away, check the wire for degradation, and if you see damage, plan on getting new lights next year.

Family Bike Ride

Get the family together for a fun outing with the annual Family Bike Ride on June 15. We've moved to a new location with the ride kicking off at 9:30 am at Burning Bush Trails Park, 1313 North Burning Bush Lane. Start by visiting our information booths, get safety tips during our demonstrations, enjoy some fun giveaways, then pedal off through the neighborhood for family fun.



Randhurst Village Street Fest

Randhurst Village's Street Fest takes place on June 22 this year. Swing by the boulevard area at Randhurst Village from noon to 5:00 pm to hear music from Mike & Joe and Wedding Banned while enjoying great food and drink. There will be a Kid's Zone with games, bumper cars, face painting and activities, a variety of unique vendors and a beer garden. Visit with personnel from the police and fire departments, too. Get details at randhurstvillage.com.

Downtown Mount Prospect Block Party Returns

Save the date for the biggest party of the year! The Downtown Mount Prospect Block Party returns to the intersection of Busse Avenue and Emerson Street on Friday, July 26, and Saturday, July 27.

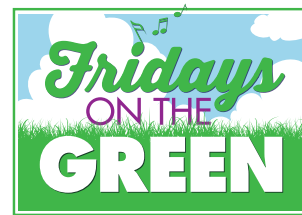
Join your friends and neighbors for a weekend of live music, food from Mount Prospect restaurants, a beer tent and specialty beverages, and entertainment for all ages.

Block Party has a fresh new look, logo, and some exciting additions! Keep an eye on mpblockparty.com for details.



Fridays on the Green Concert Series

Plan to join us Friday nights throughout the summer for the popular Fridays on the Green Concert Series. Pack a picnic or grab food from one of the many downtown restaurants and settle in for great music. Free parking is available at the Emerson Street Parking Deck, the Metra Commuter Lot (after 5:00 pm), and throughout downtown. Bring your blanket or chairs and grab a spot to make memories together.



The current schedule includes:

- May 31 | 6:00 pm | Murley (blues, rock, funk)
- June 14 | 6:30 pm | Ken Dix & The Friday Night Lawn Jockeys (current hits and classic rock)
The Human Services Department will host Mental Health Matters before the concert at 5:00 pm. The Feel Good Friday celebration will focus on different approaches to wellness and will feature live demos, giveaways, and resources. See page 10 for more details.
- June 28 | 6:00 pm | Metrofern (disco funk)
- July 19 | 6:00 pm | Jay Goepfner and the Backdated Band (Beatles cover, hits from the 60's and 70's)
- August 9 | 6:00 pm | Prairie Station Band (modern country)
- September 6 | 6:00 pm | Liquid Soul (jazz, hip hop, funk)

Community/Economic Development

End of an Era

Community Development Director Bill Cooney has retired after serving more than 30 years in this important role. Bill's last day with the Village was April 12. Originally drawn to the position because of the wealth of opportunities he saw for the Village, Bill's impact can be seen throughout town, in the redevelopment of Randhurst, the continuing development of the downtown, and the new CloudHQ data center development, which is under construction on the former United Airlines property.

Village Manager Michael Cassady paid tribute to the strong legacy Mr. Cooney has left in Mount Prospect. "When you think of someone in the Director position for 30 years, it's an amazing record."

Bill will stay close to the Village and looks forward to seeing more restaurants open in the downtown this summer, an attraction that made him think twice about leaving.

We look forward to seeing Bill in the future and thank him for his many contributions to this community.



BILL COONEY
*Director of Community/
Economic Development*

"When you think of someone in the Director position for 30 years, it's an amazing record."

MICHAEL CASSADY
Village Manager

More Downtown Dining Choices on the Way

The list of dining options in downtown will expand again this summer with the addition of three new restaurants!

Salerno's Pizza & Pasta, known across the suburbs for delicious Italian food, has brought new lunch and dinner offerings to the Prospect Place building on Prospect Avenue south of the train station. From classic Sicilian pizza to sandwiches, soups, and salads, Salerno's offers eat-in, take-out, and catering options.

