

Table of Contents

Section 1	MOUNT PROSPECT – A CHAMPIONSHIP TEAM	1
Section 2	STRATEGIC PLANNING MODEL FOR VILLAGE OF MOUNT PROSPECT	15
Section 3	PERFORMANCE REPORT 2021 – 2022 FOR VILLAGE OF MOUNT PROSPECT	21
Section 4	LOOKING TO MOUNT PROSPECT'S FUTURE	68
Section 5	PLAN 2022 – 2027	119
Section 6	ACTION AGENDA 2022 – 2023	174

This report and all materials are copyrighted. This report may be duplicated for distribution to appropriate parties as needed. No unauthorized duplication is allowed, including for use in training within your organization or for consulting purposes outside your organization. All requests for duplication must be submitted in writing.

SECTION 1

MOUNT PROSPECT – A CHAMPIONSHIP TEAM

Mount Prospect: a True Champion

A TRUE CHAMPION SUSTAINS WINNING OVER TIME.

A WINNER:

- HAS A PLAN
- BUILDS A TEAM – DEFINED ROLES AND PROCESSES
- FOLLOWS THE STRATEGY AND PLAN
- RELIES ON CURRENT LEADERS
- PROVIDES CLEAR, CONSISTENT DIRECTION
- FOCUSES ON THE ANNUAL AGENDA
- COMPLETES TASKS AND PROJECTS
- PRODUCES RESULTS THAT ADD VALUE TO THE COMMUNITY
- LISTENS TO THE COMMUNITY
- BUILDS PARTNERSHIPS
- CELEBRATES WINS/SUCCESSSES

A CHAMPION:

- REFINES THE VISION AND GOALS
- REFINES AND ADJUSTS PLANS
- RENEWS THE TEAM
- DEVELOPS/EXPANDS ADDITIONAL PARTNERS
- CONTINUES TO TAKE CALCULATED RISKS
- STRIVES TO UNDERSTANDING THE CHANGING, DYNAMIC ENVIRONMENT
- LEARNS FROM SETBACKS
- USES THEIR BUILT UP “POLITICAL CAPITAL”
- DEVELOPS FUTURE LEADERS
- ENGAGES AND REACHES OUT TO THE COMMUNITY
- MARKETS SUCCESSSES AND VALUE TO THE COMMUNITY
- TAKES ON NEW PROJECTS

PITFALLS FOR WINNERS:

- COMPLACENCY
- ARROGANCE – WE ARE BETTER THAN OTHER CITIES
- TAKING RELATIONSHIPS FOR GRANTED
- FOCUSING ON CURRENT CRISIS
- WRAP UP MENTALITY
- PERSONAL PROMINENCE
- FEELING ON TOP OF THE BIG ISSUES
- STANDING “PAT”
- TELLING THE COMMUNITY – WHAT IS “BEST”
- PLAN BECOMING “DATED”

Effective Teams Model

Effective TEAMS Are:

Goals

“Unifying Purpose and Goals”

- Goals – Outcomes
- Work Programs – Game Plan
- Strategy – Action Steps

Roles

“Individual Contribution”

- Valuing Individuality
- Responsibilities Defined
- Practicing Teamwork

Execute

“Produce Results through Actions”

- Analyze —————> Decide
- Act —————> Impact
- Evaluate —————> Adjust

Attitude

“Willingness to Work Together”

- Respect for Each Other
- Cooperation and Openness
- Celebrating Success: Momentum

Trust

“Commitments Becomes Reality”

- Learning from Setbacks
- Guidelines
- Support Each Other

Winning Teams

LOSER

Conflict Turmoil
No Hope for Future
Internal Fighting
Personal

COMPETITIVE

Okay
Short Term
Compete, but Do Not Win

SUSTAINING →

WINNER

Achieve a Goal
Claim Success
A Leader
Game Plan
Guided by Achievement

CHAMPION

Refocus Direction and Goals
Share Successes
Many Leaders
Strategy
Guided by Outcomes

Winners Versus True Champions *Comparison*

Winners	Champions
Keep the Focus	Refine Goals
Share Responsibility as Leaders	Look For and Develop Leaders
Use a Game Plan	Prepare for New Challenges
Build Teams	Develop Teams
Listen to Citizens	Reach Out to Citizens
Have Agendas	Take on a New Project
Celebrate Successes	Market Success

Today many cities can be characterized as “Winners”. Few cities can be characterized as “True Champions”. This true model provides insights distinguishing “Winners” from “Champions” and laying a foundation for championship action. The message to Mayor and Council is to look at: Are we a winning team? What do we need to do to become a champion team? The responsibility is yours as Village leaders.

The Champion

Now let's turn to the "True Champion".

The "champion" not only wins for the season, it also wins over time. Champions do not rest on their laurels, but accept their victory as a foundation for building a better future. The champion sees a winning season as an opportunity to work harder for our next season in order to sustain excellence over time. "True Champions" have the following seven characteristics.

1. Refine Goals

Champions take the goals from their winning season and refine them for the future. It means evaluating their benchmarks of success and refocusing on new opportunities for the future. For Village government, Mayor and Council define more specific goals that have more focus of purpose. The benchmarks are monitored to evaluate the impact of the actions in achieving the defined goals. With an eye on the horizon, opportunities are anticipated. Champions are always looking at ways of refining their goals.

2. Look for and Develop Future Leaders

Champions are always looking for fellow champions in their community. These are individuals who have the potential for effective contribution and leadership within the Village. On championship teams the leaders look for future leaders. They identify these individuals and encourage them to participate in the process. They serve as a coach and mentor, expanding their knowledge and developing specific skills of leadership. Champions do not see future leaders as a threat, but partners in expanding the Village's resources and accomplishments. Champions are always looking for future champions.

3. Prepared for Next Challenge

Championship teams refine the process and continue to have an eye on the horizon. They avoid worrying that "what ifs" may happen. They focus on what they have an ability to control or influence. Champions continue to give. They spend less time worrying about their setbacks and more on improving the process for the future. In cities it means that the Mayor and Village Board look to their process – how they govern the Village; how they relate to the Village staff. Champions believe that if the processes are in place, the next challenge can quickly become an opportunity.

4. Develop Teams

Champions continue to learn and to grow. Champions see the importance of taking time for meaningful evaluation. They seek feedback on their performance and listen to others' perspectives. They recognize that championship teams who are not developing, die. When that

happens, the team gets in a defensive posture focusing on surviving as a team rather than developing for the future. On championship teams, individuals grow and provide new contributions to the team based upon their own personal growth. A “champion” recognizes that individual growth will enhance team effectiveness for the future and continue pursuit of learning. In cities, Mayor and Village Board look to developing their team and the Village team that they lead. Champions avoid stereotyping individuals on their contributions to the team effort.

5. Reach Out to Citizens

Champions recognize the need to continually go back to their roots – what has made them successful. Champions keep going back to the basics. They avoid the sense of arrogance and complacency by reaching out to their fans. For Mayor and Council, it means reaching out to the community. They can identify a new group to go visit – a new part of the community to talk to, to look at, to get out of their cars and to walk and to look. Communities are dynamic and championship communities recognize the dynamic nature and respond accordingly. Champions recognize that you may not agree with the other person’s perspective, but for them the perspective is real. A champion builds new fans who can be partners in future success. Therefore, if we are going to continue to be champions we must have an ability to address their perceptions. Champions reach out beyond the political supporter and “safe” group to their emerging communities.

6. Search for a New Project

Champions always need a new project. New projects bring on a sense of opportunity and a sense of excitement. It is an opportunity to recharge the batteries and renew the team spirit. A new project is one that provides a new challenge for the championship team as a whole and the individual members of the team. In cities, it is a challenge for Mayor and Village Board to find a visible project that can have a timely impact on the community. On a championship team, everyone supports the new project. A word of caution: the new project should not take away from the completion of the old agenda.

7. Market Successes

Championship teams share their successes with their fans. They recognize that “fans” are partners in the success. Championship cities share their successes with their partners who have helped them to achieve their goals, with the interest groups that support the Village government, and the citizens to whom there is a sense of stewardship. Mayor and Village Board have been entrusted with significant responsibilities with public resources. The marketing of the success and letting citizens and partners know of the accomplishments will lead stakeholders to feel that they have gotten their money’s worth and that the effort of the Village was worthwhile. In today's world, the media coverage of government is predominately “negative”. The failure of government, the imperfection of politicians. Even champions lose games, but they do not let them detract from future success. The importance for marketing is paramount to successful championship cities. Marketing is sharing the good news, helping individuals understand the direction and accomplishments, and mobilizing the support for the team. Success builds a momentum for future “championships”.

Champions continually work to be champions. They do not rest on their laurels, but seek ways of enhancing their performance. Champions get better over time.

Pitfalls for Winners

Arrogance – Feeling that We are Better than Others

Attitude of Complacency

Assuming Goals and Focus

Taking Relationships for Granted

On Top of Big Issues

Worrying about the Crisis

Wrap Up Mentality

Personal Prominence

Pitfalls for Winners

Sowing the Seeds of Failure

After a team wins the Super Bowl, the World Series, the NBA Championship, there is always the potential to get wrapped up in the “winning season”. The winning season then provides significant challenges for leaders who want to be champions.

The pitfalls for “winners” are:

- **Arrogance – A Feeling that We Are Better than Others**
In applying the concept of arrogance to cities, it means that Mayor and Village Board lose their feeling for the true, total community. The focus becomes special interest groups that have shared in the success and who have a comfortable relationship with Council. They are predictable and supportive. Input becomes selective, relying on these few, rather than reaching out to others in the communities. The Council gets a feeling that “we know what is best” and begins to view citizen input through a “tinted lens”. Sometimes they retrench into their political shells. The assumption is the citizens will recognize our winning efforts for the community.

- **Attitude on Complacency**
The feeling “we are fine, we are now here” challenges winners. However, as you take the words “now here”, it can easily become “nowhere”. In cities, complacency occurs when the Council assumes the winning efforts will continue with minimal effort. Less time is spent on issues; less time is spent on process – how we govern our cities. It is assumed that certain issues will be handled in a quick and timely manner. Council members become impatient and minimize critical feedback. Councils worry more about getting out of the meeting in a quick and deliberate manner, rather than whether the issue has been thoroughly discussed and analyzed.

- **Assuming Goals and Focus**
Winners have goals. Winners accomplish goals. Winners get distracted from their goals. They may see no need for a goal-setting workshop and cancel it. The challenge for Mayor and Village Board is to continually review and refine their goals from year to year. This becomes the focus of their energies – focusing on what is more important for the community. As events occur and times change, there is always a need in the Village to refine the goals and redirect energies. This keeps the focus on the future rather than becoming consumed with today.

- **Taking Relationships for Granted**

Winners succeed because of the willingness to work together to get and sustain major votes. The working together is based upon the development of positive work relationships over time. It is an understanding and appreciation of individual contributions. It is an understanding of what roles each member plays. It is an understanding of how others will behave and react in different situations. However, as in any relationship, we assume that it will continue with minimal work on our parts. In marriages, this assumption many times leads to divorce. With Mayor and Council, it leads to a break down in the governance process and the election at the polls. Winners become challenged by focusing on petty irritants in the relationship. Teamwork gradually begins to disappear. As a result, over time, winners can find a relationship on a dysfunctional slide, which results in increased interpersonal conflict and tension.

- **On Top of Big Issues**

Winner's success comes from getting on top of big issues. In cities, winning Mayor and Village Board have defined future goals and developed an action plan to accomplish those goals. For winners the feeling of success on big issues leads to a feeling of freedom to pursue individual agendas. With Mayor and Village Board the big issues have been addressed, so what is on the next agenda? The next agenda becomes filled with individual action items, most of which are not of major significance. As the individual items begin to consume more and more staff time, the Village staff can become confused and question the true direction for the Village and the individual motivations of Council Members. The Village begins to lose its focus with resources being diverted to these individual agendas and issues.

- **Worrying about the Crisis**

After a winning season, winners begin to worry can we repeat. If the tension builds and concerns about winning become predominant, the goal is winning rather than addressing the issues and being successful. We lose the focus on what brought us the success of winning. We wonder what the next issue on the horizon is that will become our crisis, the next major political challenge for us as Village leaders. Like with any team, when any individual players become tense the performance deteriorates. Winners find themselves losing the game and losing on issues. You start to look for crises and, in many cases, begin to generate the crisis. For Mayor and Council, it is an easy issue that can be handled quickly that becomes a major crisis because of over-analysis and over-concern.

- **Wrap Up Mentality**

Winners become challenged by the mentality that all we need to do is sustain our effort for the next season. For cities, it means all we need to do is to complete our projects and wrap up our reports. The wrap up mentality shortens the horizons from focusing on the future to focusing on today. The focus of the goals becomes lost as we wrap up the issues. Life becomes boring because of no future challenges. We get impatient in our desire to wrap up issues in a timely manner. As a result, little problems can become major impediments to future success.

- **Personal Prominence**

With the success of being a winner, individuals gain prominence. Winners let the prominence, at times, go to their heads and forget the team effort that was needed to produce that winning season. Individuals get a glorified sense of their own importance. For Mayor and Council, it is the media focusing on individual contributions and accomplishments, rather than successes of the Village. We forget that there is no "I" in "Team". Our focus is on ourselves individually, rather than our Village's future. For some Mayor and Council, personal prominence is perceived as being important for future political success. Individuals begin to claim credit for the policy or action and are less likely to share credit with the team.

- **Getting Away from the Game Plan**

Winners feel they have got a successful game plan. The game plan worked for the last season. We need to communicate less and spend less time talking with each other. We need to spend less time with the process because the process is embraced. There is no need to fine-tune our game plan. There is no need to understand each other. I already know where they are coming from. In cities, Mayor and Council take less time in work sessions and in their formal meetings. There is less discussion of individual ideas and perspective on issues. There is less discussion of future horizons. There is growing impatience with drawn out processes and at times with each other. Individuals may self-censor their comments, figuring that others are not interested or think they have heard that once before.

These are the pitfalls that challenge winners and the response to these challenges distinguishes "Winners" from "True Champions".

12 Points of an Effective Mayor and Village Board

1. Focus on and Use Vision, Goals and Priority

- Define the Village's preferred future
- Establish outcome-based goals
- Think about value to the community
- Use to allocate resources, to develop plans and policies, to invest in the future

2. Make Timely and Courageous Decisions

- Use vision, goals and priorities to use decisions
- Seek and use input from community and Village staff
- Evaluate options through committees and work sessions
- Decide on what is "best for the Village"

3 Provide Clear Direction and Expectations

- Obtain clear closure
- Define outcomes, measures of success and time frames
- Delegate assignments to Boards and Councils, and to Village staff
- Make sure to summarize and test closure to make sure that everyone has the same understanding

4. Negotiate

- Know your own bottom line
- Look for common ground and areas of agreement first
- Use work session and committees to negotiate
- Win with grace, lose with grace

5. Treat Others with Respect

- Be courteous, polite and trustworthy – avoid personal attacks
- Deliver on your commitments
- Act within your defined roles
- Value the contributions of others

6. Have Open Communications

- Communicate using direct, open messages
- Keep everyone informed and avoid surprises or hidden agendas
- Listen and understand before judging
- Use simple and focused messages that people can remember

7. Monitor Performance

- Obtain regular progress updates/status reports
- Meet quarterly to review and refine direction
- Evaluate the outcome and actions, and make modifications
- Take responsibility for the actions and be accountable for the results.

8. Have a Community Presence

- Be accessible to the citizens and community
- Go into the community beyond your political supporters
- Take time to develop effective working relationships with community partners
- Be a positive advocate for the Village

9. Act as a Board of Directors

- Know your community – view it as the “market place”
- Focus on providing policy direction
- Delegate clear responsibility to the Village Administrator as the C.E.O.
- Avoid micromanaging and the daily operations

10. Think Strategically

- Institutionalize the goal setting process
- Identify key partners who can bring resources to the table
- Define alternative routes and steps to destination – the vision
- Keep the “big” picture in mind

11. Align the Village Organization

- Appoint individuals to Boards and Councils who share your passion for the Village and the vision for the future
- Define the core values to guide “how the Village should operate and be managed”
- Employ the “right” Village Administrator for your Village
- Hold other accountable for their behaviors, actions and the results

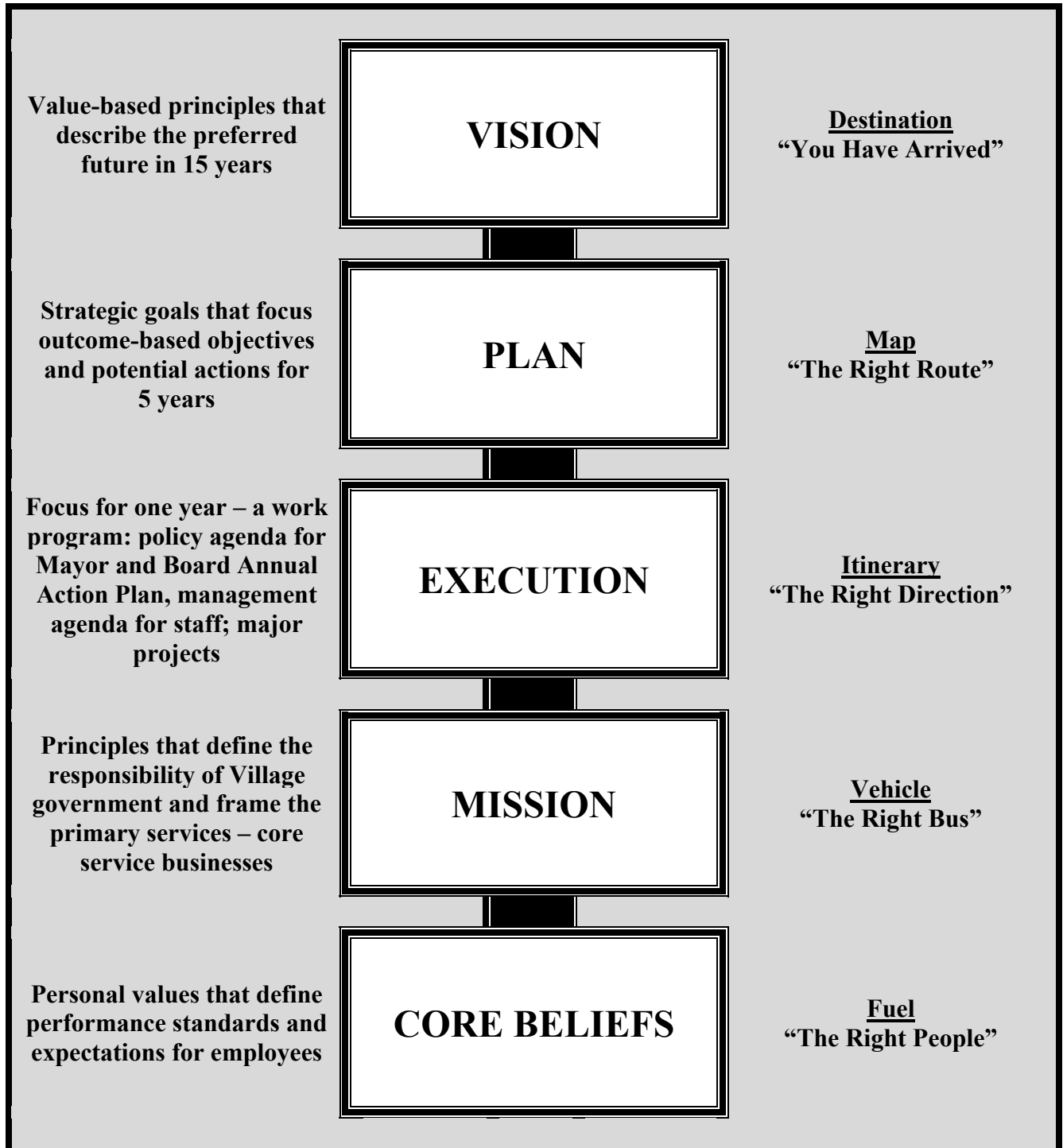
12. Share Success and Celebrate

- Communicate “Our Village Success” in terms that the average citizen will understand
- Use celebrations that create a positive memory – value that the Village has added to people’s lives
- Recognize others who have contributed to the Village’s success
- Remember people want to be associated with “winners”

