

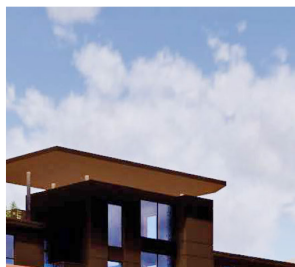
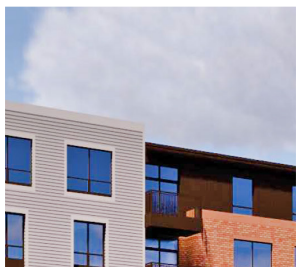
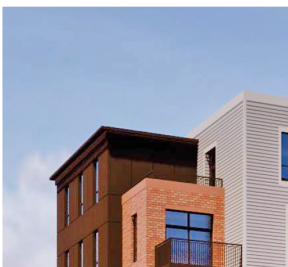
**20
WEST**
NORTHWEST
HIGHWAY



MAYOR & VILLAGE BOARD
EXECUTIVE SUMMARY | 2020
MOUNT PROSPECT | ILLINOIS | JANUARY 2020



**MAPLE
STREET
LOFTS**



**10
NORTH**
MAIN STREET

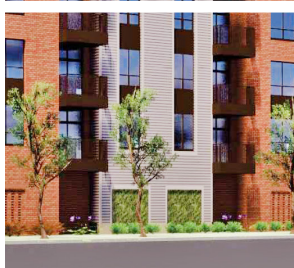


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SECTION 1

STRATEGIC PLANNING FOR THE VILLAGE OF MOUNT PROSPECT

STRATEGIC FRAMEWORK

VISION 2035

“Desired Destination for Mount Prospect”

PLAN 2025

“Map to Mount Prospect’s Destination”

EXECUTION

“Route for Next Year”

MISSION

*“Responsibilities of Mount Prospect
Village Government”*

BELIEFS

*“How Mount Prospect’s Village Government
Should Work”*

SECTION 2

**MOUNT PROSPECT – ARE YOU READY
FOR ...**

A

Are You Ready for Societal Changes?

► Short Term Trends and Reality – Long Term Future for your Community

1. How We Live...

1. Decline in homeownership
2. Less value in owning a home – more mobile population
3. Myth of “Tiny Homes” – development and abandoned, just “too small” to live in
4. Grandparents moving to live near grandchildren
5. No desire for home or landscape maintenance
6. Increasing demand for smaller, high quality homes – less square footage
7. Declining market from larger, expensive homes
8. Expanding need for workforce housing
9. Expanding need for quality affordable housing
10. Stigma of “MF” and “those people” – neighborhood resistance to multi-family housing
11. Aging “baby boomers” needing senior housing: independent living, assisted living, memory care and end of life
12. Perception: who rents, how much it costs to rent

2. How We Move...

1. Exploding use of shared ride – Uber, Lyft, and others – they are here
2. Personal or shared ride, rental electric scooters supplied Bird, Lime, Bolt, Razor, Skip, Spin (Ford Motor Company) – they are here
3. Electric vehicles – they are here and needing public charging stations
4. Autonomous vehicles – they are coming
5. Desire for more walkable communities – walk to parks and shopping
6. No desire for commute – increase opportunities to work from home
7. Subscription cars – they are here at some auto dealers
8. Uncertain direction and funding for public transportation

3. How We Shop...

- A. Death of the Mall – vacant buildings, reuse of space, demolition and new development
- B. Shopping from the “Couch” or anywhere and anytime – convenient and easy delivery and return
- C. Need for distribution buildings strategically located in a region
- D. Daily deliveries in neighborhoods
- E. Deliver by Uber and drones – delivery without a person
- F. Shopping for everything – luxury to daily necessities
- G. Need for small, specialty retail shops
- H. Fast – next day delivery with PRIME

4. How We Eat...

- 1. More families and individuals going out to eat – our lives are too busy with activities
- 2. Increasing opportunities to do online grocery shopping – pick up or delivery
- 3. Daily shopping for fresh produce and meats
- 4. Expanding opportunities for farm to table – Farmers’ Markets to restaurants
- 5. Houses without kitchens
- 6. Increasing demand for “upscale” fast foods – Panera, Chipotle, etc.
- 7. Greater demand for prepared foods, especially from Whole Foods and Trader Joe’s
- 8. Growing free or reduced school lunches – many times hidden in the community

5. How we Recreate...

- 1. Increasing demand for specialty parks – dog/pet parks, skate park, etc.
- 2. Playground for all abilities
- 3. Greater demand for programs, services and facilities to support a healthy lifestyle and personal wellness
- 4. Pools being replaced by splash pads
- 5. Emerging sports – pickleball, lacrosse
- 6. Rise of “professional” amateur youth sports and competition for athletic spaces – fields and indoor
- 7. Desire/demand for “turf” fields over grass
- 8. Expanding demand for adult/senior sports
- 9. Increasing competition for game and practice fields
- 10. Increasing desire for community events and festivals and competition for both indoor and outdoor spaces

6. How We Create An Equitable Community

1. Growing wealth disparity – property rates increasing in many communities
2. Difficult issue to define and the role of local governments
3. Difficulty in identifying the root causes
4. Increasing visible and practiced racism
5. Growing community diversity – many different cultures, languages and traditions
6. Access to and increasing costs of education and vocational training
7. Changing personal attitudes and stereotypes
8. Increasing political bifurcation – nationally and within a community
9. Less funding sources and donation level to community non-profit organizations
10. Neighbors do not know neighbors
11. Growing number of residents do not have the income to own/rent a home, to pay for services, to buy food, to have transportation

FUNDAMENTAL QUESTION: DO WE HAVE THE:

- 1. COURAGE TO HAVE A COMMUNITY DIALOG...**
- 2. COURAGE TO EMPOWER THE COMMUNITY...**
- 3. COURAGE TO MAKE DIFFICULT DECISIONS THAT BENEFIT AND ADD VALUE TO THE COMMUNITY...**
- 4. COURAGE TO MAKE CHANGES...**

B

Are You Ready for Community Changes?

- 1. Resistance to Change**
 - Downtown
 - Support Local Business
 - Neighborhoods
 - NIMBY
 - Neighbor to Neighbor Conflict
 - Single Family Zoning Changes
- 2. Aging Population**
 - Housing Options
 - Support System
 - Mobility
 - Aging in Place
 - Service Impacts
 - Cost of Senior Housing
- 3. Increase Diversity**
 - Eastern European, Asian, Hispanic
 - Engagement
 - Acceptance
 - Differing Cultural Norms and Code Compliances
 - Expectations: Village and Services
- 4. Climate Change**
 - Extreme Weather Events
 - Wet Weather Resulting in Flooding
 - Freeze – Thaw Impacting Streets
 - Regulations
- 5. Cannabis**
 - Consensus
 - Enforcement
 - Calls for Service
 - Youth Impact

6. Discomfort

- People being Uncomfortable
- Political Ads
- Potential Personal/Life Style
- Differing Values and Visions
- Long Term Residents vs. Newer Residents
- Difficult Person to Person Conversation

7. Economic Recession

- Preparation by Village
- Severity
- Home Prices
- Funding Service
- Increasing Demands for Village Services
- Fewer Revenue Options

8. Health Outbreak

- Shutdown the Village
- O'Hare
- Use of Rail
- Health System Capacity and Ability to respond
- Village Employee Health
- Village Service Demands

9. Revenue Funds

- Retail Changes Impacting Sales Tax
- Low Gas Tax with Electric Vehicles
- Restrictions on Revenue Sources
- Politics Impacting Willingness to Raise Revenues to Fund Services

10. Disinformation

- Social Media – “Reflecting” the Community
- Energy to Attempt to Correct Information
- Village Unaware – Reactive
- Inaccurate Information in Media
- “How” to Respond
- Very Personal
- Public Record Request

11. Major Project Impacts

- Noise
- Service Change
- Traffic
- Walkable
- Parking

SECTION 3

LOOKING TO MOUNT PROSPECT'S FUTURE

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**Success in 2025 means...
Mayor and Village Board
Village of Mount Prospect**

Mayor Arlene Juracek:

1. **Randhurst Redefined**
2. **South Mount Prospect Plan**
3. **Traffic Fix for Central/Mount Prospect Highway 83/Central/Rand**

Village Manager City Cassady:

1. **Thriving Downtown**
2. **1000 New Residents**
3. **New Investment in Village**
4. **Randhurst: Community Focal Point/Destination**

Trustee Mike Zadel:

1. **Oakton Corridor**
2. **Block 56 Begin Construction**
3. **Public Safety – Staffing**
4. **Railroad Crossing**
5. **Platform Extension**

Trustee Bill Grossi:

1. **Block 56: Finished**
2. **Additional Developments**
3. **Street Lights Increase**
4. **Complete Streets in Place**
5. **Rural Fire Service: Resolution**

Trustee Eleni Hatzis:

1. Southside Plan
2. Block 56 Completion
3. Randhurst – Happening Place

Trustee Paul Hoefert:

1. Economic Trend Up
2. Financial Logical Annexations
3. Direct Engagement in Community

Trustee Colleen Saccotelli:

1. Thriving Downtown
2. Connected Southside – North
3. More Walkable, Pedestrian Friendly

Trustee Richard Rogers:

1. Elevator Installed in the Emerson Street Parking Deck
2. Aspen Park Stormwater Solution
3. Traffic Solutions

Actions for 2020

Mayor and Village Board

Village of Mount Prospect

Mayor Arlene Juracek:

1. 20 West Restaurant
2. Block 56 Direction
3. Maple Street Loft Garage
4. Pedestrian Crossing in Downtown
5. Streetlight Plan with Phasing

Village Manager City Cassady:

1. Block 65
2. 20 West Restart
3. Elk Grove rural Fire District: Resolution
4. Grocery Store: Open

Trustee Mike Zadel:

1. Randhurst: New Concept
2. 20 West Restaurant
3. Retail for Maple Street Loft
4. Traffic Projects Completed
5. Prospect Avenue – Additional Streetlights

Trustee Bill Grossi:

1. Elder Housing: Finished
2. Police and Fire Operational
3. Train Station – Moved East
4. IDOT Approval Time

Trustee Eleni Hatzis:

1. Block 56 – Solid Direction
2. Annexation Resolution
3. Traffic Signals
4. Big Attraction at Randhurst
5. Reduced Vacancies Downtown

Trustee Paul Hoefert:

1. Traffic Project Completed
2. Property Maintenance Existing Property
 - a. Commercial
 - b. Residential

Trustee Colleen Saccotelli:

1. Boundary/Marketing Plan
2. Restaurant at 20 West
3. Retail Maple Street Lofts
4. Algonquin Street
5. Block 56 Development Direction

Trustee Richard Rogers:

1. Downtown Traffic Resolution
2. Train Station Resolution
3. Police – Fire Headquarters
4. Annexation: Resolution

Strengths – Weaknesses Threats – Opportunities Village of Mount Prospect

► Strengths

1. Village services to the community
2. Village government financial soundness and stability
3. Safe community
4. Public Safety services
5. Public Works – “can do” attitude
6. Quality Village infrastructure
7. Communications with the community
8. Village staff’s dedication to the community
9. Block 56
10. TIF
11. Community diversity
12. Community and Village staff creativity
13. Sense of community
14. Board leadership

► **Strengths**

15. Location
16. Community engagement
17. Open space
18. Board diversity
19. Village staff responsiveness
20. Village staff teamwork

► **Areas for Improvement**

1. Communications with our community
2. Community engagement in Village governance
3. Tension on the Board
4. Politics over governance
5. Misinformation and disinformation on social media and in the community
6. Village Manager communications with the Board of Trustees
7. N-I-M-B-Y attitude
8. Relations with State representatives
9. Community does not understand the “big picture
10. Community does not understand the “big picture

► **Threats to Mount Prospect's Future**

1. Potential cyber attacks
2. State of Illinois financial situation
3. State of Illinois attacks on home rule and Village finances and services
4. Annexations to the south
5. Climate change and future flooding
6. Politics replacing governance
7. Increase in Real Estate Tax
8. Residents resistance to change
9. Misinformation and disinformation
10. Traffic congestion
11. ClawBacks by the State of Illinois
12. Spending out of control
13. Rushed developments on Block 56

► Opportunities for the Future

1. Village brand
2. Village marketing
3. New construction
4. Downtown development
5. Block 56
6. Randhurst Village revitalization
7. Office building development
8. School Districts consolidations
9. Growing entertainment venues and opportunities
10. Annexation
11. Land acquisition
12. Community outreach and engagement by Village government
13. Engaging new residents

Actions for 2020

Mayor and Village Board

Village of Mount Prospect

1. Southside Plan and Redevelopment
2. Annexation - South: Direction
3. IDOT Connection
4. Old Police-Fire Station Future Direction
5. Chase Bank Building Direction and Redevelopment
6. Randhurst Future Development/Redevelopment Strategy and Village Actions
7. Traffic Signal at Mount Prospect Pointe
8. Crosswalk on Central
9. Left Turn Lane off Kensington Road to Police HQ
10. Texas Roadhouse: Opening
11. Aspen Trails, Park River Trails, Park District
12. Branding/Marketing Plan Enhancement
13. Small Triangle Plan
14. Levy 37: Next Steps

15. Restaurant at 20 West Opening
16. Commuter Garage Plan and Transition
17. Block 56 Plan: Development
18. Outreach to our Community Strategy and Village Actions
19. 105 S. Main Property Development
20. Elk Grove Rural Fire Protection District: Direction
21. Office Building Development
22. Railroad Track Solutions: Direction and Village Actions
23. Signal Synchronization: Direction and Working with IDOT
24. Financial Plan for Economic Recession: Development
25. Cannabis for Mount Prospect: Direction [overall]; Distribution and Business Development
26. Annexation – West: Direction
27. Traffic Unit in Police Department: Direction
28. Downtown Business Development: Next Steps
29. CIP: Project Review, Priority and Funding
30. Police Staffing: Review and Funding
31. Fire Staffing: Review and Funding
32. Village Services: Review and Priority for Budgeting
33. Executive Airport: Next Steps

34. Train Station Relocations: Direction and Village Actions
35. Clean Up Mount Prospect Program – Central and Randhurst: Direction and Village Actions
36. Emerson Street Parking Deck Elevator: Completion
37. Crosswalk by Village Hall: Direction
38. Yellow Light Pedestrian Crossings Expansion: Direction and Funding
39. Buses Road Re-paving Project
40. Street Lights Plan: Direction and Funding
41. Vehicle Stickers: Report and Direction
42. Comprehensive Parking Plan: Needs Assessment and Development
43. Police and Fire Pension Consolidation
44. NW Highway Revitalization: Direction and Village Actions
45. Police/Fire Relocation: Completion
46. Census 2020: Complete Count
47. Community Engagement Strategy: Best Practices and Village Actions
48. Financial Reserve Policy: Review and Direction

Top “14” Priorities for 2020

EXECUTIVE PERSPECTIVE

- 1. Block 56 Development**
- 2. Chase Bank Relocation**
- 3. 20 West Restaurant**
- 4. Rural Fire District Strategy**
- 5. Annexation – West Oakton**
- 6. Randhurst Revitalization Strategy**
- 7. Busse Triangle Phase 2**
- 8. Downtown Rail Crossing /Platform Extension**
- 9. Downtown Pedestrian Crossings: Main/Busse;
Emerson/Central; Pine/Central**
- 10. Prospect Place Development**
- 11. Mount Prospect/Central/Road Intersection Redesign:
Phase 2**
- 12. Golf Plaza II Revitalization**
- 13. Kohl’s Center Revitalization**
- 14. Aspen Trails Park Stormwater Project: Design**

**Looking to Mount Prospect's Future
Departmental View**

MAJOR CHALLENGES

Mount Prospect, Illinois

January 2020

DEPARTMENT: Administration - Communications Division

From your department's perspectives, what are the major challenges facing the village over the next 5 years?

- Misinformation being distributed on Social Media Platforms.
- Ability to counteract negative sentiment and hostility directed towards the Village.
- Inability to communicate and reach all/enough residents on Village communication channels.
- Inability to reach and communicate with non-English speakers on Village communication channels.
- Reaching all residents with Census 2020 information. Getting a complete count.
- Residents leaving mainstream Social Media platforms and not being able to communicate on the new platforms. Ability to identify the new platforms.
- Inability to find a cost effective way to automate social media listening practices.
- Instilling the importance of consistent messaging with all employees/departments.
- Apathy of the general public and/or lack of public participation.