Joining Salerno's on Prospect Avenue is Patina Wine Bar, offering a sophisticated but relaxed atmosphere for wine aficionados and casual diners alike. With an extensive selection of wines, beers, cocktails, and dining options, Patina Wine Bar is great for everything from weeknight drinks with friends to Saturday night dates. Guests can also enjoy meat, seafood, and veggie options, including charcuterie boards and other delicious choices.

For those seeking a classic pub experience, the Mount Prospect Public House is quickly becoming a new go-to destination. With a focus on quality liquors, craft beer, and comfort food, this West Busse Avenue establishment aims to create a welcoming environment where patrons can gather for good times.

Whether it's enjoying a beer with friends or playing darts, this new locale is set to be a staple of our downtown for years to come.



Ribbon Cuttings



March 8, 2024
Mount Prospect Public House
18 W. Busse Ave.
847.754.4662



April 5, 2024
Wing Snob
1713 W. Golf Road
wingsnob.com
707.931.8424



EMS Week 50th Anniversary

Beginning in 1974, one week each year has been designated as EMS Week. The purpose of the week is to recognize and understand the dedication of those who work in Emergency Medical Services providing life-saving care to the community. This year we celebrate the 50th Anniversary of the event May 19 through 25.

The Emergency Medical Services system consists of first responders, emergency medical technicians, paramedics, emergency medical dispatchers, firefighters, police officers, educators, administrators, pre-hospital nurses, emergency nurses, emergency physicians, trained members of the public, and other out-of-hospital medical care providers.

EMS plays an integral role in the Mount Prospect Fire Department. In 2023, our EMS personnel responded to 5,394 incidents, a figure that represents 74% of all fire department responses for the year. These incidents include medical problems such as cardiac events, trauma, as well as a myriad of other potentially life-threatening emergencies.

A closer look at our EMS team shows these facts:

- In 2023, 17 paramedics were relicensed for the next 4 years.
- 3 new members started paramedic school.
- 4 new members passed system entry into Northwest Community EMS System and are now practicing within our community.
- All our ambulances passed state inspections.
- A fourth ambulance was put into service on the south side of the village.
- 2,444 hours of continuing education were completed.



National Fallen Firefighters Memorial Weekend

Each year the National Fallen Firefighter Foundation sponsors a tribute to all firefighters who died in the line of duty during the previous year. This year's tribute takes place May 4 and 5. Thousands attend the National Fallen Firefighters Memorial Weekend in Emmitsburg, Maryland where a 7-foot stone monument features a sculpted Maltese Cross, the traditional symbol of the fire service. A plaque on the monument bears a message from President Ronald Reagan and an eternal flame symbolizes the spirit of all firefighters – past, present, and future.

Emergency Preparedness Workshop | Saturday, May 18 | 9 am – 3 pm

Residents are invited to participate in a one-day Emergency Management Preparedness Workshop on May 18 from 9:00 am to 3:00 pm. The workshop will cover potential disaster situations including power outages, flooding, severe weather, and home fires.

This class, held at Mount Prospect Fire Station 14, 2000 East Kensington Road, will use discussion and hands-on tasks to provide critical training on methods to keep you and your loved ones safe during an emergency. Training will cover severe weather safety, basic first aid, utility safety, and fire suppression using an extinguisher. Instruction will also be given on how to put together a home preparedness kit.

Among the instructors will be members of the Mount Prospect Community Emergency Response Team (CERT). These CERT members are Mount Prospect residents who volunteer their time and give back to our community. CERT has been in existence for 20 years and has been a valuable resource to all Village departments.

The free workshop is limited to 25 people and all attendees must be preregistered. A light lunch will be provided. For more

information contact Jim Miller at 847.818.5254 or email at jmiller@mountprospect.org.

Meet CERT Member Mary Jane Matecki

Mary Jane Matecki has been a dedicated CERT member since 2007. Her favorite part of volunteering for CERT is “being out in the community and getting to know people by talking with them, letting them know about CERT, and helping anyone who needs some help at whatever function or emergency we are called out for.”

