

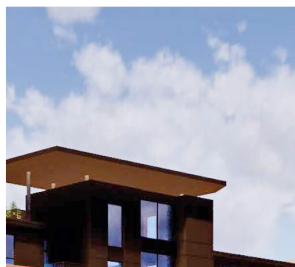
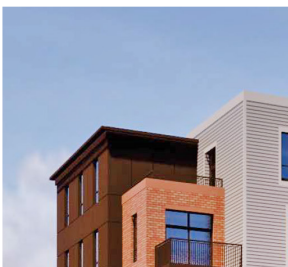
**20
WEST**
NORTHWEST
HIGHWAY



MAYOR & VILLAGE BOARD
EXECUTIVE SUMMARY | 2020
MOUNT PROSPECT | ILLINOIS | JANUARY 2020



**MAPLE
STREET
LOFTS**



**10
NORTH**
MAIN STREET

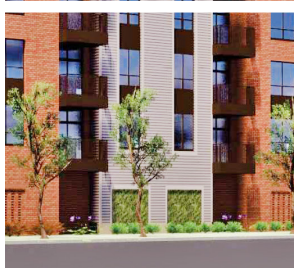


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STRATEGIC FRAMEWORK

VISION 2035

“Desired Destination for Mount Prospect”

PLAN 2025

“Map to Mount Prospect’s Destination”

EXECUTION

“Route for Next Year”

MISSION

*“Responsibilities of Mount Prospect’s
Village Government”*

BELIEFS

*“Expectations of Mount Prospect’s
Village Employees”*

**Mount Prospect
Vision 2035**

Mount Prospect Vision 2035

represents the

BEST OF SUBURBAN COMMUNITIES –

THRIVING,

PROUD,

DIVERSE

and CONNECTED –

having a RICH HERITAGE,

STRONG VALUES,

TIMELESS YET

CONTEMPORARY ATMOSPHERE.

Mount Prospect Village Government: Our Mission

*The Mission of Mount Prospect Village
Government*

is to **ADVANCE OUR COMMUNITY'S
COLLECTIVE QUALITY OF LIFE AND
POTENTIAL**

through **ADAPTIVE LEADERSHIP**

and **LEADING – EDGE SERVICE DELIVERY.**

**Mount Prospect Village Government:
Core Values**

**MOUNT PROSPECT VILLAGE GOVERNMENT:
CORE VALUES**

RESPECT

LISTEN

ETHICAL

POSITIVE AND OPTIMISTIC

COMMITMENT TO SERVICE

SOUND ANALYSIS AND DECISION MAKING

CONSENSUS

Village of Mount Prospect Goals 2025

**Development: Balancing Preservation,
Revitalization, Growth**

**Business: Strong Local Economy, Support for
Innovation, Entrepreneurialism and Small Business**

**Infrastructure: Well-Designed, Well-Maintained
Public Spaces and Facilities**

**Cultural Climate: Honoring History,
Heritage and Diversity**

**Commercial Business District: Vibrant Downtown
and Commercial Areas**

**Governance: Financially Sound, Providing
Exceptional Service**

GOAL 1

**DEVELOPMENT: BALANCING PRESERVATION,
REVITALIZATION, GROWTH**

► **Objectives**

1. Attract local and regional customers to Mount Prospect with lively restaurant establishments, shopping choices and a variety of recreational opportunities
2. Facilitate restaurant/shopping development
3. Ensure a continuum of housing opportunities meets residents' evolving lifestyles to allow residents to maintain their connection to Mount Prospect, including senior and young families
4. Upgrade single family housing stock
5. Expand the development of Downtown, Kensington Business Center and the Southside
6. Solicit development proposals
7. Promote "small space" commercial development
8. Enhance tax base through economic development and business investment

► **Short-Term Challenges and Opportunities**

1. Attracting more restaurants and entertainment venues to Mount Prospect
2. Determining the Village's role and incentives
3. Connecting Northside and Southside – the rail tracks as a community “divider”
4. Aging, antiquated single family housing stock needing modernization or replacement, including decline EAV
5. Rise and aggressive NIMBY
6. Expectations of retail business versus reality
7. Cook County tax system and taxes impacting residential and commercial development