**MANAGEMENT IN PROGRESS 2020
PROJECTS AND ISSUES
Mount Prospect, Illinois
January 2020**

DEPARTMENT: Administration - Communications Division

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 Integration of Everbridge to send texts out to residents for emergencies and subscription alerts.
- 2 Upgrade of video streaming platform to HD quality.
- 3 Upgrade of Community Room AV components.
- 4 Implementation of the Village's Branding Plan, once adopted/accepted by the Village Board. Implementation to include both public facing projects and education of staff.
- 5 Update the Village's communications plan document to reflect new technologies and polices in use.

**INITIATIVES 2020:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, Illinois
January 2020**

DEPARTMENT: Administration - Communications Division

Please list issues or projects that you would like for the village to address this next year 2020.

- 1 Produce a video for the 2020 Census and social media campaign.
- 2 Continue producing Dish'n Out Mount Prospect restaurant show.
- 3 Continue producing the Mount Prospect Update.
- 4 Expand Village presence on Instagram.
- 5 Create a photo contest for the Village Instagram account.
- 6 Implement a Social Media Listening Automation program

MAJOR CHALLENGES

Mount Prospect, Illinois

January 2020

DEPARTMENT: Administration – Human Resources Division

From your department's perspectives, what are the major challenges facing the village over the next 5 years?

- Tight labor market and a historically low unemployment rate that results in a smaller qualified candidate pool for open positions. (maybe 2.5 years of the 5)
- Maintaining robust benefit and compensation plans that attract and retain top talent while remaining fiscally and administratively viable.
- Managing through the implementation process and compliance with new employment policies as they pertain to the legalization of marijuana.

**MANAGEMENT IN PROGRESS 2020
PROJECTS AND ISSUES
Mount Prospect, Illinois
January 2020**

DEPARTMENT: Administration – Human Resources Division

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 Implementation of Personnel Actions Module in the NWS software and development of associated training.
- 2 Hire and train replacement P/T HR Assistant
- 3 Conduct FMLA training for Fire Department

**INITIATIVES 2020:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, Illinois
January 2020**

DEPARTMENT: Administration – Human Resources Division

Please list issues or projects that you would like for the village to address this next year 2020.

- 1 Retirement Health Savings (RHS) Plan Update
- 2 Dependent Audit of Medical Plans, per IPBC requirement
- 3 Assist with IDOI Audit of Police and Fire Pension Plans
- 4 Complete implementation and training of Personnel Actions Module in NWS software.
- 5 Expand Leadership Training to include Excel, ANNUAL Anti-Harassment/Anti-discrimination Training, and Training for Supervisors on compliance with new drug/alcohol policy for non-union, non-public safety, non-DOT personnel.
- 6 Review vision plan for consideration to be added benefit offerings for eligible employees (1/1/2021)
- 7 Update employee handbook (cannabis, part-time benefits, bereavement, bullying, blood donation, ISERRA). Clarify existing policy language and update policies in compliance with recent state and federal laws.

MAJOR CHALLENGES

Mount Prospect, Illinois

January 2020

DEPARTMENT: Administration – Information Technology

From your department's perspectives, what are the major challenges facing the village over the next 5 years?

- New Police/Fire HQ Buildings – moving in, setting up connections, etc.
- Cyber Security and potential risk of cyber-attack, constant monitoring of threats and keeping up with best practices.
- Fourth Fire Station – improving the data network access to this facility.
- 5G rollout by cellular companies and the impact on public ROW, Village policy, etc.

**MANAGEMENT IN PROGRESS 2020
PROJECTS AND ISSUES
Mount Prospect, Illinois
January 2020**

DEPARTMENT: Administration – Information Technology

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 Fiber Installation to new Police and Fire headquarters.
- 2 Envisio Dashboards – getting the KPI data and plan data to a public interface.
- 3 Windows 10 rollout to remaining staff.
- 4 Village Hall network equipment replacement
- 5 Quicket Implementation.
- 6 Police front desk voice recording software replacement.

**INITIATIVES 2020:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, Illinois
January 2020**

DEPARTMENT: Administration – Information Technology

Please list issues or projects that you would like for the village to address this next year 2020.

- 1 License Plate Recognition Software – interdepartmental implementation.
- 2 NWCD CAD/RMS Implementation
- 3 Move of IT datacenter.
- 4 Replace network equipment at Public Works and Community Connections Center.
- 5 Public Works microwave antenna link to replace WOW! Fiber.

MAJOR CHALLENGES

Mount Prospect, Illinois

January 2020

DEPARTMENT: Administration – Village Manager's Office

From your department's perspectives, what are the major challenges facing the village over the next 5 years?

- (2019) Continuing to be as transparent as possible, given the expectation of stakeholders and logistics for each project or topic.
- (2019) Anticipating the local political climate, given upcoming 2020 and 2021 elections and the added interest of local residents in the government process.
- (2019) State of Illinois budget uncertainties, and their potential impact on operating costs, labor relations, and other goals.
- (2019) Being responsive to citizens while balancing timeliness, accuracy and available resources.
- (2019) The impact of grassroots organizations on various established Village policies and protocols – such as public meeting expectation, Village ordinances, and availability of information on the website.
- (2019) The possibility of an economic downturn and its impact on the Village's operations.
- Misinformation and echo chambers of social media
- Avoiding partisan politics and keeping to a "Mount Prospect first" mindset.
- Federal and State budget deficits negatively impacting municipal operations (Less Fed./State funded projects/programs or reduced municipal portion of shared revenues)
- Increasing frequency of severe weather events influencing normal operations.
- Continuously growing E-commerce and adapting vacant retail parcels
- Region's competitive disadvantage because of County and State taxes.
- Difficulty in hiring quality candidates throughout all positions in the Village due to the tight job market. Part-time hires especially vulnerable to high turnover.

MANAGEMENT IN PROGRESS 2020 PROJECTS AND ISSUES Mount Prospect, Illinois January 2020

DEPARTMENT: Administration – Village Manager's Office

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 Envisio: Implementing public dashboards and key performance indicators
- 2 Prospect & Main TIF District - Creating Value and Increment:
 - a. Maple Street Loft Development (Projected Started)
 - b. Main and Central Development (Project Started)
 - c. Block 56 Development
 - d. Future of Prospect Place
- 3 (2019) South Side Annexation (Evaluating options and coordinating with Cook County)
- 4 (2019) Elk Grove Rural Fire Protection District Agreement
- 5 Extending Metra Platform East
- 6 School District 214 Microinternship Program, 2nd year of support
- 7 (2019) Village Branding and Imaging Plan, Implementation
- 8 (2019) File Vault Digitization
- 9 Collective Bargaining Agreements
 - a. Patrol – Get to finish line
 - b. Sergeants – Start Q1 2020
 - c. Public Works (select employees) – Start Q3 2020
- 10 Continue strategy to improve the intersections of Rand Rd., Central Rd., Mt. Prospect Rd., and Mt. Prospect Plaza. Support Public Works in the Phase II Engineering Plan for this project.

- 11 (2019) Levee 37 pump improvement and comp storage – Aspen Trails Park phase.
- 12 Block 56 – select preferred developer and gain zoning entitlement.
- 13 Associated with Block 56: Relocation of Chase Bank to a new location within downtown.

**INITIATIVES 2020:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, Illinois
January 2020**

DEPARTMENT: Administration – Village Managers Office

Please list issues or projects that you would like for the village to address this next year 2020.

- 1 Find an equitable solution for downtown business employee parking.
- 2 Ensure parking policies match Village Code, work with the Police and Public Works on enforcement policies, VMO to take lead on marketing and educating the public on parking options.
- 3 Coordinate with Police, Fire, Information Technology and Building to make the transition to their new respective headquarters as smooth as possible. Inform the public of the transitions.
- 4 Refresh the Mount Prospect Entrepreneurs Initiative, to address low attendance for in-person events.
- 5 Utilize the part-time Branding Coordinator to update and refresh the Experience Mount Prospect website.

MAJOR CHALLENGES

Mount Prospect, Illinois

January 2020

DEPARTMENT: **Community Development - Building & Inspection Services**

From your department's perspectives, what are the major challenges facing the village over the next 5 years?

- Working with outside agencies (IDOT, MWRD) to ensure developments open on time
- State has updated codes with including accessibility, health, plumbing, life safety and energy codes with little notice.
- Unfunded state mandates to local communities (i.e. updated codes)

**MANAGEMENT IN PROGRESS 2020
PROJECTS AND ISSUES
Mount Prospect, Illinois
January 2020**

DEPARTMENT: **Community Development – Building & Inspection Services**

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 Help facilitate the final development code review with all departments
- 2 Provide additional hoarding training to new first responders
- 3 In 2021, complete adoption of update International codes. Currently reviewing proposed 2020 codes.

**INITIATIVES 2020:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, Illinois
January 2020**

DEPARTMENT: **Community Development – Building & Inspection Services**

Please list issues or projects that you would like for the village to address this next year 2020.

- | | |
|---|-------------------------|
| 1 | Development code update |
| 2 | Hoarding training |

MAJOR CHALLENGES

Mount Prospect, Illinois

January 2020

DEPARTMENT: **Community Development – Economic Development and Planning & Zoning**

From your department's perspectives, what are the major challenges facing the village over the next 5 years?

- Cook County Assessor's new valuation system that shifts additional tax burden onto commercial/industrial properties
- Working with IDOT on needed right-of-way improvements
- Absentee landlords/lack of desire to maintain and/or redevelop property
- Maintaining sales tax base while contending with increase in on-line retailing
- Financial status of the State of Illinois
- Financial status of Cook County
- Keeping up with technological advances
- Attracting and retaining retail tenants

**MANAGEMENT IN PROGRESS 2020
PROJECTS AND ISSUES
Mount Prospect, Illinois
January 2020**

DEPARTMENT: Community Development – Economic Development
and Planning & Zoning

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 South Mount Prospect Plan – adoption/board review
- 2 Fire/Police Redevelopment – Block 56
- 3 Randhurst Village – work with DLC/Rialto to tenant Main Street, Carson Pirie Scott, Bed, Bath & Beyond, and other vacancies
- 4 Annexation Analyses of Unincorporated Properties South of Oakton Street and West of Higgins Creek
- 5 Business Attraction to available property sites throughout the Village
- 6 Mount Prospect Pointe final occupancies and installation of traffic signal
- 7 Development of Maple Street Lofts (MSL)
- 8 Development of Senior Housing projects (Perlmark and ISL)
- 9 Golf Plaza 2 – complete remaining punch list items and work with owner on remaining outlot development opportunities

**INITIATIVES 2020:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, Illinois
January 2020**

DEPARTMENT: Community Development – Economic Development
and Planning & Zoning

Please list issues or projects that you would like for the village to address this next year 2020.

- 1 Restaurant buildout at 20 West
- 2 Randhurst Village – work with DLC/Rialto to tenant Main Street, Carson Pirie Scott, Bed, Bath & Beyond, and other vacancies
- 3 Maple Street Lofts – construction and occupancy of project
- 4 105 South Main Street Redevelopment (Old Sakura Site)
- 5 Completion of Pocket Park in Downtown
- 6 Block 56 Redevelopment
- 7 Business Attraction to available property sites throughout the Village
- 8 Pedestrian improvements in the downtown district
- 9 Redevelopment and/or tenant infill of Prospect Place/“Keefers block”
- 10 Redevelopment of 200 S. Main Street
- 11 Golf Plaza 2 - access improvements and development of outlot(s)

MAJOR CHALLENGES

Mount Prospect, Illinois

January 2020

DEPARTMENT: Finance

From your department's perspectives, what are the major challenges facing the village over the next 5 years?

- Diversifying Revenue Sources
- Community Investment Plan Funding
- Property Tax Rates
- Retaining Vehicle Stickers Revenue
- Pension Funding
- Technological Upgrades and Integrations
- Unanimous Approval from Finance Commission on Fundamental Approach
- Establishment of Stabilization Funds
- Protecting the Current Sales Tax Base
- Funding Projects from Variable Sources and Funding Operation from Reliable Sources
- Retirement of skilled and experienced employees
- Parking Revenue Collections
- Online Payment Collection
- Integration with other Software
- New GASB Applications (specially the Lease GASB)
- Communication Gaps between Departments

**MANAGEMENT IN PROGRESS 2020
PROJECTS AND ISSUES
Mount Prospect, Illinois
January 2020**

DEPARTMENT: Finance

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 P - Card Program (rolling out a purchasing card program to select Village employees)
- 2 Police Ticket Program Implementation
- 3 Automated Payroll Deduction Payment process
- 4 New and Efficient Budget Process
- 5 Improve Payroll and AP Processes
- 6 Establishing the Stabilization Funds
- 7 Transition and Training of the New Employees
- 8 Pension Accounting Options

**INITIATIVES 2020:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, Illinois
January 2020**

DEPARTMENT: Finance

Please list issues or projects that you would like for the village to address this next year 2020.

- 1 RFP for Audit
- 2 New P-Card Policy
- 3 New Fund Balance Policy
- 4 Funding Policy for CIP (Flood Control and Small Projects)
- 5 E-Billing for Village Services and Online Payments
- 6 Implementing Interdepartmental Meetings
- 7 Investigate Leak Detection Portal in conjunction with PW.
- 8 Explore new Budget and CIP Software

MAJOR CHALLENGES

Mount Prospect, Illinois

January 2020

DEPARTMENT: Fire

From your department's perspectives, what are the major challenges facing the village over the next 5 years?

- Diversity
- Public Service employment interest
- Pension Costs
- Increasing call volume and demand
- EG Township FPD shutting down
- Forest River FPD
- Businesses closing
- Aging infrastructure
- Succession Planning at all levels including employee retention
- Health care costs
- Sustainability
- Public Communication
- Aging Population

**MANAGEMENT IN PROGRESS 2020
PROJECTS AND ISSUES
Mount Prospect, Illinois
January 2020**

DEPARTMENT: Fire

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 New Cad
- 2 St 13
- 3 Rural district/Southside plan
- 4 SOG/SOP
- 5 Succession Plan
- 6 Data management
- 7 Fire Educator replacement
- 8 Education Trailer purchase
- 9 Pulsepoint app
- 10 214/Harper/FD Collaboration
- 11 NIMS Training
- 12 FD Leadership training
- 13 New Hire Test
- 14 New Box and run cards
- 15 Lifeline program expansion
- 16 Ever bridge Expansion

- 17 Emergency Operation Plan (EOP) to Cook County
- 18 Overtime Cost Reduction
- 19 Workplace accident and injury reduction
- 20 Peer support network
- 21 Mutual Aid Agreements
- 22 Forest River
- 23 AED Locations throughout village
- 24 Pre Plans/RMS inspections
- 25 Warning Sirens

**INITIATIVES 2020:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, Illinois
January 2020**

DEPARTMENT: Fire

Please list issues or projects that you would like for the village to address this next year 2020.

- 1 Public notice communication improvement
- 2 Public service interest programs
- 3 FD south side plan
- 4 FP education program expansion
- 5 SAFER grant
- 6 Active Shooter training
- 7 Response Cards
- 8 Peer Support
- 9 Infrastructure plan for annexation areas

MAJOR CHALLENGES

Mount Prospect, Illinois

January 2020

DEPARTMENT: Human Services

From your department's perspectives, what are the major challenges facing the village over the next 5 years?

- Affordable housing for working poor, low-income seniors and persons with disabilities.
- Increased needs for aging population.
- Opioid use and teen vaping.
- Limited mental health resources for Medicaid clients and underinsured. Shortage of psychiatrists.
- Communicating with and providing services to our diverse population.
- Increased number of cases of disabled adults living with elderly parents who are no longer able to care for them.
- Addressing violence in general and domestic violence and its effect on the health and well-being of victims and their children.
- Identifying and addressing chronic disease and its effect on the health of the community.

**MANAGEMENT IN PROGRESS 2020
PROJECTS AND ISSUES
Mount Prospect, Illinois
January 2020**

DEPARTMENT: Human Services

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 Aging in Place initiative- strategic plan goal.
- 2 Emergency shelter plan.
- 3 Development and implementation of programming at the Community Connections Center based on feedback from focus groups and resident survey.
- 4 Continued focus on mental health issues and service awareness.
- 5 Community Engagement committee- 2020 work plan.
- 6 Food pantry health initiative to include evaluation of incorporating perishable items into food pantry.

**INITIATIVES 2020:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, Illinois
January 2020**

DEPARTMENT: Human Services

Please list issues or projects that you would like for the village to address this next year 2020.