In conjunction with CERT, Mary Jane works in the community at the Mount Prospect Library public service desk. She said she encourages others to join CERT because, “being a part of CERT is fun, the training is not only good for CERT call-outs but also to help yourself and your family be safer and better prepared for almost anything.”





Deputy Chief Joseph Garris Retires

Join us in congratulating Deputy Chief Joseph Garris on his retirement after serving our community for 24 years. Before beginning his career in law enforcement in 1991, Deputy Chief Garris served our country as a member of the U.S. Marine Corps for 3 years. His first position as a police officer was in Bensenville where he worked in patrol and investigations. After 8 ½ years on the Bensenville Police Department, he joined the Mount Prospect Police Department. He was promoted to Sergeant in 2008, Commander in 2015, and Deputy Chief in 2022. During Joe's years with our department, he served in the capacity of patrol officer, tactical officer, detective, Patrol Sergeant, Investigative Sergeant, Special Operations Unit Sergeant, Patrol Commander, Operations Commander, Investigative Commander, and most recently as the Deputy Chief of Operations.

Thank you, Deputy Chief Garris for your service to our community.



Join Our Police Cadet Program

Teens in Mount Prospect who are interested in a career in law enforcement are invited to apply for our new Police Cadet program that begins in June. Applications are now available for young men and women ages 14 – 21 who live in Mount Prospect or a bordering community. Cadets will meet every other Tuesday evening at Police Headquarters to receive instruction from our officers on a variety of topics including traffic stops, crime scene processing, building searches, and defensive tactics. Cadets will wear uniforms, join officers on ride-alongs, and assist at community law enforcement functions. Scan the QR code to get complete details and to access the application form. If you have any questions, contact Officer Mark Bechtold at 847.818.5337.



Building with the Blue

Saturday, May 4 | 9 am – 12 pm

Join us as we partner with Home Depot for a free Kid's Workshop on May 4. Meet our officers, get a look at a squad car, and build a craft. We'll be at the Home Depot at 350 East Kensington Road from 9:00 am to noon, so please drop by. No registration is required.

BUILDING WITH THE BLUE

**SATURDAY
MAY 4TH
9AM-12PM**

- INTERACT WITH POLICE OFFICERS
- GET UP CLOSE WITH POLICE VEHICLES
- BUILD A CRAFT AT HOME DEPOT

HOME DEPOT, 350 E. KENSINGTON RD.

Get to Know Your Local Police Officers

The Police Department serves 6 patrol beats in our community. All officers are assigned a shift and beat for the entire calendar year and serve under the direction of two sergeants who serve as coordinators for that beat. Each area hosts 2 meetings per year to share information about local activity, discuss crime trends, and answer your questions. Everyone is invited to attend these meetings. Upcoming sessions include:

- 3160** | June 3, 6 pm, Avanti Caffé, 1900 South Elmhurst Road
- 3162** | May 20, 6 pm, John Jay School (outdoors), 1835 West Pheasant Trail
- 3164** | May 16, 7 pm, Central Community Center, 1000 West Central Road
- 3166** | May 14, 6 pm, Mount Prospect Public Library, 10 South Emerson Street
- 3168** | May 29, 6 pm, Prospect Meadows Park (outdoors)
1101 North Forest Avenue
- 3170** | May 15, 7 pm, Frost Elementary School, 1805 Aspen Drive

To contact the beat sergeant for the location of your business or home, visit mountprospect.org/policebeats or call the police department at 847.870.5656.



Be Prepared for Spring and Summer Flooding

Unfortunately, some properties in Mount Prospect may experience flooding conditions during heavy rainstorms in spring and summer. A flood occurs when one or more components of the drainage system fails or is overwhelmed with too much water in too short a period. Those components include:

- Waterways – Five waterways carry water into, through, and away from the Village. They are the Des Plaines River, McDonald Creek, Feehanville Ditch, Weller Creek, and Higgins Creek. Stormwater runs directly into these waterways while storm sewers from each neighborhood also contribute stormwater at various points. When the amount of water moving into one or more of the waterways exceeds the capacity of the waterway, the water backs up and causes flooding in nearby areas.
- More locally, networks of storm sewers, combined sewers, drainage swales (shallow ditches), and detention ponds exist throughout the Village. This network was designed to safely drain stormwater runoff and convey it to one of the five waterways. Points throughout this network can also be inundated with more water than it can handle during a heavy storm causing it to backup and flood surrounding areas.
- Individual homes may use downspouts to control the way stormwater runoff is moved from the roof and footing drains to drain groundwater away from the foundation. Older construction may have the footing drains and floor drains connected directly to the sewer system. Excessive groundwater and/or surcharging in the receiving sewer system can cause flooding within the basement of a home.