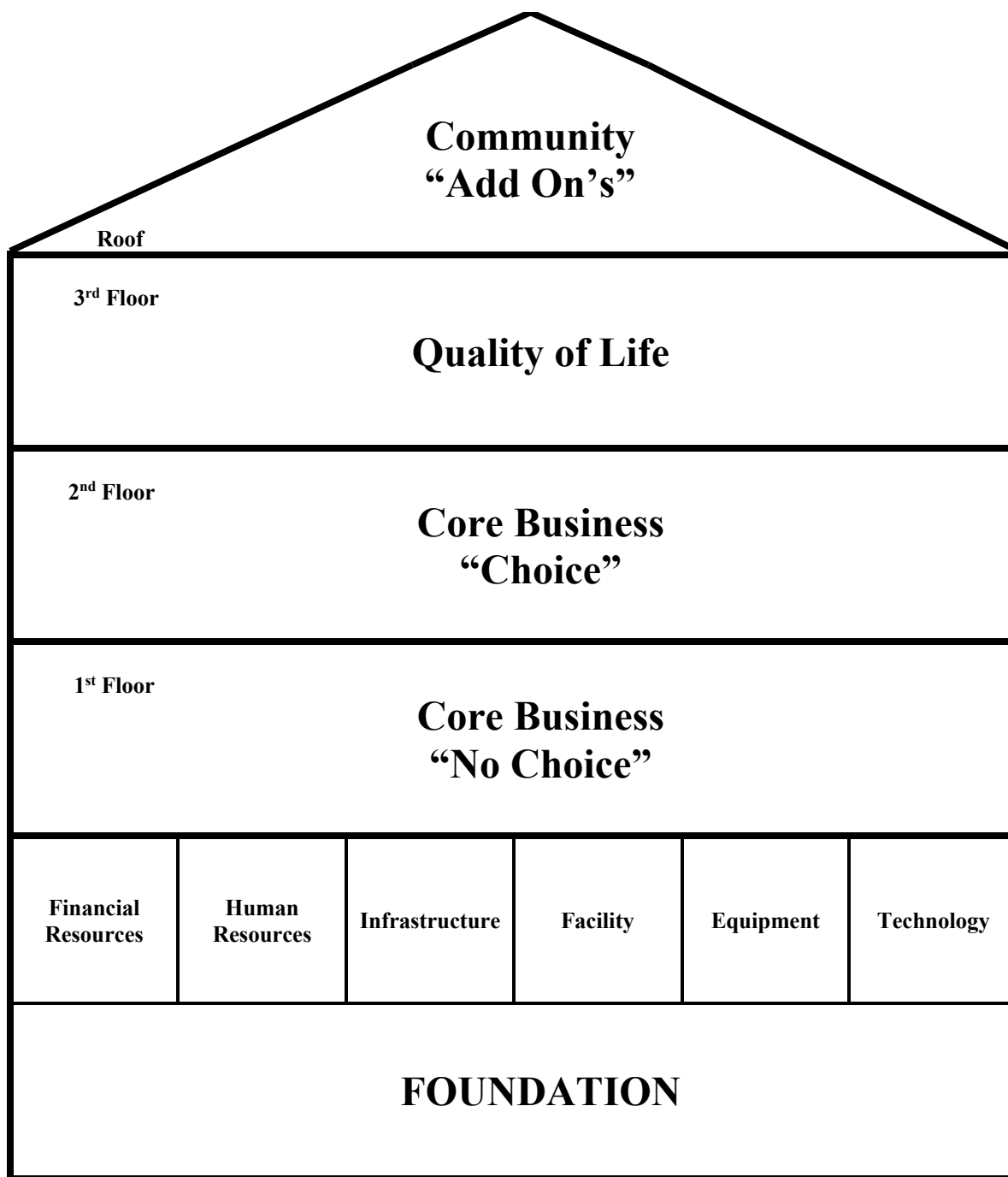
SECTION 2

STRATEGIC PLANNING MODEL FOR VILLAGE OF MOUNT PROSPECT

STRATEGIC PLANNING MODEL



Village: Service Responsibilities



Village Service Hierarchy House Model

FOUNDATION

"INVISIBLE" FROM VIEW, BUT NECESSARY FOR THE DELIVERY OF VILLAGE SERVICES

1st FLOOR - NO CHOICE

SERVICES REQUIRED BY STATE OR FEDERAL LAWS; IF NO COMPLIANCE, PEOPLE GO JAIL, FINES ARE LEVIED

2nd FLOOR - CHOICE FOR DAILY LIFE

SERVICES NECESSARY FOR LIVING IS A MODERN COMMUNITY

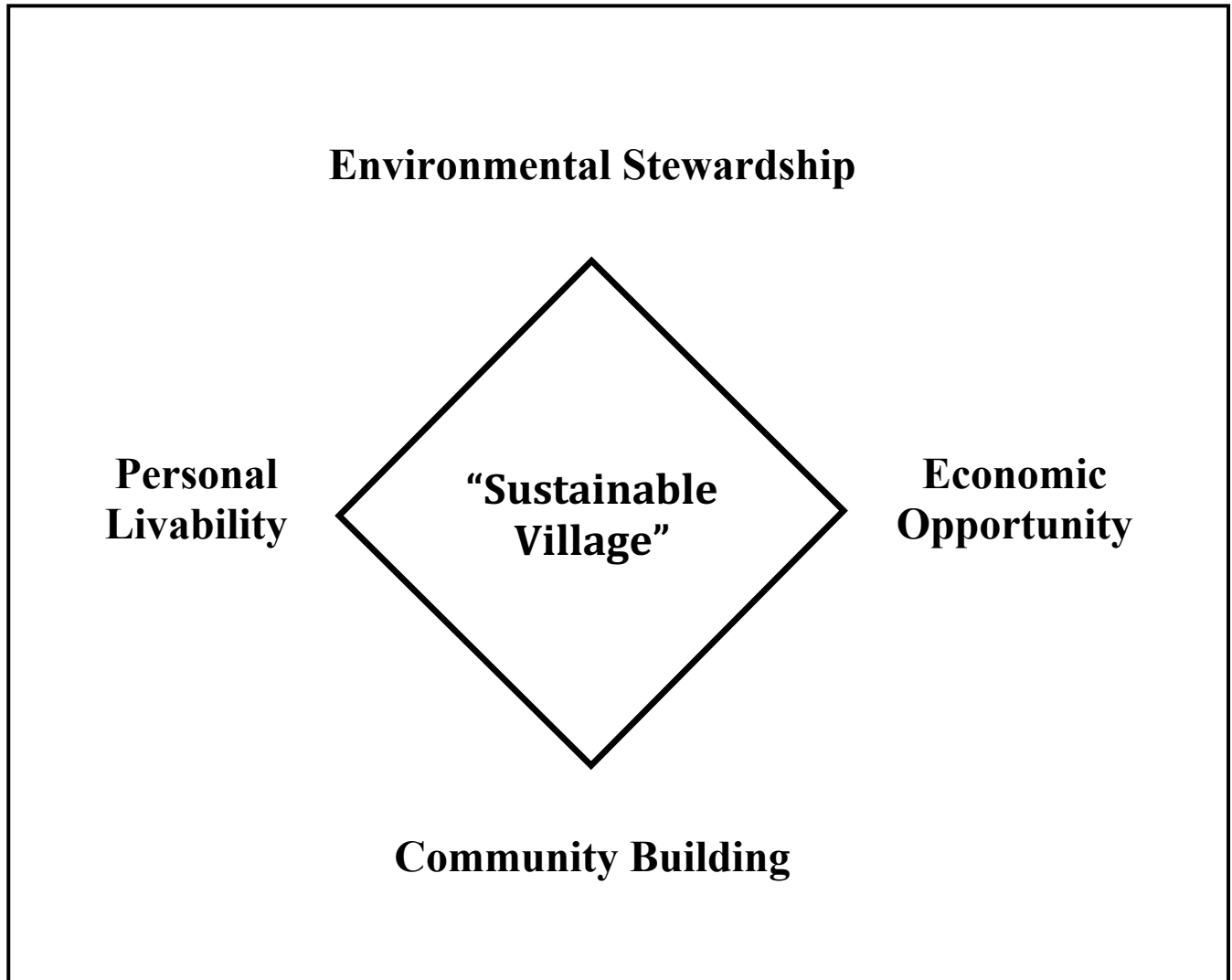
3rd FLOOR - QUALITY OF LIVING

SERVICES THAT MAKE THE COMMUNITY A DESIRABLE PLACE TO LIVE AND DISTINGUISH IT FROM OTHERS

ROOF - COMMUNITY ADD ON

SERVICES THAT ADD FURTHER VALUE TO THE RESIDENTS' LIVES

Sustainable Community



A Sustainable Community is a Balance of Four Components

Personal Livability

- Feeling safe
- Quality schools and educational programs for lifelong learning
- Quality medical services and personal wellness opportunities
- Neighborhoods with a ranges of housing opportunities
- Easy mobility within the Village and to/from outside
- Reliable utility services: water, sewer, telecommunications
- Timely response to an emergency call for service

Environmental Stewardship

- Preservation of the Village's natural resources
- Conservation of water
- Effective stormwater management system
- Recycling for residents and businesses
- Reducing the Village's and community's carbon footprint
- Use of alternative energy sources

Economic Opportunities

- Creating a positive environment that supports private investments and entrepreneurship
- Retaining and growing current businesses
- Workforce trained for 21st century jobs
- Opportunities for higher education and job training
- Developing public-private relationships with a return on the investment
- Attracting businesses targeted for the community

Community Building

- Partnering with community-based organizations
- Strong community events with active participation that bring neighbors together
- Community gathering places where residents go to enjoy
- Residents positively engaged in the Village's governance processes
- Proactive communications about the Village and the community
- Residents volunteering and contributing to the community
- Celebrating the community's history and heritage

SECTION 3

PERFORMANCE REPORT 2021 – 2022 FOR VILLAGE OF MOUNT PROSPECT

A

Performance Report 2021 – 2022

Importance of the Performance Report

BOTTOM LINE: Leaders being accountable for their decisions and actions

1. LEADERSHIP WITH INTENTIONS

- Acting with a sense of purpose and direction
- Defining a vision, setting goals, using them to guide decisions
- Establishing criteria to judge success
- Demonstrating an institutionalized strategic planning process
- Instilling confidence in financial institutions, customers

2. CONNECTION WITH CUSTOMER'S LIVES

- Providing services that add MEANS to the customers' lives
- Linking decisions and actions to improved services
- Linking decisions and actions to lower cost of service delivery
- Demonstrating the personal relevance of decisions and actions

3. CAPTURE OTHERS' ATTENTION

- Telling a story with a message
- Painting a picture
- Getting others to see it, to feel it
- Distinctive separating from the barrage of information

4. CELEBRATE – CREATE A MEMORY

- Developing a celebration that is unique-a standout experience
- Giving others a memento representing the success
- Saying "Thank You" to contributors to the success
- Demonstrating the significance of the achievement

5. PERSONAL CONTACT WITH A TAILORED MESSAGE

- Developing a message based upon the audience
- Making a few relevant points
- Reaching out to a variety of groups
- Delivering the message personally by you as a leader

**Mount Prospect
Vision 2036**

Mount Prospect Vision 2036

represents the

BEST OF SUBURBAN COMMUNITIES –

THRIVING,

PROUD,

DIVERSE

and CONNECTED –

having a RICH HERITAGE,

STRONG VALUES,

TIMELESS YET

CONTEMPORARY ATMOSPHERE.

**Mount Prospect City Government:
Our Mission**

*The Mission of Mount Prospect Village
Government*

is to **ADVANCE OUR COMMUNITY'S
COLLECTIVE QUALITY OF LIFE AND
POTENTIAL**

through **ADAPTIVE LEADERSHIP
and LEADING – EDGE SERVICE DELIVERY.**

**Mount Prospect City Government:
Core Values**

**MOUNT PROSPECT VILLAGE GOVERNMENT:
CORE VALUES**

RESPECT

LISTEN

ETHICAL

POSITIVE AND OPTIMISTIC

COMMITMENT TO SERVICE

SOUND ANALYSIS AND DECISION MAKING

CONSENSUS

Village of Mount Prospect Goals 2026

**EFFECTIVE VILLAGE GOVERNMENT:
FINANCIALLY SOUND, EXCEPTIONAL SERVICE**

**ENHANCING MOUNT PROSPECT CHARM/CHARACTER:
HONORING HISTORY, HERITAGE, AND DIVERSITY,
EQUITY AND INCLUSION**

**TOP-QUALITY VILLAGE INFRASTRUCTURE:
BALANCED AND PROACTIVE COMMUNITY INVESTMENT**

**FAMILY-FRIENDLY NEIGHBORHOODS:
SAFE AND LIVABLE FOR ALL**

**VIBRANT COMMUNITY DESTINATIONS:
DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT
PROSPECT AND OTHER COMMERCIAL CORRIDORS**

**Policy Agenda 2021 – 2022
Targets for Action
Village of Mount Prospect**

TOP PRIORITY

Community Human Service: Needs Assessment and Direction

Diversity, Equity and Inclusion: Definition, Report and Direction

COVID-19 Pandemic: Village Plan and After-Action Report

**Elk Grove Rural Fire Protection District:
Intergovernmental Agreement**

Police/Fire Redevelopment: Approval and Construction

Randhurst Village Area: Future Direction

Comprehensive Information Technology Master Plan: Update

HIGH PRIORITY

Connect South Mount Prospect Plan: Implementation

**Village Boards/Commissions/Committees/Task Forces:
Review and Modifications**

Redundant Water Supply: Direction and Funding

**United Airlines Property Business Development:
Direction and Actions**

Village Government Operational Sustainability Plan: Development

Community Electric Vehicles Plan: Report and Direction

Downtown Pedestrian Crossings Projects: Direction and Funding

**Management Agenda 2021 – 2022
Targets for Action
Village of Mount Prospect**

TOP PRIORITY

Village Employees Mental Health: Implementation

Community Policing Enhancements: Report and Future Activities

**Fire and EMS Response Improvements in South Mount Prospect:
Evaluation Report and Funding**

**Village Code Chapter 11 – Businesses and Merchants Update:
Completion**

American Rescue Dollars: Direction

**Rand/Central//Mount Prospect Road Project – Phase 2:
Engineering Design and Construction**

Forest River Annexation: Direction

HIGH PRIORITY

Water and Sewer Projects Debt Issuance

20 West Market/Restaurant Development: Opening

Maple Street Lofts Project – Phase 2: Construction and Leases

**Algonquin Road Pedestrian Improvements – Phase 1:
Study and Direction**

Aging in the Community Actions: Implementation

Online Collection of Local Taxes: Implementation

MODERATE PRIORITY

Recruitment Strategy Expansion

International Building and Fire 2021 Code Update: Adoption

MPEI: Re-Launch

**Prospect Place Redevelopment/Business Relocation: Permitting and
Construction**

Complete Streets Policy: Implementation (Based upon Projects)

Kohl's Center Outlots/Vacancies Parcel Development: Direction

Village of Mount Prospect Management in Progress 2021 – 2022

1. Labor Negotiations and Contract
 - a. Fire
 - b. Public Works
2. Annual Strategic Plan: Update
3. PulsePoint App: Implementation
4. Fire Knox Box and Run Cards
5. Photo Contest – Instagram
6. Fire Mutual Aid Agreements: Modifications
7. Employee Handbook: Update
8. Public Works Accreditation: Completion
9. Fire Strategic Plan: Completion
10. Leadership Academy 2021
11. File Vault Digitalization
12. Village Website: Refinement
13. Fire Management Succession Plan
14. Warning Sirens: Replacement
15. GIS Server Upgrade
16. Village Hall Panic Button
17. Production Storage Device: Replacement
18. Office 365: Budget FY '22 Funding
19. Tyler New World to Cloud: Budget FY 22 Funding
20. Network Equipment at EOC and CCC Replacement
21. PPE Replacement
22. Fire Lieutenant Promotion
23. AVL Automatic Vehicle Locators
24. E-Billing for Water/Sewer
25. New Fund Balance Policy: Board Decision
26. Bond Rating Affirmation/Upgrade
27. Dental Plan Conversion: MetLife to Delta + HMO Option
28. Part-Time Employee Benefits: Evaluation and Enhancement

29. Classification and Compensation Plan Total Update: Budget FY '22 Funding
30. Mental Health Support Benefits Promotion
31. Village Newsletter: Nine per Year
32. Risk Management
33. Real Estate Transfer Rebate: Update
34. Budget Performance Measures
35. Finance Standard Operating Procedure
36. Police – Fire Pension Consolidation Report
37. Outreach to School Social Worker
38. Food Pantry Health Initiative: Evaluation and Program Launch
39. Love and Logic Parenting Classes
40. Kickin with Cops Summer Soccer Program
41. Five-O 5K Run
42. National Night Out
43. Community Connections Center: Youth Programs
44. Community Connections Center: Nutrition and Obesity Prevention for Children
45. Intergenerational Programs – Grandparents and Grandchildren
46. Celebration of Cultures (3rd Year)
47. Human Services eNewsletter: Creation
48. Citizen Police Academy
49. Mount Prospect Senior Appreciation Day: Creation
50. Police Teen Academy
51. Fire Cadet Program: Budget FY '22 Funding
52. Harper College Police New Intern Program
53. Block Party
54. Human Services Video Development
55. Northwest Highway Pedestrian Crossing Study: Completion
56. ADA Compliance Plan: Development
57. Crime-Free Housing Program
58. Sidewalk Inspection Program
59. Community Police Beat Meetings
60. Police Drone Deployment
61. Resident Officer Program
62. Uniform Parking Policy
63. Minor Offense Adjudication
64. Household Hazardous Waste Collections Event(s)
65. Police Body Worn Cameras Deployment, including Body Cam Audit Software

66. Firearms Simulator Training
67. CAD Deployment
68. Traffic Crash Investigation Van
69. Quicket Traffic Crash Module Deployment
70. AED Replacement
71. Lexipol Policy Procedure Transition: Completion
72. Firefighting Foam Initiative (Tank Farm Response): Budget FY '23 Funding
73. Parking Marketing to Commuters
74. CDBG – CV Small Business Grants
75. Business Visitation Program: Re-Launch
76. Chamber of Commerce Relationship/Partnership

Village of Mount Prospect Major Projects 2021 – 2022

1. Public Works Facility Fence Replacement
2. Pump Station 5 Motor Control Center Replacement
3. Annual Street Improvements Projects
4. Emerson Street Bridge Rehabilitation
5. Cottonwood Lift Station Rehabilitation
6. McDonald Creek Bank Stabilization: Engineering Needs Assessment
7. Second Elevated Tank: Design Engineering
8. Public Works Locker Room, Remodel
9. Deep Well Rehabilitation: Well #4 Abandonment
10. Water Main Replacement
11. Village Hall Domestic Booster Pump Replacement
12. Sewer Main Rehabilitation
13. Public Works Garage Painting and LED Lighting
14. Village Hall HVAC Upgrade: Design
15. Public Works Wash Bay Drain Upgrade and Painting
16. Street Sign Jet Printer System
17. Fire Station #12 Apparatus Floor
18. 4th Fire Station (Linked to IGA)
19. Central/Pine Pedestrian Crossing: Design
20. Central/Cathy Pedestrian Crossing: Design
21. Central/Weller Pedestrian Crossing: Design
22. Busse/Main Pedestrian Crossing: Design
23. Backyard Drainage Program – Rain Gardens and Sewer Connections
24. Lonnquist Boulevard Residential Lighting Project
25. Train Station Platform Extension
26. Pedestrian Signal Improvements River and Euclid

Village Successes for 2021 – 2022 Mayor and Village Trustees' Perspective Village of Mount Prospect

1. Action Agenda 2021: Significant progress and completion
2. Elk Grove Fire District: Leadership , IGA and moving toward resolution
3. Diversity Consultant: Hired, policy evaluation underway
4. Police Patch Decision: implemented
5. EV Study: Initiated
6. Randhurst Revitalization: new retail, moving forward
7. Major Infrastructure Projects: Moving forward
 - a. Rand-Central-Mt. Prospect
 - b. Rand-Kensington
8. Downtown: Continues to move forward
9. Financial Condition of Village Government
10. “Public Safety Building” Development Project
11. Fiscally Responsible Budget
12. Cloud HQ Data Center at United Property: Commitment
13. Village Daily Services Delivered
14. New Police Chief
15. COVID Pandemic Village Preparation and Response: Continuity of Village services, support for local businesses

16. Senior Housing Projects: Open (2); Approved (1)
17. Prospect Place Development Plan
18. Grants to Village Government
19. Caputo's Grocery Store Lease: Completed and moving forward
20. New Police and Fire Facilities operating well
21. Maple Street Lofts: Renting up
22. No Major Events Capturing Nation Attention
23. ARPA Dollars: Support for our business and community
24. Kensington Center Warehouse Project

B

**Department Performance
2021 – 2022**

DEPARTMENTAL SUCCESSES 2021 – 2022

Mount Prospect, IL

May 2022

DEPARTMENT: Village Administration - Communications Division

Please list your department's most important achievements that were completed during 2021 – 2022 under "Success." Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

Success: Formalized the use of the Everbridge platform to send out text alerts to residents. Send out weekly alerts for agenda availability. Send out alerts for community wide emergencies and information. Send out alerts for press releases.

Impacts: Allows people who are not on social media platforms to receive important information via text. More immediate and targeted than social media.

Success: Performed an entire overhaul and rewiring of the equipment in the TV Services Control Room. Since 2004 when the control room was first set-up, many upgrades have been performed and old equipment was replaced with newer technology. This left a wiring nightmare and a mess with equipment out of place. We hired a subcontractor to rewire and make wiring diagrams of the control room and clear out old equipment and wires no longer in use.

Impacts: This will allow TV Services to maintain its equipment and do upgrades going forward.

Success: Developed an outline and submitted a report for a Citizens Civics Academy. Created an 8 week course to teach residents about the way municipal government works.

Impacts: Will allow the Village to have an Academy sometime this year.

Success: Developing a remote video production system in a suitcase that can be used to produce live board meetings from remote locations throughout the Village. This would enable the board to travel to various locations to hold Committee of the Whole Meetings.

Impacts: This system allows the moving of Committee of the Whole Meetings to remote locations in the Village. The system can also be used to videotape and switch live remote events throughout the year.

Success: Relaunched the Village LinkedIn Page for use with Economic Development and Human Resources

Impacts: This will allow the Community Development Department to showcase economic development in Mount Prospect. It will also aid Human Resources in recruitment efforts.

Success: Increased the number of Village newsletter issues from six to ten per year.

Impacts: Enhances the Village's ability to communicate news and events to the community. The Village newsletter was the most-frequently mentioned source that residents use to get information about the Village in the 2020 Community Survey.

DEPARTMENTAL SUCCESSES 2021 – 2022

Mount Prospect, IL

May 2022

DEPARTMENT: Community Development – Building & Inspection Services (CD-BIS)

Please list your department's most important achievements that were completed during 2021 – 2022 under "Success." Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

Success: Continued online permitting and licensing process improvements
Impacts: Effective Village Government: Financially sound, exceptional service Provides access to permits and licensing 24/7/365 for residents and businesses
Success: Adopted the 2021 ICC Building and Property Maintenance Codes, 2020 National Electric Code, all with revised amendments
Impacts: Family friendly neighborhoods: safe and livable for all Updated standard codes respond to the changing construction and maintenance landscapes throughout the world to treat everyone equally
Success: Completed permits on the residential units at Maple Street Lofts
Impacts: Vibrant Community Destinations: Downtown Major influx of residents in the downtown area
Success: Completed permits on 85% of Maple Street Rowhomes
Impacts: Vibrant Community Destinations: Downtown Final permits and occupancy by end of 2022 expected
Success: Facilitated underground and foundation permits for 11 W. Prospect (Prospect Place)
Impacts: Vibrant Community Destinations: Downtown Redevelopment of a major block in the downtown. Will add a major influx of residents to the downtown upon final completion in 2023

Success: Implemented digital inspections across all CD-BIS functions to eliminate paper and streamline data input
Impacts: Effective Village Government: Financially sound, exceptional service Reduction of paper files and scanning process. Faster communication with permit holders.

Success: Completed permits and granted occupancy for The Kinzie Senior Living Facility
Impacts: Family Friendly Neighborhoods: Safe and Livable for all This is the second major senior living facility to be occupied in the past year, adding necessary options for senior living to the community

Success: Participated in the Aging in Community task force and survey process
Impacts: Family Friendly Neighborhoods: Safe and Livable for all Task force is evaluating options for keeping our aging population in the Village as long as possible and what will be needed from a public services standpoint to facilitate that

Success: Participated in early construction meetings and issued demolition permits for the Cloud HQ redevelopment of the former United Airlines site. Will continue assisting in the code analysis and permit issuance process to facilitate construction commencement
Impacts: Vibrant Community Destinations: ...Other Commercial Corridors Highly anticipated redevelopment of the United Airlines site which will reactivate the site for the south side of Mount Prospect

Success: Completed permits and inspections for occupancy for new Chase Bank, opening up a former location for redevelopment
Impacts: Vibrant Community Destinations: ...Downtown Redevelopment of a long deteriorated major corner in our downtown

Success: Obtained the "SOLSMART" designation for the Village in conjunction with the Village Manager's office
Impacts: Top Quality Infrastructure/Family Friendly Neighborhoods The SOLSMART designation was awarded based on the Village's processes throughout multiple departments encouraging solar power and the reduction of emissions as part of the national green energy push. This is a large step in the sustainability goals of the Village.

Success: Assisted in the relocation of a local legend “Al’s Shoe Service” from a redevelopment site to the Mount Prospect Train Station vacant retail space.

Impacts: Enhancing Mount Prospect Charm/Character: Honoring history
A long-time generational business was kept in the downtown while allowing for the redevelopment of an extremely obsolete property to be redeveloped.