- 1 Aging in Community- presentation of data from focus groups and recommendations for next steps.
- 2 Develop programming to educate and support health and well-being through nutrition education, utilizing the food pantry.
- 3 Develop programming for youth at the Community Connections Center.
- 4 Assist in promoting the 2020 Census.
- 5 Hold program at the CCC on nutrition and obesity prevention for children.
- 6 Create an exercise resource guide for seniors and host presentation on this topic at a 50+ Breakfast Club meeting.
- 7 Collaborate with the Fire and Police Department on Active Shooter response from Human Services Department staff.
- 8 Create an annual Mount Prospect Senior Appreciation Day.
- 9 Host a presentation on senior housing options.
- 10 Volunteer recognition event for core volunteers.

MAJOR CHALLENGES

Mount Prospect, Illinois

January 2019

DEPARTMENT: Police

From your department's perspectives, what are the major challenges facing the village over the next 5 years?

- Recruitment retention in this challenging job market
- Transition of all the new employees and newly promoted into their new roles
- Traffic congestion throughout the village

**MANAGEMENT IN PROGRESS 2019
PROJECTS AND ISSUES
Mount Prospect, Illinois
January 2019**

DEPARTMENT: Police

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 New Headquarters 2018 design and construction for 2019
- 2 Field Training of new hires
- 3 Lexipol - Revamping of all policies and procedures
- 4 Deploy Citation and Crash software (Quicket) to all of patrol and records
- 5 Continue with additional State mandated training
- 6 In partnership with IT assist with role development for new Police/IT hire
- 7 Continue with anticipatory hires for voids filled through retirements
- 8 Purchase and up fit Police UTV (Polaris Ranger) to be deployed at festivals, parks, etc.
- 9 Continue research and purchase of used fitness equipment for new headquarters
- 10 Working with District 214 on school safety (armed retired police)

**INITIATIVES 2019:
SHORT-TERM ISSUES AND PROJECTS
Mount Prospect, Illinois
January 2019**

DEPARTMENT: Police

Please list issues or projects that you would like for the police department to address this next year 2019.

- 1 New Headquarters construction
- 2 Complete Lexipol revamping of all policies and procedures
- 3 Complete deployment/training on new citation/crash software (Quicket)
- 4 Continue with State mandated training
- 5 Complete Taser deployment (mandatory carry in 2019)
- 6 Continue participation in NIBC (Northern Illinois Benchmarking Cooperative) focus will be recruitment retention.
- 7 Conduct Police recruit test compose eligibility list
- 8 Reinstate Gang Unit (SOU) which was suspended due to manpower shortages
- 9 Research training software for potential purchase to replace Relias
- 10 Research overnight parking software for potential purchase
- 11 Research and continue purchasing of used fitness equipment for new headquarters
- 12 Continue school safety initiative with District 214 (armed retired Police Officers)
- 13 Continue with anticipatory hires for voids filled through retirements
- 14 Research purchase and deploy new smart scheduling software
- 15 Hire Crime Free Housing Civilian due to retirement

- 16 Hire Property Custodian Officer due to retirement
- 17 Purchase up fit 3 new squads one specialized vehicle (K-9)
- 18 Northwest Central CAD RMS replacement and deployment
- 19 Negotiate Police officer Contract with Sgts. to follow
- 20 Start beat meeting initiatives 12 meetings total with beat Sgts. involvement
- 21 Identify and train another 4-5 Crime Scene Techs (there's a shortage and lack of voluntary interest)
- 22 Expand our early car system in patrol (this will be imperative in the new headquarters)

MAJOR CHALLENGES

Mount Prospect, Illinois

January 2020

DEPARTMENT: Public Works

From your department's perspectives, what are the major challenges facing the village over the next 5 years?

- Aging infrastructure.
- Critical assessment / review of procedures and programs.
- Recruitment and retention of high quality personnel.
- Dissemination of information / mass communication.
- Identification/documentation of policies, procedures, protocols, and programs.
- Inadequate source of revenue for parking fund.
- Inadequate source of revenue for capital improvements fund.
- Inadequate source of revenue for street improvement construction fund.
- Inadequate source of revenue for flood control construction fund.
- Curbside leaf collection program (obsolescence of Ford 710s).
- Sidewalks (looming ADA changes and trip/fall lawsuits).
- Budget (state legislature revenue grab).
- NPDES and CMOM compliance requirements.
- Alternate water source as viable backup.
- Reduction in Lake Michigan water allocation / decreased water sales.
- Deficient infrastructure associated with annexations.

- Increasing shared use of roadways between pedestrians and vehicles.
- Training / employee development / succession plan. 32% of staff has been with the department less than five years.
- Lean staff / creeping scope of work.
- Balancing act between increase desire for sustainable/green infrastructure and higher costs/available funding.
- Reduction in availability of recycling markets
- Changing people's recycling habits. Empty, Clean and Dry. Emphasis on quality recycling
- Increasing public involvement in public works efforts
- Reduction in contracted work. Increase workload for Public Works employees.
- Increasing expectations from residents / Meeting service expectations
- Informing residents of fact versus fiction
- Leadership development
- Adapting to innovation

**MANAGEMENT IN PROGRESS 2020
PROJECTS AND ISSUES
Mount Prospect, Illinois
January 2020**

DEPARTMENT: Public Works

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 Rand-Elmhurst-Kensington Road Phase I Study
- 2 Central Road Pedestrian Crossing Improvements (Emerson, Pine)
- 3 APWA Accreditation
- 4 Emerson Parking Deck Lighting Upgrade
- 5 Downtown Pedestrian Signal Improvements (Northwest Highway-Route 83, Northwest Highway-Emerson, Route 83-Prospect Avenue)
- 6 Pedestrian Crossing Main-Busse Avenue
- 7 Maple Street Parking Deck
- 8 Fairview Liftstation Rehabilitation
- 9 Levee 37 Companion Storm Sewer Improvements (Burning Bush Trails Park Detention)
- 10 Levee 37 Pump Station 2 Expansion
- 11 Additional rail crossing feasibility study.

INITIATIVES 2020: SHORT-TERM ISSUES AND PROJECTS

Mount Prospect, Illinois

January 2020

DEPARTMENT: Public Works

Please list issues or projects that you would like for the village to address this next year 2020.

- 1 Phase II engineering for Rand Road/Central Road/Mount Prospect Road Intersection
- 2 Design storm water detention at Aspen Trails Park and associated storm mainline pipe upsizing.
- 3 Phase I engineering for mixed use path along Algonquin Road.
- 4 Construction of Neighborhood Drainage Improvements
- 5 Streetlight LED Retrofits
- 6 Replacement of 5,000 Linear Feet of Water main
- 7 Lining of 30,000 Linear Feet of Combined and Separate Sanitary Sewer Main
- 8 Research and Potential Recommendation of Storm Water Utility
- 9 Host Household Hazardous Waste Collection Event(s)
- 10 Street Improvement Program
- 11 Train Station Platform Extension
- 12 Public Works' Facility Fence Replacement
- 13 Klehm's Island Landscape Improvement
- 14 Levee 37 standby generators for Pump Station 1 and 2
- 15 10 North Main Right-of-Way Improvements

- | | |
|----|--|
| 16 | Lincoln Street Relief Station Rehabilitation |
| 17 | Pump Station 5 Motor Control Center Replacement |
| 18 | Backup Water Supply Decision – Northwest Water Commission Interconnect, Deep Well abandonment. |

SECTION 4

STRATEGIC DISCUSSION ON CRITICAL ISSUES

Village of Mount Prospect Topics for Strategic Discussion

► **Topics**

1. Downtown
2. Annexations
3. Randhurst Center

Critical Issue: Downtown

A. Block 56

i. Key Issues

- 1. Graystar [potential developer] needs Chase Bank Building property**
- 2. Graystar cannot wait for Chase Bank to build a permanent structure**
- 3. The Graystar project is potentially a \$100 million investment**

ii. Actions

- 1. Continue working with Graystar to support this project**

B. Chase Bank Relocation

i. Key Issues

- 1. Chase Bank building is obsolete**
- 2. Chase Bank desires to move**
- 3. Several potential temporary locations of Chase Bank were identified**
- 4. Chase Bank lease expires in 2 years**
- 5. Chase Bank is a challenge to work with – track record on previous bank projects**
- 6. Chase Bank at that location is a “Top 10” producer**

ii. Actions

- 1. Identify temporary site**
- 2. Identify permanent site**
- 3. Meet with Chase decision maker**
- 4. Contact Chase Bank and share options**

C. 20 West Restaurant

i. Key Issues

- 1. Goal/Desired Outcome – Attract a quality restaurant**

ii. Direction

- 1. Work with developer/owner to find a restaurant**
- 2. No temporary location for Chase Bank**

D. Prospect Place

i. Key Issues

- 1. Absentee landlord**
- 2. Desire to sell**
- 3. Potential Development: 5 stories, retail/apartments**

ii. Actions

- 1. Briefing: Site Plan [2/20]**
- 2. Facilitate restaurant attraction**

E. Busse Triangle: Phase 1

i. Actions

- 1. Acquire property**

F. ROW Streetscape – Highway 83/Central

i. Key Issues

- 1. Contract for Streetscape Project**
- 2. Continuity of streetscape and development project**

ii. Actions

- 1. Pursue private contractor for construction**

G. Maple Street Lofts and Parking Structure

i. Actions

- 1. Finalize and approve retail lease, liquor license and redevelopment agreement**

H. Rand/Central/Mount Prospect Traffic Patterns Flow Analysis Study

i. Actions

- 1. Complete the engineering design**

Critical Issue: Annexations

A. Elk Grove Rural Fire

i. Key Issues

- 1. 239 calls for service provided by Elk Grove Rural Fire District in Mount Prospect**
- 2. Minimal calls for service in Des Plaines [100] and Elk Grove [37]**
- 3. Potential creation of a Special Service Area**
- 4. Elk Grove Rural Fire contract expires 12/20**

ii. Direction

- 1. Meet with the Elk Grove Rural Fire District and Mayors/Managers: Elk Grove Village, City of Des Plaines, Village of Mount Prospect**
- 2. Seek direction and future participation from municipalities**
- 3. If positive, develop an intergovernmental shared services agreement**
- 4. If negative, walk**
- 5. Fire service north of I-90/Toll Way**
- 6. Fire service for west bound I-90/Toll Way**
- 7. Contact Cook County – desired outcomes: funding for infrastructure upgrade projects and recurring costs**
- 8. Apply for SAFER grant for firefighters [6-9] – Village can afford 6 positions**
- 9. Staffing needs: 3 for truck and 2 for ambulance**

b. Annexation – West Oakton

i. Key Issues

- 1. Resolution of Elk Grove Rural Fire direction**
- 2. Poor quality water**
- 3. Difficulty in addressing mobile home park issues and life safety issues**

ii. Direction

- 1. Update and adopt South Mount Prospect Plan without Annexation Element**
- 2. Determine future direction and next steps on annexation**

Critical Issue: Randhurst Center

A. Vision

- iii. Create a “sense of place”**
- iv. Retail – specialty**
- v. Major entertainment venue(s)**
- vi. Destination for residents and region**
- vii. Beautiful and attractive**
- viii. Low vacancy rate**
- ix. Retained national retail chains**
- x. Mixed use development(s) – retail and residential – condos and apartments**
- xi. Unique and high quality restaurants**
- xii. Place to come and hang out**
- xiii. Greenspace**
- xiv. Re-designed traffic pattern and parking**
- xv. Pedestrian friendly and walkable**
- xvi. Place for events and festivals**

B. Key Issues

- xvii. Future viable as a retail power center**
- xviii. Owner’s primary business experience – owner and manager of retail power centers**
- xix. Decline in physical retail location due to increase in internet sale**
- xx. Closing of major retail businesses**
- xxi. Randhurst – closure of three big box retailers contributing to increased retail vacancy: World Market, Carson’s and Bed, Bath and Beyond**
- xxii. Unsafe traffic patterns/interior road designs**
- xxiii. Poor and deteriorating appearance, including the water tower**
- xxiv. Lack of experience based businesses or quality restaurants**
- xxv. Disconnect and alignment: Village vision and owner’s vision**
- xxvi. Potential for eSports venue**
- xxvii. Need for inviting public/Greenspace**
- xxviii. Defining the Village’s role and potential incentives**
- xxix. Goal: creation of a destination for Village residents and residents in the northwest Chicago metro area**

C. Direction

- xxx. Focus the Village's vision and goals for Randhurst; define Village's potential role and incentives**
- xxxi. Meet with corporate decision makers to discuss their vision and plans [short term and long term]**
- xxxii. Research the potential for eSports – “best practices”, success stories, local incentives, potential land acquisition, other areas for eSports in Mount Prospect**
- xxxiii. Develop a short term action plan with steps for 2020**

SECTION 5

PLAN 2020 – 2025

A

**PLAN 2020 – 2025
Summary**

Village of Mount Prospect Goals 2025

**Development: Balancing Preservation,
Revitalization, Growth**

**Business: Strong Local Economy, Support for
Innovation, Entrepreneurialism and Small Business**

**Infrastructure: Well Designed, Well Maintained
Public Spaces and Facilities**

**Cultural Climate: Honoring History,
Heritage and Diversity**

**Commercial Business District: Vibrant Downtown
and Commercial Areas**

**Governance: Financially Sound, Providing
Exceptional Service**

GOAL 1

**DEVELOPMENT; BALANCING PRESERVATION,
REVITALIZATION, GROWTH**

► Objectives

1. Attract local and regional customers to Mount Prospect with lively restaurant establishments, shopping choices and a variety of recreational opportunities
2. Facilitate restaurant/shopping development
3. Ensure a continuum of housing opportunities meets residents' evolving lifestyles to allow residents to maintain their connection to Mount Prospect, including senior and young families
4. Upgrade single family housing stock
5. Increase private investment: Downtown, Kensington Business Center and the Southside
6. Retain and expand major business in Mount Prospect
7. Promote "small space" commercial development
8. Enhance diverse tax base through economic development and business investment

► Value to Residents

1. Protection and enhancement of property values
2. More reasons to live in Mount Prospect
3. Increased housing options in Mount Prospect
4. More choice for your leisure time
5. Opportunities to live an active, healthy life style
6. A community for all family generations

► Short Term Challenges and Opportunities

1. Attracting more restaurants and entertainment venues to Mount Prospect
2. Rise and aggressive NIMBY
3. Cook County tax system and taxes impacting residential and commercial development, particularly assessment of commercial industrial properties
4. Working with absentee property owners with accountable
5. Community expectations of retail business versus reality – increased online sales and fewer stand-alone businesses
6. Tapping the advantage of rail station and convenient access to Chicago
7. Keeping Village Codes current, aligned with societal trends

► Long Term Short Term Challenges and Opportunities

1. Determining the Village's role and incentives on each development project
2. Connecting Northside and Southside – the rail tracks as a community “divider”
3. Addressing vacant commercial space and potential fees
4. Aging, antiquated single family housing stock needing modernization or replacement, including decline EAV
5. Village's role in land use and development regulations
6. Developing high end rental opportunities
7. Sprinkler requirement and the impact on single family housing upgrade
8. Upgrading older multi-family developments
9. Helping homeowners – old and new – to upgrade their homes

► Policy Actions 2020

1. West Oakton Annexation: Direction, Village Actions
2. South Mount Prospect Plan: Update and Adoption
3. Busse Triangle: Phase 2
4. Bike Plan Update

► **Management Actions 2020**

1. Senior Housing Projects
 - a. Perlmark
 - b. ISL
2. 105 S. Main Redevelopment: Action Plan
3. Community Sustainability Strategy: 2020 Action Plan

► **Management in Progress 2020**

1. International Building and Fire Code: Update
2. 5-year CDBG Consolidated Plan

► **On the Horizon 2021 – 2025**

1. Annexation: Forest River
2. Single-Family Reinvestment Strategy
 - Development Code Update (Single-Family)
 - Tear Down
3. Office Building Development
 - a. Kensington Center
 - b. Oakton Street/Highway 83
4. Bristol Center: Code Enforcement and Redevelopment
5. Meadow – Melas Bridge – Phase 1: Funding
6. Golf Plaza 2 Redevelopment Outlet Development
7. NW Highway Revitalization (East of Downtown)
8. Oakton Area Clean Up Action Plan
9. Cannabis for Mount Prospect: Monitoring
10. Development Code: Direction

GOAL 2

**BUSINESS: STRONG LOCAL ECONOMY,
SUPPORT FOR INNOVATION,
ENTREPRENEURIALISM AND SMALL BUSINESS**

► **Objectives**

1. Engage commercial landlords to attract and grow small businesses
2. Identify and market to specific business segments
3. Investigate needs of tech-savvy business to foster growth in the sector
4. Attract businesses with a regional customer base
5. Retain and expand current businesses
6. Foster a climate for innovation and entrepreneurship
7. Utilize data to focus business development efforts
8. Develop an effective business incubator and accelerator for facilities and programs