The Federal Emergency Management Agency (FEMA) has prepared a map that illustrates the Special Flood Hazard Areas (SFHAs) associated with each waterway. SFHAs are 100-year flood event boundaries, areas that annually have a 1% or greater chance of reaching flood levels during an event. The Village's Engineering Department can assist with locating your property on the map and provide additional information related to the Flood Insurance Rate Map (FIRM),

which can be beneficial to lenders, insurance agents, house hunters, real estate agents, and interested citizens.

The SFHAs identified on the FIRMs only reflect areas of potential flooding related to overflowing of the main waterways. Localized flooding may occur unrelated to these waterways and, therefore, would not be reflected on the FIRMs. An area may still be subject to flooding even if FEMA has not identified it on the FIRM.

Even though flooding can occur at any time with little warning, there are some things you can do to be prepared.

- Prepare a list of emergency numbers that can be easily accessed during a flood. Keep backup records with a neighbor or friend.
- Maintain an inventory of personal property that can be used to identify what has been damaged or lost during a flood. Photos and videos can be very helpful.
- Keep photos of valuable items such as insurance policies, vehicle titles, deeds, bank and credit card account information, wills, and important telephone numbers in a location away from your home, such as a safe deposit box.
- Discuss coverage options for flooding and sewer backups with your insurance agent.
- Keep cleaning supplies on hand to help you recover from a flood.

If your basement or building has flooded, always take these precautions:

- Turn off all utilities at the main power switch and close the main gas valve if evacuation appears necessary.
- Be alert for gas leaks. Use a flashlight to inspect for damage rather than candles or lanterns.
- Do not touch any electrical equipment unless it is in a dry area, and you are standing on a piece of dry wood while wearing rubber gloves and rubber-sole boots or shoes.
- Be careful after a flood because the floors are often covered with debris and mud, which can lead to slipping or stepping on uneven or sharp objects.

- Flood water is often contaminated and can cause severe health threats, so clean everything that got wet.

There are several measures that you can take to reduce or eliminate the potential damage to your home or business from a flood. Retrofitting your business can include some of these steps:

- Raising your house so the lowest floor is above the flood protection level.
- Moving a building out of the flood area.
- Constructing floodwalls out of fill or concrete to keep water from reaching your home.
- Preventing water from entering by making your walls and flooring watertight.
- Modifying the structure and relocating some contents away from any area that could be impacted by flooding.

Before proceeding with any alteration to a structure, including re-grading or filling in the floodplain, a permit from the Community Development Department is required.

Regarding insurance, most homeowner's policies do not cover losses due to flooding. However, since the Village of Mount Prospect is a participant in the National Flood Insurance Program (NFIP), flood insurance is available to all property owners or renters in the Village, regardless of whether the property is in a SFHA. Coverage can be obtained on a building as well as on the contents. Contact your insurance agent for more details. Because of the Village's participation in the CRS Program, property owners are eligible for up to a 20% discount on flood insurance premiums, though there is a 30-day waiting period after the purchase of flood insurance before it goes into effect.

Some insurance companies also offer sewer backup and sump pump failure insurance that can be added on to your homeowner's insurance policy.

In an upcoming newsletter we will provide useful tips on preventing and correcting backyard drainage issues on your property.

Call Before You Dig

There are plenty of outdoor projects that require you to dig in your yard. Illinois law requires that before you do any digging you contact JULIE

(Joint Utility Locating Information for Excavators) to locate any underground utilities. A simple call to 811 or 800.892.0123 at least 48 hours before you begin starts the process for you. Whenever possible, pre-mark the area in which you will be working with white paint or flags. For more information, visit illinois1call.com.