DEPARTMENTAL SUCCESSES 2021 – 2022

Mount Prospect, IL

May 2022

DEPARTMENT: Community Development – Economic Development & Planning

Please list your department's most important achievements that were completed during 2021 – 2022 under "Success." Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

Success: United Airlines redevelopment (Mount Prospect Technology Campus)

Impacts: Largest private investment in Village history (\$2.5 billion) that will generate significant property and utility taxes.

Success: Prospect Place development

Impacts: Mixed-use development including 80 luxury apartments and 10,000 square feet will further downtown redevelopment efforts.

Success: Police/Fire redevelopment (HQ Residences)

Impacts: Mixed-use development including 88 residential units and 3,200 square feet of retail will further downtown redevelopment efforts.

Success: South Mount Prospect TIF

Impacts: Creates economic development tool to invest in the south MP area.

Success: Randhurst Village subdivision

Impacts: Provides owner of RV with additional financing mechanisms to invest in the property.

Success: Approval/occupancy of the Kenzie and MP Senior Living

Impacts: Expanded housing options for seniors in the Village.

Success: COVID-19 business assistance grants

Impacts: Dispersed over \$800,000 in business/restaurant grants to local businesses helping them survive the impacts of COVID.

Success: Chase Bank relocation/Busse Triangle final phase

Impacts: Final parking lot reconfiguration will benefit all businesses in the triangle area. Relocation of Chase opens up the 111 E. Busse property for redevelopment.

Success: Established three new economic development programs to be funded by the American Rescue Plan funds

Impacts: Programs will benefit local businesses as they address impacts from COVID.

DEPARTMENTAL SUCCESSES 2021 – 2022

Mount Prospect, IL

May 2022

DEPARTMENT: Finance

Please list your department's most important achievements that were completed during 2021 – 2022 under "Success." Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

Success: Kiosk and Improved Online Billing Portal

Impacts: Residents are now able to setup reoccurring credit card payments. Residents are able to make payments 24x7 outside of normal business hours

Success: Delayed Storm Water Utility Fee for 1 year by having alternative revenue source.

Impacts: \$5 a month fee was delayed due to strong fund balance.

Success: Utility E-billing

Impacts: Residents can sign up now for utility e-billing to view bills online and receive a notification when their bill is ready for payment.

Success: COVID-19 Pandemic Financial Impact

Impacts: The financial impact of COVID-19 on the Village's budget was not as great as initially forecasted

Success: IGA for Elk Rural Fire Protection District (EGRFPD)

Impacts: Finalized an IGA which was signed by three municipalities and awaits EGRFPD signature

Success: American Rescue Plan Final Plan

Impacts: Human Services, Public Works and Community Development projects were approved to help individuals and businesses

Success: FEMA Grant for \$124k

Impacts: Apply for funding for PPE and other costs of the COVID-19 pandemic

Success: Water/Sewer Debt Issuance

Impacts: Issued \$10 million bonds at 2.14% in February 2022

Success: Online Platform for Collection of Local Taxes

Impacts: Local businesses now can pay food and beverage, hotel/motel, motor fuel and movie theater taxes online with a credit card or check.

Success: Online Budget Book

Impacts: The budget book was transformed to an online version, saving printing costs and being accessible to the public

Success: EyeOnWater App Leak Deduction Portal

Impacts: Increased savings for residents and Village by detecting and correcting water leaks earlier

Success: CAFR and Budget Awards

Impacts: Obtained the GFOA Certificate of Achievement for Excellence in Financial Reporting and the GFOA Distinguished Budget Award

Success: Preservation of Push Tax for Video Gambling

Impacts: Allows the Village to utilize this source of revenue if desired

Success: Credit Rating AA+ Stable Outlook

Impacts: Allows the Village to maintain its credit rating and in turn savings through improved interest rates and access to funds.

Success: Outstanding Budgetary Performance

Impacts: Revenues have exceeded expectations while departments have kept expenses under budget and under control.

Success: Code Amendments for Food & Beverage, Vehicle Stickers, and Real Estate Transfer Tax Rebate

Impacts: Improved clarity and transparency with regard to collection of these fees and taxes

DEPARTMENTAL SUCCESSES 2021 – 2022

Mount Prospect, IL

May 2022

DEPARTMENT: Fire

Please list your department's most important achievements that were completed during 2021 – 2022 under "Success." Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

Success: Completed a Lieutenant Promotional Exam
Impacts: Established a strong list of future Company Officers
Success: Replaced all six Village Warning Sirens
Impacts: Improved emergency notification throughout the Village
Success: Placed an ambulance into service
Impacts: Improved emergency response, emergency mitigation and overall safety
Success: Resumed in-person Public Education
Impacts: Strengthens community outreach and opportunities
Success: Ambulance Medical Vault Replacement
Impacts: Better security with controlled drugs
Success: Updated Village Codes to 2021 IFC
Impacts: Brining us up to date with current codes
Success: Moved to a Cloud Based Patient Care Reporting System
Impacts: Allows ambulances to get back in service sooner

Success: Petroleum Bulk Storage Fire Response Training
Impacts: Improves Emergency Response to tank farms

Success: Established a Peer Support Program
Impacts: Monitor and offer assistance to our current and retired members

Success: Firefighting F Foam Replacement
Impacts: Compliance with EPA and State Statues

Success: Fire Administration Transition
Impacts: TBD

Success: Improved overall multi-agency training (PD, EG, DP)
Impacts: Improves Preparedness for large-scale response between towns

Success: Added a second engine on all possible structure fire calls
Impacts: Improves response to possible structure fires

Success: Partnered with local strength and conditioning coaches
Impacts: Reduces firefighter injuries by increasing mobility and improving overall health

Success: Finalized a 3 Year Collective Bargaining Agreement
Impacts: Successful collaboration between the Fire Department and Union

DEPARTMENTAL SUCCESSES 2021 – 2022

Mount Prospect, IL

May 2022

DEPARTMENT: Village Administration – Human Resources Division

Please list your department's most important achievements that were completed during 2021 – 2022 under "Success." Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

Success: Completed RFQ process and secured services of DEI Consultant

Impacts: Partnered with VMO and Human Services to meet the Policy Agenda Top Priority Target for Action of, "Diversity, Equity and Inclusion: Definition, Report and Direction." Definitions were established, a report on the DEI RFQ process was presented at the Village Board Meeting on January 18, 2022 and the Board voted unanimously to secure the services of InQUEST consulting for an amount not to exceed \$84,000.

Success: Completed a Dental Carrier conversion effective July 1, 2021

Impacts: This carrier conversion was driven by the IPBC (Village's insurance pool). It provided us an opportunity to offer an HMO plan to employees in addition to the existing PPO plan. The impact was a reduction in plan renewal rates by 3.9%.

Success: Increased participation in wellness biometric screening by 1.02%

Impacts: Exceeded our participation goal (75%) for second year. Participation level was 77.37% and we received a **\$131,200** credit to our IPBC reserve account. This is an increase of \$2,800 over 2020 and was the second highest reimbursement in the IPBC wellness program this year. This money will be used to replace timeworn office furniture in Village Hall.

Success: Worked with Village Departments to broaden job advertising platforms in support of DEI

Impacts: By increasing the number of platforms and avenues for job advertisement, we were able to share Village employment opportunities with a wider audience in the hopes of increasing the diversity of our candidate pool. In addition to posting on a wide variety of job boards, we started advertising via flyer at Village Hall and the Community Connections Center, in order to reach individuals who may not have access to a computer. We also updated the EEO statement.

Success: Focused communication efforts to increase employee mental health awareness

Impacts: Met the Management Agenda Top Priority Target for Action of, "Village Employees Mental Health: Implementation." We reviewed current programs, met with the Wellness Team and our Peer Support Groups and prepared a report with recommendations which had little budget impact, if any. We sponsored 2 lunch and learns to support mental wellbeing, published monthly articles in the Team News and on the employee intranet, hung posters in departments on mental health topics and created a dedicated mental health and wellbeing page on the employee intranet which serves as a "one stop shop" for a variety of support options and resources.

Success: Ensured compliance with COVID-19 related health and safety regulations for the workplace.

Impacts: HR provided quarantine and isolation guidance to Village departments. Ensured that masking and safety protocols were consistent with CDC and state guidelines. Impact was the ability to maintain a safe working environment for employees and the residents we serve.

Success: Successfully protested 57 fraudulent unemployment claims.

Impacts: The maximum weekly benefit in 2022 can be up to \$742. With 57 claims, the cost to the Village in a worst-case scenario could have ballooned up to \$42,294 per week. All protested claims were determined by IDES to be fraudulent.

Success: Executed Leadership Training (Limiting Bias in Recruiting, Mental Health Awareness)

Impacts: Leadership training was customized to support 2 priority targets for action. Limiting Bias in Recruiting was presented to hiring managers in support of DEI. It brought awareness to biases that can have an unintentional impact on the recruiting process. Mental Health Awareness training supported Employee Mental Health. Participants learned to identify potential mental health concerns, to consider options of what the next steps could be, to have a plan how to appropriately approach an employee, to position communications effectively, and to follow steps to handle sensitive conversations.

Success: Revised RHS Plan

Impacts: Aligned plan provisions with union contracts so the plan does not need to be revised every time RHS contributions in a contract change. Also updated to align with 2022 VM employment contract.

Success: Included benefit cost containment language in two collective bargaining agreements.

Impacts: Adding benefit cost containment language into Police and Fire CBAs provides the Village with more flexibility to provide comprehensive and affordable health care coverage. This assists us in attracting and retaining top talent.

DEPARTMENTAL SUCCESSES 2021 – 2022

Mount Prospect, IL

May 2022

DEPARTMENT: Human Services

Please list your department's most important achievements that were completed during 2021 – 2022 under "Success." Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

Success: Aging in Community initiative- awarded Aging in a Changing Region grant and hosted two workshops for community for both community stakeholders and residents.

Impacts: Forum to educate stakeholders and residents on Aging in Community issues and to obtain feedback from both groups.

Success: Aging in Community kickoff event for seniors held in the community room.

Impacts: Opportunity for seniors to learn more about the Aging in Community event and senior activities in the community room.

Success: Partnered with the Mount Prospect Police Department on outreach events to residents in South Mount Prospect.

Impacts: Increase community engagement with residents in South Mount Prospect.

Success: Human Services Department video completed.

Impacts: Video will be used for marketing to increase awareness of department services.

Success: Human Services Department survey created to collect data for HS Needs Assessment report.

Impacts: Provided community input and data regarding Human Services Department to be used as part of the needs assessment process.

Success: Senior Opportunities survey launched to obtain input from seniors regarding activities in the community room.

Impacts: Information to be used in expanding recreational/social opportunities for seniors in the community room.

Success: 50+ Breakfast Club program rebranded to include a social hour after the presentation to provide social engagement opportunities for seniors. Program renamed Senior Connections.

Impacts: Linking social opportunity with an established program will increase opportunities for seniors.

Success: E-Newsletter sent out on a quarterly basis.

Impacts: Enhances the Human Services Departments ability to promote department programs and services.

Success: Public Health Nurse created a new program for residents with advanced dementia and their caregivers.

Impacts: Provides opportunities for engagement for seniors with dementia and their caregivers.

Success: Celebration of Cultures brought back after a pause during COVID.

Impacts: Promotes a celebration of diversity in Mount Prospect.

Success: Human Services Department presentation given at Mount Prospect PD shift meeting.

Impacts: Newer PD officers informed of services provided through the Human Services Department.

Success: Senior Resource Hub developed to provide seniors with access to community resources.

Impacts: Provides a one stop shop for seniors to access community information and resources.

Success: Collaboration with Mount Prospect Police Department and Fire Department on Active Shooter plan as it relates to a reunification center.

Impacts: Attended an active shooter training, met with FBI Victim Witness Advocate and Aurora PD Social Worker to gain insight regarding reunification center operations.

Success: Updated Human Services Department Policies and Guidelines.

Impacts: Provides guide for staff and ensures consistent department operations.

DEPARTMENTAL SUCCESSES 2021 – 2022

Mount Prospect, IL

May 2022

DEPARTMENT: Village Administration - Information Technology Division

Please list your department's most important achievements that were completed during 2021 – 2022 under "Success." Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

Success: Replace Production Storage Device
Impacts: Enterprise grade device provides faster performance for servers and end users file and application needs.

Success: Replace all Police Department Phones
Impacts: New desk phones to replace aging equipment.

Success: Village Hall Panic Triggers
Impacts: Revised system for notifying dispatch and alerting staff when a panic trigger is pulled. Provides life safety improvements and quicker notification to emergency responders.

Success: CAD/RMS Dispatch Rollout
Impacts: Implementation and installation of new CAD/RMS application on 100+ PCs. Aides Police and Fire personnel along with residents in having a state-of-the-art application for public safety response.

DEPARTMENTAL SUCCESSES 2021 – 2022

Mount Prospect, IL

May 2022

DEPARTMENT: Police

Please list your department's most important achievements that were completed during 2021 – 2022 under "Success." Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

Success: Implemented body worn camera program.

Impacts: More transparency, accountability, and protection for officers and residents.

Success: Developed a Police Adjudication Program.

Impacts: Standardization and allows for more input from Village in regards to quasi-criminal events.

Success: Hosted our first Teen Citizen's Police Academy.

Impacts: Positive community outreach and increases interest in the profession.

Success: Instituted police officer lateral transfer program.

Impacts: Given the difficulty in finding qualified candidates and available academy slots, this provides the department with other options for hiring police officers.

Success: Conducted a new recruit exam for police officers.

Impacts: We were able to hire 7 new police officers.

Success: Purchased a firearms simulator for training.

Impacts: Enhanced training in the area of decision making.

Success: Replaced department's aging fleet of AEDs with new AEDs.

Impacts: Better life saving tools.

Success: Our Records Section started recording National Incident-Based Reporting System (NIBRS) data in lieu of Uniform Crime Reporting (UCR) data.

Impacts: In compliance with federal requirements for crime reporting.

Success: Transition to new CAD system.

Impacts: Allows us to meet NIBRS and mental health mandate requirements.

Success: Continue robust effort on 12 beat meetings per year.

Impacts: Enhanced community engagement.

Success: Purchase and deploy drone program.

Impacts: Ability to provide better services to the community .

Success: Continued State mandated training.

Impacts: In compliance with state training requirements.

Success: Provided officer wellness training to staff.

Impacts: Maintaining a healthy work force.

Success: Participated in a combined Active Shooter / Rescue Task Force training exercise with Fire Department.

Impacts: Better training and preparation for officers and fire department personnel.

Success: Implement body worn camera audit software.

Impacts: Improved officer accountability and professionalism.

DEPARTMENTAL SUCCESSES 2021 – 2022

Mount Prospect, IL

May 2022

DEPARTMENT: Public Works

Please list your department's most important achievements that were completed during 2021 – 2022 under "Success." Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

Success: Aspen Trails Park Stormwater Detention Basin

Impacts: Completed construction of a detention basin at Aspen Trails park. Reduce risk of flooding to area protected by levee. Project was a partnership between Village, River Trails Park District and MWRD.

Success: Levee 37 Pump Station 2 Expansion

Impacts: Construction of additional pump station at Levee 37 increasing pumping capacity. Reduce risk of flooding to area protected by levee. Project is partnership between the Village, Army Corps of Engineers and Illinois Department of Natural Resources.

Success: Water Main Replacement

Impacts: Completed replacement of approximately 5,000 linear feet of aging water main.

Success: Rand-Central-Mt. Prospect Road Intersection Improvements

Impacts: Completed phase II design engineering. In addition, required right of way acquisition was completed. Project bid let in spring 2022. Completion scheduled for 2024.

Success: Host Household Hazardous Waste Collection Events

Impacts: Conducted two one-day collection events for materials banned from landfills. Over 800 cars participated in the events.

Success: Separate and Combined Sanitary Sewer Improvements

Impacts: Completed necessary spot repairs and lining of 25,000 linear feet of separate and combined sanitary sewers. Project minimizes potential of surcharging and basement backups

Success: McDonald Creek Feasibility Study

Impacts: Completed feasibility study of McDonald creek. Study identified future creek improvement projects to protect the integrity of the creek and mitigate flooding.

Success: Sidewalk inspection and maintenance program

Impacts: Using various repair strategies successfully replaced over 71,000 sidewalk squares or approximately 68 miles of sidewalk in the Village's sidewalk network. Increase pedestrian safety and reduce claims.

Success: Neighborhood Drainage Improvements

Impacts: Constructed four private property drainage improvements utilizing rain gardens addressing the Village Boards desire to implement green infrastructure. Projects address private property yard flooding and protect structures from future flooding.

Success: Streetlight LED Retrofits

Impacts: Conversion of existing Village owned streetlights (100) from HPS/mercury vapor to LED lights. LED lamps are more energy efficient and low maintenance reducing costs.

Success: Street Resurfacing

Impacts: Completed resurfacing of approximately 7.0 miles of roadway. Facilitate strategic transportation goals by maintaining streets in good condition and avoiding more substantive costs of street reconstruction.

Success: Pedestrian Signal Improvements – Euclid Av and River Rd

Impacts: Installation of pedestrian signals and sidewalk with ADA ramp improvements. Improve pedestrian safety and make Village more accessible to pedestrians.

Success: Tree Planting Program

Impacts: Planted 492 trees of various species creating a diversified urban forest. Supports the Village's green initiatives.

Success: Central-Cathy Pedestrian Crossing Improvements

Impacts: Completed phase II design engineering and secured permit from IDOT. Anticipate construction to be completed in 2023.

Success: Completion of Public Works Strategic Plan

Impacts: Increased transparency of Pubic Works' activities with residents, businesses and personnel. Provides clear road map and goals of the department. Increased resident satisfaction with public works' services.

Success: Tree City USA Award

Impacts: Received Tree City USA Award for 36th year. Recognition of Village's commitment to the sustainability of the urban forest.

Success: Phase I Bike Plan Improvements

Impacts: Completed remaining Phase I bike improvements. Improvements included installation of signage and pavement marking. Improvements connect primary destinations throughout the Village.

Success: Lonquist Boulevard Streetlight Improvement

Impacts: Installation of streetlights along Lonquist Boulevard between Busse Road and Meier Road.

Success: Motor Control Center Replacement Station 5

Impacts: Replaced motor control center at Station 5. First year of planned replacement of all pump station motor control centers.

Success: Deep Well 4 Abandonment

Impacts: Completed the abandonment of deep well 4. Problematic well that was producing well below design. The Village can meet existing water demand with the four remaining deep wells.

Success: PW Men and Women's Locker Room Improvements

Impacts: Completed remodel of 30+ year old locker rooms. Installation of new lockers, bathroom facilities and etc.

Success: Redundant Water Supply – Northwest Water Commission Interconnect

Impacts: Awarded contract for phase II design engineering and the Village Board approved an intergovernmental agreement with Northwest Water Commission to construct interconnect. Anticipate construction completion in 2023.

Success: Cottonwood Relief Station Rehabilitation

Impacts: Rehabilitation of existing flood control facility. Mitigates basement backups.

Success: PW Garage Lighting Improvements

Impacts: Replaced energy inefficient HPS lighting in PW garage with energy efficient LED lighting.

Success: Overhead Sewer Rebate Program

Impacts: Completed first year of overhead sewer reimbursement program. Ten properties completed overhead sewer conversions totaling \$66,000 in reimbursements.

Success: Algonquin Road Pedestrian Improvements

Impacts: Completed Phase I engineering study for Algonquin Road pedestrian improvements. Awarded CMAQ grant for \$2.3 million to cover 80% of design, right of way acquisition and construction cost. Project design scheduled for 2024.

Success: Rand-Kensington-Route 83 Intersection Improvements

Impacts: Awarded contract for phase II design engineering.

Success: Northwest Water Commission Interconnect (Redundant Water Supply)

Impacts: Approved intergovernmental agreement with Northwest Water Commission to design and construct an interconnection that would provide a redundant water supply meeting the village's average daily demand of potable water.

DEPARTMENTAL SUCCESSES 2021 – 2022

Mount Prospect, IL

May 2022

DEPARTMENT: Village Administration – Village Manager's Office

Please list your department's most important achievements that were completed during 2021 – 2022 under "Success." Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

Success: Completed COVID-19 After Action Report and continue to respond as the crisis evolved over 2021 and in to 2022.

Impacts: Addresses a priority item in the 2021-22 Strategic Plan; documents emergency management processes and procedures put in place at the time.

Success: Completed a Comprehensive Review of Village Boards and Commissions

Impacts: Village actions to improve the application process and noticing openings.

Success: Elk Grove Rural Fire Protection District: Mount Prospect, Elk Gove Village and Des Plaines signed an IGA to provide service to the area.

Impacts: Started the SSA process to secure funding to implement adequate fire service in the area.

Success: Fire Pension Consolidation

Impacts: Improve investment opportunities, streamlining administration and realized cost savings.

Success: Liquor Code Revision

Impacts: Comprehensive update the liquor code to mirror State's liquor code changes stemming from the COVID-19 pandemic.

Success: Created and Village Board approved a 2022 plan on how to allocate American Rescue Plan Grant Funds (\$7 Million allocated to the Village)

Impacts: Allows significant progress toward Economic Development, Human Services and Public Works infrastructure goals – as reflected in their individual department goals.

Success: Completed Fire Union Labor Negotiations (2022 – 2024)

Impacts: Allows our department to remain competitive with regard to compensation and benefits.

Success: Re-Launched Community Events

Impacts: Increased public participation and feeling of community.

Success: A decision on the Police Patch

Impacts: Patch was removed from the Police Department uniforms. PD raised funds to support the 100 Club of Illinois by selling the “decommissioned” patches, which provides resources and support to both families of first responders killed in the line of duty.

Success: Selected a Diversity, Equity and Inclusion consultant

Impacts: Experts (InQuest) to review our policies and processes provide an outside review and suggest future actions. See Human Resources for more information on progress and specific goals.

Success: Approved a stormwater utility concept (flat fee) with the 2022 budget. The 2022 fee was abated with sales tax revenue surplus

Impacts: Starting point on implementing a stormwater utility to establish a dedicated funding source for stormwater/flooding projects.

Success: Affordable Housing Whitepaper

Impacts: Reviews affordable housing in Mount Prospect, and is a valuable resource for future discussions.

Success: HQ Residences: Public Safety Building (112 E. Northwest Hwy) Redevelopment Proposal Approved

Impacts: Downtown reinvestment, increase downtown density, supports initiative for restaurants and shops downtown. It's also a transit oriented / mixed use development. Creating EAV within the downtown TIF to support additional improvements.

Success: Prospect Place Redevelopment Proposal Approved

Impacts: Downtown reinvestment, increase downtown density, supports initiative for restaurants and shops downtown. It's also a transit oriented / mixed use development. Creating EAV within the downtown TIF to support additional improvements.

Success: Chase Bank completed their relocation

Impacts: This relocation helps facilitate the redevelopment of 111 E. Busse Ave

Success: Relocated Al's Shoe Shop to the Train Station

Impacts: Keeping an iconic community member and a specialized service in town so the redevelopment of Prospect Place can commence. Also relocated in Mount Prospect were Purple Rose Florist and Colonial Dental.