► **Actions 2020**

Policy Agenda

1. West Oakton Annexation: Direction, Village Actions
2. South Mount Prospect Plan: Update and Adoption
3. Busse Triangle: Phase 2

Top Priority

High Priority

High Priority

Management Agenda

1. Senior Housing Projects
2. 105 S. Main Redevelopment: Action Plan
3. Community Sustainability Strategy: 2020 Action Plan

Top Priority

High Priority

High Priority

Management in Progress

1. International Building and Fire Code: Update
2. 5-Year CDBG Consolidated Plan

GOAL 2

**BUSINESS: STRONG LOCAL ECONOMY,
SUPPORT FOR INNOVATION,
ENTREPRENEURIALISM AND SMALL BUSINESS**

► **Objectives**

1. Engage commercial landlords to attract and grow small businesses
2. Identify and market to specific business segments
3. Investigate needs of tech-savvy business to foster growth in the sector
4. Attract businesses with a regional customer base
5. Develop policies to retain businesses
6. Foster a climate for innovation and entrepreneurship
7. Utilize data to focus business development efforts
8. Develop an effective business incubator and accelerator for facilities and programs

► **Short-Term Challenges and Opportunities**

1. Vacant and underutilized commercial properties
2. Dynamic and productive partnership with Economic Development and Commission, Chamber of Commerce, Downtown Merchants Association
3. Attracting businesses to Mount Prospect
4. Space for major community events
5. Business development opportunities on the Southside with infrastructure
6. IDOT requirements and regulations
7. Competition from neighboring communities
8. Illinois and Cook County tax system

► **Actions 2020**

Management Agenda

1. Kohl’s Center Revitalization Strategy

High Priority

Management in Progress

1. Business Outreach/Visitation Program: Reports
2. Dish’n Out Mount Program: Development
3. Mount Prospect Entrepreneurs Imitative Refresh

GOAL 3

INFRASTRUCTURE: WELL-DESIGNED, WELL-MAINTAINED PUBLIC SPACES AND FACILITIES

► **Objectives**

1. Design and implement upgrades, improvements and maintenance for optimum mobility and system sustainability, including pedestrian safety
2. Provide reliable dedicated funding source for each infrastructure component – flood control, water and sewer
3. Communicate with state and county highway departments to resolve troublesome intersection issues with funding mechanism for possible solutions
4. Ensure sustainable public spaces, facilities and systems that match our needs
5. Provide reliable funding source for roads
6. Improve and maintain infrastructure facilities and systems for public health and safety
7. Protect our Village infrastructure investment

► **Short-Term Challenges and Opportunities**

1. Making Mount Prospect a more walkable, pedestrian friendly community
2. Flooding in certain areas and defining Village role and actions
3. Addressing substandard infrastructure in annexed areas: assessing condition and available funding for improvements
4. Increased traffic flow and congestion
5. Reduced federal and state funding and grants
6. Considering "sustainability" and its application to Mount Prospect

► **Actions 2020**

Policy Agenda

- | | |
|--------------------------------------------|---------------|
| 1. Downtown Pedestrian Crossings: Projects | Top Priority |
| 2. Street Lights Plan: Report | High Priority |
| 3. Redundant Water Supply: Direction | High Priority |

Management Agenda

- | | |
|-------------------------------------------------------------------------------------|---------------|
| 1. Rand/Central//Mount Prospect Road Traffic Study – Phase 2:
Engineering Design | Top Priority |
| 2. Levee 37: Projects | Top Priority |
| 3. Aspen Trails Park Stormwater Project: Design | High Priority |