Lawn Sprinkler Requirements

To protect the public drinking water supply, the State of Illinois requires that all lawn irrigation sprinklers have cross-connection and backflow protection. The devices are installed to protect the public water supply from back-siphon and cross-connections. As required by the State of Illinois, all backflow devices are to be certified by a State Licensed Cross Connection Control Device Inspector (CCCDI). A copy of the annual certification is to be sent to the Public Works Department as part of the monitoring requirements as mandated by the State of Illinois. If you have



removed a system, please have your plumber/inspector notify Public Works.

For more information, please contact Public Works at 847.870.5640 or visit mountprospect.org/crossconnection.

Sidewalk Cost Share Program Returns

The Village is currently accepting applications from property owners, both residential and commercial, for the 2024 Shared Cost Sidewalk Program. The program provides a partnership between the owner and the Village to maintain sidewalk integrity and safety for segments adjacent to the property. For 2024, the property owner will be responsible for the first \$122 per sidewalk square. The Village will cover the remaining amount based on the contractor's bid.

Applications are available online at www.mountprospect.org/departments/public-works/engineering/sidewalk-replacement or at the Public Works Department located at 1700 West Central Road. Applications will be accepted on a first-come, first-served basis until funding is exhausted.

If you have any questions concerning the sidewalk program, please contact the Public Works Department at 847.870.5640 or publicworksdept@mountprospect.org.

Get an Early Start on Tree Care

Spring is the right time to make sure your trees are prepared for the growing season ahead. Get a start by following these tips to boost tree nutrients before the warmer weather arrives:

- Get out and inspect your trees for any signs of winter damage while they are still bare.
- Prune dead, diseased, or unsafe branches before spring growth begins. Doing so after warm weather arrives may be an invitation to unwanted pests and diseases.
- Set the stage for healthy growth by removing fallen leaves, branches, and waste from your landscape.
- Following the winter months your trees will crave nutrients. A slow-release fertilizer helps and will defend against pests and diseases.
- Add 2 to 4 inches of mulch around your trees to improve soil moisture and control weeds.

Look for more helpful hints for cultivating healthy trees by visiting mountprospect.org/treecare.

Recycle Coach



Become a better and more active recycler with the Recycle Coach app. Available for computers, mobile devices, and through digital assistants like Amazon Alexa or Google Home, Recycle Coach makes it easy for you to get local disposal information on thousands of household items with a simple voice command. With the free Recycle Coach app, you can:

- View curbside collection and other recycling event calendars.
- Receive collection reminders and real-time updates on service interruptions.
- Use the What Goes Where? feature to learn more about collection requirements for everyday items and less common ones as well.
- Take the What Type of Recycler Are You? quiz to pick up useful recycling tips and suggestions.

Visit the iTunes Store or Google Play to download the free Recycle Coach app and start making a difference.

Keep Pet Waste Out of Waterways

Allowing pet waste to enter waterways moving through Mount Prospect can adversely impact a variety of plants, animals, ecosystems, and even people. Do your part to ensure that pet waste is not left on sidewalks, streets, or even yards as the bacteria and pollutants it contains can wash into nearby storm sewers and eventually local waterways. Please discard your pet's waste by wrapping it in a plastic bag and throwing it in the garbage.





Mental Health Matters Community Event

The Human Services Department is excited to announce the 4th Annual Mental Health Matters community event. This year, the event will partner with Fridays on the Green on June 14 from 5:00 to 6:30 pm. Join us for this Feel Good Friday outside of Village Hall as we focus on wellness strategies we can all use to support positive mental health and resilience.

The event will feature a resource fair with mental health agencies, local businesses that focus on wellness, kid's activities, speaker presentations, wellness demonstrations, and a cash raffle with funds directed to a local agency that helps support mental health.

Get updates on the event by visiting mountprospect.org/mhm, by calling 847.870.5680, or by scanning the QR code.