Success: Village Board approve the subdivision of Randhurst Village

Impacts: Allows Randhurst Village ownership to sell outlets to generate cash to reinvest into the center (i.e., funds to retrofit vacant big boxes – Carson's, for new uses/tenants)

Success: Village Board approved a preliminary PUD for United Property to redevelop the site to build multiple data centers generating significant new investment in town, construction jobs and data center jobs. See Cloud HQ in Community Development – Economic Development and Planning.

Impacts: Generates significant new investment in town, construction jobs and data center jobs.

Success: Drafted a Village Operational Sustainability Plan

Impacts: Reviews all sustainability actions to date and establishes reasoning and framework for the Village Operational Implementation Plan (Future Actions)

Success: Maple Street Townhomes: Sold Out + Maple St Parking Deck Opened

Impacts: Significant milestones along the way to a successful redevelopment.

Success: Launched a Community Solar Program for Residents and Small Businesses

Impacts: Provides residents the opportunity to support renewable energy and receive a 20% credit for the kWh generated by the Solar Project

Success: Award SolSmart Gold Designation by ICMA

Impacts: The Village receives recognition for Code changes implemented in 2016 and the high-quality customer service provided by the Building and Inspection Services Department. The award is a tool to promote that we are solar PV friendly.

SECTION 4

LOOKING TO MOUNT PROSPECT'S FUTURE

Messages from Our Community Village of Mount Prospect

1. Village government is not representative of the Mount Prospect community – same people involved, no new faces
2. Need for more affordable housing
3. Need for greater emphasis on environmental sustainability
4. Need to address diversity, equity and inclusion issues in Village government and in our Mount Prospect community
5. Concern about world events and Village disaster/emergency management plan
6. Linger conflicts over the pandemic and masks
7. Concern about downtown retail vacancies
8. Questioning and distrust of governmental institutions
9. Why is the Board divided and not collaborating with each other
10. Is crime from Chicago coming our way – what can the Village government do to protect us
11. Concern about inflation and the impacts on local taxes
12. Restaurants lack of workforce
13. Why is the Village addressing national issues that are not the Village's responsibility over community issues that affect our residents on a daily basis
14. Positive feedback about Village government services and programs
15. During COVID, why did the Village support only restaurants

****NOTE: Same people and same concerns

16. Why is the Village focusing only on Downtown Mount Prospect
17. Overall, the Village is doing well
18. Need to expand social presence
19. Village government provides great municipal services responsive to our community and residents' needs
20. Concern about partisan politics over local governance focusing what is best for the Mount Prospect community
21. Mount Prospect – a great place to live!

****NOTE: Same people and same concerns

Strengths – Weaknesses Threats – Opportunities Village of Mount Prospect

» Strengths

1. Top-quality Village services
2. Village management and staff dedicated to serving our Mount Prospect community
3. Human Services provided by Village government
4. Strategic planning and action agenda keeping Village government focused and producing results that create a better community – today and in the future
5. Public Works Department and the work on Village infrastructure
6. Strong financial condition of Village government
7. South Mount Prospect TIF in place
8. Strong interest from developers to invest in Mount Prospect
9. Our Mount Prospect residents – “good” people
10. Strong sense of community – pride in living in Mount Prospect
11. Access to regional transportation services
12. Location
13. Family-friendly community for all generations
14. Hometown feeling and character

»» **Strengths (continued)**

15. Cloud HQ coming to Mount Prospect
16. Strong housing market and housing stock with a range of housing price points
17. Schools and educational excellence
18. Board diversity of perspectives, opinions and experiences

»» **Areas for Improvement**

1. Reducing the divisions within our community
2. Preparation for extreme weather events
3. Aligning Village Board-Village Staff-Village Residents
4. Tapping the expertise of Village residents
5. Having a more inclusive quality of life
6. Support for our residents
7. Listening to and engaging our residents
8. Outreach to culturally diverse residents
9. Reforming the Village governance processes
10. Lack of residents' understanding about Village government – roles and responsibilities, services, finances
11. Retail businesses re-opening after experiencing the COVID pandemic
12. Losing sight of the “big picture” – what is best for our Mount Prospect community
13. Hard to reach all Mount Prospect residents
14. Board operating in integrity and collaborating on common vision and goals
15. Skepticism and distrust of all governments including Village government
16. Lack of proactive economic development and outreach to potential businesses
17. Decline in single-family home property maintenance
18. Attracting more retail and restaurant businesses throughout the Village
19. Poor communications within Village government and to our community
20. Widening community conversations in our community

»» Threats to Mount Prospect's Future

1. Climate change and extreme weather events
2. Competition from other communities for our residents and our businesses
3. Split Village – Townships
4. Partisan politics and personal agenda over good governance and community benefit – us vs. them without we
5. Lack of Downtown retail
6. Actions by the State of Illinois – threats to home rule, economic development, revenues restrictions, non-partisan governance,
7. Divided Board
8. World in crisis
9. Crime from Chicago
10. Economic recession/inflation and interest rate increases
11. Increasing costs of construction and Village operational
12. Disinformation – intentional false facts and misinformation
13. Loss of Mount Prospect sense of community and pride

»» Opportunities for Mount Prospect's Future

1. Elk Grove Fire District
2. Downtown Development and Vibrancy
3. Randhurst Revitalization
4. Sustainability Strategy/Plan – Village Government and Community: Recognized as a Leader
5. Community Outreach
6. Diversity, Equity and Inclusion
7. Village Infrastructure Upgrades and Maintenance
8. Village Communications Enhancements
9. Arts and Culture Expansion
10. Flood Mitigation and Stormwater Management
11. South Mount Prospect TIF and Vitalization
12. Revising the Village Governance Processes
13. Youth Engagement
14. Chase Building Development
15. Civic Academy
16. Federal Infrastructure Funding for “Shovel-ready” Project
17. Landscape Plan and Requirements Enhancement
18. Marketing Mount Prospect
19. Replacing and Modernizing Older Housing Stock
20. Property Maintenance

21. Potential Bears Stadium
22. Balancing the Budget in a Fiscally Responsible Manner
23. Returning Back to “Normalcy”
24. Enhancement of Community Events and Festivals

Actions for 2022-2023 Mayor and Village Trustees City of Mount Prospect

1. Sustainability Policy and Action Plan: Review, Direction and Actions (with Activities and Deliverables)
2. Senior Residential Developments: Next Steps
3. ARPA Projects: Review, Direction and Completion
4. South Mount Prospect TIF and Vitalization Implementation: Next Steps
5. Elk Grove Fire Protection District: Resolution
6. Village Communications: Evaluation, Best Practices, Report with Options, Direction and Village Actions
7. Flood Protection/Mitigation: Projects Review and Completion
8. Diversity, Equity and Inclusion Strategy/Action Plan: Report, Direction and Village Actions
9. Boards/Commissions Revision: Comprehensive Evaluation, Report with Findings and Options, Direction and Village Actions
10. Human Services and Staffing: Comprehensive Review, Community Needs Assessment, Direction and Funding
11. Wells Strategy: Report, Direction and Village Actions
12. Cloud Data Center Business Development: Update and Next Steps
13. Community Outreach to Culturally Diverse Communities

14. Resident Volunteer Program Enhancement: Review and Direction (including Back-Up Water)
15. Bike Master Plan – Recognition as a “Bike-Friendly Community”
16. Mental Health for Village Staff: Evaluation of Needs, Best Practices, Report with Findings and Options, Direction and Funding
17. EV Vehicles: Update, Report with Options, Direction, Funding and Village Actions
18. Downtown Traffic Management Plan
19. Civic Academy: Best Practices, Report with Options, Direction and Implementation
20. Performance Space in Chase Building
21. Downtown Retail Attraction Strategy/Action: Update and Next Steps
22. Downtown Development: Update and Next Steps
23. Village Organization Culture: Definition of Core Values and Performance Standards, Direction and Village Actions
24. Annexation Policy, Strategy and Actions: Direction and Village Actions
25. Youth Engagement Strategy: Best Practices, Report with Options, Direction, Village Role, Village Actions and Funding
26. Arts and Culture Strategy: Goals/Outcomes, Partners, Community Needs, Best Practices, report with Options, Direction and Funding
27. Village Marketing Plan: Goals, Report with Options, Direction and Village Actions
28. Landscape Plan/Ordinance: Review, Goals, Revisions and Adoptions
29. Public Murals: Definition, Goals/Desired Outcomes, Best Practices, Role of Village Government, Direction, Partners, Funding and Village Actions
30. Emergency Preparedness and Response Plan: Review, Update and Community Education/Information
31. Randhurst Vitalization Strategy/Actions: Update and Next Steps

32. Busse Road Expansion Project: Update and Direction
33. Monarch Butterfly: Goals, Report with Options and Direction
34. Walkable Community: Goals, Projects and Recognition as a “Walkable Community”
35. Federal Infrastructure Funding: Guidelines Review, Projects, Project Priority and Direction
36. COVID After Action Report: Evaluation, Learning Point and Future Direction (including Virtual Services, Information to the Community, etc.)
37. Regional Water Interconnection: Update and Next Steps
38. Carbon Footprint Reduction Plan: Goals, Direction and Action Plan
39. Village Financial Plans and Projections: Update with Contingencies
40. Village Service Revenue and Service Reduction Plan: Assumptions and Development
41. Caputo’s Grocery Store: Next Steps and Opening
42. Police Services and Staffing: Review, Report with Recommendations, Direction and Funding
43. Airport Runway Extension: Position and Village Actions
44. Property Maintenance Code and Compliance Enhancement: Problem Analysis, Report with Findings and Recommendations, Direction, Village Actions and Funding
45. Maple Street Lofts: Monitoring and Village Actions (if needed)
46. Brewery/Distillery Attraction and Businesses Development: Goals, Direction and Village Actions
47. Village Economic Development Performance and Enhancement: Evaluation Report, Direction and Village Actions
48. Strategic Land Acquisition (10+acres): Goals, Report with Opportunities, Direction, Funding and Village Actions
49. Potential Bears Stadium: Village Impacts, Village Role and Village Actions

50. Fire Station New/Refurbished: Report with Options, Direction and Funding
51. Southside Parks, Community Center and Greenspace: Community Needs, Report with Options, Partnership with Park District, Direction and Village Actions
52. Community Involvement/Engagement Strategy/Action Plan: Research Best Practices, Evaluation of Current Practices, Report with Options, Direction and Village Actions
53. Balanced Budget with Projections: Economic Predictions/Assumptions, Preparation for Economic Downtown, Report with Options and Direction
54. Major Storm Event Preparation: Review of Emergency Management Policies/Plan, Best Practices, Report with Options, Direction and Funding
55. Back to Normal Plan: Review, Update and Direction
56. Old Police/Fire Development Project
57. Chase Building Redevelopment Project
58. Capital Projects: Project Review, Funding Using Reserves and Direction
59. Police Community Image
60. Community Events and Festival: Review, Guidelines and Direction
61. Kensington Center Next Project
62. Financial Plan and Policies Update: Review and Refinement

Looking to Mount Prospect's Future Departmental View

MAJOR CHALLENGES

Mount Prospect, IL

May 2022

DEPARTMENT: Village Administration - Communications Division

From your department's perspective, what are the major challenges facing the Village over the next 5 years?

- Being able to effectively listen to Social Media voices concerning the Village over many platforms and amongst many private Facebook groups.
- How to communicate with the greatest number of residents using the platforms available. The diverse population of Mount Prospect gets its information many different ways. How do we reach them all? How do we prioritize the platforms?
- Changing social media platforms and their rules toward governmental agencies.
- Integrating remote personnel during live in person board meetings.
- Desire for remote input from residents during live in person board meetings.
- The desire of residents for more transparency and ease of access to information.

**MANAGEMENT IN PROGRESS 2022 – 2023
PROJECTS AND ISSUES
Mount Prospect, IL
May 2022**

DEPARTMENT: Village Administration - Communications Division

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 Creation of a Suitcase Studio for remote Board meetings.
- 2 Installation of a Hearing Loop system for the Village Board Room.
- 3 Implementation of a Citizens Civics Academy.
- 4 Transition of Village Newsletter from 6 to 9 issues a year

**INITIATIVES 2022 – 2023:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, IL
May 2022**

DEPARTMENT: Village Administration - Communications Division

Please list issues or projects that you would like for the Village to address this 2022 – 2023.

- 1 Website refresh & mobile site redesign
- 2 Research a way for residents to be able to input live comments from a remote location during Village Board Meetings. A text interface perhaps.

MAJOR CHALLENGES

Mount Prospect, IL

May 2022

DEPARTMENT: **Community Development- Building & Inspection Services**

From your department's perspective, what are the major challenges facing the Village over the next 5 years?

- Rising construction costs and how it will affect new construction starts
- Rising maintenance and utility costs and how it will affect long term maintenance of houses and buildings within the Village
- The long-term effects of COVID-19 on residents in regards to their mental well-being and how it has seemingly influenced hoarding/unfit living situations.
- Impact of inflation on departmental budgets, mainly supplies and goods
- Disinformation on social media and in printed media
- Continued long term vacancies of several big box locations
- The impact of the vacant 111 E Busse building on further downtown redevelopment
- Redevelopment and security of former hotel site at Rand/Kensington
- Re-integrating staff to the new normal (i.e., ups/downs of mandates, customer volatility, maintaining positive environment/support to staff with challenging customers).

MANAGEMENT IN PROGRESS 2022 – 2023
PROJECTS AND ISSUES
Mount Prospect, IL
May 2022

DEPARTMENT: **Community Development- Building & Inspection Services**

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 Cloud HQ redevelopment- Get through demolition and into construction. 5 year plan
- 2 Completing permits and granting occupancy to Prospect Place Apartments in 2022/2023
- 3 Completion of final permits and occupancy for Maple Street Townhomes in late 2022
- 4 Continued assistance with hoarding and unfit living conditions throughout the Village, possibly made worse by COVID-19
- 5 Issuance of permits for new Senior Living Facility on Algonquin Road
- 6 Completion of Mount Prospect Pointe permits and occupancy on final development pad:
Take 5 oil change facility
- 7 Review and approval of permits for the former police/fire headquarters with construction to begin in late 2022 on the HQ Residences

**INITIATIVES 2022 – 2023:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, IL
May 2022**

DEPARTMENT: Community Development- Building & Inspection Services

Please list issues or projects that you would like for the Village to address this 2022 – 2023.

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12

MAJOR CHALLENGES

Mount Prospect, IL

May 2022

DEPARTMENT: **Community Development – Economic Development & Planning**

From your department's perspective, what are the major challenges facing the Village over the next 5 years?

- COVID-19 impacts on business community
- Changes in retail environment/vacancies in shopping centers
- County/State financials and regulations
- Absentee landlords
- Office vacancies/return to work in the office
- Aging population
- Brownfield status of certain properties in the Village
- Establishment of downtown grocery

**MANAGEMENT IN PROGRESS 2022 – 2023
PROJECTS AND ISSUES
Mount Prospect, IL
May 2022**

**DEPARTMENT: Community Development – Economic Development
& Planning**

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 Redevelopment/repurposing of the 111 E. Busse property
- 2 Randhurst Village long-term plan
- 3 105 S. Main redevelopment (former Sakura site)
- 4 Implementation of sustainability improvements
- 5 South Mount Prospect Plan implementation strategies
- 6 Restarting/reformatting the MPEI Program
- 7 Redevelopment of 111 E. Busse/Block 56

**INITIATIVES 2022 – 2023:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, IL
May 2022**

DEPARTMENT: Community Development – Economic Development
& Planning

Please list issues or projects that you would like for the Village to address this 2022 – 2023.

- 1 South Mount Prospect TIF
- 2 South Mount Prospect Plan implementation
- 3 Holiday Inn re-tenanting
- 4 Rollout of the ARPA economic development programs
- 5 Implementation of South Mount Prospect Plan initiatives

MAJOR CHALLENGES

Mount Prospect, IL

May 2022

DEPARTMENT: Finance

From your department's perspective, what are the major challenges facing the Village over the next 5 years?

- Cyber Security
- Diversifying Revenue Sources
- CIP Funding
- Uncertainty in Bond Market
- Rising payment processing costs
- Balancing large volume of traditional payment types (checks/cash) vs current trends (Venmo, Apple Pay)
- Communication gap among departments
- Fund balance policy
- Changing work culture with employees expecting remote jobs and flexibility
- Credit Rating Upgrade
- Website Content
- Inflation

**MANAGEMENT IN PROGRESS 2022 – 2023
PROJECTS AND ISSUES
Mount Prospect, IL
May 2022**

DEPARTMENT: Finance

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 New World to the Cloud
- 2 2013 Bond Refunding

**INITIATIVES 2022 – 2023:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, IL
May 2022**

DEPARTMENT: Finance

Please list issues or projects that you would like for the Village to address this 2022 – 2023.

- 1 South Mount Prospect TIF
- 2 Vehicle Stickers
- 3 Sales Tax Reallocation
- 4 Fund Balance Policy/Stabilization Funds
- 5 ARP Project Execution and Compliance
- 6 2023 Budget/Property Tax Levy
- 7 Contract Negotiations (PW, Police, Fire)
- 8 Flexible Work Schedule
- 9 GASB 87
- 10 Succession Planning
- 11 Website Content Improvement/Social Media
- 12 Investment Review
- 13 Online Real Estate Transfer Tax
- 14 Escrow Management Software

MAJOR CHALLENGES

Mount Prospect, IL

May 2022

DEPARTMENT: Fire

From your department's perspective, what are the major challenges facing the Village over the next 5 years?

- IGA with Elk Grove Rural, Elk Grove and Des Plaines
- Mutual Aid Demands
- Realignment of Districts/Reconfigure Response Atoms
- Recruitment and Hiring
- Impact of Increased Residential Development
- OSFM Recertification Training- NIMS/professional standards training and certifications
- Aging Population
- Potential Tollway Response and Resource Commitment

**MANAGEMENT IN PROGRESS 2022 – 2023
PROJECTS AND ISSUES
Mount Prospect, IL
May 2022**

DEPARTMENT: Fire

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 Elk Grove Rural Fire Protection District
- 2 Recruitment/Diversity in Hiring
- 3 COVID Recovery/PPE Replacement
- 4 Pre-Plans
- 5 South Mount Prospect Redevelopment
- 6 Reinstate Annual Fire Department Open House
- 7 Post-COVID Policies, Procedures Operations
- 8 Electronic Knox Box Program
- 9 Fire Cadet Program
- 10 Prepare for ISO Audit/Evaluation

**INITIATIVES 2022 – 2023:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, IL
May 2022**

DEPARTMENT: Fire

Please list issues or projects that you would like for the Village to address this 2022 – 2023.

- 1 Elk Grove Rural Fire Protection District
- 2 Diversity in New Hire Recruitment
- 3 Fire Hydrants for Oakton Corridor
- 4 Staffing for Service to Southside
- 5 Station 12 Renovation / 4th Station
- 6 Initiate a Succession Plan
- 7 Training Tower Access

MAJOR CHALLENGES

Mount Prospect, IL

May 2022

DEPARTMENT: Village Administration – Human Resources Division

From your department's perspective, what are the major challenges facing the Village over the next 5 years?

- Attracting and retaining top talent. This includes building the bench to ensure future leaders have the training and experience to succeed.
- Successfully incorporating diversity initiatives into multiple areas in the organization.
- Ensuring legal compliance in a rapidly changing environment.
- Re-evaluating then meeting workplace needs and expectations post-pandemic.
- Maintaining excellent health benefits while containing premium increases driven by rapid rise in medical and prescription drug costs.

MANAGEMENT IN PROGRESS 2022 – 2023
PROJECTS AND ISSUES
Mount Prospect, IL
May 2022

DEPARTMENT: Village Administration – Human Resources Division

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 DEI Consultant Partnership
- 2 Compensation/Step Plan Review
- 3 Realigning HR Division Duties to support recruiting, diversity and policy initiatives.
- 4 Comparing /testing DocuSign versus OnTask for HR paperless workflows. Collaborating with Fire Department to offer a more secure alternative to COVID vaccine versus test tracking.
- 5 Partnering with PW Department Director, Deputy and Assistant to the Village Manager to execute a successor agreement with Local 150.

**INITIATIVES 2022 – 2023:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, IL
May 2022**

DEPARTMENT: Village Administration – Human Resources Division

Please list issues or projects that you would like for the Village to address this 2022 – 2023.

- 1 DEI Consultant data gathering and feedback
- 2 Comparison of DocuSign versus OnTask for HR paperless workflows
- 3 Evaluate and make recommendations for enhanced part-time employee benefits.
- 4 Propose a policy to allow more workplace flexibility for positions who may qualify.
- 5 Conduct an I-9 audit.

MAJOR CHALLENGES

Mount Prospect, IL

May 2022

DEPARTMENT: Human Services

From your department's perspective, what are the major challenges facing the Village over the next 5 years?

- Long-term financial impact on residents due to the pandemic.
- Affordable housing for working poor, low-income seniors and person with disabilities.
- Increased needs of aging population and in home supports needed for seniors living in their homes.
- Substance abuse issues across all ages.
- Limited mental health resources for Medicaid and uninsured clients.
- Communicating with and providing services to our diverse population.
- Complex cases involving vulnerable residents needing intense case management.
- Supports and resources needed to address needs of victims of violence.
- Identifying and addressing public health issues and their effects on the well-being of the community.

MANAGEMENT IN PROGRESS 2022 – 2023
PROJECTS AND ISSUES
Mount Prospect, IL
May 2022

DEPARTMENT: Human Services

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 AARP Network of Age Friendly States and Communities initiative.
- 2 Active Shooter Plan with regard to reunification center.
- 3 Behavioral Health Subsidy program development.
- 4 Housing Stabilization program development.
- 5 Hiring of second Police Social Worker.
- 6 Working with Eccovia on system enhancements and staff training for Client Track client software program.
- 7 Senior Resource Hub remodel in progress.
- 8 Expansion of senior activities in community room.
- 9 Expanding healthy food options in the pantry and continuing to provide nutritional education related to chronic health conditions to pantry clients.

**INITIATIVES 2022 – 2023:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, IL
May 2022**

DEPARTMENT: Human Services

Please list issues or projects that you would like for the Village to address this 2022 – 2023.

- 1 Explore transportation options to address barriers experienced by Mount Prospect residents who do not have a car and/or cannot drive.
- 2 Identify any additional needs and services which should be funded through American Rescue Act-Other Programs.
- 3 Emergency response training for Community Connections Center and South Branch library staff.
- 4 Aging in Community- develop three-year action plan with Age Friendly task force.
- 5 Expand volunteer opportunities within Human Services Department.

MAJOR CHALLENGES

Mount Prospect, IL

May 2022

DEPARTMENT: **Village Administration - Information Technology**
Division

From your department's perspective, what are the major challenges facing the Village over the next 5 years?