Major Projects

1. Fire Headquarters: Construction/Opening
2. Household Hazardous Waste Collection Events
3. Police Headquarters: Construction/Opening
4. Microwave Link Public Works
5. Emerson Street Parking Deck Lighting: Upgrade
6. Booster Station 4 Motor Control Panel: Replacement
7. Route 83/Kensington/Rand Road Intersection Phase 1
8. Private Fiber to Public Works: Design (Funding CIP '21 Construction)
9. Maple Street Parking Deck: Construction/Opening
10. Streetlight LED Retrofits: Completion
11. Traffic Signal at Mount Prospect Pointe: Permanent
12. Rand Road/Kensington/Route 83 Intersection Street Lighting
13. Neighborhood Drainage Improvement Projects
14. Public Works Facility Fence Replacement
15. Klehm’s Island Landscape Project
16. Lincoln Street Sanitary Relief Station Rehabilitation
17. Pump Station 5 Motor Control Center Replacement
18. Fairview Light Station: Rehabilitation
19. Water Main 5,000 Linear Feet Replacement
20. Combined and Separate Sanitary Sewer Main 30,000 Linear Feet Lining
21. Annual Street Improvements Projects
22. CIP FY ‘21: Projects and Funding

GOAL 4

**CULTURAL CLIMATE: HONORING HISTORY,
HERITAGE AND DIVERSITY**

► **Objectives**

1. Ensure Village policies and practices honor and advance our community character as a diverse, family friendly and connected community
2. Demonstrate commitment as an inclusive community with accessibility for all demographic groups
3. Develop partnerships with business and other governmental units to cultivate opportunities for stakeholder engagement
4. Feature citizen accomplishments, local celebrities and other points of interests
5. Expand learning opportunities and community awareness about diverse cultures – history and traditions
6. Foster a sense of community optimism
7. Encourage connection of "community neighborhoods"
8. Host events that appeal to a wide diversity of residents
9. Target younger audiences so that the community can enjoy the benefit of new, contemporary thinking and to ensure leadership succession

► **Short-Term Challenges and Opportunities**

1. Developing residents' ownership and pride in Mount Prospect
2. Becoming an “age friendly” community as senior population grows
3. Politicization of Village governance processes
4. Fragmentation of community with separate agendas and personal threats
5. Apathy among many Village residents
6. Pressure to address national and international issues and losing the mission and focus on community service
7. Informing the community with accurate information, and timely response to disinformation and misinformation

► **Actions 2020**

Management in Progress

1. Outreach to School Social Worker
2. Culver's Butter Burgers & Badges Event
3. Food Pantry Health Initiative: Evaluation and Program Launch
4. Exercise Resource Guide for Seniors
5. Core Volunteer Recognition Event
6. Love and Logic Parenting Classes
7. Mental Health Issues and Services Awareness Host Event
8. Kickin with Cops Summer Soccer Program
9. Five-O 5K Run
10. National Night Out
11. Community Connections Center Program
12. Community Connection Center: Youth Programs
13. Community Connection Center: Nutrition and Obesity Prevention for Children
14. Senior Housing Options Presentation
15. Celebration of Cultures (3rd Year)
16. Human Services eNewsletter: Creation
17. Citizen Police Academy
18. Shopping with Cops
19. Mount Prospect Senior Appreciation Day: Creation

GOAL 5

COMMERCIAL BUSINESS DISTRICT: VIBRANT DOWNTOWN AND COMMERCIAL AREAS

► Objectives

1. Create a unique and vibrant sense of place – contemporary, family-friendly and having a lively feel
2. Create a flexible vision of Downtown that is reflective of market conditions
3. Place strategic destination opportunities for commuters, residents, visitors, customers and others
4. Attract businesses and residential development projects to Downtown
5. Partner with business organizations to make our commercial business districts attractive destinations
6. Facilitate traffic and pedestrian movements and stimulate commercial activity
7. Improve traffic movement in Downtown
8. Become a more pedestrian friendly Village and community
9. Create new value in Downtown

► Short-Term Challenges and Opportunities

1. Parking in Downtown
2. Building Mount Prospect’s brand as a place to do business and a place to patronize businesses
3. Loss of momentum with the development community
4. NIMBY and resistance to change, to redevelopment and to new development
5. Positive reputation as a “Great Place to Have a Business”
6. Actions by State government impacting development, redevelopment and business investment/reinvestment