Behavioral Health Subsidy Program

The Human Services Department offers a Behavioral Health Subsidy Program for uninsured or underinsured Mount Prospect residents experiencing a barrier in accessing mental health services. To apply to the subsidy program, residents are required to schedule an appointment with a social worker. Eligibility is based on household income, family size, insurance provider, and financial hardship. Call 847.870.5680 for more information.

Lipid Panel Testing

The Mount Prospect Public Health Nurse offers lipid panel testing for Mount Prospect residents. The \$20 test requires an 8 hour fast and will produce 6 results, including total cholesterol, HDL (good cholesterol), LDL (bad cholesterol), and triglycerides in less than 3 minutes. An appointment is required. Please call the Human Services Department at 847.870.5680 to schedule your appointment.

Senior Buzz Newsletter

Older adults in Mount Prospect can stay up to date on services and activities designed for them by signing up to receive our Senior Buzz newsletter. Published six times per year, the newsletter is full of great community information, resources, and a calendar of activities.

The Senior Buzz is available online by scanning the QR code and is also available in print in the Human Services Department at Village Hall. If you would like to receive the Senior Buzz via email or would like a hard copy mailed to you, call 847.870.5680.



Fit 4 Life

Seniors of all fitness levels are invited to this free seated exercise class. Programming includes seated exercise along with other types of movement. It is a fun and socially engaging way to stay active. Class is open to Mount Prospect residents only. No registration is required.

Friday, May 3, 10 – 10:45 am | Thursdays, May 16, 23, 30, 11 – 11:45 am
FARLEY COMMUNITY ROOM AT VILLAGE HALL | 50 S. Emerson St.

Community Connections Center

May is Mental Health Awareness Month. Please follow the Human Services Facebook page for information and resources about each topic by liking us at: facebook.com/MPHumanServices.



1711 West Algonquin Road
Mount Prospect | IL 60056
847.506.4930

Hours
Monday-Friday 11am – 7:30pm
Saturdays 11 am – 3 pm
(South Branch Library only)

VILLAGE OF MOUNT PROSPECT

50 South Emerson Street
Mount Prospect, Illinois 60056
www.mountprospect.org

VILLAGE HALL HOURS

Monday - Friday | 8:30 a.m. to 5 p.m.

IMPORTANT PHONE NUMBERS

Emergency 911
Village Hall 847.392.6000
(includes Finance & Village Administration)
Village Clerk 847.818.5355
Television Services 847.870.5685
Community Development
Building Division 847.870.5675
Environmental Health 847.870.5688
Planning Division 847.818.5328
Fire Department *(non-emergency)* 847.870.5666
Human Services 847.870.5680
Police Department *(non-emergency)* 847.870.5656
Public Works 847.870.5640
Water Billing 847.392.6000

VILLAGE OFFICIALS

MAYOR | Paul Wm. Hoefert
TRUSTEES | Vincent J. Dante, Agostino S. Filippo, Terri Gens, William A. Grossi, John J. Matuszak & Colleen E. Saccotelli
VILLAGE MANAGER | Michael J. Cassidy
VILLAGE CLERK | Karen Agoranos

Mount Prospect E-News

Sign up to receive the latest information on community events, news and alerts at www.mountprospect.org.

No Parking on Village Streets

2 a.m. to 6 a.m.

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Director of Marketing and Public Relations
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May 2024