- Cybersecurity/Ransomware
- Competitive Job Market
- Supply delays when ordering new equipment

**MANAGEMENT IN PROGRESS 2022 – 2023
PROJECTS AND ISSUES
Mount Prospect, IL
May 2022**

DEPARTMENT: **Village Administration - Information Technology
Division**

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 Replace EOC Switches
- 2 Multi-Factor Authentication rollout

**INITIATIVES 2022 – 2023:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, IL
May 2022**

DEPARTMENT: Village Administration - Information Technology
Division

Please list issues or projects that you would like for the Village to address this 2022 – 2023.

- 1 New World ERP to Cloud
- 2 Office 365 rollout
- 3 EOC/Public Works Door Access System

MAJOR CHALLENGES

Mount Prospect, IL

May 2022

DEPARTMENT: Police

From your department's perspective, what are the major challenges facing the Village over the next 5 years?

- Recruitment & retention
- Increased crime
- Newly deployed technology and keeping it running (CAD, body worn cameras, electronic ticketing and crash reporting)
- New vehicle purchases are becoming difficult
- Incorrect information being disseminated on social media
- Officer wellness and morale
- Complying with State of Illinois mandates
- Low public turnout to beat meetings

MANAGEMENT IN PROGRESS 2022 – 2023
PROJECTS AND ISSUES
Mount Prospect, IL
May 2022

DEPARTMENT: Police

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 Update job descriptions
- 2 Train all Records personnel as FOIA officers
- 3 Complete Records Section transition from Uniform Crime Reporting (UCR) to National Incident-Based Reporting System (NIBRS) crime reporting
- 4 Create a Police Explorer Post
- 5 Implement and deploy Quicket electronic traffic crash reporting
- 6 Conduct a new recruit test and conduct first round of interviews
- 7 Reassign a patrol sergeant position to oversee TAC Unit when staffing allows
- 8 Focus back on in person training post COVID
- 9 Train officers with new firearms simulator
- 10 Conduct Local Ordinance Chapter 23 code review
- 11 Seek approval for additional police officer / creation of new Community Relations Officer
- 12 Implement mental health check in for all sworn officers in accordance with State mandate
- 13 Expand drone program by adding more certified operators
- 14 Complete State mandated training requirements

- 15 Conduct recruitment drive for new police officers with a focus on DEI
- 16 Research a Search and Rescue K-9, which meets the needs of the Mount Prospect community

**INITIATIVES 2022 – 2023:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, IL
May 2022**

DEPARTMENT: Police

Please list issues or projects that you would like for the Village to address this 2022 – 2023.

- 1 Start Patrol and Sergeant's collective bargaining agreements (both expire on 12/31/22)
- 2 Restart in person community engagement events
- 3 Assign one (1) sergeant to Northwestern University's Staff and Command course.
- 4 Assign two (2) Command Staff members to management / leadership courses (PERF or Northwestern University)
- 5 Onboard new Records Supervisor and review Records Section processes
- 6 Assign one (1) Deputy Chief to attend the FBI's National Academy
- 7 Hire and onboard a replacement for our Management Analyst
- 8 New vehicle purchases, but limited supply from manufacturers.

MAJOR CHALLENGES

Mount Prospect, IL

May 2022

DEPARTMENT: Public Works

From your department's perspective, what are the major challenges facing the village over the next 5 years?

- Aging infrastructure.
- Dissemination of information / mass communication.
- Implementing diversity, equity and inclusion efforts as related to recruitment, succession planning.
- Diversity, equity and inclusion as a component of capital improvement planning.
- Inadequate source of revenue for parking fund.
- Inadequate source of revenue for street improvement construction fund.
- Inadequate source of revenue for capital improvements fund.
- Inadequate source of revenue for flood control construction fund.
- Sidewalks (looming ADA changes and trip/fall lawsuits).
- Reduction in Lake Michigan water allocation / decreased water sales.
- Alternate water source as viable backup.
- Increasing shared use of roadways between pedestrians and vehicles.
- Balancing act between increase desire for sustainable/green infrastructure and higher costs/available funding.
- Leadership development
- Adapting to innovation

- Increasing expectations from residents / Changing expectation to solve private issues / Meeting service expectations
- Lean staff / creeping scope of work.
- Training / employee development / succession plan.
- Dissemination of information / mass communication / Resident expectation for immediate information.
- Critical assessment / review of procedures and programs.
- Identification/documentation of policies, procedures, protocols, and programs.
- Curbside leaf collection program (obsolescence of Ford 710s).
- Budget (state legislature revenue grab).
- NPDES and CMOM compliance requirements.
- Deficient infrastructure associated with annexations.
- Changing vehicle technology (electric vehicles, hydrogen, natural gas, etc) implications for budget, infrastructure and technician skillset.
- Increasing public involvement in public works efforts
- Informing residents of fact versus fiction
- Reduction in availability of recycling markets
- Changing people's recycling habits. Empty, Clean and Dry. Emphasis on quality recycling
- EPA decision on lead in water system / replace private service lines / budget implications

MANAGEMENT IN PROGRESS 2022 – 2023
PROJECTS AND ISSUES
Mount Prospect, IL
May 2022

DEPARTMENT: Public Works

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 Melas-Meadows Pedestrian Bridge Phase II Design Engineering
- 2 Algonquin Road Bike Path
- 3 Train Station Platform Extension
- 4 Central Road Pedestrian Crossing Improvements Construction (Cathy)
- 5 Northwest Water Commission Water Interconnect Design/Construction

**INITIATIVES 2022 – 2023:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, IL
May 2022**

DEPARTMENT: Public Works

Please list issues or projects that you would like for the Village to address this next year 2022 – 2023.

- 1 Backup Water Supply Decision – Northwest Water Commission Interconnect
- 2 Construction of Neighborhood Drainage Improvements
- 3 KBC Detention Pond 1 Rehab
- 4 Street Improvement Program
- 5 Host Household Hazardous Waste Collection Event(s)
- 6 ADA Transition Plan
- 7 Melas/Meadows Pedestrian Bridge Phase II Engineering
- 8 McDonald Creek Bank Stabilization Capital Projects
- 9 Deep Well Rehab Well 17
- 10 Residential Street lighting – Seminole Lane
- 11 Lincoln-We Go Relief Station Rehab
- 12 Overhead Sewer Reimbursement Program
- 13 Public Works Vehicle Replacements

- 14 Water Main Replacement
- 15 Village Hall Domestic Booster Pump Replacement
- 16 Sewer Main Rehabilitation
- 17 Public Works Window Replacement
- 18 Village Hall Window Replacement
- 19 HVAC Upgrade Village Hall
- 20 PW Wash Bay Drain Upgrade and Painting
- 21 Streetlight LED Retrofits
- 22 Fire Station #12 Apparatus Floor
- 23 Fairview Gardens Footing Tile Disconnection
- 24 Main Street Widening at Central Road (10 N Main)

MAJOR CHALLENGES

Mount Prospect, IL

May 2022

DEPARTMENT: Administration - Village Manager's Office

From your department's perspective, what are the major challenges facing the Village over the next 5 years?

- Global Events (Disease, Military Conflicts) impacting the financial sector and supply chains
- Inflation (and Hidden Inflation) increasing cost of operations vs the desire to reduce tax burden. (Hidden Inflation = fee, surcharges, receiving less value for the same price)
- A stock market correction/recession and its impact on funding pension.
- Maintaining good employee morale
- Everyone's mental health
- The role of local government experiencing scope creep & addressing larger societal issues
- Attracting and retaining top talent (see also other departmental worksheets for those most impacted)
- Cyber threats to the Village and any sector that if compromised could directly affect our operations or residents. (e.g., the electric grid going down)
- State of Illinois – financially, LGDF reductions, unfunded mandates, proposed TIF legislation and legislation that limit home-rule authority
- Increased division within the community related to political agendas
- Dissolution of Elk Grove Rural Fire Protection District (EGRFPD) and impact on fire service in the Village
- COVID-19's acceleration of changes to the retail and office space sectors, and how these spaces will be reinvented with new uses.

- IDOT continual bureaucracy and delays impacting major infrastructure and development projects.
- 2023 Local Elections – potential for change on the Village Board

**MANAGEMENT IN PROGRESS 2022 – 2023
PROJECTS AND ISSUES
Mount Prospect, IL
May 2022**

DEPARTMENT: Administration – Village Manager's Office

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 Creation of a South Mount Prospect TIF
- 2 Diversity, Equity and Inclusion – Consultant's process
- 3 Senior (55+) Affordable Housing Project 2040 W Algonquin Road
- 4 Draft Sustainability Plan (Present to Board, and Finalize)
- 5 Coordinating 2022 Community Events (Spring Fest, Block Party, Celebration of Cultures, Fridays on the Green, etc)
- 6 Comprehensive Village Code Chapter 11 – Business and Merchants Update
- 7 Establishing SSAs to fund fire/ems services that replace EGRFP
- 8 Working with Caputo's to aid them in opening their Downtown Mount Prospect location (ARP funds for a \$1,000 signing bonus)
- 9 20 West Market/Restaurant Development
- 10 111 East Busse Ave Redevelopment
- 11 Public Works Local 150 Collective Bargaining Agreement Negotiations (2022 - ?)
- 12 A list of sustainability actions to be considered during the 2022-2023 strategic planning process is pending
- 13 VMO File Vault Digitization

**INITIATIVES 2022 – 2023:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, IL
May 2022**

DEPARTMENT: Administration – Village Manager's Office

Please list issues or projects that you would like for the Village to address this 2022 – 2023.

- 1 South Mount Prospect TIF: Approval, Infrastructure Improvements, generate EAV
- 2 Sustainability Implementation Guide
- 3 Patrol Union Collective Bargaining Agreement Negotiations (2023 - ?)
- 4 Police Sergeants Union Collective Bargaining Agreement Negotiations (2023 - ?)
- 5 West Oakton Annexation
- 6 Forest River Annexation
- 7 American Rescue Plan Grant Funds: Implement 2022 Plan, Reevaluate for 2023 Budget

SECTION 5

PLAN 2022 – 2027

Village of Mount Prospect Goals 2027

**EFFECTIVE VILLAGE GOVERNMENT:
FINANCIALLY SOUND, EXCEPTIONAL SERVICE**

**ENHANCING MOUNT PROSPECT CHARM/CHARACTER:
HONORING HISTORY, HERITAGE, AND DIVERSITY,
EQUITY AND INCLUSION**

**TOP-QUALITY VILLAGE INFRASTRUCTURE:
BALANCED AND PROACTIVE COMMUNITY INVESTMENT**

**FAMILY-FRIENDLY NEIGHBORHOODS:
SAFE AND LIVABLE FOR ALL**

**VIBRANT COMMUNITY DESTINATIONS:
DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT
PROSPECT AND OTHER COMMERCIAL CORRIDORS**

Village of Mount Prospect Goals 2027 Worksheet

	IMPORTANCE	
	Personal	Team
1. EFFECTIVE VILLAGE GOVERNMENT: FINANCIALLY SOUND, EXCEPTIONAL SERVICE		
2. ENHANCING MOUNT PROSPECT CHARM/CHARACTER: HONORING HISTORY, HERITAGE, AND DIVERSITY, EQUITY AND INCLUSION		
3. TOP-QUALITY VILLAGE INFRASTRUCTURE: BALANCED AND PROACTIVE COMMUNITY INVESTMENT		
4. FAMILY-FRIENDLY NEIGHBORHOODS: SAFE AND LIVABLE FOR ALL		
5. VIBRANT COMMUNITY DESTINATIONS: DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT PROSPECT AND OTHER COMMERCIAL CORRIDORS		
6.		
7.		
8.		
9.		
10.		

GOAL 1	EFFECTIVE VILLAGE GOVERNMENT: FINANCIALLY SOUND, EXCEPTIONAL SERVICE
---------------	---------------------------------------------------------------------------------

»» Objectives		PRIORITY
Objective 1	Maintain a solid fiscal position through active stewardship of Village finances and resources	7
Objective 2	Have state-of-the-art information technology system hardware and software, and protect the Village government from cyberattacks	7
Objective 3	Hire/develop/retain a most qualified Village workforce dedicated to serving the community and provide market-driven, competitive compensation and benefits	5
Objective 4	Develop a Village organization culture that is professional, creative and innovative, productive and accountable	5
Objective 5	Incorporate environmental sustainability concepts and practices into Village operations and service delivery	5
Objective 6	Rebuild the Village government organization capacity through increased staffing level, restoring eliminated positions in the past budget reductions	4
Objective 7	Enhance residents' trust and confidence in Village government	3
Objective 8	Assure that Village services are adaptable to an ever-changing environment	3
Objective 9	Define and deliver the core municipal service for our Mount Prospect community	2

GOAL 1	EFFECTIVE VILLAGE GOVERNMENT: FINANCIALLY SOUND, EXCEPTIONAL SERVICE
---------------	---------------------------------------------------------------------------------

»» Value to Residents	PRIORITY
1. Service value for taxes and fees	
2. Village services responsive to resident and business needs	
3. Opportunities to become engaged in the Village governance and planning processes	
4. Convenient, easy access to Village information and services	
5. Village services delivered in the most cost-effective, economical manner	
6. Timely response for a service request – emergency and non-emergency	
7.	
8.	
9.	
10.	

GOAL 1	EFFECTIVE VILLAGE GOVERNMENT: FINANCIALLY SOUND, EXCEPTIONAL SERVICE
---------------	---------------------------------------------------------------------------------

»» Challenges and Opportunities		PRIORITY
S	1. Potential loss of state shared revenues from the State of Illinois	6
S	2. Inflation and supply chain issues resulting in increasing cost of projects and service delivery	5
S	3. Protecting the Village government from cyberattacks securing Village information and processes	5
S	4. Hiring and retaining a most qualified Village workforce dedicated to serving the Mount Prospect community	5
S	5. Delivering Village services in the most cost-effective, efficient manner with high level of customer satisfaction	5
S	6. Diversifying Village revenue sources	5
S	7. Determining how to communicate with and involve a more diverse population in Village government and governance	4
S	8. Maintaining sound communications with residents and businesses in a changing communications environment	4
S	9. Financial status and property tax assessment structure in Cook County	4
S	10. Seeking accurate feedback from our residents and businesses	4

GOAL 1	EFFECTIVE VILLAGE GOVERNMENT: FINANCIALLY SOUND, EXCEPTIONAL SERVICE
---------------	---------------------------------------------------------------------------------

»» Challenges and Opportunities		PRIORITY
L	11. Determining direction with fund balances and increasing revenues trend	3
L	12. Retaining top talent In Village government	3
L	13. Keeping up with technological changes to improve customer service and business efficiency	3
L	14. Federal and state government mandates and regulatory requirements	2
L	15. Communicating and reaching the varied population of Mount Prospect	2
L	16. Balancing fiscal conservatism with funding the service needs of the community	2
L	17. Potential changes in State of Illinois tax rules	2
L	18. Finding contractors for projects	1
L	19. Acute care facilities with increasing requests for Fire/EMS services	1
L	20. Impact of current anti-law enforcement sentiment and generational differences on police recruitment and retention	1

GOAL 1	EFFECTIVE VILLAGE GOVERNMENT: FINANCIALLY SOUND, EXCEPTIONAL SERVICE
---------------	---------------------------------------------------------------------------------

»» Challenges and Opportunities		PRIORITY
L	21. Perception that the Village Board does not support law enforcement	1
	22. Maintaining sales tax base while contending with increasing on-line retailing	0
	23. Higher interest rates	0
	24. Cook County Court System anti-municipality	0
	25.	
	26.	
	27.	
	28.	
	29.	
	30.	

**GOAL 1 EFFECTIVE VILLAGE GOVERNMENT:
FINANCIALLY SOUND, EXCEPTIONAL SERVICE**

»» Actions 2022 – 2023			PRIORITY
P	1. Elk Grove Rural Fire Protection District: SSA 1 – 2 – 3 Completion: Ambulance at Fire Station 12; Fire Staffing; Service (10/22)	2021 M/VB Mgmt	7
P	2. Village Proactive Communications and Marketing Strategy/Action Plan Expansion: Hiring Position, Expand Activities	2021 M/VB Mgmt	7
P	3. Village Government Sustainability Plan: Community Task Force Review and Refinement, Report with Recommendations and Direction	2021 M/VB Mgmt	6
P	4. Emergency Preparedness and Response Plan: Review, Update and Community Education/Information	M/VB	4
M	5. Fire and EMS Response Improvements in South Mount Prospect: Evaluation Report and Direction	2021 Mgmt	MGMT
M	6. Village Code Chapter 11 – Businesses and Merchants Update: Completion	2021 Mgmt	MGMT
M	7. Village Financial Policies Review and Revision: Report and Decision (including Fund Balance)	OTH M/VB Mgmt	MGMT
M	8. Financial Plan Update: Report and Decision	OTH M/VB Mgmt	MGMT

GOAL 1	EFFECTIVE VILLAGE GOVERNMENT: FINANCIALLY SOUND, EXCEPTIONAL SERVICE
---------------	---------------------------------------------------------------------------------

»» Actions 2022 – 2023			PRIORITY
M	9. Vehicle Sticker Policy: Review and Direction	M/VB Mgmt	MGMT
M	10. Village Government Organization Capacity Rebuilding – Staffing: Recommendations and Direction	M/VB Mgmt	MGMT
M	11. Risk Management Insurance: Direction and Funding	Mgmt	MGMT
M	12. Electric Rate Increase for Max Business Users: Direction	Mgmt	MGMT
	13. Website Update/App Development: Direction and Funding	M/VB Mgmt	2
	14. Boards/Commissions Revision: Comprehensive Evaluation, Report with Findings an Options, Direction and Village Actions	M/VB	2
	15.		
	16.		

**GOAL 1 EFFECTIVE VILLAGE GOVERNMENT:
FINANCIALLY SOUND, EXCEPTIONAL SERVICE**

»» Management in Progress 2022 – 2023			PRIORITY
1. Village Employees Mental Health: Implementation	2021 M/VB Mgmt		
2. Labor Negotiations and Contract: a. Public Works b. Police	2021		
3. Annual Strategic Plan: Update	2021		
4. Employee Handbook: Update	2021		
5. Fire Strategic Plan: Completion	2021		
6. File Vault Digitalization	2021		
7. Village Website: Refinement	2021		
8. Network Equipment at CCC: Replacement	2021		
9. New Fund Balance Policy: Board Decision	2021		
10. Risk Management	2021		

GOAL 1	EFFECTIVE VILLAGE GOVERNMENT: FINANCIALLY SOUND, EXCEPTIONAL SERVICE
---------------	---------------------------------------------------------------------------------

»» Management in Progress 2022 – 2023			PRIORITY
11.	Village Workforce Diversification: Implementation	OTH Mgmt	
12.	Electric Vehicles Plan: Implementation	OTH Mgmt	
13.	Hearing Loop System: Implementation	Mgmt	
14.	Live/Remote Input from Residents: Direction and Implementation	Mgmt	
15.	2013 Bond Refunding	Mgmt	
16.	Online Real Estate Transfer Tax	Mgmt	
17.	Escrow Management Software	Mgmt	
18.	Workplace Flexibility: Implementation	Mgmt	
19.	I-9 Audit: Completion	Mgmt	
20.	EOC Switches Replacement	Mgmt	

GOAL 1	EFFECTIVE VILLAGE GOVERNMENT: FINANCIALLY SOUND, EXCEPTIONAL SERVICE
---------------	---------------------------------------------------------------------------------

»» On the Horizon 2023 – 2027		PRIORITY
1.	EOC/Public Works Door Access System: Direction and Funding	
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		

GOAL 2	ENHANCING MOUNT PROSPECT CHARM/ CHARACTER: HONORING HISTORY, HERITAGE, AND DIVERSITY, EQUITY AND INCLUSION
---------------	---------------------------------------------------------------------------------------------------------------------------

»» Objectives		PRIORITY
Objective 1	Define and understand our Mount Prospect community issues and opportunities related to diversity, equity and inclusion	
Objective 2	Provide human and social services responsive to the needs of our Mount Prospect residents, particularly respond to service gaps – unmet by other service providers	
Objective 3	Develop communications and outreach to our diverse community	
Objective 4	Have a diverse Village workforce reflective of our Mount Prospect community	
Objective 5	Preserve and celebrate the history and heritage of our Mount Prospect community	
Objective 6	Be a community that is diverse, equitable and inclusive for all	
Objective 7		
Objective 8		
Objective 9		
Objective 10		

GOAL 2	ENHANCING MOUNT PROSPECT CHARM/ CHARACTER: HONORING HISTORY, HERITAGE, AND DIVERSITY, EQUITY AND INCLUSION
---------------	---------------------------------------------------------------------------------------------------------------------------

»» Value to Residents	PRIORITY	
1. Everyone welcome in Mount Prospect		
2. Understanding, appreciating and learning from different cultures and ages		
3. Our children make the choice to return to Mount Prospect to raise their families		
4. Opportunities to contribute to a better Mount Prospect community		
5. Celebrating and using the historic roots of Mount Prospect		
6. Successful community events and festivals bringing people together		
7.		
8.		
9.		
10.		

GOAL 2	ENHANCING MOUNT PROSPECT CHARM/ CHARACTER: HONORING HISTORY, HERITAGE, AND DIVERSITY, EQUITY AND INCLUSION
---------------	---------------------------------------------------------------------------------------------------------------------------

»» Challenges and Opportunities		PRIORITY
S	1. Addressing the needs of young families moving to Mount Prospect	5
S	2. Helping residents to learn about Mount Prospect's Village government – mission, services, processes and projects	5
S	3. Attracting young families to Mount Prospect	5
S	4. Informing the community with accurate information, and timely response to disinformation and misinformation	5
S	5. Inadequate local transportation options making it difficult for residents to access local services	4
S	6. Expanding Community Connections Center, expanding activities and human services partnerships	4
S	7. Enhancing residents' ownership and pride in Mount Prospect residents and businesses	4
S	8. Continuing to develop effective methods for engaging the community	4
S	9. Understanding and appreciating different cultures – their values, heritage and traditions	4
S	10. Differing definitions and expectations for diversity, equity and inclusion	4

GOAL 2	ENHANCING MOUNT PROSPECT CHARM/ CHARACTER: HONORING HISTORY, HERITAGE, AND DIVERSITY, EQUITY AND INCLUSION
---------------	---------------------------------------------------------------------------------------------------------------------------

»» Challenges and Opportunities		PRIORITY
S	11. Pressure to address national and international issues and losing the mission and focus on community service	4
S	12. Supporting an "inclusive community" – one community	4
L	13. Disinformation on media and spread by word of mouth	3
L	14. Politicization of Village governance processes	2
L	15. Fragmentation of community with separate agendas and personal threats	2
L	16. Becoming an “age-friendly” community as senior population grows	2
L	17. Limited resources for low income/Medicaid clients requiring mental health services	2
L	18. Intergenerational integration opportunities and activities	1
L	19. Number of residents who have English as a second language	1
	20. Preserving Mount Prospect history	0

GOAL 2	ENHANCING MOUNT PROSPECT CHARM/ CHARACTER: HONORING HISTORY, HERITAGE, AND DIVERSITY, EQUITY AND INCLUSION
---------------	---------------------------------------------------------------------------------------------------------------------------

»» Actions 2022 – 2023			PRIORITY
P	1. Diversity, Equity and Inclusion: Report and Implementation	2021 M/VB Mgmt	6
P	2. Human Services and Staffing: Comprehensive Review, Community Needs Assessment, Review, Direction and Funding	M/VB	5
P	3. Community Events and Festival Enhancement: Review, Guidelines and Direction	M/VB	5
P	4. Community Connections Center South Expansion Strategy: Direction	Mgmt	5
P	5. Civic Academy for Residents: Direction/Priority and Implementation	2021 M/VB	5
M	6. Aging in the Community Actions: Implementation	2021 Mgmt	MGMT
	7. Community Involvement/Engagement Strategy/Action Plan: Research Best Practices, Evaluation of Current Practices, Report with Options, Direction and Village Actions	M/VB	3
	8. Community Outreach to Culturally Diverse Communities	M/VB	2

GOAL 2	ENHANCING MOUNT PROSPECT CHARM CHARACTER: HONORING HISTORY, HERITAGE, AND DIVERSITY, EQUITY AND INCLUSION
---------------	------------------------------------------------------------------------------------------------------------------

»» Actions 2022 – 2023			PRIORITY
9.	Youth Engagement Strategy: Best Practices, Report with Options, Direction, Village Role, Village Actions and Funding	M/VB	1
10.			
11.			
12.			
13.			
14.			
15.			
16.			