► **Value to Residents**

1. Support to start and grow your business in Mount Prospect
2. Working near home resulting in more family and leisure time
3. Strong working relationship between the Village and businesses/ the Chamber of Commerce
4. Business friendly Village government
5. Support for appropriate home based businesses with no impacts on the neighborhoods
6. Small businesses working together for a stronger, diverse local economy

► Short Term Challenges and Opportunities

1. Vacant and underutilized commercial properties
2. Illinois and Cook County tax system
3. Aligning owner/developer visions with Village goals and direction
4. Attracting businesses to Mount Prospect
5. IDOT requirements and regulations
6. Developing and financially supporting Village business incentives
7. Urgency with potential future economic recession

► Long Term Challenges and Opportunities

1. Defining the Village's policies and role in small business development
2. Limited space/land for a major new business
3. Determining economic incentives for all commercial corridors
4. Attracting technology related businesses
5. Dynamic and productive partnership with Economic Development and Commission, Chamber of Commerce, Downtown Merchants Association
6. Limited infrastructure impacting business development opportunities on the Southside with infrastructure
7. Competition from neighboring communities
8. Leveraging educational institutions partnerships
9. Developing and maintaining technology infrastructure to support small businesses
10. Developing partnerships to support small businesses
11. Regulatory requirements from State of Illinois

► Policy Actions 2020

1. Randhurst Strategy: Plan and Actions

► Management Actions 2020

1. Kohl's Center Revitalization Strategy

► **Management in Progress 2020**

1. Dish'n Out Mount Program: Development
2. Business Outreach/Visitation Program: Reports
3. Mount Prospect Entrepreneurs Initiative Refresh

► **On the Horizon 2021 – 2025**

1. United Airlines Property Development
2. Hotel/Conference/Meeting Space/Banquet Facility Strategy

GOAL 3

INFRASTRUCTURE: WELL-DESIGNED, WELL-MAINTAINED PUBLIC SPACES AND FACILITIES

► Objectives

1. Design and implement upgrades, improvements and maintenance for optimum mobility and system sustainability, including pedestrian/bike safety
2. Provide reliable dedicated funding source for each infrastructure component – flood control, water and sewer
3. Communicate with state and county highway departments to resolve troublesome intersection issues with funding mechanism for possible solutions
4. Ensure sustainable public spaces, facilities and systems that match our needs
5. Provide reliable funding source for roads
6. Improve and maintain infrastructure facilities and systems for public health and safety
7. Protect our Village infrastructure investment

► Value to Residents

1. Protection from flooding
2. Quality Village streets for efficient travel
3. Reliable, quality utilities services necessary for suburban living
4. More bikeable, pedestrian friendly community
5. Convenient access to the Chicago metro area
6. Protection of property values

► Short Term Challenges and Opportunities

1. Increased traffic flow and congestion
2. Working with IDOT
3. Planning and funding for future Village infrastructure and facilities
4. Flooding in certain areas and defining Village role and actions
5. Considering "sustainability" and its application to Mount Prospect
6. Applying "Complete Streets" concepts to Village infrastructure projects
7. Making Mount Prospect a more walkable, pedestrian and bicycle-friendly community
8. Increase regulations from Federal Government and State of Illinois/IDOT/MWRD

► Long Term Challenges and Opportunities

1. Developing funding sources for maintaining existing Village infrastructure and building new infrastructure
2. Inadequate revenue for parking fund and capital projects
3. Addressing substandard infrastructure in annexed areas: assessing condition and available funding for improvements
4. Aging Village infrastructure with deferred maintenance
5. Unanticipated events – major storms, infrastructure failures, natural disasters – impacting the Village

► Policy Actions 2020

1. Downtown Pedestrian Crossings: Projects
 - a. Main/Busse
 - b. Emerson/Central
 - c. Pine/Central
2. Street Light Plan: Report
3. Redundant Water Supply: Direction

► **Management Actions 2020**

1. Levee 37: Projects
 - a. Generators: Pump 1 and Pump 2
 - b. Burning Bush Trail Park Detention
 - c. Pump Station 2: Expansion
2. Aspen Trails Park Stormwater Project: Design
3. CIP: Projects and Funding (Dropped)
4. Algonquin Road Improvements: Shared Use, Path, Lighting
5. Rand/Central//Mount Prospect Road Traffic Study – Phase 2: Engineering Design
6. Complete Streets Policy
7. Private Fiber Between Village Buildings

► **Major Projects 2020**

1. Emerson Street Parking Deck Lighting: Upgrade
2. Booster Station 4 Motor Control Panel: Replacement
3. Fairview Light Station: Rehabilitation
4. Police Headquarters: Construction/Opening
5. Route 83/Kensington/Rand Intersection Phase 1
6. Rand Road/Kensington/Route 83 Intersection Street Lighting
7. Microwave Link Public Works
8. Private Fiber to Public Works: Design (Funding CIP '21 Construction)
9. Fire Headquarters: Construction/Opening
10. Maple Street Parking Deck: Construction/Opening
11. Neighborhood Drainage Improvement Projects
12. Streetlight LED Retrofits: Completion
13. Water Main 5,000 Linear Feet Replacement
14. Combined and Separate Sanitary Sewer Main 30,000 Linear Feet Lining
15. Household Hazardous Waste Collection Events
16. Annual Street Improvements Projects
17. Public Works Facility Fence Replacement
18. Klehm's Island Landscape Project
19. Lincoln Street Sanitary Relief Station Rehabilitation
20. Pump Station 5 Motor Control Center Replacement
21. Traffic Signal at Mount Prospect Pointe: Permanent

► **On the Horizon 2021 – 2025**

1. Dempster Road Improvement (IDOT)
2. Central/Northwest Pedestrian Crossings Improvements
3. Storm Water Utility: Direction
4. Central/Weller Pedestrian Crossing
5. Traffic Signal Synchronization

GOAL 4

**CULTURAL CLIMATE: HONORING HISTORY,
HERITAGE AND DIVERSITY**

► Objectives

1. Ensure Village policies and practices honor and advance our community character as a diverse, family friendly and connected community
2. Demonstrate commitment as an inclusive and welcoming community with accessibility for all demographic groups
3. Develop partnerships with business and other governmental units to cultivate opportunities for stakeholder engagement
4. Feature citizen accomplishments, local celebrities and other points of interests
5. Expand learning opportunities and community awareness about diverse cultures – history and traditions
6. Foster a sense of community optimism
7. Encourage connection of "community neighborhoods"
8. Host events that appeal to a wide diversity of residents
9. Engage young demographics so that the community can enjoy the benefit of new, contemporary thinking and to ensure leadership succession

► Value to Residents

1. Everyone welcome in Mount Prospect
2. Understanding, appreciating and learning from different cultures and ages
3. Our children make the choice to return to Mount Prospect to raise their families
4. Opportunities to contribute to a better Mount Prospect community
5. Celebrating and using the historic roots of Mount Prospect
6. Successful community events and festivals bringing people together

► Short Term Challenges and Opportunities

1. Demonstrate commitment as an inclusive community with accessibility for all demographic groups
2. Foster a sense of community optimism
3. Ensure Village policies and practices honor and advance our community character as a diverse, family friendly and connected community
4. Encourage connection of "community neighborhoods"
5. Target younger audiences so that the community can enjoy the benefit of new, contemporary thinking and to ensure leadership succession
6. Increasing mental health issues and needs
7. Language barriers in serving the community

► Long Term Challenges and Opportunities

1. Feature citizen accomplishments, local celebrities and other points of interests
2. Successful community events and festivals bringing people together
3. Engaging diverse communities
4. Develop partnerships with business and other governmental units to cultivate opportunities for stakeholder engagement
5. Expand learning opportunities and community awareness about diverse cultures – history and traditions
6. Our children make the choice to return to Mount Prospect to raise their families
7. Celebrating and using the historic roots of Mount Prospect
8. Village workforce diversity
9. Understanding, appreciating and learning from different cultures and ages
10. Lack of trust in government
11. North – South community divide

► Policy Actions 2020

1. Community Outreach Action Plan: Expansion Engagement
2. Aging in Place: Presentation, Direction on Initiative

► **Management in Progress 2020**

1. National Night Out
2. Celebration of Cultures (3rd Year)
3. Outreach to School Social Worker
4. Love and Logic Parenting Classes
5. Human Services eNewsletter: Creation
6. Kickin with Cops Summer Soccer Program
7. Shopping with Cops
8. Five-O 5K Run
9. Citizen Police Academy
10. Culver's Butter Burgers & Badges Event
11. Community Connections Center Program
12. Mental Health Issues and Services Awareness Host Event
13. Food Pantry Health Initiative: Evaluation and Program Launch
14. Community Connection Center: Youth Programs
15. Community Connection Center: Nutrition and Obesity Prevention for Children
16. Exercise Resource Guide for Seniors
17. Mount Prospect Senior Appreciation Day: Creation
18. Core Volunteer Recognition Event
19. Senior Housing Options Presentation

► **On the Horizon 2021 – 2025**

1. Children Amenities/Events in Downtown
2. Next Sister City: Direction

GOAL 5

COMMERCIAL BUSINESS DISTRICT: VIBRANT DOWNTOWN AND COMMERCIAL AREAS

► Objectives

1. Create a unique and vibrant sense of place – contemporary, family-friendly and having a lively feel
2. Create a flexible vision of Downtown that is reflective of market conditions
3. Place strategic destination opportunities for commuters, residents, visitors, customers and others
4. Attract businesses and residential development projects to Downtown
5. Partner with business organizations to make our commercial business districts attractive destinations
6. Facilitate traffic and pedestrian movements and stimulate commercial activity
7. Improve traffic movement in Downtown
8. Become a more pedestrian and bike-friendly Village and community
9. Create new value in Downtown

► Value to Residents

1. Convenient and quality places to eat and shop
2. Acceptable, predictable travel times within Mount Prospect
3. More reasons to go Downtown
4. Opportunities to start and grow a business in Mount Prospect
5. More pedestrian friendly community
6. Opportunities to live near work
7. Protection of property values

► **Short Term Challenges and Opportunities**

1. Perception of parking in Downtown
2. Landlords and property owners not maintaining or investing in upgrades for their buildings
3. Getting more residents to come to Downtown to shop and eat
4. Loss of momentum with the development community
5. NIMBY and resistance to change, to redevelopment and to new development
6. Having housing amenities and nightlife for millennial generation
7. Vacant buildings and visual blight

► **Long Term Challenges and Opportunities**

1. Building Mount Prospect's brand as a place to do business and a place to patronize businesses
2. Regulations and actions by State government and other agencies impacting development, redevelopment and business investment/reinvestment
3. Aging and deteriorating commercial centers and corridors
4. Having more residents living Downtown
5. Lack of daytime population in Downtown
6. Code Enforcement: Compliance processes and results
7. Degree of Village regulation versus being "business friendly"
8. Revising the Zoning Code to encourage redevelopment
9. Potential public – private partnership
10. Defining and funding the Village role
11. Uncertain global, national, and state economy

► **Policy Actions 2020**

1. Block 56 Development/Chase Bank Relocation
2. 20 West Restaurant Development
3. Prospect Place Renovation/Redevelopment

► **Management Policy Actions 2020**

1. Maple Street Lofts Project
2. Central and Main Development
3. Metra/Union Pacific Station: Direction
4. Mount Prospect Pointe Development
5. ROW Streetscape (Highway 83 and Central) Direction and Funding

► **Management in Progress 2020**

1. Parking Marketing to Commuters

► **Major Projects 2020**

1. Pocket Park: Opening
2. Parking Marketing to Commuters
3. Mount Prospect Pointe Permanent Traffic Signal: Installation

► **On the Horizon 2021 – 2025**

1. Southside Corridor Marketing Program
2. Grocery Store in Downtown
3. Elevator at Parking Garage

GOAL 6

GOVERNANCE: FINANCIAL SOUND, PROVIDING EXCEPTIONAL SERVICE

► Objectives

1. Examine the municipal service model (core services, level of services and delivery systems) to identify areas for improvement
2. Maintain a solid fiscal position through active stewardship of Village finances and resources
3. Explore and evaluate cost options for provision of core services through consolidation or privatization
4. Ensure policies are responsive to changing national, regional, and local regulations
5. Maintain a positive political atmosphere by adherence to our community principles
6. Develop and maintain productive local and regional relationships
7. Continue to hire/retain a top quality Village workforce dedicated to serving the community

► Value to Residents

1. Service value for taxes and fees
2. Village services responsive to resident and business needs
3. Opportunities to become engaged in the Village governance and planning processes
4. Convenient, easy access to Village information and services
5. Village services delivered in the most cost effective, economical manner
6. Timely response for a service request - emergency and non-emergency

► **Short Term Challenges and Opportunities**

1. Keeping up with technological changes to improve customer service and business efficiency
2. Maintaining sound communications with residents and businesses in a changing communications environment
3. Aging population with increasing demands for Fire/EMS/Human services
4. Public safety and other pension liabilities with increasing contribution requirements and pressure on property tax levy and general revenues
5. Delivering Village services in the most cost effective, efficient manner with high level of customer satisfaction
6. Leadership Team succession planning
7. Communicating and reaching the varied population of Mount Prospect

► **Long Term Challenges and Opportunities**

1. Financial status and property tax assessment structure in Cook County
2. Maintaining sales tax base while contending with increasing on-line retailing
3. Acute care and senior facilities with increasing requests for Fire/EMS services
4. Potential loss of state shared revenues from the State of Illinois
5. Federal and state government mandates and regulatory requirements
6. Seeking accurate feedback from our residents and businesses
7. Determining how to involve diverse population in Village government and governance
8. Hiring and retaining a top quality Village workforce dedicated to serving the Mount Prospect community
9. New developments and growth with increasing service demands and expectations

► **Policy Actions 2020**

1. Community Branding: Plan and Actions 2020
2. Elk Grove Rural Fire Protection District: Village Actions
3. Financial Reserve/Fund Balance Policy
4. Community Survey: Direction and Funding

► **Management Actions 2020**

1. Police – Fire Pension Consolidation
2. Census 2020: Complete Count
3. Stormwater Utility Ordinance and Fee

► **Management in Progress 2020**

1. Annual Strategic Plan: Update
2. Village Wide Employee P-Card Program: Implementation
3. Informa Cast Solution – Phase 2 Expansion
4. Shelter Plan: Sites, Training Volunteers, Drill
5. Electronic Personnel Action Form (PAF)
6. Public Works Accreditation: Completion
7. Fire Strategic Plan: Completion
8. Video Series for You Tube: Census
Program (3)
9. Online Permitting through Citizenseve: Implementation
10. Leadership Academy 2020
11. File Vault Digitalization
12. Everbridge (Text Methods) for Communications: Implementation
 - a. Emergency
 - b. Non-Emergency
13. General Ledger Accounts: Expanded Quarterly Review
14. Automating Accounts Process
15. Village Employee Go Kit Program
16. Cook County Pharmaceutical Distribution Plan: Completion
17. Wellness Program (75% Participation Goal)
18. Citation and Cash Software (Quicket): Deployment
19. School Safety with School District 214 (Armed Retired Police Officers)
20. Northwest Central CAD/RMS Replacement
 - a. Police RM
 - b. CAD
21. Labor Negotiations and Contract
 - a. Police – Patrol
 - b. Police – Sergeants
 - c. Public Works

► **Management in Progress 2020** *(Continued)*

22. Fire Operations Plan
 - a. Phase 1 – New Headquarters
 - b. Phase 2 – Elk Grove
23. Fire Management Succession Plan
24. Video Streaming Platform (HD Quality): Upgrade
25. Village Communications Plan: Update (Report)
26. Photo Contest – Instagram
27. Social Media Listening Automation: Program and Analytics Report
28. Human Resources Assistant: Hired
29. FMLA Training for Fire
30. Retirement Health Savings (RH5) Plan: Update
31. Dependent Audit of Medical Plans: Completion
32. Vision Plan: Funding (Budget FY '21)
33. Employee Handbook: Update
34. Envisio Dashboards: Key Performance Indicators
35. Police Ticket Program: Implementation
36. Automated Payroll Deduction Payment Process
37. Budget Process: Modification
38. Payroll and AP Process Improvements
39. Stabilization Fund: Establishment
40. Pension Accounts Options
41. Audit: RFP
42. Leak Detection Portal (with Public Works)
43. Budget and CIP Software
44. Fire Educator: Hired
45. Fire Education Trailer: Purchase
46. Pulsepoint App
47. Firefighters Hiring
48. Fire Knox Box and Run Cards
49. Lifeline Program: Expansion
50. Fire Emergency Operations Plan (EOP) to Cook County
51. Mutual Aid Agreements: Modifications
52. AED Location throughout Village
53. Fire Plans/RMS Inspections
54. Warning Sirens: Replacement
55. Fire Education Program: Expansion
56. Police Sergeant: Examination and List