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
<p>5</p> <p>Second Sunday at the Society, 11:30am - 1:30pm Central School, MPHist</p>	<p>6</p> <p>Play and Learn, 11:30am-12:15pm Community Connections Center Introduction to Dementia: Causes, Symptoms and Treatment, 1pm, MPPL Paul McCartney: The Solo Years, 7pm, MPPL</p>	<p>7</p> <p>Bessie's Workbasket, 10am-noon & 7-9pm, Central School, MPHist True Crime: Financial Fraud, 2pm, MPPL</p>	<p>8</p> <p>Blood Drive, 2-7pm, Fire Station 13 Conversations in English, 5:30-6:30pm, Community Connections Center Parks Foundation Pre-Plant Sale Fundraiser, 6-8pm, Friendship Park Conservatory Successful Vegetables for the Beginner Gardener, 7pm, MPPL</p>	<p>9</p> <p>Blood Drive, 2-7pm, Fire Station 13 Conversations in English, 5:30-6:30pm, Community Connections Center Parks Foundation Pre-Plant Sale Fundraiser, 6-8pm, Friendship Park Conservatory Successful Vegetables for the Beginner Gardener, 7pm, MPPL</p>	<p>10</p> <p>Spring Plant Sale, 9am-4pm, Friendship Park Conservatory</p>	<p>11</p> <p>Coffee with Council, 9am-11am, VH Spring Fling Yoga and Mimosa, 9am-noon, Rob Roy Country Club Bluesmobile Cruise Nights, 3-9pm, East Commuter Lot</p>
<p>12</p> <p>Garage Sale Weekend Across Mount Prospect Garden Club Annual Plant Sale, 9am-2pm, MPHist</p>	<p>13</p> <p>Patrol Beat 3162 Meeting, 6pm, John Jay School, 1835 W. Pleasant Tr.</p>	<p>14</p> <p>Patrol Beat 3166 Meeting, 6pm, MPPL, 10 S. Emerson St.</p>	<p>15</p> <p>Patrol Beat 3170 Meeting, 7pm, Frost Elementary School, 1805 Aspen Dr.</p>	<p>16</p> <p>Fit 4 Life, 11-11:45am, VH Conversations in English, 1-2pm, Community Connections Center Mount Prospect Historical Society Book Club, 7pm Central School Obtaining Dual Citizenship, 7pm, MPPL Patrol Beat 3164 Meeting, 7pm Central Community Center, 1000 W. Central Rd.</p>	<p>17</p> <p>Garage Sale Weekend Across Mount Prospect</p>	<p>18</p> <p>Garage Sale Weekend Across Mount Prospect Public Works Open House, 9am-1pm, Public Works Facility Garden Club Annual Plant Sale, 9am-2pm, MPHist Bluesmobile Cruise Nights, 3-9pm, East Commuter Lot</p>
<p>19</p> <p>Memorial Day Parade, 9-40am, Downtown Mount Prospect Meadows Pool Opening Weekend, Noon-5pm, Meadows Park Pool</p>	<p>20</p> <p>Patrol Beat 3162 Meeting, 6pm, John Jay School, 1835 W. Pleasant Tr.</p>	<p>21</p> <p>Patrol Beat 3166 Meeting, 6pm, MPPL, 10 S. Emerson St.</p>	<p>22</p> <p>Patrol Beat 3170 Meeting, 7pm, Frost Elementary School, 1805 Aspen Dr.</p>	<p>23</p> <p>Fit 4 Life, 11-11:45am, Village Hall Conversations in English, 5:30-6:30pm, Community Connections Center Making the Most of Social Security, 7pm, MPPL</p>	<p>24</p> <p>Garage Sale Weekend Across Mount Prospect</p>	<p>25</p> <p>Meadows Pool Opening Weekend, Noon-5pm, Meadows Park Pool Bluesmobile Cruise Nights, 3-9pm, East Commuter Lot</p>
<p>26</p> <p>Meadows Pool Opening Weekend, Noon-5pm, Meadows Park Pool</p>	<p>27</p> <p>Memorial Day Parade, 9-40am, Downtown Mount Prospect Meadows Pool Opening Weekend, Noon-5pm, Meadows Park Pool</p>	<p>28</p> <p>Play and Learn, 11:30am-12:15pm, Community Connections Center The Cutting-Edge Tech Series Presents: Animal Tech, All Summer Long Container Flower Garden, 6:30pm, Dolores Haugh Education Center</p>	<p>29</p> <p>All Summer Long Container Flower Garden, 6:30pm, Dolores Haugh Education Center Patrol Beat 3168 Meeting, 6pm, Prospect Meadows Park, 1101 N. Forest Ave.</p>	<p>30</p> <p>Fit 4 Life, 11-11:45am, Village Hall</p>	<p>31</p> <p>Garage Sale Weekend Across Mount Prospect</p>	

LEARN MORE AT

EXPERIENCE MOUNT PROSPECT

www.experiencemountprospect.org

MPDMA Mount Prospect Downtown Merchants Assoc.