GOAL 2	ENHANCING MOUNT PROSPECT CHARM/ CHARACTER: HONORING HISTORY, HERITAGE, AND DIVERSITY, EQUITY AND INCLUSION
---------------	---------------------------------------------------------------------------------------------------------------------------

»» Management in Progress 2022 – 2023			PRIORITY
1. Annual Love and Logic Parenting Classes	2021 Mgmt		
2. Annual Kickin' with Cops Summer Soccer Program	2021 Mgmt		
3. Annual Five-O 5K Run	2021 Mgmt		
4. Annual National Night Out	2021 Mgmt		
5. Annual Community Connections Center: Youth Programs	2021 Mgmt		
6. Annual Celebration of Cultures (4 th Year)	2021 Mgmt		
7. Annual Citizen Police Academy	2021 Mgmt		
8. Mount Prospect Senior Appreciation Day: Creation	2021 Mgmt		
9. Annual Police Teen Academy	2021 Mgmt		
10. Downtown Block Party: Planning in 2023	2021 Mgmt		

GOAL 2	ENHANCING MOUNT PROSPECT CHARM/ CHARACTER: HONORING HISTORY, HERITAGE, AND DIVERSITY, EQUITY AND INCLUSION
---------------	---------------------------------------------------------------------------------------------------------------------------

»» Management in Progress 2022 – 2023			PRIORITY
11. Diversity, Equity and Inclusion Audit Report: Completion	OTH Mgmt		
12. First Responder Academy for Teens	Mgmt		
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			

GOAL 2	ENHANCING MOUNT PROSPECT CHARM/ CHARACTER: HONORING HISTORY, HERITAGE, AND DIVERSITY, EQUITY AND INCLUSION
---------------	---------------------------------------------------------------------------------------------------------------------------

»» On the Horizon 2023 – 2027	PRIORITY
1.	
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	

GOAL 3	TOP-QUALITY VILLAGE INFRASTRUCTURE: BALANCED AND PROACTIVE COMMUNITY INVESTMENT
---------------	------------------------------------------------------------------------------------------------

»» Objectives		PRIORITY
Objective 1	Have well-designed, well-maintained stormwater management and flood control system with a dedicated funding	7
Objective 2	Have well-designed, well-maintained water and sewer system with a dedicated funding source	7
Objective 3	Communicate with state and county highway departments to resolve troublesome intersection issues with funding mechanism for possible solutions	6
Objective 4	Have well-designed, well-maintained roads with a dedicated funding source	6
Objective 5	Implement “Complete Streets” policy and plans throughout our community	5
Objective 6	Improve and maintain Village infrastructure, facilities and systems for public health and safety	4
Objective 7	Incorporate green and environmental sustainability concepts into the Village’s infrastructure, including electric vehicles	3
Objective 8	Insure financially sustainable public spaces, facilities and systems that match our community’s needs	3
Objective 9	Have well-designed, well-maintained sidewalks and paths	1
Objective 10		

GOAL 3	TOP-QUALITY VILLAGE INFRASTRUCTURE: BALANCED AND PROACTIVE COMMUNITY INVESTMENT
---------------	------------------------------------------------------------------------------------------------

» Value to Residents	PRIORITY
1. Protection from flooding	
2. Quality Village streets for efficient travel	
3. Reliable, quality utilities services necessary for suburban living	
4. More bikeable, pedestrian-friendly community	
5. Convenient access to the Chicago metro area	
6. Protection of property values	
7.	
8.	
9.	
10.	

GOAL 3	TOP-QUALITY VILLAGE INFRASTRUCTURE: BALANCED AND PROACTIVE COMMUNITY INVESTMENT
---------------	------------------------------------------------------------------------------------------------

»» Challenges and Opportunities		PRIORITY
S	1. Addressing substandard infrastructure in annexed areas: assessing condition and available funding for improvements	7
S	2. Unanticipated events – major storms, infrastructure failures, natural disasters – impacting the Village	7
S	3. Unfunded Federal and State of Illinois regulations and mandates impacting Village infrastructure	7
S	4. Making Mount Prospect a more walkable, pedestrian-friendly community	7
S	5. Developing funding sources for maintaining existing Village infrastructure and building new infrastructure	6
S	6. Inadequate revenue for parking fund and capital projects	5
S	7. Flooding in certain areas and defining Village role and actions	4
S	8. Supply chain and finding contractors delaying projects and increasing project costs	4
S	9. Rising construction and maintenance costs	4
S	10. Working with UP Railroad	4

GOAL 3	TOP-QUALITY VILLAGE INFRASTRUCTURE: BALANCED AND PROACTIVE COMMUNITY INVESTMENT
---------------	------------------------------------------------------------------------------------------------

»» Challenges and Opportunities		PRIORITY
L	11. Competitive contracting environment	3
L	12. Funding for environmentally sustainable Village infrastructure	2
L	13. Maintaining and hiring of Village staff	2
L	14. EPA decision on lead in water system and local funding for solutions	2
L	15. Village vehicles technology implications and funding	2
L	16. Funding for large scale projects and determining fund capacity using debt and other sources	2
L	17. Looming ADA changes and trip/fall lawsuits	1
L	18. Balancing act between increased desire for sustainable/green infrastructure and higher costs/available funding	1
L	19. Changing residents' recycling habits	1
	20. Increasing share use of roadways between pedestrians and vehicles	0

GOAL 3	TOP-QUALITY VILLAGE INFRASTRUCTURE: BALANCED AND PROACTIVE COMMUNITY INVESTMENT
---------------	------------------------------------------------------------------------------------------------

»» Actions 2022 – 2023			PRIORITY
P	1. Wells Strategy: Report, Direction and Village Actions	M/VB	7
P	2. Major Storm Event Preparation: Review of Emergency Management Policies/Plan, Best Practices, Report with Options, Direction and Funding	M/VB	6
P	3. Capital Projects: Project Review, Funding Using Reserves and Direction	M/VB	6
P	4. Busse Road Expansion Project: Update and Direction	M/VB	5
P	5. Melas Meadows Bridge Phase 2: Engineering Funding Major	OTH Mgmt	5
M	6. ARPA Projects: Review/Report and Completion	M/VB	MGMT
M	7. Bike Master Plan – Recognition as a “Bike-Friendly Community: Implementation	M/VB	MGMT
M	8. Federal Infrastructure Funding: Guidelines Review, Projects, Project Priority and Direction	M/VB	MGMT

GOAL 3	TOP-QUALITY VILLAGE INFRASTRUCTURE: BALANCED AND PROACTIVE COMMUNITY INVESTMENT
---------------	------------------------------------------------------------------------------------------------

»» Actions 2022 – 2023			PRIORITY
9.	Walkable Community: Goals, Projects and Recognition as a “Walkable Community”	M/VB	3
10.	Fire Station New/Refurbished: (Linked to Elk Grove Rural Fire Protection District Intergovernmental Agreement) Report with Options, Direction and Funding	M/VB	3
11.			
12.			
13.			
14.			
15.			
16.			

GOAL 3	TOP-QUALITY VILLAGE INFRASTRUCTURE: BALANCED AND PROACTIVE COMMUNITY INVESTMENT
---------------	------------------------------------------------------------------------------------------------

»» Management in Progress 2022 – 2023		PRIORITY
1. ADA Compliance Plan: Development	2021	
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		

GOAL 3	TOP-QUALITY VILLAGE INFRASTRUCTURE: BALANCED AND PROACTIVE COMMUNITY INVESTMENT
---------------	------------------------------------------------------------------------------------------------

»» Major Projects 2022 – 2023			PRIORITY
1. Redundant Water Supply Project: Design and Construction	2021 M/VB Mgmt		
2. Downtown Pedestrian Crossings Projects: Bid and Construction	2021 Mgmt		
3. Public Works Facility Fence Replacement	2021		
4. Village Hall Domestic Booster Pump Replacement	2021		
5. Public Works Wash Bay Drain Upgrade and Painting	2021		
6. Train Station Platform Extension	Mgmt		
7. Annual Neighborhood Drainage Improvement	Mgmt		
8. KBC Detention Pond 1 Rehabilitation	Mgmt		
9. Annual Street Improvement Program	Mgmt		
10. Annual Host Household Hazardous Waste Collection Event(s)			

GOAL 3	TOP-QUALITY VILLAGE INFRASTRUCTURE: BALANCED AND PROACTIVE COMMUNITY INVESTMENT
---------------	------------------------------------------------------------------------------------------------

»» Major Projects 2022 – 2023	PRIORITY
11. McDonald Creek Bank Stabilization Capital Projects	
12. Deep Well Rehab Well 17	
13. Residential Street Lighting – Seminole Lane	
14. Lincoln-We Go Relief Station Rehab	
15. Annual Overhead Sewer Reimbursement Program	
16. Annual Public Works Vehicle Replacements	
17. Annual Water Main Replacement	
18. Annual Sewer Main Rehabilitation	
19. Public Works Window Replacement	
20. Village Hall Window Replacement	

GOAL 3	TOP-QUALITY VILLAGE INFRASTRUCTURE: BALANCED AND PROACTIVE COMMUNITY INVESTMENT
---------------	------------------------------------------------------------------------------------------------

»» Major Projects 2022 – 2023	PRIORITY
21. HVAC Upgrade Village Hall	
22. Annual Streetlight LED Retrofits	
23. Fairview Gardens Footing Tile Disconnection	
24. Main Street Widening at Central Road (10 N Main)	
25.	
26.	
27.	
28.	
29.	
30.	

GOAL 3	TOP-QUALITY VILLAGE INFRASTRUCTURE: BALANCED AND PROACTIVE COMMUNITY INVESTMENT
---------------	------------------------------------------------------------------------------------------------

»» On the Horizon 2023 – 2027			PRIORITY
1. Oakton Water System Improvements Phase 2: Engineering and Construction	2021		
2. Rand/Central//Mount Prospect Road Project – Phase 3: Construction (2023)	2021		
3. Algonquin Road Pedestrian Improvements – Phase 2 and Phase 3: Study and Direction	2021		
4. Fire Station #12 Apparatus Floor	2021		
5. 4 th Fire Station (Linked to IGA)	2021		
6.			
7.			
8.			
9.			
10.			

GOAL 4	FAMILY-FRIENDLY NEIGHBORHOODS: SAFE AND LIVABLE FOR ALL
---------------	----------------------------------------------------------------

»» Objectives		PRIORITY
Objective 1	Have safe neighborhoods – residents feel and are safe	7
Objective 2	Have well-designed and well-maintained neighborhood infrastructure – streets, sidewalks, trees, lighting	6
Objective 3	Continue strong partnership with School Districts (5) to provide top-quality schools providing a variety of educational programs	5
Objective 4	Have walkable, pedestrian-friendly neighborhoods that are connected to other neighborhoods and community destinations	5
Objective 5	Support neighborhood events and gatherings by providing opportunities for neighbors to meet and develop relationships with other neighbors	4
Objective 6	Have easy access to mobility options – walking, biking and public transportation	4
Objective 7	Continue strong partnership with the Park Districts (5) to provide access to a park and community greenspaces	4
Objective 8	Have a range of housing options: differing types and differing price points throughout our Village	3
Objective 9	Have a reputation as a great place to live and raise your family	3
Objective 10		

GOAL 4	FAMILY-FRIENDLY NEIGHBORHOODS: SAFE AND LIVABLE FOR ALL
---------------	----------------------------------------------------------------

»» Value to Residents	PRIORITY
1. Protection and enhancement of property values	
2. More reasons to live in Mount Prospect	
3. Increased housing options in Mount Prospect	
4. Sense of personal safety and security	
5. Community for all family generations	
6.	
7.	
8.	
9.	
10.	

GOAL 4	FAMILY-FRIENDLY NEIGHBORHOODS: SAFE AND LIVABLE FOR ALL
---------------	----------------------------------------------------------------

»» Challenges and Opportunities		PRIORITY
S	1. Maintaining and enhancing the safety of each neighborhood	7
S	2. Increasing safety issues within multi-family housing	6
S	3. Annexed areas following the Codes of Cook County and property maintenance issues and poor infrastructure needing replacement	6
S	4. IDOT control of vehicle movement over pedestrian safety	6
S	5. Increasing criminal activity coming from outside our community	6
S	6. Defining affordable housing and the role of Village government	5
S	7. Working with absentee property owners to maintain or upgrade their properties	5
S	8. Code requirements and the impact on single-family housing upgrades	4
S	9. Addressing property maintenance issues, including seniors who are having a difficult time in maintaining their single-family homes	4
L	10. Cook County tax system and taxes impacting residential and commercial development	3

GOAL 4	FAMILY-FRIENDLY NEIGHBORHOODS: SAFE AND LIVABLE FOR ALL
---------------	----------------------------------------------------------------

»» Challenges and Opportunities		PRIORITY
L	11. Aging, antiquated single-family housing stock needing modernization or replacement	2
L	12. Protecting the character of each neighborhood	2
L	13. Helping all homeowners to upgrade their homes	2
L	14. Recruitment of Police Officers and retention – fewer individuals desire law enforcement and lack of support by residents and State of Illinois	2
L	15. Significant increases in rents – affordability of rental housing	1
L	16. Upgrading older multi-family developments	1
L	17. NIMBY attitude of some residents – not interested in what is best for the entire community	2
L	18. Increasing cybercrimes including crypto crimes	2
L	19. State Attorney handling of individuals with certain crimes	1
L	20. Market absorption of high-end rental apartments	1

GOAL 4	FAMILY-FRIENDLY NEIGHBORHOODS: SAFE AND LIVABLE FOR ALL
---------------	----------------------------------------------------------------

»» Challenges and Opportunities		PRIORITY
21.	Increasing interest rate impacting future home sales	0
22.	Low public turnout to beat meeting	0
23.	New technology deployment for a safe community	0
24.		
25.		
26.		
27.		
28.		
29.		
30.		

GOAL 4	FAMILY-FRIENDLY NEIGHBORHOODS: SAFE AND LIVABLE FOR ALL
---------------	----------------------------------------------------------------

»» Actions 2022 – 2023			PRIORITY
P	1. Kopp Park Improvements: Community Needs, Report with Options, Partnership with Park District, Direction and Village Actions [Linked to Cloud HQ]	M/VB	7
P	2. Annexation Policy, Strategy and Actions: Direction and Village Actions	M/VB	5
P	3. Property Maintenance Code and Compliance Enhancement: Problem Analysis, Report with Findings and Recommendations, Direction, Village Actions and Funding (Complaint Driven)	M/VB	4
P	4. Building Code –Charging Port Wiring: Direction	M/VB	3
P	5. Charging Stations: Outcome, Village Role, Direction and Village Actions	M/VB	3
P	6. Fountain Development in Pocket Park: Feasibility, Direction and Funding	M/VB	3
	7. Landscape Ordinance: Review, Direction and Revision	M/VB	3
	8. Senior Residential Developments: Next Steps	M/VB	3

GOAL 4	FAMILY-FRIENDLY NEIGHBORHOODS: SAFE AND LIVABLE FOR ALL
---------------	----------------------------------------------------------------

»» Actions 2022 – 2023			PRIORITY
9. Arts and Culture Strategy: Goals/Outcomes, Partners, Community Needs, Best Practices, Report with Options, Direction and Funding	M/VB		3
10. Public Transportation Initiative: Report with Options, Direction and Funding	M/VB		2
11. Movie Screen: Use of the Village Hall, Direction and Private Funding	M/VB		2
12. Mixed-Use Impact Fees for Parks and Library: Direction	M/VB		1
13. Private Dead Tree: Policy, Regulation and Direction	M/VB		1
14. Public Murals: Definition, Goals/Desired Outcomes, Best Practices, Role of Village Government, Direction, Partners, Funding and Village Actions	M/VB		0
15.			
16.			

GOAL 4	FAMILY-FRIENDLY NEIGHBORHOODS: SAFE AND LIVABLE FOR ALL
---------------	----------------------------------------------------------------

»» Management in Progress 2022 – 2023			PRIORITY
1. Crime-Free Housing Program	2021		
2. Annual Sidewalk Inspection Program	2021		
3. Annual Community Police Beat Meetings	2021		
4. Police Drone Deployment	2021		
5. Resident Officer Program	2021		
6. Traffic Crash Investigation Van	2021		
7. Single-Family Homes Rental Housing/Inspection Ordinance: Update	OTH Mgmt		
8. Police Explorer Post Creation	Mgmt		
9. Local Ordinance Chapter 23: Refresh	Mgmt		
10. Mental Health Check Program (State Mandated)	Mgmt		

GOAL 4	FAMILY-FRIENDLY NEIGHBORHOODS: SAFE AND LIVABLE FOR ALL
---------------	----------------------------------------------------------------

»» On the Horizon 2023 – 2027		PRIORITY
1. West Oakton Annexation: Direction	2021 Mgmt	
2. Forest River Annexation: Direction	2021 Mgmt	
3. Sergeant for TAC Unit	Mgmt	
4.		
5.		
6.		
7.		
8.		
9.		
10.		

GOAL 5	VIBRANT COMMUNITY DESTINATIONS: DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT PROSPECT AND OTHER COMMERCIAL CORRIDORS
---------------	-------------------------------------------------------------------------------------------------------------------------------------

»» Objectives		PRIORITY
Objective 1	Support redevelop opportunities South Mount Prospect	7
Objective 2	Partner with business organizations to make our commercial business districts attractive destinations	6
Objective 3	Attract businesses and residential development projects that are appropriate for each destination following the vision and plan	6
Objective 4	Facilitate safe and efficient traffic and pedestrian travel in each destination and support a more pedestrian-friendly Village and community	4
Objective 5	Encourage mixed-use developments integrating residential and commercial opportunities where appropriate	4
Objective 6	Revitalize Randhurst Village as a mixed-used activity center with residential, retail and entertainment opportunities	4
Objective 7	Redevelop Downtown as a mixed-use urban center – Destination for residents	4
Objective 8	Create unique and vibrant sense of place – destinations that are contemporary and having a lively feel	3
Objective 9	Foster a climate for innovation and entrepreneurship, the development of an effective business incubator and accelerator for facilities and programs	3
Objective 10		

GOAL 5	VIBRANT COMMUNITY DESTINATIONS: DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT PROSPECT AND OTHER COMMERCIAL CORRIDORS
---------------	-------------------------------------------------------------------------------------------------------------------------------------

»» Value to Residents	PRIORITY
1. Convenient and quality places to eat and shop	
2. Acceptable, predictable travel times within Mount Prospect	
3. More reasons to go Downtown	
4. Opportunities to start and grow a business in Mount Prospect	
5. More pedestrian-friendly community	
6. Opportunities to live near work	
7. Protection of property values	
8.	
9.	
10.	

GOAL 5	VIBRANT COMMUNITY DESTINATIONS: DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT PROSPECT AND OTHER COMMERCIAL CORRIDORS
---------------	-------------------------------------------------------------------------------------------------------------------------------------

»» Challenges and Opportunities		PRIORITY
S	1. Building Mount Prospect's brand as a place to do business and a place to patronize businesses	7
S	2. Vacancies in shopping centers	4
S	3. Aligning Randhurst Village owners goals and plans with the Village's vision, goals and desired outcomes	4
S	4. Landlords and property owners not maintaining or investing in upgrades for their buildings	4
S	5. Increasing interest rates and the impacts on economic development projects and business investments	4
S	6. Having entertainment businesses and venues for all generations	4
S	7. Difficulty in hiring and retaining workforce	4
S	8. Evolving retail business models	4
L	9. Aging and deteriorating commercial centers and corridors	3
L	10. Social disinformation about development projects, development process, development policies and development choices	3

GOAL 5	VIBRANT COMMUNITY DESTINATIONS: DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT PROSPECT AND OTHER COMMERCIAL CORRIDORS
---------------	-------------------------------------------------------------------------------------------------------------------------------------

»» Challenges and Opportunities		PRIORITY
L	11. Defining and funding the Village role in creating vibrant destinations	2
L	12. Brownfield status of properties needing remediation	2
L	13. Landlords expectations of property values and rents	2
L	14. Vacant buildings and visual blight	2
L	15. Commercial tax changes impacts on business investment	2
L	16. Uncertain global, national, and state economy	2
L	17. Limited land and Village resources	2
L	18. Expanding retail opportunities in Mount Prospect	2
L	19. Maximizing parking in Downtown	2
L	20. Positive reputation as a “Great Place to Have a Business”	2

GOAL 5	VIBRANT COMMUNITY DESTINATIONS: DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT PROSPECT AND OTHER COMMERCIAL CORRIDORS
---------------	-------------------------------------------------------------------------------------------------------------------------------------

»» Challenges and Opportunities		PRIORITY
L	21. NIMBY and resistance to change, to redevelopment and to new development	1
L	22. Utility companies and lead time	1
L	23. Supply chain and labor workforces for businesses	1
L	24. Office vacancies and return to work in office	1
	25. Increasing competition from other communities	0
	26.	
	27.	
	28.	
	29.	
	30.	