► **Actions 2020**

Policy Agenda

1. Block 56 Development/Chase Bank Relocation
2. 20 West Restaurant Development Relocation
3. Prospect Place Renovation/Redevelopment

Top Priority

Top Priority

High Priority

Management Agenda

1. Railroad Crossing Alternatives Feasibility Study/Metra Platform Extension
2. Maple Street Lofts Project

Top Priority

Top Priority

GOAL 6

GOVERNANCE: FINANCIAL SOUND, PROVIDING EXCEPTIONAL SERVICE

► Objectives

1. Examine the municipal service model (core services, level of services and delivery systems) to identify areas for improvement
2. Maintain a solid fiscal position through active stewardship of Village finances and resources
3. Explore and evaluate cost options for provision of core services through consolidation or privatization
4. Ensure policies are responsive to changing local and regional dynamics
5. Maintain a positive political atmosphere by adherence to our community principles
6. Develop and maintain productive local and regional relationships
7. Continue to hire/retain a top quality Village workforce dedicated to serving the community

► Short-Term Challenges and Opportunities

1. Potential loss of state shared revenues from the State of Illinois
2. Keeping up with technological changes to improve customer service and business efficiency
3. Maintaining sound communications with residents and businesses in a changing communications environment
4. Public safety and other pension liabilities with increasing contribution requirements and pressure on property tax levy and general revenues
5. Balancing fiscal conservatism with funding the service needs of the community
6. Impact of current anti-law enforcement sentiment and generational differences on police recruitment and retention
7. Financial status and property tax assessment structure in Cook County

► **Actions 2020**

Policy Agenda

1. Elk Grove Rural Fire Protection District: Village Actions
2. Financial Reserve/Fund Balance Policy
3. Community Branding: Plan and Actions 2020

Top Priority

Top Priority

High Priority

Management Agenda

1. Census 2020: Complete Count

Top Priority

Management in Progress

1. Village Wide Employee P-Card Program: Implementation
2. Social Media Listening Automation: Program and Analytics Report
3. Human Resources Assistant: Hired
4. FMLA Training for Fire
5. Fire Educator: Hired
6. Video Streaming Platform (HD Quality): Upgrade
7. Labor Negotiations and Contract
8. Annual Strategic Plan: Update
9. Informa Cast Solution – Phase 2 Expansion
10. Envisio Dashboards: Key Performance Indicators
11. Windows 10: Rollout
12. Village Hall Network Equipment Replacement
13. Part-Time Branding Coordinator: Hired
14. Pulsepoint App
15. Video Series for You Tube: Census, Program (3)
16. School Safety with School District 214 (Armed Retired Police Officers)
17. License Plate Recognition Software
18. Fire Operations Plan
19. Village Employee Go Kit Program
20. Public Works Microwave Antenna
21. Shelter Plan: Sites, Training Volunteers, Drill
22. Online Permitting through Citizenseve: Implementation
23. Everbridge (Text Methods) for Communications: Implementation
24. General Ledger Accounts: Expanded Quarterly Review
25. Citation and Cash Software (Quicket): Deployment
26. Northwest Central CAD/RMS Replacement
27. Fire Education Trailer: Purchase
28. Fire Knox Box and Run Cards
29. Police Sergeant: Examination and List