RTPD River Trails Park District
Chamber Mount Prospect Chamber of Commerce

MPPD Mt. Prospect Park District
MPPLC Mount Prospect Lions Club

MPPL Mount Prospect Public Library
MPHIST Mount Prospect Historical Society



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Message from the Mayor

As the Mayor of Mount Prospect, I am honored and humbled to share the positive results of the recent statistically accurate Citizen Survey that was conducted in late 2023. The purpose was

to obtain feedback from our residents related to what you feel your Village is doing well and what we need to improve.

As a snapshot, based on the feedback received from our Citizens, the Village of Mount Prospect received an 89% satisfaction rating on *Quality of Life* and a 91% satisfaction rating on *Quality of our Services*. Drilling down a little further, the overall satisfaction with Village services is considerably higher in Mount Prospect when compared to the other surveyed communities in the Nation and the Plains Region. Mount Prospect rated significantly higher (5% or more) than the regional average and national average in all 52 categories surveyed. These two ratings are 39% above the regional average and an astonishing 42% above the national average. While these results are outstanding, we also understand that there is always room for improvement and positive change.

It is no secret that I love this community, and I am truly honored to be your Mayor. Since putting down roots in our Village more than 40 years ago, I have firmly believed that Mount Prospect is one of the best communities in the country. I also believe our Community is a "*Community with Opportunity*" and incredible future potential.

The 2023 survey results show us that Mount Prospect is trending in a very positive direction when compared to the results of our previous two Citizen Surveys in 2016 and 2020. At the time of the second survey in 2020, Mount Prospect received some of the highest survey ratings in the country. Yet, with the 2023 Citizen Survey results, we managed to best our 2020 Citizen Survey, with satisfaction ratings increasing or staying the same in 68 of 112 areas. The company that conducted our surveys tells us that this runs counter to the national trend, as most communities have seen an overall decrease in citizen satisfaction.

Three areas identified in the 2023 survey by our residents as top priorities are *traffic flow*, *sound financial management*, and *crime prevention*. Over the years, I believe we have made significant progress in each of these categories. However, based on this feedback, we will continue to focus on improvement. I share the following examples to show that our priorities are aligned with the priorities of our Citizens.

Traffic flow through roadway improvements is the responsibility of our Public Works Department. Public Works recently won upwards of \$15 million in federal grants to move forward on improving two of the most challenging intersections in the Chicago metro area: Rand-Central-Mount Prospect Road and Rand-Kensington-Route 83.

Sound financial management and spending our collective tax dollars wisely has always been a keystone of our Village Board. As such, based on direction from your Village Board, the Finance Department developed our 2023 budget with a 5% reduction in the Village's property tax levy and the permanent elimination of vehicle stickers.

Crime prevention and citizen safety has been and continues to be a top priority of your Village Board. Toward that end, the Village Board authorized our Police Department to hire 3 additional sworn Police Officers, bringing our total to 89 sworn officers. We also created a *Special Response Team* to deal with the changing nature of crime.

I want to thank all of our Citizens who took the time to provide their feedback for the 2023 Citizen Survey as well as our Citizens who take the time to provide feedback to the Village Board and Village Staff throughout the year. Your feedback is invaluable and helps your Village Board, our Village Manager Mike Cassady, and the Senior Leadership Team focus on *continuous* improvement. I also want to thank all 385 talented and dedicated staff members of our Village who are on the front lines each and every day making it happen. The fact is, we could not have achieved these incredibly positive survey results without your daily commitment and efforts.

In closing, I want to say to the Citizens of Mount Prospect, we recognize that our job does not end with this survey but rather it begins with this survey. I guarantee that your Mayor and Village Board will continue to focus on your priorities, as your priorities are our priorities. As we move forward as a community, we will continue to look for ways to improve our Village and make positive changes to meet your future expectations with the ultimate goal of keeping Mount Prospect a great place to live, to raise a family, and to do business!

Paul Wm. Hoefert

MAYOR OF THE VILLAGE OF MOUNT PROSPECT