GOAL 5	VIBRANT COMMUNITY DESTINATIONS: DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT PROSPECT AND OTHER COMMERCIAL CORRIDORS
---------------	-------------------------------------------------------------------------------------------------------------------------------------

»» Actions 2022 – 2023			PRIORITY
P	1. Connect South Mount Prospect Plan: Implementation	2021 M/VB Mgmt	7
P	2. Downtown Development: Update and Next Steps	M/VB	5
P	3. 111 Busse Redevelopment Project	M/VB	4
P	4. Community Promotion and Marketing Campaign: Implementation	OTH M/VB Mgmt	4
P	5. Prospect Avenue District Development: Direction and Village Actions [Restaurant/Retail/Entertainment Opportunities]	Mgmt	4
M	6. HQ Residents Development: Approval and Construction	2021 M/VB Mgmt	MGMT
M	7. Cloud HQ Project: Construction	2021 M/VB Mgmt	MGMT
M	8. 20 West Market/Restaurant Development: Opening	2021 M/VB Mgmt	MGMT

GOAL 5	VIBRANT COMMUNITY DESTINATIONS: DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT PROSPECT AND OTHER COMMERCIAL CORRIDORS
---------------	-------------------------------------------------------------------------------------------------------------------------------------

»» Actions 2022 – 2023			PRIORITY
M	9. MPEI: Re-Launch	2021 Mgmt	MGMT
M	10. Kohl's Center Outlots/Vacant Parcel	2021 M/VB	MGMT
M	11. Kensington Center Next Project: 350 North Wolf Road Industrial Development	M/VB	MGMT
M	12. Golf Plaza 2: Site Improvements and Outlots Parcel Development	OTH M/VB Mgmt	MGMT
M	13. Century Tile: Raising Cane's	Mgmt	MGMT
M	14. Lions Row Homes: Construction	Mgmt	MGMT
M	15. Algonquin/83 Redevelopment	Mgmt	MGMT
	16. Village Economic Development Performance and Enhancement: Evaluation Report, Direction and Village Actions	M/VB	3

GOAL 5	VIBRANT COMMUNITY DESTINATIONS: DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT PROSPECT AND OTHER COMMERCIAL CORRIDORS
---------------	-------------------------------------------------------------------------------------------------------------------------------------

»» Actions 2022 – 2023			PRIORITY
17. Randhurst Village Area: Future Direction	2021 M/VB Mgmt		2
18. 105 Main Redevelopment			1
19. 200 South Main Redevelopment	Mgmt		1
20. Central Road Zoning Overlay District	Mgmt		1
21. Holiday Inn Re-Tenancing	Mgmt		1
22. Downtown Traffic Management Plan	M/VB		1
23. Performance Space in 111 East Busse (Block 56)	M/VB		0
24. Downtown Retail Attraction Strategy/Action: Update and Next Steps	M/VB		0

GOAL 5	VIBRANT COMMUNITY DESTINATIONS: DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT PROSPECT AND OTHER COMMERCIAL CORRIDORS
---------------	-------------------------------------------------------------------------------------------------------------------------------------

»» Actions 2022 – 2023			PRIORITY
25.	Brewery/Distillery Attraction and Businesses Development: Goals, Direction and Village Actions	M/VB	0
26.	Downtown Public Art Pilot Project	M/VB	0
27.	Potential Bears Stadium: Village Impacts, Village Role and Village Actions	M/VB	OTH
28.	Elevator at Emerson Parking Deck	OTH Mgmt	OTH
29.			
30.			
31.			
32.			

GOAL 5	VIBRANT COMMUNITY DESTINATIONS: DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT PROSPECT AND OTHER COMMERCIAL CORRIDORS
---------------	-------------------------------------------------------------------------------------------------------------------------------------

»» Actions 2022 – 2023	PRIORITY
33.	
34.	
35.	
36.	
37.	
38.	
39.	
40.	

GOAL 5	VIBRANT COMMUNITY DESTINATIONS: DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT PROSPECT AND OTHER COMMERCIAL CORRIDORS
---------------	-------------------------------------------------------------------------------------------------------------------------------------

»» Management in Progress 2022 – 2023		PRIORITY
1. Business Visitation Program: Re-Launch	2021	
2. Chamber of Commerce Relationship/Partnership	2021	
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		

GOAL 5	VIBRANT COMMUNITY DESTINATIONS: DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT PROSPECT AND OTHER COMMERCIAL CORRIDORS
---------------	-------------------------------------------------------------------------------------------------------------------------------------

»» Major Projects 2022 – 2023		PRIORITY
1. Train Station Platform Extension	2021	
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		

GOAL 5	VIBRANT COMMUNITY DESTINATIONS: DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT PROSPECT AND OTHER COMMERCIAL CORRIDORS
---------------	-------------------------------------------------------------------------------------------------------------------------------------

»» On the Horizon 2023 – 2027	PRIORITY
1.	
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	

SECTION 6

ACTION AGENDA 2022 – 2023

Village of Mount Prospect Goals 2027

**EFFECTIVE VILLAGE GOVERNMENT:
FINANCIALLY SOUND, EXCEPTIONAL SERVICE**

**ENHANCING MOUNT PROSPECT CHARM/CHARACTER:
HONORING HISTORY, HERITAGE, AND DIVERSITY,
EQUITY AND INCLUSION**

**TOP-QUALITY VILLAGE INFRASTRUCTURE:
BALANCED AND PROACTIVE COMMUNITY INVESTMENT**

**FAMILY-FRIENDLY NEIGHBORHOODS:
SAFE AND LIVABLE FOR ALL**

**VIBRANT COMMUNITY DESTINATIONS:
DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT
PROSPECT AND OTHER COMMERCIAL CORRIDORS**

Definitions of Terms

POLICY –

is an issue that needs direction or a policy decision by the Board of Trustees; or needs a major funding decision by the Board of Trustees; or an issue that needs Board of Trustees leadership by the governing body in the community; or with other governmental bodies (Village government, other Village governments, state government, federal government) – questions of “WHAT: IS THE DIRECTION; IS THE GOAL; IS THE BUDGET OR RESOURCES; IS THE VILLAGE'S POLICY OF REGULATION?”

MANAGEMENT –

a management action which the Board of Trustees has set the overall direction and provided initial funding (e.g., phased project), may require further Board of Trustees action on funding; or a major management project particularly multiple years (e.g., upgrade to the information system) – questions of “HOW: DO WE ADDRESS THE ISSUE, MANAGE THE VILAGE; IMPLEMENT A DECISION OR PROGRAM; CAN WE IMPROVE THE MANAGEMENT OR ORGANIZATIONAL PROCESS?”

MANAGEMENT IN PROGRESS –

a management or organization action which Board of Trustees has set the direction, needs staff work before going to Board of Trustees for direction next year or beyond, no choice mandated by an outside governmental agency or institution, management process improvement budgeted or funded by the Board of Trustees.

MAJOR PROJECT –

a capital project funded in the CIP or by Board of Trustees action which needs design or to be constructed (e.g., Road project, Village facility project, park project, etc.).

ON THE HORIZON –

an issue or project that will not be addressed during the year by management or the Board of Trustees but should be addressed in the next five years; it could become an action item for this year if another party moves the issue or project forward – it depends on them.

Policy Agenda 2022 – 2023

Targets for Action

Village of Mount Prospect

TOP PRIORITY

Village Government Sustainability Plan:
Community Task Force Review and Refinement,
Report with Recommendations and Direction

Diversity, Equity and Inclusion: Report and Implementation

Downtown Development: Update and Next Steps

Village Proactive Communications and Marketing Strategy/Action Plan
Expansion: Hiring Position, Expand Activities

Major Storm Event Preparation:
Review of Emergency Management Policies/Plan, Best Practices,
Report with Options, Direction and Funding

Connect South Mount Prospect Plan: Implementation

Community Promotion and Marketing Campaign: Implementation

HIGH PRIORITY

Capital Improvements Program Projects:
Project Review, Funding Using Reserves and Direction

Prospect Avenue District Development: Direction and Village Actions

Elk Grove Rural Fire Protection District:
SSA 1 – 2 – 3 Completion: Ambulance at Fire Station 12;
Fire Staffing; Service (10/22)

Wells Strategy: Report, Direction and Village Actions

111 Busse Redevelopment Project

Community Connections Center South Expansion Strategy: Direction

Charging Stations:
Outcome, Village Role, Direction and Village Actions

Village of Mount Prospect Policy Agenda 2022 – 2023

		PRIORITY		
		Priority	Top	High
1	1. Village Government Sustainability Plan: Community Task Force Review and Refinement, Report with Recommendations and Direction	Top	4	-
2	2. Diversity, Equity and Inclusion: Report and Implementation	Top	4	-
5	3. Downtown Development: Update and Next Steps	Top	4	-
1	4. Village Proactive Communications and Marketing Strategy/Action Plan Expansion: Hiring Position, Expand Activities	Top	3	-
3	5. Major Storm Event Preparation: Review of Emergency Management Policies/Plan, Best Practices, Report with Options, Direction and Funding	Top	3	-
5	6. Connect South Mount Prospect Plan: Implementation	Top	3	-
5	7. Community Market/Brand Implementation:	Top	3	-
3	8. Capital Improvements Program Projects: Project Review, Funding Using Reserves and Direction	High	1	4

*Number to far-left of area correlates the Goal to the Action listed

Village of Mount Prospect Policy Agenda 2022 – 2023

		PRIORITY		
		Priority	Top	High
5	9. Prospect Avenue Restaurant/Retail/Entertainment Opportunities	High	1	4
1	10. Elk Grove Rural Fire Protection District: SSA 1 – 2 – 3 Completion: Ambulance at Fire Station 12; Fire Staffing; Service (10/22)	High	2	3
3	11. Wells Strategy: Report, Direction and Village Actions	High	2	3
5	12. 111 Busse Redevelopment Project	High	2	3
2	13. Community Connections Center South Expansion Strategy: Direction	High	1	3
4	14. Charging Stations: Outcome, Village Role, Direction and Village Actions	High	0	3
1	15. Emergency Preparedness and Response Plan: Review, Update and Community Education/Information		2	2
4	16. Building Code –Charging Port Wiring: Direction		2	2

Village of Mount Prospect Policy Agenda 2022 – 2023

		PRIORITY		
		Priority	Top	High
2	17. Civic Academy for Residents: Direction/Priority and Implementation		1	2
4	18. Kopp Park Improvements: Community Needs, Report with Options, Partnership with Park District, Direction and Village Actions [Linked to Cloud HQ]		1	1
4	19. Annexation Policy, Strategy and Actions: Direction and Village Actions		1	1
2	20. Human Services and Staffing: Comprehensive Review, Community Needs Assessment, Review, Direction and Funding		0	1
2	21. Community Events and Festival Enhancement: Review, Guidelines and Direction		0	1
4	22. Property Maintenance Code and Compliance Enhancement: Problem Analysis, Report with Findings and Recommendations, Direction, Village Actions and Funding (Complaint Driven)		0	1
3	23. Melas Meadows Bridge Phase 2: Engineering Funding		0	0
3	24. Busse Road Expansion Project: Update and Direction		0	0

Village of Mount Prospect Policy Agenda 2022 – 2023

		PRIORITY		
		Priority	Top	High
4	25. Fountain Development in Pocket Park: Feasibility, Direction and Funding		0	0
	26.			
	27.			
	28.			
	29.			
	30.			
	31.			
	32.			

Management Agenda 2022 – 2023
Targets for Action
Village of Mount Prospect

TOP PRIORITY

Fire and EMS Response Improvements in South Mount Prospect:
Evaluation Report and Direction

Village Financial Policies Review and Revision: Report and Decision
(including Fund Balance)

Vehicle Sticker Policy: Review and Direction

Village Government Organization Capacity Rebuilding – Staffing:
Recommendations and Direction

Risk Management Insurance: Direction and Funding

Cloud HQ Project: Construction

20 West Market/Restaurant Development: Opening

HIGH PRIORITY

Federal Infrastructure Funding:
Guidelines Review, Projects, Project Priority and Direction

Algonquin/83 Redevelopment

HQ Residents Development: Approval and Construction

Kohl's Center Outlots/Vacant Parcel

Village Code Chapter 11 – Businesses and Merchants Update:
Completion

Financial Plan Update: Report and Decision

Electric Rate Increase for Max Business Users: Direction

Village of Mount Prospect Management Agenda 2022 – 2023

		PRIORITY		
		Priority	Top	High
1	1. Fire and EMS Response Improvements in South Mount Prospect: Evaluation Report and Direction	Top	5	-
1	2. Village Financial Policies Review and Revision: Report and Decision (including Fund Balance)	Top	4	-
1	3. Vehicle Sticker Policy: Review and Direction	Top	4	-
1	4. Village Government Organization Capacity Rebuilding – Staffing: Recommendations and Direction	Top	3	-
1	5. Risk Management Insurance: Direction and Funding	Top	3	-
5	6. Cloud HQ Project: Development Agreement	Top	3	-
5	7. 20 West Market/Restaurant Development: Opening	Top	3	-
3	8. Federal Infrastructure Funding: Guidelines Review, Projects, Project Priority and Direction	High	2	5

Village of Mount Prospect Management Agenda 2022 – 2023

		PRIORITY		
		Priority	Top	High
5	9. Algonquin/83 Redevelopment	High	1	5
5	10. HQ Residents Development: Approval and Construction	High	1	4
5	11. Kohl’s Center Outlots/Vacant Parcel	High	1	4
1	12. Village Code Chapter 11 – Businesses and Merchants Update: Completion	High	2	3
1	13. Financial Plan Update: Report and Decision	High	0	3
1	14. Electric Rate Increase for Max Business Users: Direction	High	1	3
2	15. Aging in the Community Actions: Implementation		1	2
3	16. Bike Master Plan – Recognition as a “Bike-Friendly Community: Implementation		1	2

Village of Mount Prospect Management Agenda 2022 – 2023

		PRIORITY		
		Priority	Top	High
5	17. MPEI: Re-Launch		0	2
5	18. Golf Plaza 2: Site Improvements and Outlots Parcel Development		0	2
5	19. Kensington Center Next Project: 350 North Wolf Road Industrial Development		0	1
3	20. ARPA Projects: Review/Report and Completion		0	0
5	21. Century Tile: Raising Cane's		0	0
5	22. Lions Row Homes: Construction		0	0

**Village of Mount Prospect
Action Outlines 2022-2023**

**GOAL 1 EFFECTIVE VILLAGE GOVERNMENT:
FINANCIALLY SOUND, EXCEPTIONAL SERVICE**

<p>ACTION: Village Government Sustainability Plan: Community Task Force Review and Refinement, Report with Recommendations and Direction</p>	<p>PRIORITY</p> <p>Policy – Top</p>									
<table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left; width: 40%;"><u>Key Issues</u></th> <th style="text-align: left; width: 40%;"><u>Activities/Milestones</u></th> <th style="text-align: left; width: 20%;"><u>Time</u></th> </tr> </thead> <tbody> <tr> <td style="vertical-align: top;"> <ul style="list-style-type: none"> • Definition: Sustainability • Village Service Impact • Opportunities for the Future: Village Government and Community • Village Actions • Policy Priorities </td> <td style="vertical-align: top;"> <ol style="list-style-type: none"> 1. Form Ad Hoc Committee 2. Kick-Off Ad Hoc Committee 3. Prepare Initial Report from Ad Hoc Committee 4. COW: Initial Report Review and Feedback 5. Refine Final Report 6. DECISION: Final Report </td> <td style="vertical-align: top;"> <p>Completed</p> <p>9/22</p> <p>2/23</p> <p>2/23</p> <p>3/23</p> <p>3/23</p> </td> </tr> <tr> <td></td> <td style="text-align: center; vertical-align: top;"> <p>Adoption</p> </td> <td></td> </tr> </tbody> </table>	<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>	<ul style="list-style-type: none"> • Definition: Sustainability • Village Service Impact • Opportunities for the Future: Village Government and Community • Village Actions • Policy Priorities 	<ol style="list-style-type: none"> 1. Form Ad Hoc Committee 2. Kick-Off Ad Hoc Committee 3. Prepare Initial Report from Ad Hoc Committee 4. COW: Initial Report Review and Feedback 5. Refine Final Report 6. DECISION: Final Report 	<p>Completed</p> <p>9/22</p> <p>2/23</p> <p>2/23</p> <p>3/23</p> <p>3/23</p>		<p>Adoption</p>		
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>								
<ul style="list-style-type: none"> • Definition: Sustainability • Village Service Impact • Opportunities for the Future: Village Government and Community • Village Actions • Policy Priorities 	<ol style="list-style-type: none"> 1. Form Ad Hoc Committee 2. Kick-Off Ad Hoc Committee 3. Prepare Initial Report from Ad Hoc Committee 4. COW: Initial Report Review and Feedback 5. Refine Final Report 6. DECISION: Final Report 	<p>Completed</p> <p>9/22</p> <p>2/23</p> <p>2/23</p> <p>3/23</p> <p>3/23</p>								
	<p>Adoption</p>									
<p>Responsibility: Assistant to Village Manager Alex Bertolucci</p>										

ACTION: Village Proactive Communications Strategy/Action Plan
Expansion: Hiring Position, Expand Activities

PRIORITY
Policy – Top

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
• Best Practices	1. Develop Report	9/22
• Options	2. PRESENTATION: REPORT	9/22
• New Methods	3. DECISION: Direction	
• "Mini" Summits	4. Hire position	11/22
• Village Website/App	5. Kick-off activities	11/22
		1/23

Responsibility: Assistant Village Manager Nellie Beckner

ACTION: Elk Grove Rural Fire Protection District: SSA 1 – 2 – 3
 Completion: Ambulance at Fire Station 12; Fire Staffing;
 Service

PRIORITY
Policy – High

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Special Service Area • Levy • Intergovernmental Agreement • Dispatch Services • Village Acceptance of Responsibilities • Ambulance Service 	<ol style="list-style-type: none"> 1. Monitor actions by Elk Grove Rural Fire Protection District Board 2. DECISION: SSA 1-2-3 3. Elk Grove Rural Fire Protection District Board Decision: SSA 1-2-3 4. Go live 2nd Ambulance 5. DECISION: Levy 6. Elk Grove Rural Fire Protection District Board Decision: Levy 7. Hire Fire Staff for 2nd Ambulance 	<p>Ongoing</p> <p>9/22</p> <p>9/22</p> <p>10/22</p> <p>12/22</p> <p>12/22</p> <p>4/23</p>

Responsibility: Village Manager Mike Cassady/Fire Chief John Dolan

ACTION: Emergency Preparedness and Response Plan: Review, Update and Community Education/Information

PRIORITY
Policy

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Continuity of Operations Plan • Emergency Operations Plan • Training • School Response Plan 	<ol style="list-style-type: none"> 1. Citizen Preparedness Program 2. Cook County Approval: Continuity of Operations Plan (COOP) and Emergency of Operations Plan (EOP) 3. PRESENTATION: Report 4. Complete Training Program 5. Complete School Response Plan 	<p>10/22</p> <p>12/22</p> <p>4/23</p> <p>10/23</p> <p>11/23</p>

Responsibility: Fire Chief John Dolan

ACTION: Fire and EMS Response Improvements in South Mount Prospect: Evaluation Report and Direction

PRIORITY
Mgmt – Top

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Elk Grove Rural Fire Protection District IGA • 2nd Ambulance Service • Fire Station Direction • Standards of Cover • Response Times • Types of Response • Service Level • Fire Staffing • Capital and Equipment Needs • Funding 	<ol style="list-style-type: none"> 1. 2nd Ambulance in service 2. Revise Districts 3. DECISION: Fire Station 11 or 12 (Linked to Elk Grove Rural Fire Protection District IGA Direction) 4. Prepare Update Report 5. PRESENTATION: Update Report 6. 2nd Ambulance full service 7. Go live with Station 	<p>10/22</p> <p>10/22</p> <p>12/22</p> <p>3/23</p> <p>3/23</p> <p>4/23</p> <p>4/23</p>

Responsibility: Fire Chief John Dolan

ACTION: Village Financial Policies Review and Revision: Report and Decision

PRIORITY
Mgmt – Top

Key Issues

- Fund Balance
- Capital Project Funding
- Sales Tax Projections

Activities/Milestones

1. Revise Financial Policies
2. **PRESENTATION: Financial Policies (joint Meeting with Finance Commission)**
3. **DECISION: Financial Policies Adoption**

Time

9/22
10/22

1/23

Responsibility: Director of Finance Amit Thakkar

ACTION: Vehicle Sticker Policy: Review and Direction

PRIORITY
Mgmt – Top

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Options • Suspend • Elimination 	<ol style="list-style-type: none"> 1. COW: Vehicle Sticker Discussion and Direction 2. DECISION: Vehicle Sticker Direction 	<p>9/22</p> <p>11/22</p>

Responsibility: Director of Finance Amit Thakkar

ACTION: Village Government Organization Capacity Rebuilding –
Staffing: Recommendations and Direction

PRIORITY
Mgmt – Top

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Village Service Level • Restoring/Additional Village Staff • Funding 	<ol style="list-style-type: none"> 1. BUDGET WORKSHOP: Discussion and Direction 2. DECISION: Budget FY 23 Adoption 	<p>10/22</p> <p>11/22</p>

Responsibility: Village Manager Mike Cassady

ACTION: Risk Management: Direction and Funding

PRIORITY
Mgmt – Top

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Self Insurance • IRMA Coverage • Collaboration with Other Municipalities 	1. Discuss with IRMA	Ongoing
	2. Re-test insurance market	10/22
	3. PRESENTATION: Update Confidential Report	10/22
	4. BUDGET WORKSHOP: Discussion and Direction	10/22
	5. DECISION: Budget FY 23 Adoption for Funding	
	6. CLOSED SESSION: Briefing	11/22
		1/23

Responsibility: Director of Finance Amit Thakkar

ACTION: Village Code Chapter 11 – Businesses and Merchants
Update: Completion

PRIORITY
Mgmt – High

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
• Outdated Code	1. Finalize Chapter 11 revision	9/22
	2. DECISION: Chapter 11 Revision Adoption	9/22

Responsibility: Assistant Village Manager Nellie Beckner

ACTION: Financial Plan Update: Report and Decision

PRIORITY
Mgmt – High

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Uncertain Economy • Inflation • Increases in Interest Rates • Sales Tax Revenues Projection 	<ol style="list-style-type: none"> 1. BUDGET WORKSHOP: Plan Presentation and Direction 2. DECISION: Plan Adoption 	<p>10/22</p> <p>11/22</p>

Responsibility: Director of Finance Amit Thakkar

ACTION: Electric Rate Increase for Max Business Users: Direction

PRIORITY
Mgmt – High

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Comparable Municipalities • Impact of Cloud HQ 	<ol style="list-style-type: none"> 1. PRESENTATION: Report 2. Notify ComEd 3. DECISION: Adoption 4. New Rates Effective 	<p>8/22</p> <p>9/22</p> <p>11/22</p> <p>1/23</p>

Responsibility: Director of Finance Amit Thakkar

Management in Progress 2022 – 2023			TIME
1	1. Village Employees Mental Health: Implementation	HR	Ongoing
1	2. Labor Negotiations and Contract:		
	c. Public Works	HR/PW	12/22
	d. Police	HR/Police	2/23
1	3. Annual Strategic Plan: Update	VMO	9/22
1	4. Fire Strategic Plan: Completion	Fire	12/23
1	5. File Vault Digitalization	VMO	Ongoing
1	6. Village Website Refinement: Budget FY 23 Funding	Com/VMO	11/22
1	7. Network Equipment at CCC Replacement	IT	4/23
1	8. Village Workforce Diversification: Implementation	HR	Ongoing
1	9. Electric Vehicles Plan Final Report: Presentation	PW	12/22
1	10. Hearing Loop System: Implementation	Com	11/22
1	11. 2013 Bond Refunding	Fin	12/22
1	12. Online Real Estate Transfer Tax	Fin	6/23
1	13. Escrow Management Software	Fin	6/23
1	14. I-9 Audit: Completion	HR	12/22
1	15. EOC Switches Replacement	IT	10/23