► **Management in Progress 2020** *(Continued)*

57. Police CAD/Records System (with NWCD)
58. Mobile Video Recorder Cameras System: Deployment
59. Drone Program: Deployment (Police/Fire)
60. Windows 10: Rollout
61. Village Hall Network Equipment Replacement
62. License Plate Recognition Software
 - a. Phase 1 – Car Installation (2)
 - b. Phase 2 – Public Works (Commuter Parking)
63. IT Data Center
64. Public Works Microwave Antenna
65. Part-time Branding Coordinator: Hired

► **Major Projects 2020**

1. Community Room AV Equipment: Upgrade

► **On the Horizon 2021 – 2025**

1. Utility Bill Print RFP
2. Electronic Payment Expansion: Electronic Vendor Invoices
3. CCC Network Equipment: Replacement
4. Public Works Network Equipment: Replacement
5. Traffic Unit in Police: Direction and Funding
6. Comprehensive Village Services Review
7. Vehicle Stickers: Report and Direction
8. Marketing Program: Development
9. Fire Accreditation: Completion
10. Fire Staffing: Review and Funding
11. Police Staffing: Review and Funding

B

**PLAN 2020 – 2025
[WORKING DOCUMENT
WITH VOTES]**

Village of Mount Prospect Goals 2025

**Development: Balancing Preservation,
Revitalization, Growth**

**Business: Strong Local Economy, Support for
Innovation, Entrepreneurialism and Small Business**

**Infrastructure: Well Designed, Well Maintained
Public Spaces and Facilities**

**Cultural Climate: Honoring History,
Heritage and Diversity**

**Commercial Business District: Vibrant Downtown
and Commercial Areas**

**Governance: Financially Sound, Providing
Exceptional Service**

GOAL 1

**DEVELOPMENT; BALANCING PRESERVATION,
REVITALIZATION, GROWTH**

► Objectives

1. Attract local and regional customers to Mount Prospect with lively restaurant establishments, shopping choices and a variety of recreational opportunities
2. Facilitate restaurant/shopping development
3. Ensure a continuum of housing opportunities meets residents' evolving lifestyles to allow residents to maintain their connection to Mount Prospect, including senior and young families
4. Upgrade single family housing stock
5. Increase private investment: Downtown, Kensington Business Center and the Southside
6. Retain and expand major business in Mount Prospect
7. Promote "small space" commercial development
8. Enhance diverse tax base through economic development and business investment

► Value to Residents

1. Protection and enhancement of property values
2. More reasons to live in Mount Prospect
3. Increased housing options in Mount Prospect
4. More choice for your leisure time
5. Opportunities to live an active, healthy life style
6. A community for all family generations

► **Challenges and Opportunities**

	PRIORITY
1. Attracting more restaurants and entertainment venues to Mount Prospect	6
2. Rise and aggressive NIMBY	5
3. Cook County tax system and taxes impacting residential and commercial development, particularly assessment of commercial industrial properties	5
4. Working with absentee property owners with accountable	5
5. Community expectations of retail business versus reality – increased online sales and fewer stand-alone businesses	4
6. Tapping the advantage of rail station and convenient access to Chicago	4
7. Keeping Village Codes current, aligned with societal trends	4
8. Determining the Village's role and incentives on each development project	3
9. Connecting Northside and Southside – the rail tracks as a community “divider”	3
10. Addressing vacant commercial space and potential fees	3
11. Aging, antiquated single family housing stock needing modernization or replacement, including decline EAV	1
12. Village's role in land use and development regulations	1
13. Developing high end rental opportunities	1
14. Sprinkler requirement and the impact on single family housing upgrade	1
15. Upgrading older multi-family developments	1
16. Helping homeowners – old and new – to upgrade their homes	1
17. Increasing costs of construction	0
18. Uncertain national and international economy	0

► Actions 2020			PRIORITY
1. West Oakton Annexation: Direction, Village Actions	Mgmt BT 2019		7
2. Elk Grove Rural Fire Protection District	Mgmt OTH		7
3. Prospect Place Renovation/Redevelopment	Mgmt OTH		6
4. South Mount Prospect Plan: Update and Adoption (without Annexation Element)	BY 2019		4
5. South Triangle Plan/Busse Triangle 2: Phase 2	BT		4
6. Bike Plan Update: Direction on Phase 2 and Phase 3, Funding	Mgmt		4
7. Senior Housing	Mgmt	Mgmt	
a. Perlmark – Independent Living	BT		
b. ISL – Memory Care/Assisted Living	2019		
8. 105 S. Main Redevelopment (Old Sakura) Code Enforcement	Mgmt 2019	Mgmt	
9. Community Sustainability Strategy: Marketing and Promotion	2019	Mgmt	
10. Single-Family Reinvestment Strategy	2019		2
• Development Code Update (Single-Family)			
• Tear Down			
11. Office Building Development	BT		2
a. Kensington Center			
b. Oakton Street/Highway 83			
12. Bristol Center: Code Enforcement and Redevelopment	Mgmt		2
13. Meadow – Melas Bridge – Phase 1: Funding			2
14. Golf Plaza 2 Redevelopment Outlet Development	Mgmt		1
15. NW Highway Revitalization (East of Downtown)	BT		1
16. Oakton Area Clean Up Action Plan	Mgmt OTH		0
17. Cannabis for Mount Prospect: Monitoring	BT		0
18. Development Code: Direction	Mgmt		0

► On the Horizon 2021 – 2025		
1. Annexation: Forest River	OTH	

GOAL 2

**BUSINESS: STRONG LOCAL ECONOMY,
SUPPORT FOR INNOVATION,
ENTREPRENEURIALISM AND SMALL BUSINESS**

► **Objectives**

1. Engage commercial landlords to attract and grow small businesses
2. Identify and market to specific business segments
3. Investigate needs of tech-savvy business to foster growth in the sector
4. Attract businesses with a regional customer base
5. Retain and expand current businesses
6. Foster a climate for innovation and entrepreneurship
7. Utilize data to focus business development efforts
8. Develop an effective business incubator and accelerator for facilities and programs

► **Value to Residents**

1. Support to start and grow your business in Mount Prospect
2. Working near home resulting in more family and leisure time
3. Strong working relationship between the Village and businesses/ the Chamber of Commerce
4. Business friendly Village government
5. Support for appropriate home based businesses with no impacts on the neighborhoods
6. Small businesses working together for a stronger, diverse local economy

► Challenges and Opportunities		PRIORITY
1. Vacant and underutilized commercial properties		6
2. Illinois and Cook County tax system		6
3. Aligning owner/developer visions with Village goals and direction		6
4. Attracting businesses to Mount Prospect		5
5. IDOT requirements and regulations		5
6. Developing and financially supporting Village business incentives		5
7. Urgency with potential future economic recession		5
8. Defining the Village's policies and role in small business development		3
9. Limited space/land for a major new business		3
10. Determining economic incentives for all commercial corridors		2
11. Attracting technology related businesses		2
12. Dynamic and productive partnership with Economic Development and Commission, Chamber of Commerce, Downtown Merchants Association		1
13. Limited infrastructure impacting business development opportunities on the Southside with infrastructure		1
14. Competition from neighboring communities		1
15. Leveraging educational institutions partnerships		1
16. Developing and maintaining technology infrastructure to support small businesses		1
17. Developing partnerships to support small businesses		1
18. Regulatory requirements from State of Illinois		1

► Actions 2020		PRIORITY
1. Randhurst Strategy	Mgmt BT 2019	6
2. Hotel/Conference/Meeting Space/Banquet Facility Strategy	BT	5
3. Kohl's Center Revitalization Strategy	Mgmt	Mgmt

► On the Horizon 2021 – 2025	
1. United Airlines Property Development	2019

GOAL 3

INFRASTRUCTURE: WELL-DESIGNED, WELL-MAINTAINED PUBLIC SPACES AND FACILITIES

► Objectives

1. Design and implement upgrades, improvements and maintenance for optimum mobility and system sustainability, including pedestrian/bike safety
2. Provide reliable dedicated funding source for each infrastructure component – flood control, water and sewer
3. Communicate with state and county highway departments to resolve troublesome intersection issues with funding mechanism for possible solutions
4. Ensure sustainable public spaces, facilities and systems that match our needs
5. Provide reliable funding source for roads
6. Improve and maintain infrastructure facilities and systems for public health and safety
7. Protect our Village infrastructure investment

► Value to Residents

1. Protection from flooding
2. Quality Village streets for efficient travel
3. Reliable, quality utilities services necessary for suburban living
4. More bikeable, pedestrian friendly community
5. Convenient access to the Chicago metro area
6. Protection of property values

► Challenges and Opportunities

	PRIORITY
1. Increased traffic flow and congestion	7
2. Working with IDOT	7
3. Planning and funding for future Village infrastructure and facilities	6
4. Flooding in certain areas and defining Village role and actions	5
5. Considering "sustainability" and its application to Mount Prospect	5
6. Applying "Complete Streets" concepts to Village infrastructure projects	5
7. Making Mount Prospect a more walkable, pedestrian and bicycle-friendly community	4
8. Increase regulations from Federal Government and State of Illinois/IDOT/MWRD	3
9. Developing funding sources for maintaining existing Village infrastructure and building new infrastructure	2
10. Inadequate revenue for parking fund and capital projects	2
11. Addressing substandard infrastructure in annexed areas: assessing condition and available funding for improvements	1
12. Aging Village infrastructure with deferred maintenance	1
13. Unanticipated events – major storms, infrastructure failures, natural disasters – impacting the Village	1
14. Rising construction and maintenance costs	0

► Actions 2020			PRIORITY
**	1. Downtown Pedestrian Crossings	Mgmt	7
	a. Main/Busse	BT	
	b. Emerson/Central	2019	
	c. Pine/Central		
	2. Busse Road Reconstruction: Funding from Cook County and Village, Design	BT	7
	3. Redundant Water Supply: Direction and Agreement with NW Water Commission	Mgmt	7
	4. Levee 37	Mgmt	Mgmt
	a. Generators: Pump Station 1 and Pump Station 2	BT	
	b. Burning Bush Trail Park Detention	2019	
	c. Pump Station 2 Expansion		
**	5. Aspen Trails Park Stormwater Project Design		Mgmt
	6. CIP: Projects and Funding	BT	Mgmt
		2019	
	7. Algonquin Road Improvements: Shared Use, Path, Lighting	2019	Mgmt
**	8. Rand/Central//Mount Prospect Traffic Study	2019	Mgmt
	9. Complete Streets Policy	2019	Mgmt
			2/20
	10. Private Fiber between Village Buildings		Mgmt
			3/20
	11. Traffic Signal Synchronization	BT	0

► On the Horizon 2021 – 2025		
	1. Dempster Road Improvement (IDOT)	OTH
	2. Central/Northwest Pedestrian Crossings Improvements	OTH
	3. Storm Water Utility: Direction	OTH
	4. Central/Weller Pedestrian Crossing	OTH

GOAL 4

**CULTURAL CLIMATE: HONORING HISTORY,
HERITAGE AND DIVERSITY**

► Objectives

1. Ensure Village policies and practices honor and advance our community character as a diverse, family friendly and connected community
2. Demonstrate commitment as an inclusive and welcoming community with accessibility for all demographic groups
3. Develop partnerships with business and other governmental units to cultivate opportunities for stakeholder engagement
4. Feature citizen accomplishments, local celebrities and other points of interests
5. Expand learning opportunities and community awareness about diverse cultures – history and traditions
6. Foster a sense of community optimism
7. Encourage connection of "community neighborhoods"
8. Host events that appeal to a wide diversity of residents
9. Engage young demographics so that the community can enjoy the benefit of new, contemporary thinking and to ensure leadership succession

► Value to Residents

1. Everyone welcome in Mount Prospect
2. Understanding, appreciating and learning from different cultures and ages
3. Our children make the choice to return to Mount Prospect to raise their families
4. Opportunities to contribute to a better Mount Prospect community
5. Celebrating and using the historic roots of Mount Prospect
6. Successful community events and festivals bringing people together

► Challenges and Opportunities

	PRIORITY
1. Demonstrate commitment as an inclusive community with accessibility for all demographic groups	7
2. Foster a sense of community optimism	6
3. Ensure Village policies and practices honor and advance our community character as a diverse, family friendly and connected community	4
4. Encourage connection of "community neighborhoods"	4
5. Target younger audiences so that the community can enjoy the benefit of new, contemporary thinking and to ensure leadership succession	4
6. Increasing mental health issues and needs	4
7. Language barriers in serving the community	4
8. Feature citizen accomplishments, local celebrities and other points of interests	3
9. Successful community events and festivals bringing people together	3
10. Engaging diverse communities	3
11. Develop partnerships with business and other governmental units to cultivate opportunities for stakeholder engagement	2
12. Expand learning opportunities and community awareness about diverse cultures – history and traditions	2
13. Our children make the choice to return to Mount Prospect to raise their families	2
14. Celebrating and using the historic roots of Mount Prospect	2
15. Village workforce diversity	2
16. Understanding, appreciating and learning from different cultures and ages	1
17. Lack of trust in government	1
18. North – South community divide	1
19. Host events that appeal to a wide diversity of residents	0
20. Everyone welcome in Mount Prospect	0
21. Opportunities to contribute to a better Mount Prospect community	0

► Actions 2020

		PRIORITY
1. Community Outreach Action Plan: Expansion Engagement	BT 2019	7
2. Aging in Place: Presentation, Direction on Initiative	2019	7

► **On the Horizon 2021 – 2025**

- | | |
|--|-----|
| 1. Children Amenities/Events in Downtown | OTH |
| 2. Next Sister City: Direction | OTH |

GOAL 5

**COMMERCIAL BUSINESS DISTRICT: VIBRANT
DOWNTOWN AND COMMERCIAL AREAS**

► Objectives

1. Create a unique and vibrant sense of place – contemporary, family-friendly and having a lively feel
2. Create a flexible vision of Downtown that is reflective of market conditions
3. Place strategic destination opportunities for commuters, residents, visitors, customers and others
4. Attract businesses and residential development projects to Downtown
5. Partner with business organizations to make our commercial business districts attractive destinations
6. Facilitate traffic and pedestrian movements and stimulate commercial activity
7. Improve traffic movement in Downtown
8. Become a more pedestrian and bike-friendly Village and community
9. Create new value in Downtown

► Value to Residents

1. Convenient and quality places to eat and shop
2. Acceptable, predictable travel times within Mount Prospect
3. More reasons to go Downtown
4. Opportunities to start and grow a business in Mount Prospect
5. More pedestrian friendly community
6. Opportunities to live near work
7. Protection of property values

► **Challenges and Opportunities**

	PRIORITY
1. Perception of parking in Downtown	6
2. Landlords and property owners not maintaining or investing in upgrades for their buildings	6
3. Getting more residents to come to Downtown to shop and eat	6
4. Loss of momentum with the development community	5
5. NIMBY and resistance to change, to redevelopment and to new development	5
6. Having housing amenities and nightlife for millennial generation	4
7. Vacant buildings and visual blight	4
8. Building Mount Prospect’s brand as a place to do business and a place to patronize businesses	3
9. Regulations and actions by State government and other agencies impacting development, redevelopment and business investment/reinvestment	3
10. Aging and deteriorating commercial centers and corridors	3
11. Having more residents living Downtown	3
12. Lack of daytime population in Downtown	3
13. Code Enforcement: Compliance processes and results	3
14. Degree of Village regulation versus being "business friendly"	2
15. Revising the Zoning Code to encourage redevelopment	2
16. Potential public – private partnership	2
17. Defining and funding the Village role	1
18. Uncertain global, national, and state economy	1
19. Positive reputation as a “Great Place to Have a Business”	0

► Actions 2020			PRIORITY
1. Block 56 Development	2019		6
2. Chase Bank Relocation	Mgmt		6
3. 20 West Restaurant Development	BT		5
4. Prospect Place Development	Mgmt		4
	OTH		
5. Maple Street Lofts	2019		Mgmt
6. Central and Main Development	2019		Mgmt
7. Metra/Union Pacific: Feasibility Report, Extension Design and Construction	2019		Mgmt
8. Mount Prospect Pointe Development	2019		Mgmt
9. ROW Streetscape (Highway 83 and Central) Direction and Funding	BT		Mgmt
10. Elevator at Parking Garage	BT		2
	2019		
11. Parking Marketing to Commuters	2019		MIP Ongoing