► **Actions 2020 (Continued)**

Management in Progress

30. Police CAD/Records System (with NWCD)
31. Mobile Video Recorder Cameras System: Deployment
32. Photo Contest – Instagram
33. Vision Plan: Funding (Budget FY '21)
34. Fire Plans/RMS Inspections
35. IT Data Center
36. Lifeline Program: Expansion
37. Drone Program: Deployment (Police/Fire)
38. Electronic Personnel Action Form (PAF)
39. Public Works Accreditation: Completion
40. Fire Strategic Plan: Completion
41. Leadership Academy 2020
42. File Vault Digitalization
43. Automating Accounts Process
44. Fire Management Succession Plan
45. Village Communications Plan: Update (Report)
46. Retirement Health Savings (RH5) Plan: Update
47. Dependent Audit of Medical Plans: Completion
48. Employee Handbook: Update
49. Firefighters Hiring
50. Fire Emergency Operations Plan (EOP) to Cook County
51. Mutual Aid Agreements: Modifications
52. AED Location throughout Village
53. Fire Education Program: Expansion
54. Warning Sirens: Replacement
55. Cook County Pharmaceutical Distribution Plan: Completion
56. Wellness Program (75% Participation Goal)
57. Police Ticket Program: Implementation
58. Automated Payroll Deduction Payment Process
59. Budget Process: Modification
60. Payroll and AP Process Improvements
61. Stabilization Fund: Establishment
62. Pension Accounts Options
63. Audit: RFP
64. Leak Detection Portal (with Public Works)
65. Budget and CIP Software

► **Actions 2020** *(Continued)*

Major Projects

1. Community Room AV Equipment: Upgrade

Village of Mount Prospect Policy Agenda 2020 Targets for Action

TOP PRIORITY

Randhurst Strategy: Plan and Actions

Block 56 Development/Chase Bank Relocation

Elk Grove Rural Fire Protection District: Village Actions

20 West Restaurant Development

West Oakton Annexation: Direction and Village Actions

Downtown Pedestrian Crossings: Projects

HIGH PRIORITY

Prospect Place Renovation/Redevelopment

South Mount Prospect Plan: Update and Adoption

Busse Triangle: Phase 2

Street Light Plan: Report

Redundant Water Supply: Direction

Community Branding: Plan and Actions 2020

**Village of Mount Prospect
Management Agenda 2020
Targets for Action**

TOP PRIORITY

**Rand/Central//Mount Prospect Road Traffic Study – Phase 2:
Engineering Design**

**Railroad Crossing Alternatives Feasibility Study/Metra
Platform Extension**

Levee 37: Projects

Maple Street Lofts Project

Census 2020: Complete Count

HIGH PRIORITY

Senior Housing Projects: Perlmark, ISL

105 S. Main Redevelopment: Action Plan

Aspen Trails Park Stormwater Project: Design

Community Sustainability Strategy: 2020 Action Plan

Kohl's Center Revitalization Strategy

Village of Mount Prospect Management in Progress 2020

► Management in Progress 2020

1. International Building and Fire Code: Update
2. 5-Year CDBG Consolidated Plan
3. Business Outreach/Visitation Program: Reports
4. Dish'n Out Mount Program: Development
5. Mount Prospect Entrepreneurs Initiative Refresh
6. Outreach to School Social Worker
7. Culver's Butter Burgers & Badges Event
8. Food Pantry Health Initiative: Evaluation and Program Launch
9. Exercise Resource Guide for Seniors
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19. Senior Housing Options Presentation
20. Celebration of Cultures (3rd Year)
21. Human Services eNewsletter: Creation
22. Citizen Police Academy
23. Shopping with Cops
24. Mount Prospect Senior Appreciation Day: Creation
25. Downtown Business Employee Parking Report and Code Changes
26. Mount Prospect Pointe Permanent Traffic Signal: Installation
27. Parking Marketing to Commuters
28. Village Wide Employee P-Card Program: Implementation
29. Social Media Listening Automation: Program and Analytics Report
30. Human Resources Assistant: Hired
31. FMLA Training for Fire

► **Management in Progress 2020** *(Continued)*

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67. Fire Strategic Plan: Completion
68. Leadership Academy 2020
69. File Vault Digitalization

► **Management in Progress 2020** *(Continued)*

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74. Dependent Audit of Medical Plans: Completion
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Village of Mount Prospect Major Projects 2020

► Major Projects 2020

1. Fire Headquarters: Construction/Opening
2. Household Hazardous Waste Collection Events
3. Police Headquarters: Construction/Opening
4. Microwave Link Public Works
5. Emerson Street Parking Deck Lighting: Upgrade
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