GOAL 2	ENHANCING MOUNT PROSPECT CHARM/ CHARACTER: HONORING HISTORY, HERITAGE, AND DIVERSITY, EQUITY AND INCLUSION
---------------	---------------------------------------------------------------------------------------------------------------------------

ACTION: Diversity, Equity and Inclusion: Report and Implementation		PRIORITY
		Policy – Top
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Findings • Direction • Village Actions 	<ol style="list-style-type: none"> 1. Complete Audit Report 2. COW: Presentation, Discussion and Feedback 	<p style="text-align: center;">10/22</p> <p style="text-align: center;">11/22</p>
Responsibility: Director of Human Resources Heidi Neu		

ACTION: Community Connections Center South Expansion
Strategy: Location

PRIORITY
Policy – High

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
• Location	1. Find a viable location	5/23

Responsibility: Director of Human Services Julie Kane

ACTION: Civic Academy for Residents: Implementation

PRIORITY
Policy

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Purposes • Size • Criteria for Participants • Curriculum • Schedule 	<ol style="list-style-type: none"> 1. Finalize Academy curriculum 2. Complete selection of participants 3. Kick-off first class 	<p>9/22</p> <p>10/22</p> <p>10/22</p>

Responsibility: Director of Communications Howard Kleinstein

ACTION: Community Events and Festival Enhancement: Review, Guidelines and Direction

PRIORITY
Policy

Key Issues

Activities/Milestones

Time

- | | | |
|-----------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|
| <ul style="list-style-type: none"> • | <ol style="list-style-type: none"> 1. Review and evaluate event policies, processes, Village role and costs, and performance/Value to the community 2. Prepare Report 3. PRESENTATION: REPORT | <p>12/22</p> <p>1/23</p> <p>2/23</p> |
|-----------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|

Responsibility: Assistant Village Manager Nellie Beckner

ACTION: Aging in the Community Actions: Report and Implementation

PRIORITY
Mgmt

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Village Mission • Outcomes • Opportunities for Community Engagement • Service Collaboration/Partnerships • Cost Sharing • Differing Needs among Seniors 	<ol style="list-style-type: none"> 1. Prepare draft Report 2. COW: Presentation, Discussion and Feedback 3. DECISION: Direction 4. Submit for AARP Approval 5. Form Working Group 	<p>12/22</p> <p>1/23</p> <p>2/23</p> <p>3/23</p> <p>4/23</p>

Responsibility: Director of Human Services Julie Kane

Management in Progress 2022 – 2023			TIME
2.	1. Annual Love and Logic Parenting Classes	HS	9/22
2	2. Annual Kickin' with Cops Summer Soccer Program	Police	6/23
2	3. Annual Five-O 5K Run	Police	9/22
2	4. Annual National Night Out	Police	8/22
2	5. Annual Community Connections Center: Youth Programs	HS	Ongoing
2	6. Annual Celebration of Cultures (4 th Year)	HS	9/22
2.	7. Annual Citizen Police Academy	Police	10/22
2	8. Mount Prospect Senior Appreciation Day: Creation	HS	9/22
2	9. Annual Police Teen Academy	Police	9/22
2	10. Downtown Block Party: Planning in 2023	AVM	2/23
2	11. First Responder Academy for Teens	Police/Fire	4/23
2	12. Community Outreach to Culturally Diverse Communities	HS	Ongoing

GOAL 3	TOP-QUALITY VILLAGE INFRASTRUCTURE: BALANCED AND PROACTIVE COMMUNITY INVESTMENT
---------------	------------------------------------------------------------------------------------------------

<p>ACTION: Major Storm Event Preparation: Review of Emergency Management Policies/Plan, Best Practices, Report with Options, Direction and Funding</p>	<table border="1"> <tr> <td>PRIORITY</td> </tr> <tr> <td>Policy – Top</td> </tr> </table>	PRIORITY	Policy – Top				
PRIORITY							
Policy – Top							
<table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left; width: 45%;"><u>Key Issues</u></th> <th style="text-align: left; width: 30%;"><u>Activities/Milestones</u></th> <th style="text-align: left; width: 25%;"><u>Time</u></th> </tr> </thead> <tbody> <tr> <td style="vertical-align: top;"> <ul style="list-style-type: none"> • Outcomes • Critical Issues • Best Practices • Options • Direction • Funding • Flooding • Snow Operations • Wind Event </td> <td style="vertical-align: top;"> <ol style="list-style-type: none"> 1. Update Flood Mitigation Plan 2. PRESENTATION: Report 3. Incorporate in Emergency Operations Plan </td> <td style="vertical-align: top;"> <p>9/22</p> <p>11/22</p> <p>4/23</p> </td> </tr> </tbody> </table>	<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>	<ul style="list-style-type: none"> • Outcomes • Critical Issues • Best Practices • Options • Direction • Funding • Flooding • Snow Operations • Wind Event 	<ol style="list-style-type: none"> 1. Update Flood Mitigation Plan 2. PRESENTATION: Report 3. Incorporate in Emergency Operations Plan 	<p>9/22</p> <p>11/22</p> <p>4/23</p>	
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>					
<ul style="list-style-type: none"> • Outcomes • Critical Issues • Best Practices • Options • Direction • Funding • Flooding • Snow Operations • Wind Event 	<ol style="list-style-type: none"> 1. Update Flood Mitigation Plan 2. PRESENTATION: Report 3. Incorporate in Emergency Operations Plan 	<p>9/22</p> <p>11/22</p> <p>4/23</p>					
<p>Responsibility: Director of Public Works Sean Dorsey</p>							

ACTION: Capital Improvement Program Projects: Project Review,
Funding Using Reserves and Direction

PRIORITY
Policy – High

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Project Priority • Funding • Use of Reserve Funds 	<ol style="list-style-type: none"> 1. Prepare CIP document 2. BUDGET WORKSHOP: CIP discussion and direction 3. DECISION: CIP FY 23 Adoption 	<p style="text-align: center;">9/22</p> <p style="text-align: center;">10/22</p> <p style="text-align: center;">11/22</p>

Responsibility: Director of Finance Amit Thakkar

ACTION: Wells Strategy: Report, Direction and Village Actions

PRIORITY
Policy – High

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
•	<ol style="list-style-type: none"> 1. PRESENTATION: Update Report (link to Interconnect) 2. DECISION: Intergovernmental Agreement with Northwest Water Commission on Water Redundancy 	<p>9/22</p> <p>10/22</p>

Responsibility: Director of Public Works Sean Dorsey

ACTION: Melas Meadows Bridge Phase 2: Engineering Funding

PRIORITY
Policy

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Grant Application • Funding 	<ol style="list-style-type: none"> 1. Prepare RFP for Design Engineering 2. Issue RFP for Design Engineering 3. PRESENTATION: Report 4. DECISION: Funding for Design Engineering 	<p>9/22</p> <p>10/22</p> <p>11/22</p> <p>12/22</p>

Responsibility: Director of Public Works Sean Dorsey

ACTION: Federal Infrastructure Funding: Guidelines Review, Projects, Project Priority and Direction

PRIORITY
Mgmt – High

Key Issues

- Existing Grant Program
- Federal Guidelines
- Grantor Guidelines
- Projects
- Funding
- Completion Date

Activities/Milestones

- 1. PRESENTATION: Report on Projects and Process**

Time

10/22

Responsibility: Director of Public Works Sean Dorsey

ACTION: ARPA Projects: Review/Report and Completion

PRIORITY
Mgmt

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
• Project Status	1. Prepare Annual Report	3/23
	2. PRESENTATION: Annual Report	4/23

Responsibility: Director of Finance Amit Thakkar

Management in Progress 2022 – 2023			TIME
3	1. ADA Compliance Plan: Development	PW	9/22

Major Projects 2022 – 2023			TIME
3	1. Redundant Water Supply Project:	PW	
	a. Design		2/23
	b. Construction (Northwest Water Commission)		5/23-10/23
3	2. Downtown Pedestrian Crossings Projects:	PW	
	a. Bid		11/22
	b. Construction: Central Avenue and Cathy Lane		4/23-10/23
3	3. Public Works Facility Fence Replacement: Completion	PW	9/23
3	4. Village Hall Domestic Booster Pump Replacement: Completion	PW	12/22
3	5. Public Works Wash Bay Drain Upgrade and Painting: Completion	PW	12/22
3	6. Train Station Platform Extension: Completion	PW	12/23
3	7. Annual Neighborhood Drainage Improvements	PW	10/23
3	8. KBC Detention Pond 1 Rehabilitation	PW	10/23
3	9. Annual Street Improvement Program	PW	10/22
3	10. Annual Host Household Hazardous Waste Collection Event(s)	PW	4/23
3	11. McDonald Creek Bank Stabilization Capital Projects: Completion	PW	10/22
3	12. Deep Well Rehab Well 17: Completion	PW	12/22
3	13. Residential Street Lighting – Seminole Lane: Completion	PW	3/23
3	14. Lincoln-We Go Relief Station Rehabilitation: Completion	PW	4/23
3	15. Annual Overhead Sewer Reimbursement Program	PW	12/23
3	16. Annual Public Works Vehicle Replacements	PW	12/23
3	17. Annual Water Main Replacement	PW	12/23
3	18. Annual Sewer Main Rehabilitation	PW	12/23
3	19. Public Works Window Replacement: Completion	PW	4/23
3	20. Village Hall Window Replacement: Completion	PW	4/23
3	21. HVAC Upgrade Village Hall	PW	12/23
3	22. Annual Streetlight LED Retrofits	PW	12/22
3	23. Fairview Gardens Footing Tile Disconnection	PW	12/23
3	24. Main Street Widening at Central Road (10 N Main)	PW	10/22

GOAL 4	FAMILY-FRIENDLY NEIGHBORHOODS: SAFE AND LIVABLE FOR ALL
---------------	----------------------------------------------------------------

ACTION: Charging Stations: Outcome, Village Role, Direction and Village Actions		PRIORITY
		Policy – High
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Village Role • Desired Outcomes • Best Practices • Village Action 	<ol style="list-style-type: none"> 1. Revise and update Zoning Code to include Charging Stations 2. P&Z: Review and Recommendation 3. DECISION: Zoning Code Revision Adoption 	<p style="text-align: right;">2/23</p> <p style="text-align: right;">2/23</p> <p style="text-align: right;">3/23</p>
Responsibility: Director of Community Development Bill Cooney		

ACTION: Building Code –Charging Port Wiring: Direction

PRIORITY
Policy

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> Charging Port Wiring 	<ol style="list-style-type: none"> Prepare Building Code Update DECISION: Revised Building Code Update 	<p>2/23</p> <p>3/23</p>

Responsibility: Director of Building and Inspections Services Bill Schroeder

ACTION: Kopp Park Improvements: Community Needs, Report with Options, Partnership with Park District, Direction and Village Actions

PRIORITY
Policy

Key Issues

- Cloud HQ Funding
- Options
- Partnerships with Park District
- Park Plan

Activities/Milestones

1. Prepare Development Plan
2. **PRESENTATION: Park Development Plan**

Time

- 3/22
4/23

Responsibility: Village Manager Mike Cassady

ACTION: West Oakton Annexation: Direction and Village Actions

PRIORITY
Policy

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Elk Grove Fire Protection District Actions • Options • Direction on Annexation 	<ol style="list-style-type: none"> 1. Prepare Report 2. DECISION: Authorization for Annexation 	<p>4/23</p> <p>4/23</p>

Responsibility: Village Manager Mike Cassady

ACTION: Fountain Development in Pocket Park: Feasibility, Direction and Funding

PRIORITY
Policy

Key Issues

- Link to 111 Development
- Plan/Design
- Busse Streetscape Improvement Project

Activities/Milestones

1. Develop Plan/Design
2. **PRESENTATION: Plan/Design Discussion and Feedback (link to Busse Streetscape Improvement Project)**

Time

- 1/23
2/23

Responsibility: Village Manager Mike Cassady

Management in Progress 2022 – 2023			TIME
4	1. Crime-Free Housing Program	Policed	Ongoing
4	2. Annual Sidewalk Inspection Program	PW	Ongoing
4	3. Annual Community Police Beat Meetings	Police	Ongoing
4	4. Resident Officer Program	Police	Ongoing
4	5. Traffic Crash Investigation Van: Delivery	Police	2024
4	6. Single-Family Homes Rental Housing/Inspection Ordinance: Update	Bldg	Ongoing
4	7. Police Explorer Post Creation	Police	3/23
4	8. Local Ordinance Chapter 23: Refresh	Bldg	5/23
4	9. Public Transportation Initiative	VMO	12/23
4	10. Mental Health Check Program (State Mandated)	Police	4/23

GOAL 5	VIBRANT COMMUNITY DESTINATIONS: DOWNTOWN, RANDHURST VILLAGE, SOUTH MOUNT PROSPECT AND OTHER COMMERCIAL CORRIDORS
---------------	-------------------------------------------------------------------------------------------------------------------------------------

<p>ACTION: Downtown Development: Update and Next Steps</p>	<table border="1" style="margin: auto;"> <tr> <td style="padding: 2px;">PRIORITY</td> </tr> <tr> <td style="padding: 2px;">Policy – Top</td> </tr> </table>	PRIORITY	Policy – Top
PRIORITY			
Policy – Top			
<p><u>Key Issues</u></p>	<p><u>Activities/Milestones</u></p>		
	<p><u>Time</u></p>		
	<ol style="list-style-type: none"> 1. Prepare Annual Downtown Report 2. PRESENTATION: Confidential Annual Downtown Report – Accomplishments and Pipelines 		
	<p>1/23</p> <p>1/23</p>		
<p>Responsibility: Director of Community Development Bill Cooney</p>			

ACTION: Connect South Mount Prospect Plan: Implementation

PRIORITY
Policy – Top

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Entry Signs • Water Main • Public Transit • Beautification 	<ol style="list-style-type: none"> 1. Prepare Budget Proposal 2. BUDGET WORKSHOP: Discussion and Direction 3. DECISION: Budget FY 23 Funding 	<p>9/22</p> <p>10/23</p> <p>11/23</p>

Responsibility: Director of Community Development Bill Cooney/
 Director of Public Works Sean Dorsey

**ACTION: Community Promotion and Marketing Campaign:
Implementation**

PRIORITY
Policy – Top

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Marketing Approach • Marketing/Promotional Plan • Village Actions 	<ol style="list-style-type: none"> 1. Hire staff (2) 2. Develop Marketing Plan 3. PRESENTATION: Marketing Plan Report 	<p>11/22</p> <p>3/23</p> <p>4/23</p>

Responsibility: Village Manager Mike Cassady/ Assistant Village Manager
Nellie Beckner

ACTION: Prospect Avenue District Development: Direction and Village Actions

PRIORITY
Policy – High

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Road Configuration • New Businesses • Village Assistance 	<ol style="list-style-type: none"> 1. Private Sector land acquisition 2. Receive request for assistance 3. DECISION: Request for Assistance 4. New Businesses opening (6-8) 	<p>10/22</p> <p>1/23</p> <p>2/23</p> <p>TBD</p>

Responsibility: Director of Community Development Bill Cooney/
 Director of Public Works Sean Dorsey

ACTION: 111 Busse Redevelopment Project

PRIORITY
Policy – High

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Development Agreement • TIF 	<ol style="list-style-type: none"> 1. Prepare Entitlements, Development/TIF Agreement 2. P&Z Review and Recommendation 3. DECISION: Development/TIF Agreement 4. Prepare site 5. Begin Construction 6. Occupancy 	<p>10/22</p> <p>10/22</p> <p>11/22</p> <p>4/23-8/23</p> <p>8/23</p> <p>3/25</p>

Responsibility: Director of Community Development Bill Cooney

ACTION: Cloud HQ Project: Construction

PRIORITY
Mgmt – Top

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
•	1. REPORT: Confidential Update	TBD
	2. Construction: Three Buildings	2023-2029

Responsibility: Director of Community Development Bill Cooney

ACTION: 20 West Market/Restaurant Development: Opening

PRIORITY
Mgmt – Top

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Parking • Valet • Permit 	<ol style="list-style-type: none"> 1. Issue Permit 2. Prepare Parking/Valet Plan 3. DECISION: Parking Plan and Valet 4. Occupancy 	<p>1/23</p> <p>3/23</p> <p>4/23</p> <p>6/23</p>

Responsibility: Director of Community Development Bill Cooney

ACTION: Algonquin/83 Redevelopment

PRIORITY
Mgmt – High

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
• Remediation	1. Receive Remediation Letter	12/22
• Permit	2. Issue Permit	4/23
	3. Construction	5/23
	4. Occupancy	4/24

Responsibility: Director of Community Development Bill Cooney

ACTION: HQ Residence Development: Approval and Construction

PRIORITY
Mgmt – High

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Development Agreement 	<ol style="list-style-type: none"> 1. Execute sale 2. Demolition 3. Construction 4. Revise Development Agreement 	<p>TBD</p> <p>11/22</p> <p>4/23-4/23</p> <p>TBD</p>

Responsibility: Director of Community Development Bill Cooney

ACTION: Kohl's Center Outlots/Vacant Parcel

PRIORITY
Mgmt – High

Key Issues

- New Owner
- Development Strategy/Plans
- Village Assistance

Activities/Milestones

1. Research owner
2. Meet with Shopping Center owner – strategy and Village assistance

Time

- 9/22
11/22

Responsibility: Director of Community Development Bill Cooney

ACTION: MPEI: Re-Launch

PRIORITY
Mgmt

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Outcomes • Partnerships • Launch 	<ol style="list-style-type: none"> 1. Hire Village staff 2. Partner with Chamber of Commerce, Library and School District 3. Launch new program 	<p>11/22</p> <p>3/23</p> <p>6/23</p>

Responsibility: Director of Community Development Bill Cooney

ACTION: Golf Plaza 2: Site Improvements and Outlots Parcel Development

PRIORITY
Mgmt

Key Issues

- New Owner
- Vision
- Village Role
- Village Support/Assistance

Activities/Milestones

1. New owner acquisition
2. Meet with new owner – vision and Village role

Time

- 9/22
11/22

Responsibility: Director of Community Development Bill Cooney

**ACTION: Kensington Center Next Project: 350 North Wolf Road
Industrial Development**

PRIORITY
Mgmt

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Property Acquisition • Permit 	<ol style="list-style-type: none"> 1. Close on property 2. Issue Permit 3. Construction 4. Occupancy 	<p>4/23 TBD 9/23 12/24</p>

Responsibility: Director of Community Development Bill Cooney

ACTION: Century Tile: Raising Cane's

PRIORITY
Mgmt

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Intersection Project (6/23-2/23) • Conditional Use Permit 	<ol style="list-style-type: none"> 1. P&Z Review and Recommendation for Condition Use Permit 2. DECISION: Conditional Use Permit 3. Demolition 	<p>10/22</p> <p>11/22</p> <p>6/23</p>

Responsibility: Director of Community Development Bill Cooney

ACTION: Lions Row Homes: Construction

PRIORITY
Mgmt

Key Issues

Activities/Milestones

Time

1. Demolition of site

6/23

Responsibility: Director of Community Development Bill Cooney

Management in Progress 2022 – 2023

			TIME
5	1. Business Visitation Program: Implementation	CD	Ongoing
5	2. Chamber of Commerce Relationship/Partnership: Direction	CD	Ongoing

Policy Calendar 2022 – 2023

MONTH

August 2022

1. **PRESENTATION: Electric Rates Increase for Max Business Report**

MONTH

September 2022

1. **PRESENTATION: Village Proactive Communications Strategy/Plan**
2. **DECISION: SSA 1-2-3**
3. **COW: Vehicle Sticker Discussion and Direction**
4. **DECISION: Village Code Chapter 11 Revision Adoption**
5. **PRESENTATION: Wells Strategy Update Report (link to Interconnect)**
6. **PRESENTATION: Federal Infrastructure Program Report on Projects and Process**

MONTH

October 2022

1. **BUDGET Workshop: Discussion and Direction**
 - a. **CIP**
 - b. **Village Staffing Positions**
 - c. **Risk Management**
 - d. **Village Website/App Refinement**
 - e. **South Mount Prospect Plan Implementation**

2. **PRESENTATION: Financial Policies (joint Meeting with Finance Commission)**

3. **PRESENTATION: Update Confidential Report on Risk Management**

4. **BUDGET WORKSHOP: Financial Plan Presentation and Direction**

5. **DECISION: Intergovernmental Agreement with Northwest Water Commission on Water Redundancy**

MONTH

November 2022

1. **DECISION: Budget FY 23 Adoption**

2. **DECISION: Village Proactive Communications Strategy/Plan Direction**

3. **DECISION: Vehicle Sticker Direction**

4. **DECISION: Financial Plan Adoption**

5. **DECISION: Electric Rates Increase for Max Business**

6. **COW: Diversity Equity Inclusion Presentation, Discussion and Feedback**

7. **PRESENTATION: Major Storm Event Preparation Report**

8. **PRESENTATION: Melas Meadows Bridge Funding for Engineering Report**

9. **DECISION: 111 Busse Development/TIF Agreement**

10. **DECISION: Raising Cane's Conditional Use Permit**

MONTH

December 2022

1. **DECISION: Levy associated with Elk Grove Rural Fire Protection District**
2. **DECISION: Fire Station 11 or 12 (Linked to Elk Grove Rural Fire Protection District IGA Direction)**
3. **PRESENTATION: Electric Vehicles Plan Final Report**
4. **DECISION: Funding for Melas Meadows Bridge Design Engineering**

MONTH

January 2023

1. **DECISION: Financial Policies Adoption**
2. **CLOSED SESSION: Briefing on Risk Management**
3. **COW: Aging in the Community Action Plan Presentation, Discussion and Feedback**
4. **PRESENTATION: Confidential Annual Downtown Report – Accomplishments and Pipelines**

MONTH

February 2023

1. **COW: Village Government Sustainability Plan Initial Report Review and Feedback**
2. **PRESENTATION: Community Events and Festivals Report**
3. **DECISION: Aging in the Community Action Plan Direction**
4. **PRESENTATION: Fountain Plan/Design Discussion and Feedback (link to Busse Streetscape Improvement Project)**
5. **DECISION: Prospect Avenue District Development Request for Assistance**

MONTH

March 2023

1. **DECISION: Village Government Sustainability Plan Final Report Adoption**
2. **PRESENTATION: Fire and EMS Response Improvements in South Mount Prospect Update Report**
3. **DECISION: Zoning Code Revision for Charging Stations Adoption**
4. **DECISION: Revised Building Code for Charging Port Wiring Update**

MONTH

April 2023

1. **PRESENTATION: Emergency Preparedness and Response Plan Report**

2. **PRESENTATION: ARPA Annual Report**

3. **PRESENTATION: Kopp Park Development Plan**

4. **DECISION: West Oakton Authorization for Annexation**

5. **PRESENTATION: Village Marketing Plan Report**

6. **DECISION: 20 West Market/Restaurant Parking Plan and Valet**