► On the Horizon 2021 – 2025		
1. Southside Corridor Marketing Program	OTH	
2. Grocery Store in Downtown	OTH	

GOAL 6

GOVERNANCE: FINANCIAL SOUND, PROVIDING EXCEPTIONAL SERVICE

► Objectives

1. Examine the municipal service model (core services, level of services and delivery systems) to identify areas for improvement
2. Maintain a solid fiscal position through active stewardship of Village finances and resources
3. Explore and evaluate cost options for provision of core services through consolidation or privatization
4. Ensure policies are responsive to changing national, regional, and local regulations
5. Maintain a positive political atmosphere by adherence to our community principles
6. Develop and maintain productive local and regional relationships
7. Continue to hire/retain a top quality Village workforce dedicated to serving the community

► Value to Residents

1. Service value for taxes and fees
2. Village services responsive to resident and business needs
3. Opportunities to become engaged in the Village governance and planning processes
4. Convenient, easy access to Village information and services
5. Village services delivered in the most cost effective, economical manner
6. Timely response for a service request - emergency and non-emergency

► **Challenges and Opportunities**

	PRIORITY
1. Keeping up with technological changes to improve customer service and business efficiency	7
2. Maintaining sound communications with residents and businesses in a changing communications environment	6
3. Aging population with increasing demands for Fire/EMS/Human services	6
4. Public safety and other pension liabilities with increasing contribution requirements and pressure on property tax levy and general revenues	5
5. Delivering Village services in the most cost effective, efficient manner with high level of customer satisfaction	5
6. Leadership Team succession planning	5
7. Communicating and reaching the varied population of Mount Prospect	4
8. Financial status and property tax assessment structure in Cook County	3
9. Maintaining sales tax base while contending with increasing on-line retailing	3
10. Acute care and senior facilities with increasing requests for Fire/EMS services	3
11. Potential loss of state shared revenues from the State of Illinois	2
12. Federal and state government mandates and regulatory requirements	2
13. Seeking accurate feedback from our residents and businesses	1
14. Determining how to involve diverse population in Village government and governance	1
15. Hiring and retaining a top quality Village workforce dedicated to serving the Mount Prospect community	1
16. New developments and growth with increasing service demands and expectations	1
17. Balancing fiscal conservatism with funding the service needs of the community	0
18. Board consensus on direction and priorities	0

► **Actions 2020**

		PRIORITY
1. Community Branding: Plan and Implementation	BT 2019	6
2. Police Staffing: Review and Funding	BT	5
3. Fire Staffing: Review and Funding	BT	5
4. Financial Reserve Policy: Review and Direction (Funding Balance)	BT	5
5. Community Survey: Direction and Funding		5
6. Police – Fire Pension Consolidation	BT	Mgmt
7. Census 2020: Complete Count	BT	Mgmt
8. Traffic Unit in Police: Direction and Funding	BT	3
9. Comprehensive Village Services Review	BT	2
10. Vehicle Stickers: Report and Direction	BT	2
11. Marketing Program: Development	BT	2

► **On the Horizon 2021 – 2025**

1. Utility Bill Print RFP	MIP
2. Electronic Payment Expansion: Electronic Vendor Invoices	MIP
3. CCC Network Equipment: Replacement	MIP
4. Public Works Network Equipment: Replacement	MIP
5. Stormwater Fees: Direction	OTH

SECTION 6

ACTION AGENDA 2020

Definitions of Terms

POLICY –

is an issue that needs direction or a policy decision by the Board; or needs a major funding decision by the Board; or an issue that needs Board leadership by the governing body in the community; or with other governmental bodies (village government, other village governments, state government, federal government) – questions of “WHAT: IS THE DIRECTION; IS THE GOAL; IS THE BUDGET OR RESOURCES; IS THE VILLAGE'S POLICY OF REGULATION?”

MANAGEMENT –

a management action which the Board has set the overall direction and provided initial funding (e.g. phased project), may require further Board action on funding; or a major management project particularly multiple years (e.g. upgrade to the information system)- questions of “HOW: DO WE ADDRESS THE ISSUE, MANAGE THE VILLAGE; IMPLEMENT A DECISION OR PROGRAM; CAN WE IMPROVE THE MANAGEMENT OR ORGANIZATIONAL PROCESS?”

MANAGEMENT IN PROGRESS –

a management or organization action which Board has set the direction, needs staff work before going to Board for direction next year or beyond, no choice mandated by an outside governmental agency or institution, management process improvement budgeted or funded by the Board.

MAJOR PROJECT –

a capital project funded in the CIP or by Board action which needs design or to be constructed (e.g. Road project, village facility project, park project, etc.).

ON THE HORIZON –

an issue or project that will not be addressed during the year by management or the Board but should be addressed in the next five years; it could become an action item for this year if another party moves the issue or project forward-it depends on them.

GOAL

ACTIONS

**Policy: M/VB Actions Needed,
Direction, Funding, Policy
Adoption, Message to Others**

**Management May Require Some
M/VB Action/Funding; M/VB Set
Direction, Management Focus**

**Management in Progress
Implementation, Internal/
Administrative, Compliance,
Study – Funded**

**Major Projects
Construction, Physical Project
CIP**

ON THE HORIZON

**Not This Year, Others May Pursue This Year, Wait and See, Other
Actions Must Come First.**

**Policy Agenda 2020
Targets for Action
Village of Mount Prospect**

TOP PRIORITY

Randhurst Strategy: Plan and Actions
Block 56 Development/Chase Bank Relocation
Elk Grove Rural Fire Protection District: Village Actions
20 West Restaurant Development
West Oakton Annexation: Direction and Village Actions
Downtown Pedestrian Crossings: Projects
Financial Reserve/Fund Balance Policy

HIGH PRIORITY

Prospect Place Renovation/Redevelopment
South Mount Prospect Plan: Update and Adoption
Busse Triangle: Phase 2
Street Light Plan: Report
Redundant Water Supply: Direction
Community Branding: Plan and Actions 2020

Policy Agenda 2020

Village of Mount Prospect

► **Targets for Action**

1. Randhurst Strategy: Plan and Actions
2. Block 56 Development/Chase Bank Relocation
3. Elk Grove Rural Fire Protection District: Village Actions
4. 20 West Restaurant Development
5. West Oakton Annexation: Direction and Village Actions
6. Downtown Pedestrian Crossings: Projects
7. Financial Reserve/Fund Balance Policy
8. Prospect Place Renovation/Redevelopment
9. South Mount Prospect Plan: Update and Adoption
10. Busse Triangle: Phase 2
11. Street Light Plan: Report
12. Redundant Water Supply: Direction
13. Community Branding: Plan and Actions 2020
14. Community Survey: Direction and Funding
15. Community Outreach Action Plan
16. Aging in Place: Direction
17. Fire Staffing: Review and Funding
18. Bike Plan Update: Phase 2
19. Police Staffing: Review and Funding

PRIORITY	PRIORITY	
	TOP	HIGH
Top	7	-
Top	7	-
Top	6	-
Top	6	-
Top	5	-
Top	5	-
Top	4	-
High	2	7
High	3	6
High	3	6
High	2	5
High	1	5
High	1	4
	1	2
	1	1
	1	1
	0	1
	0	1

**Management Agenda 2020
Targets for Action
Village of Mount Prospect**

TOP PRIORITY

**Rand/Central/Mount Prospect Road Traffic Study – Phase 2:
Engineering Design**

**Railroad Crossing Alternatives Feasibility Study/Metra
Platform Extension**

Levee 37: Projects

Maple Street Lofts Project

Census 2020: Complete Count

HIGH PRIORITY

Senior Housing Projects: Perlmark, ISL

105 S. Main Redevelopment: Action Plan

Aspen Trails Park Stormwater Project: Design

Community Sustainability Strategy: 2020 Action Plan

Kohl's Center Revitalization Strategy

Management Agenda 2020

Village of Mount Prospect

► **Targets for Action**

	PRIORITY	PRIORITY	
		TOP	HIGH
1. Rand/Central/Mount Prospect Traffic Study – Phase 2: Engineering Design	Top	6	-
2. Railroad Crossing Alternatives Feasibility Study/Metra Platform Extension	Top	6	-
3. Levee 37: Projects <ul style="list-style-type: none"> • Generators: Pump 1 and Pump 2 • Burning Bush Trail Park Detention • Pump Station 2: Expansion 	Top	5	-
4. Maple Street Lofts Project	Top	4	-
5. Census 2020: Complete Count	Top	4	-
6. Senior Housing Projects <ul style="list-style-type: none"> a. Perlmark b. ISL 	High	0	7
7. 105 S. Main Redevelopment: Action Plan	High	0	5
8. Aspen Trails Park Stormwater Project: Design	High	3	5
9. Community Sustainability Strategy: 2020 Action Plan	High	3	4
10. Kohl's Center Revitalization Strategy	High	2	4
11. Police – Fire Pension Consolidation		2	2
12. Algonquin Road Improvements		1	3
13. Complete Streets Policy		1	2
14. Mount Prospect Pointe Development		1	2
15. Central and Main Development		1	1
16. Private Fiber Between Village Buildings		0	2
17. ROW Streetscape Direction		0	1
18. Stormwater Utility Ordinance and Fee			

Action Outlines 2020
Village of Mount Prospect

GOAL 1	DEVELOPMENT; BALANCING PRESERVATION, REVITALIZATION, GROWTH
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<p>ACTION: WEST OAKTON ANNEXATION: DIRECTION AND VILLAGE ACTIONS</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left; border-bottom: 1px solid black;"><u>Key Issues</u></th> <th style="text-align: left; border-bottom: 1px solid black;"><u>Activities/Milestones</u></th> <th style="text-align: left; border-bottom: 1px solid black;"><u>Time</u></th> </tr> </thead> <tbody> <tr> <td style="vertical-align: top;"> <ul style="list-style-type: none"> • Annexation Decision • Impact on Village Services • Mobile Home Park Services • Water • Fire Service • Deteriorated Area Infrastructure </td> <td style="vertical-align: top;"> <ol style="list-style-type: none"> 1. Work with Cook County – SSA Development/Infrastructure 2. Develop Intergovernmental Agreement with Cook County 3. Decision: IGA (Cook County) 4. Draft Ordinance 5. Decision: Annexation Ordinance </td> <td style="vertical-align: top;"> <p>4/20</p> <p>11/20</p> <p>11/20</p> <p>11/20</p> <p>11/20</p> </td> </tr> </tbody> </table>	<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>	<ul style="list-style-type: none"> • Annexation Decision • Impact on Village Services • Mobile Home Park Services • Water • Fire Service • Deteriorated Area Infrastructure 	<ol style="list-style-type: none"> 1. Work with Cook County – SSA Development/Infrastructure 2. Develop Intergovernmental Agreement with Cook County 3. Decision: IGA (Cook County) 4. Draft Ordinance 5. Decision: Annexation Ordinance 	<p>4/20</p> <p>11/20</p> <p>11/20</p> <p>11/20</p> <p>11/20</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">PRIORITY</td> </tr> <tr> <td style="text-align: center;"><i>Policy – Top</i></td> </tr> </table>	PRIORITY	<i>Policy – Top</i>
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Responsibility: Village Manager									

<p>ACTION: SOUTH MOUNT PROSPECT PLAN: UPDATE AND ADOPTION</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left; border-bottom: 1px solid black;"><u>Key Issues</u></th> <th style="text-align: left; border-bottom: 1px solid black;"><u>Activities/Milestones</u></th> <th style="text-align: left; border-bottom: 1px solid black;"><u>Time</u></th> </tr> </thead> <tbody> <tr> <td style="vertical-align: top;"> <ul style="list-style-type: none"> • Plan (without Annexation Element) • Vision • Framework for the Future </td> <td style="vertical-align: top;"> <ol style="list-style-type: none"> 1. Finalize Plan 2. COW with P&Z 3. P&Z: Public Hearing 4. Decision: Plan 5. Finalize Implementation Plan (Envisio) </td> <td style="vertical-align: top;"> <p>2/20</p> <p>3/20</p> <p>4/20</p> <p>5/20</p> <p>6/20</p> </td> </tr> </tbody> </table>	<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>	<ul style="list-style-type: none"> • Plan (without Annexation Element) • Vision • Framework for the Future 	<ol style="list-style-type: none"> 1. Finalize Plan 2. COW with P&Z 3. P&Z: Public Hearing 4. Decision: Plan 5. Finalize Implementation Plan (Envisio) 	<p>2/20</p> <p>3/20</p> <p>4/20</p> <p>5/20</p> <p>6/20</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">PRIORITY</td> </tr> <tr> <td style="text-align: center;"><i>Policy – High</i></td> </tr> </table>	PRIORITY	<i>Policy – High</i>
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PRIORITY									
<i>Policy – High</i>									
Responsibility: Community Development									

ACTION: BUSSE TRIANGLE: PHASE 2		PRIORITY
		<i>Policy – High</i>
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> Property Acquisition Land Cost 	<ol style="list-style-type: none"> Close on properties Decision: Property Acquisition 	<p>4/20</p> <p>4/20</p>
Responsibility: Community Development		

ACTION: BIKE PLAN UPDATE: PHASE 2		PRIORITY
		<i>Policy</i>
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> Meadows/Melas Bridge Projects Funding 	<ol style="list-style-type: none"> Review/Update: Phase 2 COW: Phase 2 Presentation/Direction (including Meadows/Melas Bridge) Develop budget proposal Budget Workshop: Direction on Funding Decision: Budget FY '21 	<p>2/20</p> <p>2/20</p> <p>7/20</p> <p>10/20</p> <p>11/20</p>
Responsibility: Public Works		

ACTION: SENIOR HOUSING PROJECTS		PRIORITY
		<i>Mgmt – High</i>
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
	<ol style="list-style-type: none"> A. Perlmark (Independent Living – 78) <ol style="list-style-type: none"> Begin Construction Open – Occupancy B. ISL (Assisted Living/Memory Care – 100) <ol style="list-style-type: none"> Under Construction Open – Occupancy 	<p>4/20</p> <p>4/21</p> <p>9/19</p> <p>4/21</p>
Responsibility: Community Development		

ACTION: 105 S. MAIN REDEVELOPMENT: ACTION PLAN

PRIORITY
<i>Mgmt – High</i>

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
• Clean Up	1. Meet with Owner	2/20
• Redevelopment	2. Develop Action Plan	5/20
• Code Compliance	3. Report: Status Update	6/20
• Owner Responsibility		
• Owner Actions		

Responsibility: Community Development

ACTION: COMMUNITY SUSTAINABILITY STRATEGY: 2020 ACTION PLAN

PRIORITY
<i>Mgmt – High</i>

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
• Projects	1. Formalize Interdepartmental Team	2/20
• Project Priority	2. Develop 2020 Action Plan	3/20
	3. Report: 2020 Action Plan	4/20
	4. Implement Plan (Envisio)	5/20

Responsibility: Assistant to Village Manager

► Management in Progress 2020

	TIME
1. International Building and Fire Code: Update	4/20
2. 5-year CDBG Consolidated Plan	8/20

GOAL 2	BUSINESS: STRONG LOCAL ECONOMY, SUPPORT FOR INNOVATION, ENTREPRENEURIALISM AND SMALL BUSINESS
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<p>ACTION: RANDHURST STRATEGY: PLAN AND ACTIONS</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left; border-bottom: 1px solid black;"><u>Key Issues</u></th> <th style="text-align: left; border-bottom: 1px solid black;"><u>Activities/Milestones</u></th> <th style="text-align: left; border-bottom: 1px solid black;"><u>Time</u></th> </tr> </thead> <tbody> <tr> <td style="vertical-align: top;"> <ul style="list-style-type: none"> • Owner Vision • Village Vision • Vision Alignment • Power Center vs. Activity Center • Traffic Patterns • Parking • Beautification • Retail vs. Entertainment • Retail Physical Development: Future? • City Role • Meeting with Decision Makers </td> <td style="vertical-align: top;"> <ol style="list-style-type: none"> 1. Meet with DLC – Vision and Plan (short Term/Long Term) Share Board’s Vision 2. Report: Meeting Outcomes </td> <td style="vertical-align: top; text-align: center;"> <p>2/20</p> <p>3/20</p> </td> </tr> </tbody> </table>	<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>	<ul style="list-style-type: none"> • Owner Vision • Village Vision • Vision Alignment • Power Center vs. Activity Center • Traffic Patterns • Parking • Beautification • Retail vs. Entertainment • Retail Physical Development: Future? • City Role • Meeting with Decision Makers 	<ol style="list-style-type: none"> 1. Meet with DLC – Vision and Plan (short Term/Long Term) Share Board’s Vision 2. Report: Meeting Outcomes 	<p>2/20</p> <p>3/20</p>	<table border="1" style="margin: auto;"> <tr> <th style="padding: 2px;">PRIORITY</th> </tr> <tr> <td style="padding: 2px;"><i>Policy – Top</i></td> </tr> </table>	PRIORITY	<i>Policy – Top</i>
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Responsibility: Community Development									

<p>ACTION: KOHL’S CENTER REVITALIZATION STRATEGY</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left; border-bottom: 1px solid black;"><u>Key Issues</u></th> <th style="text-align: left; border-bottom: 1px solid black;"><u>Activities/Milestones</u></th> <th style="text-align: left; border-bottom: 1px solid black;"><u>Time</u></th> </tr> </thead> <tbody> <tr> <td style="vertical-align: top;"> <ul style="list-style-type: none"> • Vision/Goals • Retail Attraction • Non Retail Attraction • Owner Actions • Village Actions </td> <td style="vertical-align: top;"> <ol style="list-style-type: none"> 1. Meeting with New Owner – Plan (Short term/Long Term) 2. Report: Meeting Outcome </td> <td style="vertical-align: top; text-align: center;"> <p>3/20</p> <p>4/20</p> </td> </tr> </tbody> </table>	<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>	<ul style="list-style-type: none"> • Vision/Goals • Retail Attraction • Non Retail Attraction • Owner Actions • Village Actions 	<ol style="list-style-type: none"> 1. Meeting with New Owner – Plan (Short term/Long Term) 2. Report: Meeting Outcome 	<p>3/20</p> <p>4/20</p>	<table border="1" style="margin: auto;"> <tr> <th style="padding: 2px;">PRIORITY</th> </tr> <tr> <td style="padding: 2px;"><i>Mgmt – High</i></td> </tr> </table>	PRIORITY	<i>Mgmt – High</i>
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PRIORITY									
<i>Mgmt – High</i>									
Responsibility: Community Development									

► **Management in Progress 2020**

1. Business Outreach/Visitation Program: Reports
2. Dish'n Out Mount Program: Development
3. Mount Prospect Entrepreneurs Imitative Refresh

MIP

TIME
Bi Monthly Update 9/20 10/20

GOAL 3	INFRASTRUCTURE: WELL-DESIGNED, WELL-MAINTAINED PUBLIC SPACES AND FACILITIES
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<p>ACTION: DOWNTOWN PEDESTRIAN CROSSINGS: PROJECTS</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left; width: 30%;"><u>Key Issues</u></th> <th style="text-align: left; width: 40%;"><u>Activities/Milestones</u></th> <th style="text-align: right; width: 30%;"><u>Time</u></th> </tr> </thead> <tbody> <tr> <td rowspan="12"> <ul style="list-style-type: none"> • Project Scope • Project Costs • Funding </td> <td>A. Main/Busse</td> <td></td> </tr> <tr> <td>1. Secure IDOT Permit</td> <td style="text-align: right;">10/20</td> </tr> <tr> <td>2. Bid Project</td> <td style="text-align: right;">10/20</td> </tr> <tr> <td>3. Decision: Award Contract</td> <td style="text-align: right;">11/20</td> </tr> <tr> <td>4. Completion</td> <td style="text-align: right;">5/21</td> </tr> <tr> <td>B. Emerson/Central</td> <td></td> </tr> <tr> <td>1. Secure IDOT Permit</td> <td style="text-align: right;">2/20</td> </tr> <tr> <td>2. Bid Project</td> <td style="text-align: right;">3/20</td> </tr> <tr> <td>3. Decision: Award Contract</td> <td style="text-align: right;">4/20</td> </tr> <tr> <td>4. Completion</td> <td style="text-align: right;">8/20</td> </tr> <tr> <td>C. Pine/Central</td> <td></td> </tr> <tr> <td>1. Secure IDOT Permit</td> <td style="text-align: right;">12/20</td> </tr> <tr> <td>2. Bid Project</td> <td style="text-align: right;">1/21</td> </tr> <tr> <td>3. Decision: Award Contract</td> <td style="text-align: right;">2/21</td> </tr> <tr> <td>4. Completion</td> <td style="text-align: right;">6/21</td> </tr> </tbody> </table>	<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>	<ul style="list-style-type: none"> • Project Scope • Project Costs • Funding 	A. Main/Busse		1. Secure IDOT Permit	10/20	2. Bid Project	10/20	3. Decision: Award Contract	11/20	4. Completion	5/21	B. Emerson/Central		1. Secure IDOT Permit	2/20	2. Bid Project	3/20	3. Decision: Award Contract	4/20	4. Completion	8/20	C. Pine/Central		1. Secure IDOT Permit	12/20	2. Bid Project	1/21	3. Decision: Award Contract	2/21	4. Completion	6/21	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="padding: 2px;">PRIORITY</td> </tr> <tr> <td style="padding: 2px;"><i>Policy – Top</i></td> </tr> </table>	PRIORITY	<i>Policy – Top</i>
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PRIORITY																	
<i>Policy – High</i>																	
Responsibility: Public Works																	

ACTION: REDUNDANT WATER SUPPLY: DIRECTION

PRIORITY
<i>Policy – High</i>

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
• Well	1. Finalize report	4/20
• Interconnect	2. Report: Present	5/20
• Future Water Supply	3. COW: Direction	6/20
• Agreement with NW	4. Prepare budget proposal	7/20
Water Commission	5. Budget Workshop	10/20
• Projects	6. Decision: Budget FY '21	11/20
• Funding		

Responsibility: Public Works

**ACTION: RAND/CENTRAL/MOUNT PROSPECT ROAD
TRAFFIC STUDY – PHASE 2: ENGINEERING
DESIGN**

PRIORITY
<i>Mgmt – Top</i>

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
• Design	1. Select Design Consultant	3/20
• Funding for Design	2. Decision: Award Contract for Engineering Design	3/20
	3. Complete Engineering Design	3/21

Responsibility: Public Works

ACTION: LEVEE 37: PROJECTS

PRIORITY
<i>Mgmt – Top</i>

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Award Contracts 	A. Generators: Pump Station 1 and 2	
	1. Bid project	
	2. Decision: Award Contract for Design	3/20
	3. Complete Design	6/20
	4. Decision: Award Contract for Construction	7/20
	5. Complete project	12/20
	B. Burning Bush Trails Park Detention	
	1. Completion	6/20
	C. Pump Station 2: Expansion	
	1. Bid project	3/20
2. Award Contract	5/20	
3. Completion	6/20	

Responsibility: Public Works

ACTION: ASPEN TRAILS PARK STORMWATER PROJECT: DESIGN

PRIORITY
<i>Mgmt – High</i>

<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
	1. Apply Grant	2/20
	2. Develop budget proposal for design	7/20
	3. Workshop: CIP FY '21	10/20
	4. Decision: CIP FY '21 Funding	10/20
	5. Complete Design	11/20

Responsibility: Public Works

ACTION: ALGONQUIN ROAD IMPROVEMENTS		PRIORITY
		<i>Mgmt</i>
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
	1. Complete Study – Phase 1 Project Development	10/20
	2. Develop funding strategy	5/21
Responsibility: Public Works		

ACTION: COMPLETE STREETS POLICY		PRIORITY
		<i>Mgmt</i>
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
	1. Decision: Resolution Adoption	2/20
Responsibility: Public Works		

ACTION: PRIVATE FIBER BETWEEN VILLAGE BUILDINGS		PRIORITY
		<i>Mgmt</i>
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
• Project Scope	1. Complete design and permitting	12/19
• Costs	2. Prepare budget proposal	7/20
• Funding	3. Workshop: CIP FY '21	10/20
	4. Decision: CIP Budget FY '21	11/20
Responsibility: Public Works		

► Major Projects 2020

		TIME
1.	Fire Headquarters: Construction/Opening	4/20
2.	Household Hazardous Waste Collection Events	4/20 + 9/20
3.	Police Headquarters: Construction/Opening	MP 5/20
4.	Microwave Link Public Works	5/20
5.	Emerson Street Parking Deck Lighting: Upgrade	MP 7/20
6.	Booster Station 4 Motor Control Panel: Replacement	MP 7/20
7.	Route 83/Kensington/Rand Intersection Phase 1	MP 8/20
8.	Private Fiber to Public Works: Design (Funding CIP '21 Construction)	8/20
9.	Maple Street Parking Deck: Construction/Opening	8/20
10.	Streetlight LED Retrofits: Completion	8/20
11.	Traffic Signal at Mount Prospect Pointe: Permanent	8/20
12.	Rand Road/Kensington/Route 83 Intersection Street Lighting	MP 9/20
13.	Neighborhood Drainage Improvement Projects	10/20
14.	Public Works Facility Fence Replacement	10/20
15.	Klehm's Island Landscape Project	10/20
16.	Lincoln Street Sanitary Relief Station Rehabilitation	10/20
17.	Pump Station 5 Motor Control Center Replacement	10/20
18.	Fairview Light Station: Rehabilitation	MP 12/20
19.	Water Main 5,000 Linear Feet Replacement	12/20
20.	Combined and Separate Sanitary Sewer Main 30,000 Linear Feet Lining	12/20
21.	Annual Street Improvements Projects	12/20
22.	CIP FY 21: Projects and Funding	12/20

GOAL 4	CULTURAL CLIMATE: HONORING HISTORY, HERITAGE AND DIVERSITY
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<p>ACTION: COMMUNITY ENGAGEMENT: 2020 ACTION PLAN</p> <p><u>Key Issues</u></p> <ul style="list-style-type: none"> • Projects • Deliverables • Outcomes • Measurements of Success 	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="text-align: center;">PRIORITY</th> </tr> <tr> <td style="text-align: center;"><i>Policy</i></td> </tr> </table> <p><u>Activities/Milestones</u></p> <ol style="list-style-type: none"> 1. Finalize 2020 Work Plan 2. Complete Website 3. Report 4. Develop Engagement Event 5. Develop International Children's Event 6. Develop Cultural Awareness Library 	PRIORITY	<i>Policy</i>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="text-align: center;">Time</th> </tr> <tr> <td style="text-align: center;">2/20</td> </tr> <tr> <td style="text-align: center;">2/20</td> </tr> <tr> <td style="text-align: center;">4/20</td> </tr> <tr> <td style="text-align: center;">9/20</td> </tr> <tr> <td style="text-align: center;">9/20</td> </tr> <tr> <td style="text-align: center;">12/20</td> </tr> </table>	Time	2/20	2/20	4/20	9/20	9/20	12/20
PRIORITY											
<i>Policy</i>											
Time											
2/20											
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4/20											
9/20											
9/20											
12/20											
Responsibility: Human Services											

<p>ACTION: AGING IN THE COMMUNITY</p> <p><u>Key Issues</u></p> <ul style="list-style-type: none"> • Village Actions • AARP Application 	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="text-align: center;">PRIORITY</th> </tr> <tr> <td style="text-align: center;"><i>Policy</i></td> </tr> </table> <p><u>Activities/Milestones</u></p> <ol style="list-style-type: none"> 1. COW: Presentation and Recommendations 2. Develop Plan 3. Submit application to AARP – “Livable Community” 	PRIORITY	<i>Policy</i>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="text-align: center;">Time</th> </tr> <tr> <td style="text-align: center;">4/20</td> </tr> <tr> <td style="text-align: center;">12/20</td> </tr> <tr> <td style="text-align: center;">12/20</td> </tr> </table>	Time	4/20	12/20	12/20
PRIORITY								
<i>Policy</i>								
Time								
4/20								
12/20								
12/20								
Responsibility: Human Services								

► **Management in Progress 2020**

			TIME
1.	Outreach to School Social Worker	MIP	Quarterly Meetings
2.	Culver's Butter Burgers & Badges Event	MIP	1/20
3.	Food Pantry Health Initiative: Evaluation and Program Launch		2/20
4.	Exercise Resource Guide for Seniors		2/20
5.	Core Volunteer Recognition Event		4/20
6.	Love and Logic Parenting Classes	MIP	4/20 – 5/20
7.	Mental Health Issues and Services Awareness Host Event		5/20
8.	Kickin with Cops Summer Soccer Program	MIP	6/20 – 8/20
9.	Five-O 5K Run	MIP	7/20
10.	National Night Out	MIP	8/20
11.	Community Connections Center Program		8/20
12.	Community Connection Center: Youth Programs		8/20
13.	Community Connection Center: Nutrition and Obesity Prevention for Children		8/20
14.	Senior Housing Options Presentation		8/20
15.	Celebration of Cultures (3 rd Year)	MIP	9/20
16.	Human Services eNewsletter: Creation	MIP	10/20
17.	Citizen Police Academy	MIP	10/20 – 12/20
18.	Shopping with Cops	MIP	12/20
19.	Mount Prospect Senior Appreciation Day: Creation		12/20

GOAL 5	COMMERCIAL BUSINESS DISTRICT: VIBRANT DOWNTOWN AND COMMERCIAL AREAS
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<p>ACTION: BLOCK 56 DEVELOPMENT/CHASE BANK RELOCATION</p> <table style="width: 100%;"> <thead> <tr> <th style="text-align: left; width: 35%;"><u>Key Issues</u></th> <th style="text-align: left; width: 35%;"><u>Activities/Milestones</u></th> <th style="text-align: right; width: 30%;"><u>Time</u></th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> • Chase Bank Relocation • Building Demolition • Village Role • Developer Role • Village Incentive • Temporary Bank • Block 56 Design • Timing: Project </td> <td> <ul style="list-style-type: none"> A. Chase Bank Relocation <ul style="list-style-type: none"> 1. Develop Relocation Strategy 2. Report: Status and Direction B. Block 56 Development <ul style="list-style-type: none"> 1. Finalize Designated Developer 2. COW: Designated Development 3. P&Z: PUD Proposal 4. Decision: PUD/Redevelopment Agreement </td> <td style="vertical-align: top;"> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="text-align: center; padding: 2px;">PRIORITY</th> </tr> <tr> <td style="text-align: center; padding: 2px;"><i>Policy – Top</i></td> </tr> </table> <table style="width: 100%;"> <tr> <td style="text-align: right; vertical-align: top;"> <table style="width: 100%;"> <tr> <td style="width: 80%;"></td> <td style="text-align: right; vertical-align: top;"> <table style="width: 100%;"> <tr> <td style="text-align: right; padding-right: 10px;">3/20</td> <td style="width: 20px;"></td> <td style="text-align: right; vertical-align: top;">4/20</td> </tr> <tr> <td style="text-align: right; padding-right: 10px;">4/20</td> <td></td> <td style="text-align: right; vertical-align: top;">4/20</td> </tr> <tr> <td style="text-align: right; padding-right: 10px;">7/20</td> <td></td> <td style="text-align: right; vertical-align: top;">8/20</td> </tr> </table> </td> </tr> </table> </td> </tr> </table></td></tr></tbody> </table>	<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>	<ul style="list-style-type: none"> • Chase Bank Relocation • Building Demolition • Village Role • Developer Role • Village Incentive • Temporary Bank • Block 56 Design • Timing: Project 	<ul style="list-style-type: none"> A. Chase Bank Relocation <ul style="list-style-type: none"> 1. Develop Relocation Strategy 2. Report: Status and Direction B. Block 56 Development <ul style="list-style-type: none"> 1. Finalize Designated Developer 2. COW: Designated Development 3. P&Z: PUD Proposal 4. Decision: PUD/Redevelopment Agreement 	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="text-align: center; padding: 2px;">PRIORITY</th> </tr> <tr> <td style="text-align: center; padding: 2px;"><i>Policy – Top</i></td> </tr> </table> <table style="width: 100%;"> <tr> <td style="text-align: right; vertical-align: top;"> <table style="width: 100%;"> <tr> <td style="width: 80%;"></td> <td style="text-align: right; vertical-align: top;"> <table style="width: 100%;"> <tr> <td style="text-align: right; padding-right: 10px;">3/20</td> <td style="width: 20px;"></td> <td style="text-align: right; vertical-align: top;">4/20</td> </tr> <tr> <td style="text-align: right; padding-right: 10px;">4/20</td> <td></td> <td style="text-align: right; vertical-align: top;">4/20</td> </tr> <tr> <td style="text-align: right; padding-right: 10px;">7/20</td> <td></td> <td style="text-align: right; vertical-align: top;">8/20</td> </tr> </table> </td> </tr> </table> </td> </tr> </table>	PRIORITY	<i>Policy – Top</i>	<table style="width: 100%;"> <tr> <td style="width: 80%;"></td> <td style="text-align: right; vertical-align: top;"> <table style="width: 100%;"> <tr> <td style="text-align: right; padding-right: 10px;">3/20</td> <td style="width: 20px;"></td> <td style="text-align: right; vertical-align: top;">4/20</td> </tr> <tr> <td style="text-align: right; padding-right: 10px;">4/20</td> <td></td> <td style="text-align: right; vertical-align: top;">4/20</td> </tr> <tr> <td style="text-align: right; padding-right: 10px;">7/20</td> <td></td> <td style="text-align: right; vertical-align: top;">8/20</td> </tr> </table> </td> </tr> </table>		<table style="width: 100%;"> <tr> <td style="text-align: right; padding-right: 10px;">3/20</td> <td style="width: 20px;"></td> <td style="text-align: right; vertical-align: top;">4/20</td> </tr> <tr> <td style="text-align: right; padding-right: 10px;">4/20</td> <td></td> <td style="text-align: right; vertical-align: top;">4/20</td> </tr> <tr> <td style="text-align: right; padding-right: 10px;">7/20</td> <td></td> <td style="text-align: right; vertical-align: top;">8/20</td> </tr> </table>	3/20		4/20	4/20		4/20	7/20		8/20
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<p>ACTION: 20 WEST RESTAURANT DEVELOPMENT</p> <table style="width: 100%;"> <thead> <tr> <th style="text-align: left; width: 35%;"><u>Key Issues</u></th> <th style="text-align: left; width: 35%;"><u>Activities/Milestones</u></th> <th style="text-align: right; width: 30%;"><u>Time</u></th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> • Restaurant for Space • Redevelopment Agreement • Village Role • Liquor License </td> <td> <ul style="list-style-type: none"> 1. Meet Nicholas & Associates 2. Develop Restaurant 3. Decision: Redevelopment Agreement/Liquor License </td> <td style="vertical-align: top;"> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="text-align: center; padding: 2px;">PRIORITY</th> </tr> <tr> <td style="text-align: center; padding: 2px;"><i>Policy – Top</i></td> </tr> </table> <table style="width: 100%;"> <tr> <td style="text-align: right; vertical-align: top;"> <table style="width: 100%;"> <tr> <td style="width: 80%;"></td> <td style="text-align: right; vertical-align: top;"> <table style="width: 100%;"> <tr> <td style="text-align: right; padding-right: 10px;">2/20</td> <td style="width: 20px;"></td> <td style="text-align: right; vertical-align: top;">4/20</td> </tr> <tr> <td style="text-align: right; padding-right: 10px;">5/20</td> <td></td> <td></td> </tr> </table> </td> </tr> </table> </td> </tr> </table></td></tr></tbody> </table>	<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>	<ul style="list-style-type: none"> • Restaurant for Space • Redevelopment Agreement • Village Role • Liquor License 	<ul style="list-style-type: none"> 1. Meet Nicholas & Associates 2. Develop Restaurant 3. Decision: Redevelopment Agreement/Liquor License 	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="text-align: center; padding: 2px;">PRIORITY</th> </tr> <tr> <td style="text-align: center; padding: 2px;"><i>Policy – Top</i></td> </tr> </table> <table style="width: 100%;"> <tr> <td style="text-align: right; vertical-align: top;"> <table style="width: 100%;"> <tr> <td style="width: 80%;"></td> <td style="text-align: right; vertical-align: top;"> <table style="width: 100%;"> <tr> <td style="text-align: right; padding-right: 10px;">2/20</td> <td style="width: 20px;"></td> <td style="text-align: right; vertical-align: top;">4/20</td> </tr> <tr> <td style="text-align: right; padding-right: 10px;">5/20</td> <td></td> <td></td> </tr> </table> </td> </tr> </table> </td> </tr> </table>	PRIORITY	<i>Policy – Top</i>	<table style="width: 100%;"> <tr> <td style="width: 80%;"></td> <td style="text-align: right; vertical-align: top;"> <table style="width: 100%;"> <tr> <td style="text-align: right; padding-right: 10px;">2/20</td> <td style="width: 20px;"></td> <td style="text-align: right; vertical-align: top;">4/20</td> </tr> <tr> <td style="text-align: right; padding-right: 10px;">5/20</td> <td></td> <td></td> </tr> </table> </td> </tr> </table>		<table style="width: 100%;"> <tr> <td style="text-align: right; padding-right: 10px;">2/20</td> <td style="width: 20px;"></td> <td style="text-align: right; vertical-align: top;">4/20</td> </tr> <tr> <td style="text-align: right; padding-right: 10px;">5/20</td> <td></td> <td></td> </tr> </table>	2/20		4/20	5/20		
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ACTION: PROSPECT PLACE		PRIORITY
RENOVATION/REDEVELOPMENT		<i>Policy – High</i>
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Project Scope • PUD • Redevelopment Agreement • Site Plan 	<ol style="list-style-type: none"> 1. Report: Redevelopment Plan 2. P&Z PUD Site 3. Decision: PUD/Redevelopment Agreement 	<p>3/20</p> <p>5/20</p> <p>6/20</p>
Responsibility: Community Development		

ACTION: RAILROAD CROSSING ALTERNATIVES		PRIORITY
FEASIBILITY STUDY/METRA PLATFORM EXTENSION		<i>Mgmt – Top</i>
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Downtown Traffic • 3rd Crossing • Platform Extension 	<ol style="list-style-type: none"> 1. Complete Feasibility Study 2. COW: Presentation and Direction – 3rd Crossing 3. Complete Platform – Extension Design 4. Secure Permit 	<p>3/20</p> <p>3/20</p> <p>4/20</p> <p>10/20</p>
Responsibility: Public Works		

ACTION: MAPLE STREET LOFTS PROJECT		PRIORITY
		<i>Mgmt – Top</i>
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> • Retail Lease • Liquor License • Redevelopment Agreement 	<ol style="list-style-type: none"> 1. Finalize retail lease, liquor license, redevelopment agreement (Building A) 2. Decision: <ul style="list-style-type: none"> • Retail Lease • Liquor License • Redevelopment Agreement 	<p>7/20</p> <p>8/20</p>
Responsibility: Community Development		

ACTION: 10 NORTH MAIN DEVELOPMENT

PRIORITY
Mgmt

Key Issues

- Cost of Streetscape Concept
- Budget: \$250,000
- Streetscape Design
- Permitting

Activities/Milestones

1. Finalize Streetscape Design and Budget
2. Decision: Redevelopment Agreement

Time

- 3/20
3/20

Responsibility: Community Development

► **Management in Progress 2020**

1. Downtown Business Employee Parking Report and Code Changes
2. Mount Prospect Pointe Permanent Traffic Signal: Installation
3. Parking Marketing to Commuters

TIME
5/20
8/20
Ongoing

► **Major Projects 2020**

1. Pocket Park: Opening

TIME
4/20

GOAL 6	GOVERNANCE: FINANCIALLY SOUND, PROVIDING EXCEPTIONAL SERVICE
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ACTION: COMMUNITY BRANDING: PLAN AND ACTIONS 2020		PRIORITY
		<i>Policy – High</i>
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> Plan Approval Actions 2020 	<ol style="list-style-type: none"> COW: Final Draft Plan Review and Direction Development 2020 Work Plan 	<p>2/20</p> <p>3/20</p>
Responsibility: Assistant Village Manager		

ACTION: COMMUNITY SURVEY: DIRECTION		PRIORITY
		<i>Policy</i>
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
<ul style="list-style-type: none"> Question Report Findings 	<ol style="list-style-type: none"> Finalize contract Decision: Award Contract for Community Survey Finalize survey Complete survey Report: Survey Results 	<p>3/20</p> <p>3/20</p> <p>5/20</p> <p>8/20</p> <p>9/20</p>
Responsibility: Assistant Village Manager		

ACTION: CENSUS 2020: COMPLETE COUNT		PRIORITY
		<i>Mgmt – Top</i>
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
	<ol style="list-style-type: none"> COW: Presentation on Outreach Community Outreach 	<p>3/20</p> <p>4/20</p>
Responsibility: Community Development		

ACTION: POLICE – FIRE PENSION CONSOLIDATION		PRIORITY
		Mgmt
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
	1. Report: Update	10/20
	2. Complete Board Training	12/20
Responsibility: Finance		

ACTION: STORMWATER UTILITY ORDINANCE AND FEE		PRIORITY
		Mgmt
<u>Key Issues</u>	<u>Activities/Milestones</u>	<u>Time</u>
• Utility Framework	1. Prepare report with potential fee structure option	3/20
• Fee Structure	2. COW: Presentation and Direction	4/20
• Fee Schedule	3. Decision: Ordinance and Fee	5/20
Responsibility: Finance		

► Management in Progress 2020		TIME
1. Village Wide Employee P-Card Program: Implementation	MIP	2/20
2. Social Media Listening Automation: Program and Analytics Report		2/20
3. Human Resources Assistant: Hired		2/20
4. FMLA Training for Fire		2/20
5. Fire Educator: Hired		2/20
6. Video Streaming Platform (HD Quality): Upgrade		2/20
7. Labor Negotiations and Contract	MIP	
a. Police – Patrol		2/20
b. Police – Sergeants		7/20
c. Public Works		12/20
8. Annual Strategic Plan: Update	MIP	3/20
9. Informa Cast Solution – Phase 2 Expansion	MIP	3/20
10. Envisio Dashboards: Key Performance Indicators		3/20
11. Windows 10: Rollout		3/20

► Management in Progress 2020 (Continued)			TIME
12.	Village Hall Network Equipment Replacement		3/20
13.	Part-time Branding Coordinator: Hired		3/20
14.	Pulsepoint App		3/20 – 6/20
15.	Video Series for You Tube: Census Program (3)	MIP	3/20 12/20
16.	School Safety with School District 214 (Armed Retired Police Officers)	MIP	4/20
17.	License Plate Recognition Software		
	a. Phase 1 – Car Installation (2)		4/20
	b. Phase 2 – Public Works (Commuter Parking)		7/20
18.	Fire Operations Plan		
	a. Phase 1 – New Headquarters		4/20
	b. Phase 2 – Elk Grove		12/20
19.	Village Employee Go Kit Program	MIP	5/20
20.	Public Works Microwave Antenna		5/20
21.	Shelter Plan: Sites, Training Volunteers, Drill	MIP	6/20
22.	Online Permitting through Citizenseve: Implementation	MIP	6/20
23.	Everbridge (Text Methods) for Communications: Implementation	MIP	6/20
	a. Emergency		
	b. Non-Emergency		
24.	General Ledger Accounts: Expanded Quarterly Review	MIP	6/20
25.	Citation and Cash Software (Quicket): Deployment	MIP	6/20
26.	Northwest Central CAD/RMS Replacement	MIP	
	a. Police RM		6/20
	b. CAD		6/20
27.	Fire Education Trailer: Purchase		6/20
28.	Fire Knox Box and Run Cards		6/20
29.	Police Sergeant: Examination and List		6/20
30.	Police CAD/Records System (with NWCD)		6/20
31.	Mobile Video Recorder Cameras System: Deployment		6/20
32.	Photo Contest – Instagram		7/20
33.	Vision Plan: Funding (Budget FY '21)		7/20
34.	Fire Plans/RMS Inspections		7/20
35.	IT Data Center		7/20
36.	Lifeline Program: Expansion		10/20
37.	Drone Program: Deployment (Police/Fire)		11/20
38.	Electronic Personnel Action Form (PAF)	MIP	12/20

► **Management in Progress 2020 (Continued)**

		TIME
39.	Public Works Accreditation: Completion	MIP 12/20
40.	Fire Strategic Plan: Completion	MIP 12/20
41.	Leadership Academy 2020	MIP 12/20
42.	File Vault Digitalization	MIP 12/20
43.	Automating Accounts Process	MIP 12/20
44.	Fire Management Succession Plan	12/20
45.	Village Communications Plan: Update (Report)	12/20
46.	Retirement Health Savings (RH5) Plan: Update	12/20
47.	Dependent Audit of Medical Plans: Completion	12/20
48.	Employee Handbook: Update	12/20
49.	Firefighters Hiring	12/20
50.	Fire Emergency Operations Plan (EOP) to Cook County	12/20
51.	Mutual Aid Agreements: Modifications	12/20
52.	AED Location throughout Village	12/20
53.	Fire Education Program: Expansion	12/20
54.	Warning Sirens: Replacement	2021
55.	Cook County Pharmaceutical Distribution Plan: Completion	MIP Ongoing
56.	Wellness Program (75% Participation Goal)	MIP Ongoing
57.	Police Ticket Program: Implementation	
58.	Automated Payroll Deduction Payment Process	
59.	Budget Process: Modification	
60.	Payroll and AP Process Improvements	
61.	Stabilization Fund: Establishment	
62.	Pension Accounts Options	
63.	Audit: RFP	
64.	Leak Detection Portal (with Public Works)	
65.	Budget and CIP Software	

► **Major Projects 2020**

		TIME
1.	Community Room AV Equipment: Upgrade	8/20

Policy Calendar 2020
Mount Prospect

MONTH

FEBRUARY 2020

1. COW: Bike Plan Update, Meadows/Melas Bridge Presentation and Direction
2. Decision: Complete Streets Policy Adoption
3. COW: Community Branding Final Draft – Plan Review and Direction

MONTH

MARCH 2020

1. Confidential Report: Elk Grove Rural Fire Protection Districts
2. COW (with P&Z): South Mount Prospect Plan
3. Report: Randhurst Strategy Update
4. Report: Kohl's Center Strategy: Update
5. Decision: Award Contract for Engineering Design for Rand/Central/Mount Prospect Road Traffic Study Phase 2
6. Decision: Award Contract for Generators for Pump Station 1 and Pump Station 2 Design for Levee 37
7. COW: Railroad Crossing Alternatives Feasibility Study Presentation and Direction (HDR)
8. Decision: 10 North Main Redevelopment Agreement
9. Decision: Award Contract for Community Survey
10. COW: Census 2020 Community Outreach

MONTH

APRIL 2020

1. Decision: Busse Triangle Phase 2 Land Acquisition
2. Report: Community Sustainability Strategy – 2020 Action Plan
3. Decision: International Building and Fire Code Adoption
4. Decision: Award Contract for Emerson/Central Pedestrian Crossing
5. Report: Street Lights Project and Priorities
6. Report: Community Engagement – 2020 Action Plan
7. COW: Aging in the Community Presentation and Recommendations
8. Report: Chase Bank Relocation Status
9. COW: Block 56 Designated Developer
10. COW: Financial Reserves Policy/Fund Balances
11. COW: Stormwater Utility Ordinance and Fee

MONTH

MAY 2020

1. Decision: South Mount Prospect Plan
2. Report: Redundant Water Supply
3. Decision: 20 West Redevelopment Agreement/Liquor License
4. Decision: Financial Reserves/Fund Balance Policy Adoption
5. Decision: Stormwater Utility Ordinance and Fee Adoption

MONTH

JUNE 2020

1. Report: 105 S. Main Redevelopment Status Update
2. COW: Redundant Water Supply Direction
3. Decision: Prospect Place Renovation/Redevelopment – PUD and Redevelopment Agreement

MONTH

JULY 2020

1. Decision: IGA on Fire Service (Elk Grove Rural Fire Protection District)
2. Decision: Award Contract for Pump Station 1 and Pump Station 2 –
2 Generators Construction for Levee 37

MONTH

AUGUST 2020

1. Decision: 5 year CDBG Consolidated Plan Adoption

2. Decision: Block 56 PUD/Redevelopment Agreement

3. Decision: Maple Street Lofts
 1. Retail Lease
 2. Liquor License
 3. Redevelopment Agreement

MONTH

SEPTEMBER 2020

1. Report: Community Survey

MONTH

OCTOBER 2020

1. Budget Workshop: Decision on Funding
 1. Fire Service – Elk Grove Rural Fire Protection District
 2. Bike Plan Projects (including Meadows/Melas Bridge)
 3. Street Lights
 4. Redundant Water Supply

2. CIP Workshop: Decision on Funding
 1. Aspen Trails Park Stormwater Project Design
 2. Private Fiber between Village Buildings

3. Report: Police – Fire Pension Consolidation Update

MONTH

NOVEMBER 2020

1. Decision: IGA Cook County – West Oakton Annexation
2. Decision: Annexation Ordinance
3. Decision: Award Contract for Main/Busse Pedestrian Crossing

MONTH

DECEMBER 2020